

Performance & Quality Improvement (PQI) Report

Data for week ended Sunday, April 20, 2025



Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties



Community Based Care Lead Agency Scorecard

FY 24-25, Quarter 3 Performance

CBC Lead Agency Scorecard Performance Table	Safety	Permanency	Permanency	Permanency	Permanency	Safety	Safety	Well-Being	Permanency	Permanency	Permanency
Measures	1. Children with no recurrence of verified maltreatment within 12 months of a prior verified maltreatment	2.Children achieving permanency within 12 months of entering care.	3. Children achieving permanency within 12 months for children in Out-of-home care between 12 and 23 months.	4. Children achieving permanency within 12 months for children in out-of-home care for 24 months or more	5. Children who do not re-enter foster care within 12 months of moving to a permanent home.	6. Rate of children not abused or neglected while in out-of-home care.	7. Percent of children not abused or neglected while receiving in-home services.	8. Percent of children under supervision who are seen every 30 days.	9. Rate of children's placement moves per 1,000 days in foster care.	10. Percent of children placed with relatives or nonrelatives.	11. Percent of sibling groups where all siblings are placed together.
Quarterly Scheduled FSN Listing Report #	1229	1159	1160	1237	1162	1272	1156	1158	1161	1325	1166
Standard	90.3%	35.2%	43.8%	37.9%	94.4%	< 9.07	95.0%	99.5%	< 4.50	60.0%	65.0%
Reporting Period	10/01/22 to 09/30/23	01/01/23 to 12/31/23	01/01/24	01/01/24	01/01/22 to 12/31/22	10/01/23 to 09/30/24	10/01/23 to 09/30/24	01/01/24	01/01/24	12/31/24	12/31/24
ChildNet-Broward	93.37%	36.83%	52.36%	40.67%	94.74%	7.35	97.62%	99.82%	3.80	51.25%	63.19%
ChildNet-Palm Beach	94.85%	43.63%	57.79%	40.13%	93.64%	4.77	97.77%	99.89%	3.74	48.76%	62.02%
Childrens Network of SW Florida	95.61%	39.92%	58.36%	46.24%	93.48%	5.60	96.64%	99.93%	5.33	51.14%	60.74%
Childrens Network-Hillsborough	94.44%	20.96%	45.87%	46.36%	96.32%	4.17	97.91%	99.66%	5.17	51.55%	56.02%
Citrus Health Network	95.18%	22.69%	52.79%	44.53%	91.49%	5.78	97.96%	99.76%	4.77	48.98%	60.51%
Communities Connected for Kids	91.16%	37.83%	73.24%	44.87%	93.57%	10.21	93.42%	99.92%	4.48	44.00%	60.53%
Community Partnership for Children	94.36%	28.84%	64.08%	46.00%	94.81%	5.66	97.91%	99.85%	3.96	37.50%	50.42%
Family Integrity Program	96.06%	36.67%	50.00%	63.64%	100.00%	0.00	99.07%	99.84%	3.21	48.84%	66.67%
Family Partnerships of Central Florida	93.18%	26.30%	52.52%	50.88%	94.22%	6.52	96.40%	99.66%	4.00	50.64%	53.51%
Family Support Services of North Fla	96.18%	24.75%	54.93%	39.38%	92.17%	4.01	97.52%	99.67%	5.29	42.07%	42.39%
FSS Suncoast	95.09%	28.97%	53.44%	54.63%	94.64%	4.76	95.42%	99.69%	4.79	41.68%	59.55%
Heartland for Children	93.62%	33.48%	38.14%	48.61%	94.44%	3.74	97.03%	99.90%	2.88	63.14%	57.53%
Kids Central, Inc.	96.70%	28.21%	36.68%	44.16%	88.78%	5.07	97.37%	99.44%	7.01	52.51%	59.58%
Kids First of Florida, Inc.	99.39%	37.04%	59.09%	44.44%	100.00%	3.43	100.00%	99.60%	3.37	44.36%	37.50%
NWF Health Network - East	92.92%	37.27%	52.59%	46.89%	91.21%	5.60	96.23%	99.91%	6.01	49.48%	57.80%
NWF Health Network - West	91.88%	31.47%	57.84%	44.84%	91.10%	8.00	94.39%	99.85%	6.28	49.11%	51.35%
Partnership for Strong Families	94.53%	30.00%	46.37%	48.96%	95.74%	5.30	96.80%	99.79%	4.60	47.22%	55.29%
Safe Children Coalition	95.16%	31.92%	57.92%	47.15%	90.96%	5.36	97.01%	99.44%	4.33	51.76%	64.10%
Statewide	94.21%	31.17%	51.65%	47.20%	93.23%	5.52	96.74%	99.51%	4.84	49.65%	56.62%

Contract Measure – Children Seen Every Thirty Days

Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Previous Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
March 2025 as of 04/06/2025		
Report Date Range: 03/01/2025 to 03/31/2025		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	8	99.86% ★
LSF	1	99.98% ★
OHU	4	99.93% ★
NTF	0	100.00% ★
HFC	13	99.93% ★
Statewide		99.75%
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
<i>Target of 99.5%</i>		

Current Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
April 2025 as of 04/20/2025		
Report Date Range: 04/01/2025 to 04/30/2025		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	4	99.85% ★
LSF	1	99.97% ★
OHU	1	99.99% ★
NTF	5	99.70% ★
HFC	11	99.93% ★
Statewide		99.71%
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
<i>Target of 99.5%</i>		

Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

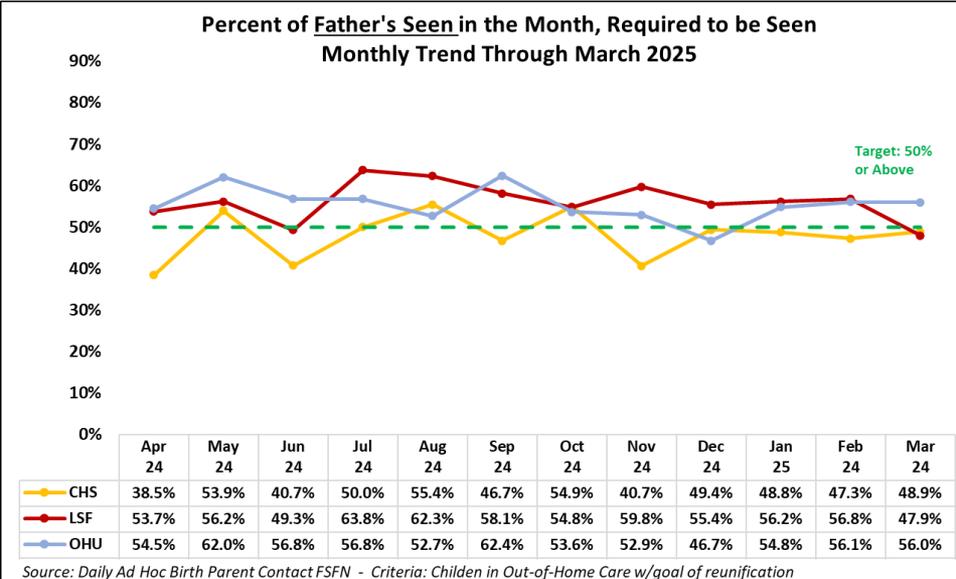
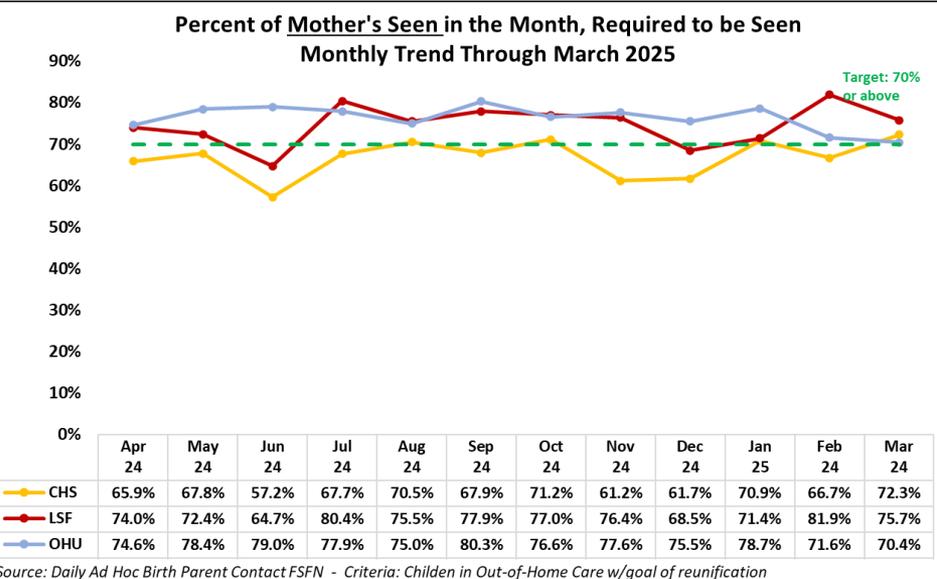
Current
Month

Birth Parent Contact Completed						
April 2025 as of 04/20/2025 (Point in Time)						
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed
CHS	110	47	42.7%	91	32	35.2%
LSF	180	56	31.1%	130	25	19.2%
OHU	141	44	31.2%	107	38	35.5%
TOTAL	431	147	34.1%	328	95	29.0%

Criteria: Childen in Out-of-Home Care w/goal of reunification
 Source: Daily Ad Hoc Birth Parent Contact FSN

Mothers Seen Target: 70%
 Fathers Seen Target: 50%

- Mother Contact, Target is 70% or above
- Father Contact, Target is 50% or above



Children Re-Entering Out-of-Home Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

Re-Entry into OHC Last 2 Weeks

Removal Episodes for Children with a Prior Reunification or Permanent Guardianship Removals entered into FSFN between 04/07/25 - 04/20/25

Current Removal Case ID	Child Id	Current Agency	Prior Unit	Current Removal Date	Prior PG or Reunification Discharge Date	Length from Prior Discharge to Current Removal (months)	Range Prior Discharge to Current Removal	SM07 Cohort	FSFN Entry Date
101818554	102065796	LSF	141828-LSF	4/12/2025	6/15/2018	81	> 5.0 yrs	No	4/17/25
	106673003	LSF	141828-LSF	4/12/2025	6/15/2018	81	> 5.0 yrs	No	4/17/25
100877561	100745469	CHS	141839-CHSFL	4/11/2025	9/29/2009	186	> 5.0 yrs	No	4/17/25
101310713	104178521	LSF	141850-LSF	4/9/2025	11/28/2016	100	> 5.0 yrs	No	4/14/25
103520312	105329777	LSF	141850-LSF	4/7/2025	10/2/2020	54	3.0 - 4.9 yrs	No	4/10/25
	102917203	LSF	141850-LSF	4/7/2025	10/2/2020	54	3.0 - 4.9 yrs	No	4/10/25

Source: FSFN Data Warehouse Ad Hoc Report,

Scorecard Measures 5 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

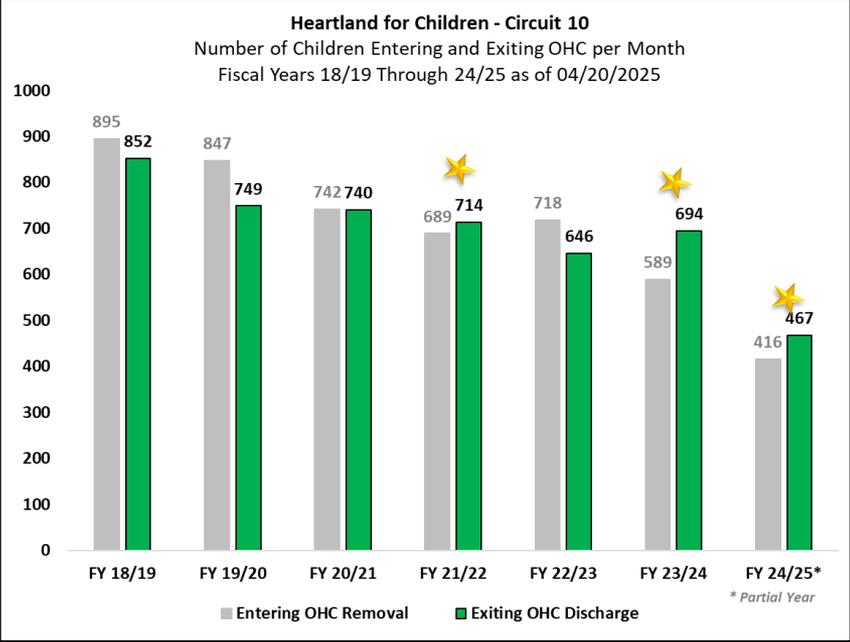
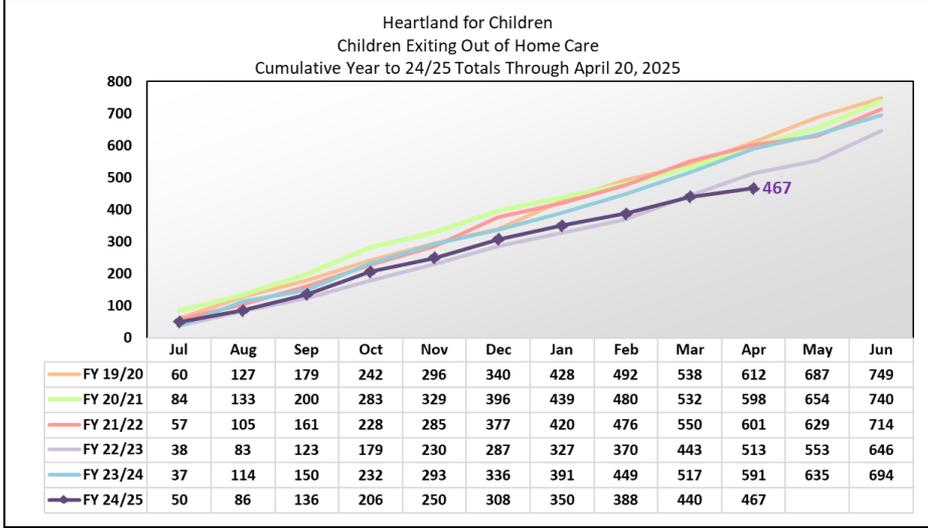
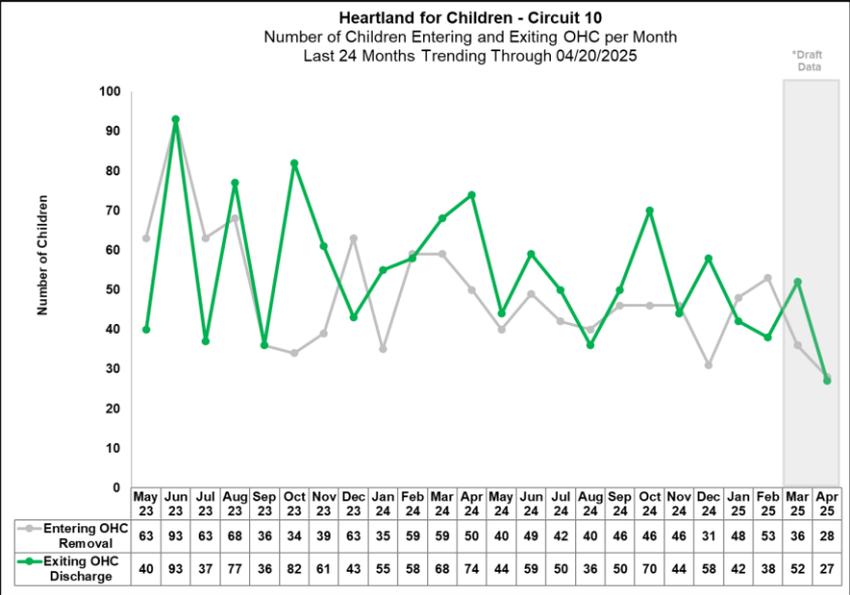
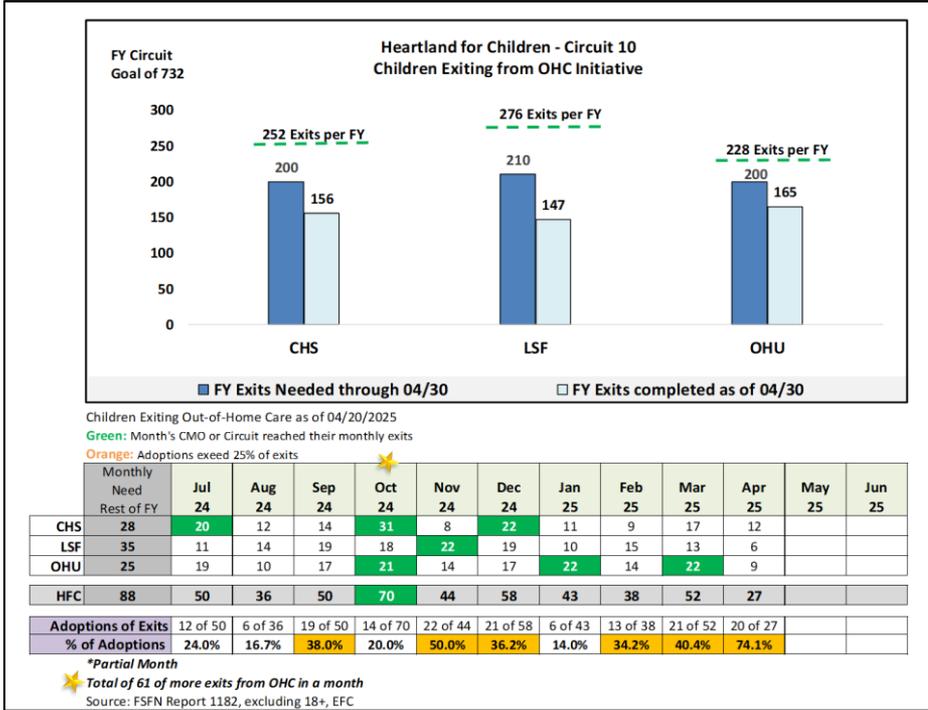
SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 94.4% or Greater**

FY 24/25 Contract Measure – Target = 94%

FY 24/25 as of 04/20/2025			
Children Who Do <u>Not</u> Re-Enter Care within 12 Months for Children Achieving Permanency July 2023 - June 2024			
Agency	Maintained No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained
CHS	85	92	92.39%
LSF	87	87	100.00%
OHU	68	74	91.89%
HFC Total	241	254	94.88%
Statewide	2,601	2,788	93.29%

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing, Report #1100

FY 2024-2025 Exiting Out-of-Home Care Initiative



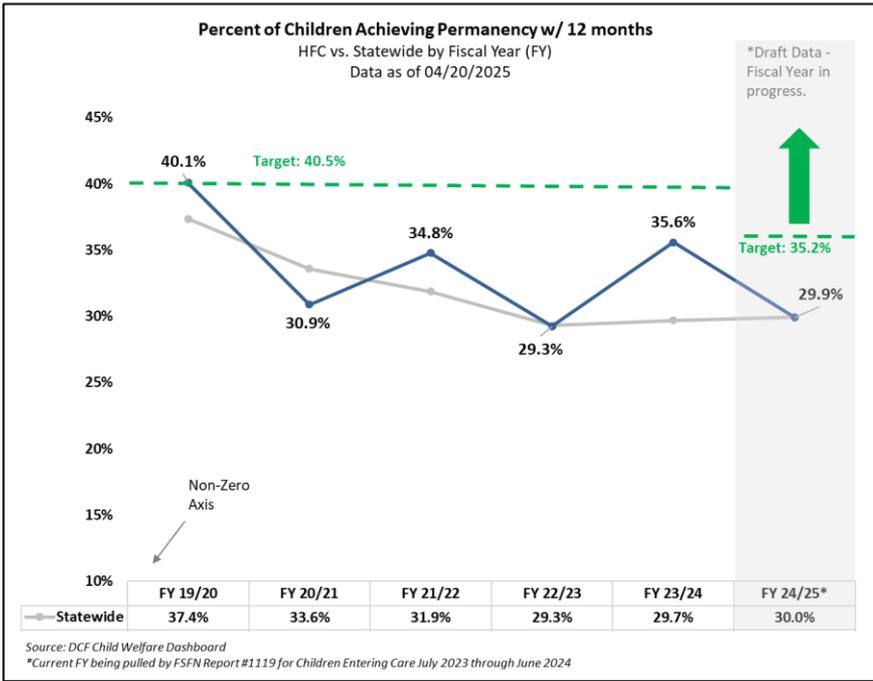
Children Achieving Permanency within 12 Months for Children in Out-of-Home Care

Less than 12 Months

FY 24/25 Target is 35.2%

FY 24/25, Target 35.2%				Percent Timely FY 23/24 (last FY)	% Increase Since 02/25
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 to June 2024 (as of 04/20/2025)					
Agency	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency		
CHS	57	177	32.2%	36.8%	2.0%
LSF	54	198	27.3%	36.1%	1.9%
OHU	68	223	30.5%	33.8%	3.0%
HFC Total	179	598	29.9%	35.6%	2.3%
Statewide	2,389	7,975	30.0%	29.7%	4.0%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent



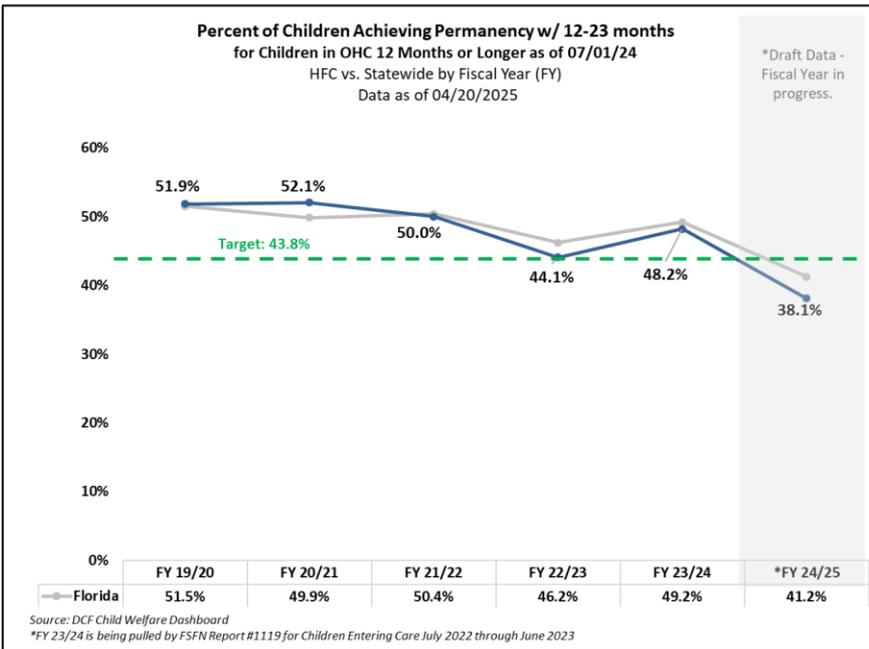
By Unit			
FY 2024 / 2025, Target 35.2%			
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 - June 2024 (as of 04/20/2025)			
Agency / Unit (Actual)	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency
CHS	57	177	32.2%
141834-CHSFL	7	13	53.8%
141846-CHSFL	4	19	21.1%
141839-CHSFL	11	53	20.8%
141835-CHSFL (Adop)	8	21	38.1%
141852-CHSFL	23	50	46.0%
LSF	54	198	27.3%
141828-LSF	10	26	38.5%
141827-LSF	8	37	21.6%
141836-LSF	4	17	23.5%
141845-LSF	6	20	30.0%
141848-LSF	6	18	33.3%
141849-LSF	10	46	21.7%
141850-LSF (Adop)	6	12	50.0%
141929-LSF	4	20	20.0%
14-HFC-LSF ADMIN (IL)	0	2	0.0%
OHU	68	223	30.5%
142853-OHU-HARDEE	4	24	16.7%
142854-OHU-HIGHLANDS (IL)	0	1	0.0%
142855-OHU-HIGHLANDS	21	88	23.9%
140121-OHU-HIGHLANDS (Adop)	7	18	38.9%
142858 OHU-POLK	17	40	42.5%
142852-OHU-POLK	12	33	36.4%
142856-OHU-POLK	7	19	36.8%
HFC Total	179	598	29.9%
Statewide	2,389	7,975	30.0%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent

Children Achieving Permanency in 12 Months for Children in Out-of-Home Care between 12-23 month FY 24/25 Target is 43.8%

FY 24/25, Target 43.8%				Percent Timely FY 23/24 (last FY)	% Increase Since 02/25
Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24 (as of 04/20/2025)					
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Permanency		
CHS	42	117	35.9%	52.4%	18.1%
LSF	44	109	40.4%	49.5%	15.8%
OHU	39	102	38.2%	42.4%	20.6%
HFC Total	125	328	38.1%	48.2%	18.1%
Statewide	2,006	4,866	41.2%	49.2%	17.8%

Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months #1138
*Permanency = adoption, permanent guardianship or reunification w/ parent



By Unit

FY 24/25, Target 43.8%			
Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24 (as of 04/20/2025)			
Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency
CHS	42	117	35.9%
141846-CHSFL	6	18	33.3%
141839-CHSFL	8	15	53.3%
141835-CHSFL (Adop)	9	30	30.0%
141852-CHSFL	12	28	42.9%
LSF	44	109	40.4%
141828-LSF	4	13	30.8%
141827-LSF	2	12	16.7%
141836-LSF	8	9	88.9%
141845-LSF	4	12	33.3%
141848-LSF	3	4	75.0%
141849-LSF	9	27	33.3%
141850-LSF (Adop)	10	17	58.8%
141929-LSF	4	14	28.6%
OHU	39	102	38.2%
142853-OHU-HARDEE	10	19	52.6%
142855-OHU-HIGHLANDS	4	8	50.0%
140121-OHU-HIGHLANDS (Adop)	9	25	36.0%
142858 OHU-POLK	6	13	46.2%
142852-OHU-POLK	8	14	57.1%
142856-OHU-POLK	2	22	9.1%
HFC Total	125	328	38.1%
Statewide	2,006	4,866	41.2%

Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twelve to Twenty-Three Months On-Demand Listing - Report #1138

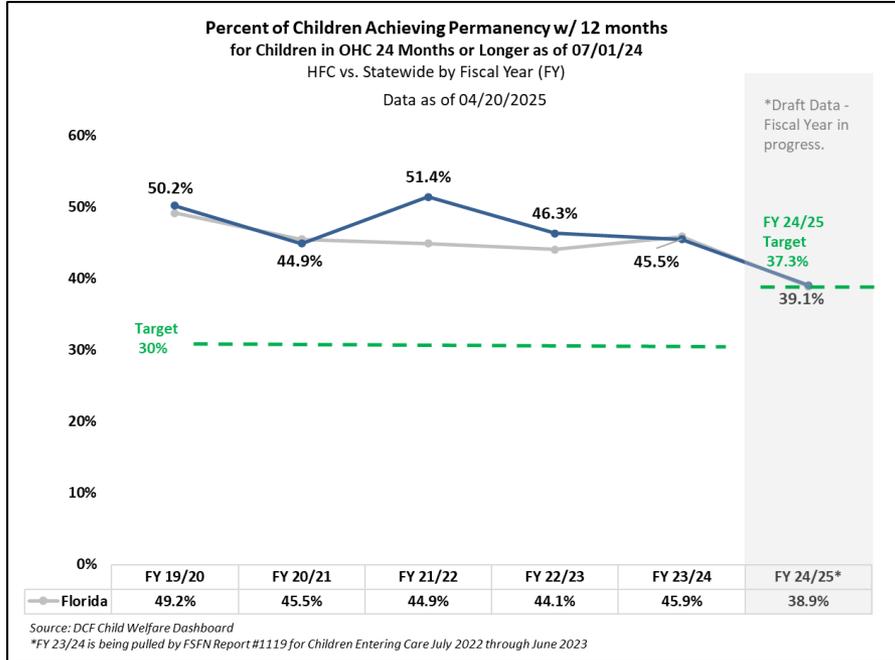
Federal Measure - Children Achieving Permanency within 12 Months for Children in Out-of-Home Care

24 Months or More

FY 23/24 Target is 37.3%

Statewide Measure - FY 24/25, Target 37.9%				Percent Timely FY 24/25 (last FY)	% Increase Since 02/25
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24 (as of 04/20/2025)					
Agency	Permanency Since July 1st	Total Children in OHC 24+ Months	Percent Timely Permanency		
CHS	37	92	40.2%	43.6%	13.0%
LSF	39	112	34.8%	46.1%	12.5%
OHU	44	103	42.7%	46.4%	9.7%
HFC Total	120	307	39.1%	45.5%	11.7%
Statewide	1,986	5,111	38.86%	45.9%	7.6%

Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer #1197
*Permanency = adoption, permanent guardianship or reunification w/ parent



By Unit

Statewide Measure - FY 24/25, Target 37.9%			
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24 (as of 04/20/2025)			
Agency / Unit	Permanency Since July 1st	Total Children in OHC 24+ Months	Percent Timely Permanency
CHS ★	37	92	40.2%
141832-CHSFL (IL)	0	5	0.0%
141846-CHSFL ★	3	5	60.0%
141839-CHSFL ★	6	15	40.0%
141835-CHSFL (Adop) ★	22	40	55.0%
141852-CHSFL	4	19	21.1%
LSF	39	112	34.8%
141828-LSF	10	28	35.7%
141827-LSF	0	5	0.0%
141836-LSF ★	11	21	52.4%
141845-LSF	4	11	36.4%
141848-LSF ★	2	3	66.7%
141849-LSF	3	10	30.0%
141850-LSF (Adop)	0	1	0.0%
141929-LSF	9	28	32.1%
OHU ★	44	103	42.7%
142853-OHU-HARDEE	2	12	16.7%
142855-OHU-HIGHLANDS	0	10	0.0%
140121-OHU-HIGHLANDS (Adop) ★	32	51	62.7%
142858 OHU-POLK	2	8	25.0%
142852-OHU-POLK ★	4	6	66.7%
142856-OHU-POLK	4	13	30.8%
HFC Total ★	120	307	39.1%
Statewide ★	1,986	5,111	38.9%

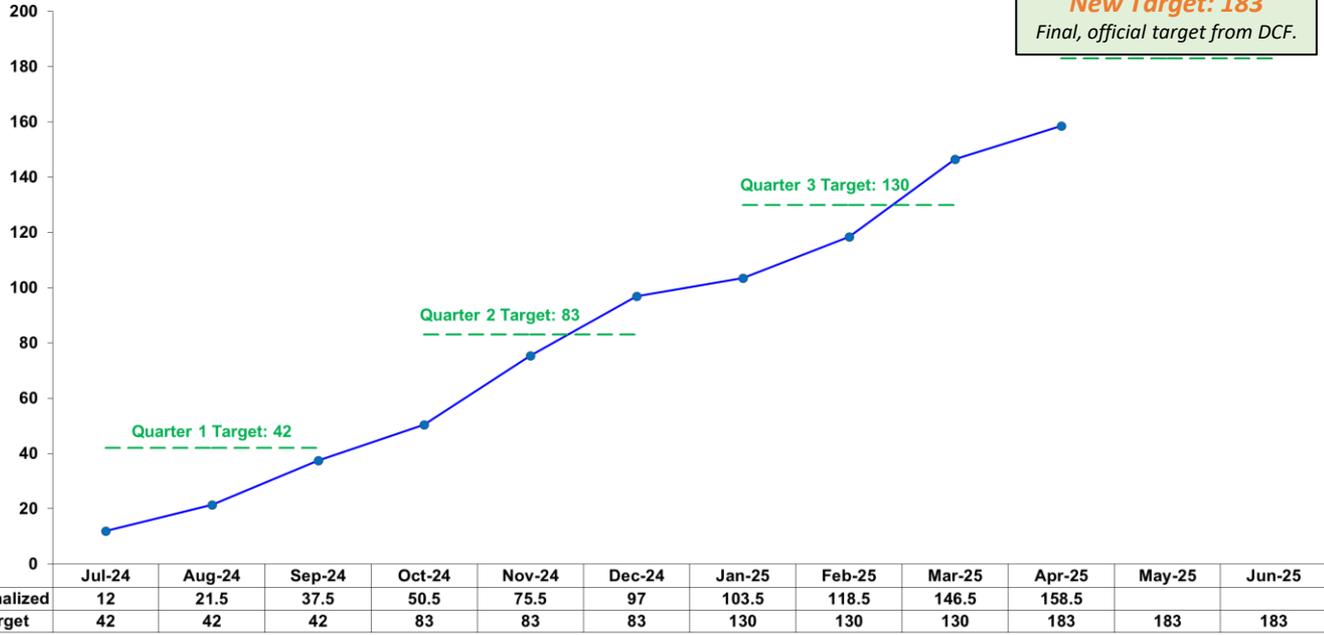
Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twenty-Four Months or More On-Demand Listing - Report #1197

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Adoption Finalizations for FY 24-25

New Target: 183
Final, official target from DCF.



Upcoming Finalization Dates FY(24/25)

- May 7 & 14, 2025
- June 18 & 25, 2025

Source: Adoption Finalization Credit On-Demand Listing - Report #1337; Data-as-of: April 20, 2025

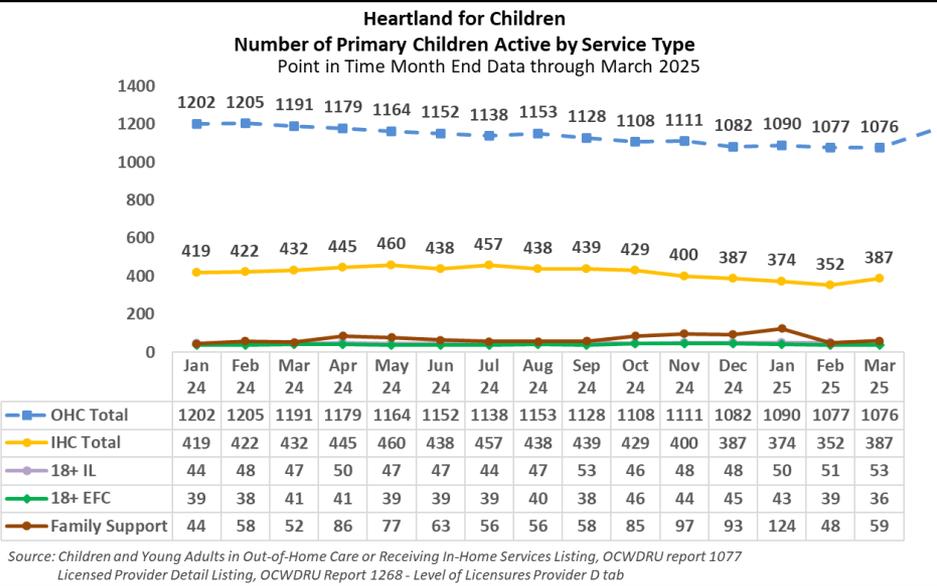
Adoption Finalizations (YTD) FY 24-25

Data as of 04/20/25

CMO	Finalized Adoptions YTD
CHS	34
LSF	54
OHU	70.5
Total	158.5

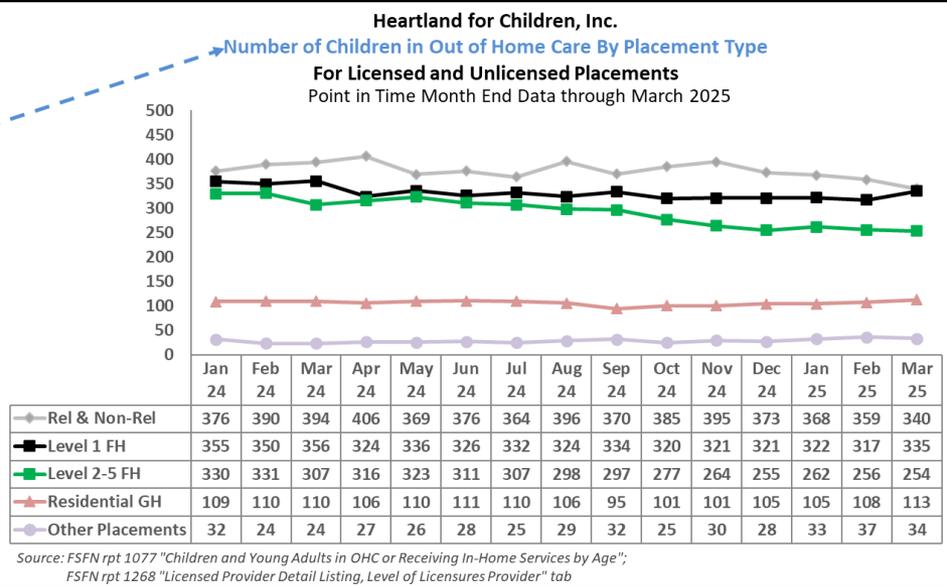
Children and Families being Served for In-Home, Out-of-Home and Family Support - 12 months prior

Children Served at Month End by Service Type



	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25
OHC Total	1202	1205	1191	1179	1164	1152	1138	1153	1128	1108	1111	1082	1090	1077	1076
IHC Total	419	422	432	445	460	438	457	438	439	429	400	387	374	352	387
18+ IL	44	48	47	50	47	47	44	47	53	46	48	48	50	51	53
18+ EFC	39	38	41	41	39	39	39	40	38	46	44	45	43	39	36
Family Support	44	58	52	86	77	63	56	56	58	85	97	93	124	48	59

Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing, OCWDRU report 1077
Licensed Provider Detail Listing, OCWDRU Report 1268 - Level of Licensures Provider D tab

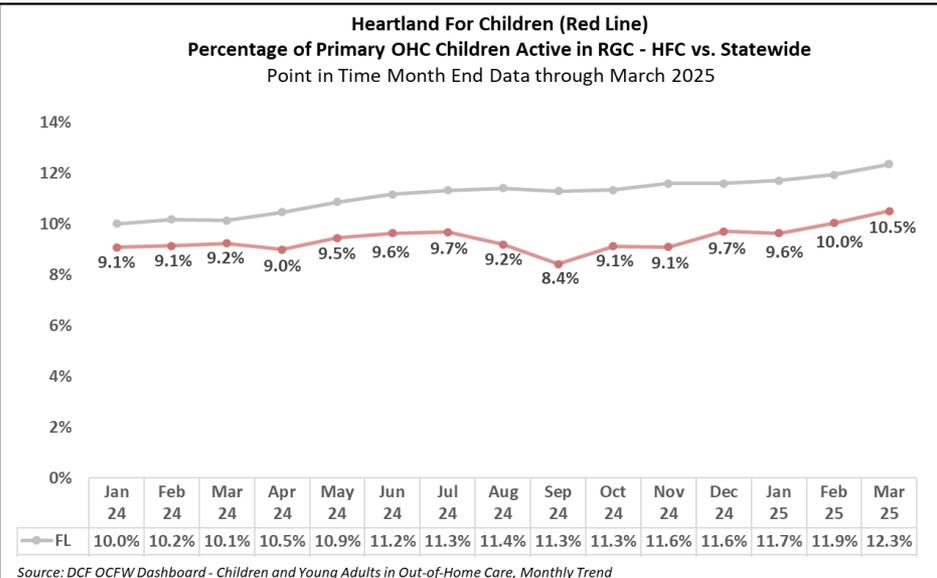
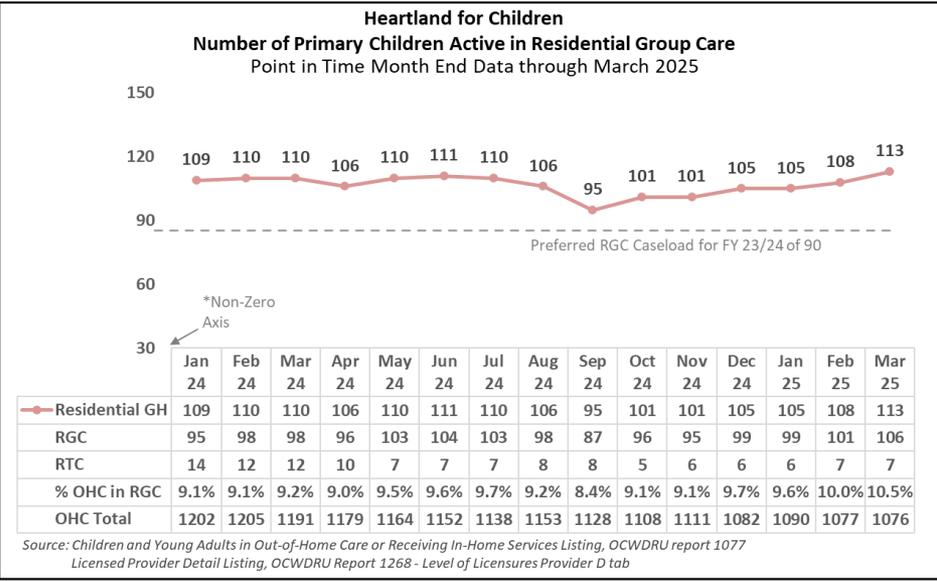


	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25
Rel & Non-Rel	376	390	394	406	369	376	364	396	370	385	395	373	368	359	340
Level 1 FH	355	350	356	324	336	326	332	324	334	320	321	321	322	317	335
Level 2-5 FH	330	331	307	316	323	311	307	298	297	277	264	255	262	256	254
Residential GH	109	110	110	106	110	111	110	106	95	101	101	105	105	108	113
Other Placements	32	24	24	27	26	28	25	29	32	25	30	28	33	37	34

Source: FSN rpt 1077 "Children and Young Adults in OHC or Receiving In-Home Services by Age";
FSFN rpt 1268 "Licensed Provider Detail Listing, Level of Licensures Provider" tab

Children and Families being Served for In-Home, Out-of-Home and Family Support - 12 months prior

➤ Number and Percent of Children Serviced in Residential Care



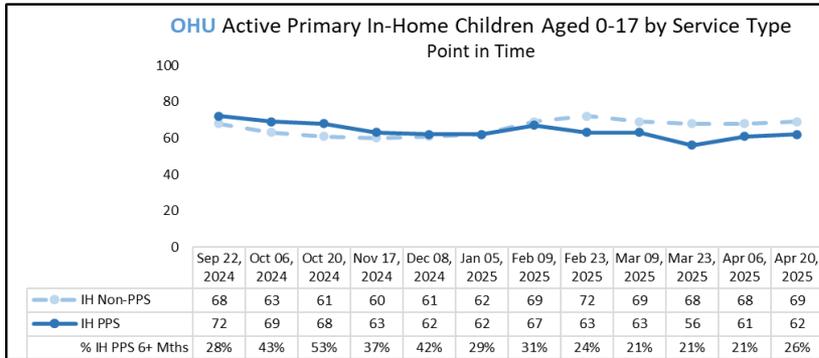
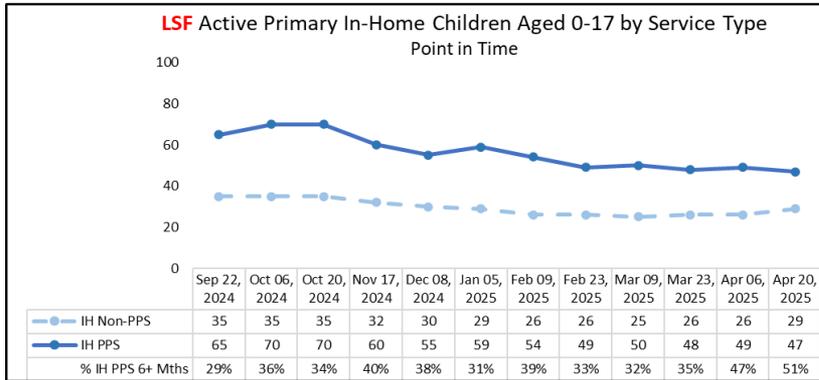
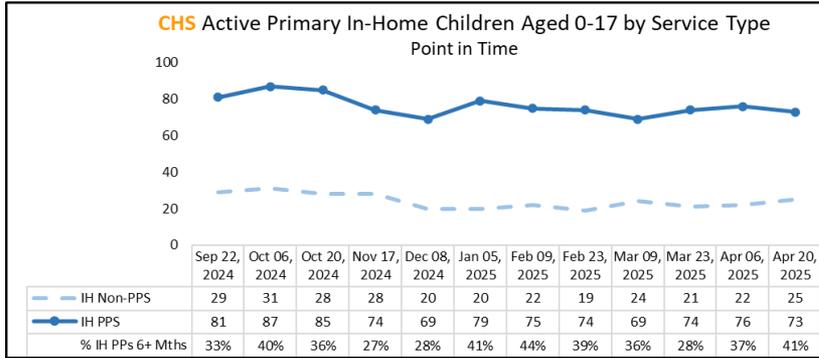
Circuit 10 Percent of Group Homes, Percent of Beds Licensed and Utilized Point in Time as of February 2025 Month End

Group Home / Shelter Type	Currently licensed beds	% utilized previous month	Number of beds on the horizon for development
Shelter - NFI	12	47.9%	0
Shelter – YFA George Harris	24	7083.0%	0
At-Risk: Anchor House	12	56.0%	6
At-Risk: Anchor Ivy Villa	6	56.6%	6
At-Risk: Anchor’s Haven House	-	-	-
At-Risk: Anchor’s Girls Home	-	-	-
At-Risk: A Second Chance	6	83.3%	0
At-Risk: Serenity Place-Chandler	6	83.3%	0
At-Risk: Serenity Place-Julius	6	86.3%	0
At-Risk: Serenity Place-Villa	12	56.6%	0
At-Risk: Integrity Care - Kaley	6	100.0%	0
At-Risk: Integrity Care - Kittansett	6	50.0%	0
At-Risk: Integrity Care - Sunset	6	66.7%	0
At-Risk: Integrity Care - Whispering	6	92.9%	0

FY 2024-2025 Children In-Home Care Closures Initiative

PPS: Post Placement Supervision (Children Reunified with the Removal Parent)

Non-PPS: Children Receiving In-Home Services the entire time from Case Transfer from DCF to CMO (*Also includes ICPC)



Heartland for Children Active Primary Children Aged 0-17 Receiving In-Home Services - PPS and Non-PPS Data as of 04/20/25													
CMO	In-Home Service Type	0-4 Months	5 Months	6 Months	7-9 Months	10 Months	11 Months	12-15 Months	16-23 Months	24-35 Months	36+ Months	CMO Total	
CHS	Non-PPS	14	0	0	0	0	7	1	3	0	0	25	
	PPS	36	7	11	3	6	4	1	3	2	0	73	
CHS Total		50	7	11	3	6	11	2	6	2	0	98	
LSF	Non-PPS	10	0	0	6	0	0	7	5	0	1	29	
	PPS	16	7	7	8	0	5	3	1	0	0	47	
LSF Total		26	7	7	14	0	5	10	6	0	1	76	
OHU	Non-PPS	24	2	5	15	3	3	6	5	0	6	69	
	PPS	29	17	9	2	0	1	2	2	0	0	62	
OHU Total		53	19	14	17	3	4	8	7	0	6	131	
NTF	Non-PPS	79	1	0	0	0	0	0	0	0	0	80	
	PPS	0	0	0	0	0	0	0	0	0	0	0	
NTF Total		79	1	0	0	0	0	0	0	0	0	80	
HFC	Non-PPS	127	3	5	21	3	10	14	13	0	7	203	
	PPS	81	31	27	13	6	10	6	6	2	0	182	
HFC Total		208	34	32	34	9	20	20	19	2	7	385	
		% PPS by Month	45%	17%	15%	7%	3%	5%	3%	3%	1%	0%	-

Source: Children and Young Adults Actively Receiving IH Services or in OHC Care Daily Listing - FSN Report #1329
PPS = Post Placement Supervision; Non-PPS = DCF Case Transfer to CMO, In-Home Services

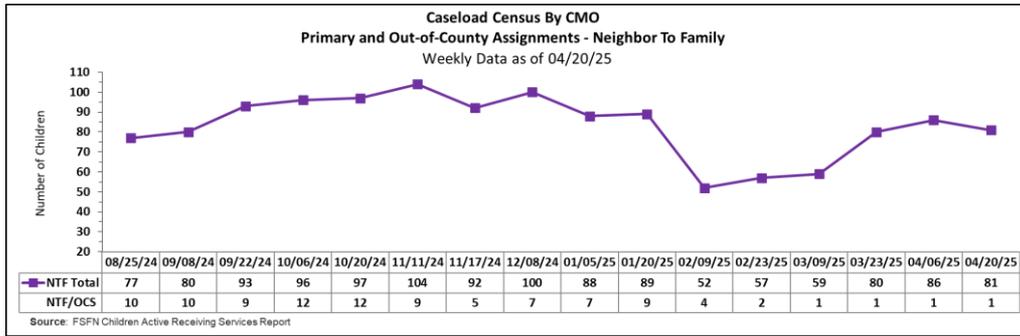
In-Home Service Providers Caseload and Referrals Received

Point-in-Time as of April 20, 2025				Mindshare Referrals from Apr 7 to Apr 20 (Referrals Since the last PQI date)
In-Home Provider/Service	Current Census	Immediate Openings	Projected Openings within next 3 weeks (need Referrals to fill)	
Youth Villages	40	3	6	9
Neighbor To Family (Safety Mgmt)	27	1	12	3
PRC Home to Stay (Reunification)	13	10	4	2
PRC Home to Stay (Prevention)	22	4	3	8
OHU (Family Support)	37	31	3	25
OHU (Legal)	0	0	0	-
UW Supervised Visitation	8	1	0	-
CHS BSFT	13	2	2	-
CHS CPP	14	0	0	-
NFI FFT- Traditional	28	0	0	23
NFI FFT- Prevention	10	0	0	-
NFI FFT- Foster Care	29	6	6	2
Chosen	5	5	5	-

Source: HFC Quality & Contract Management Department Reports

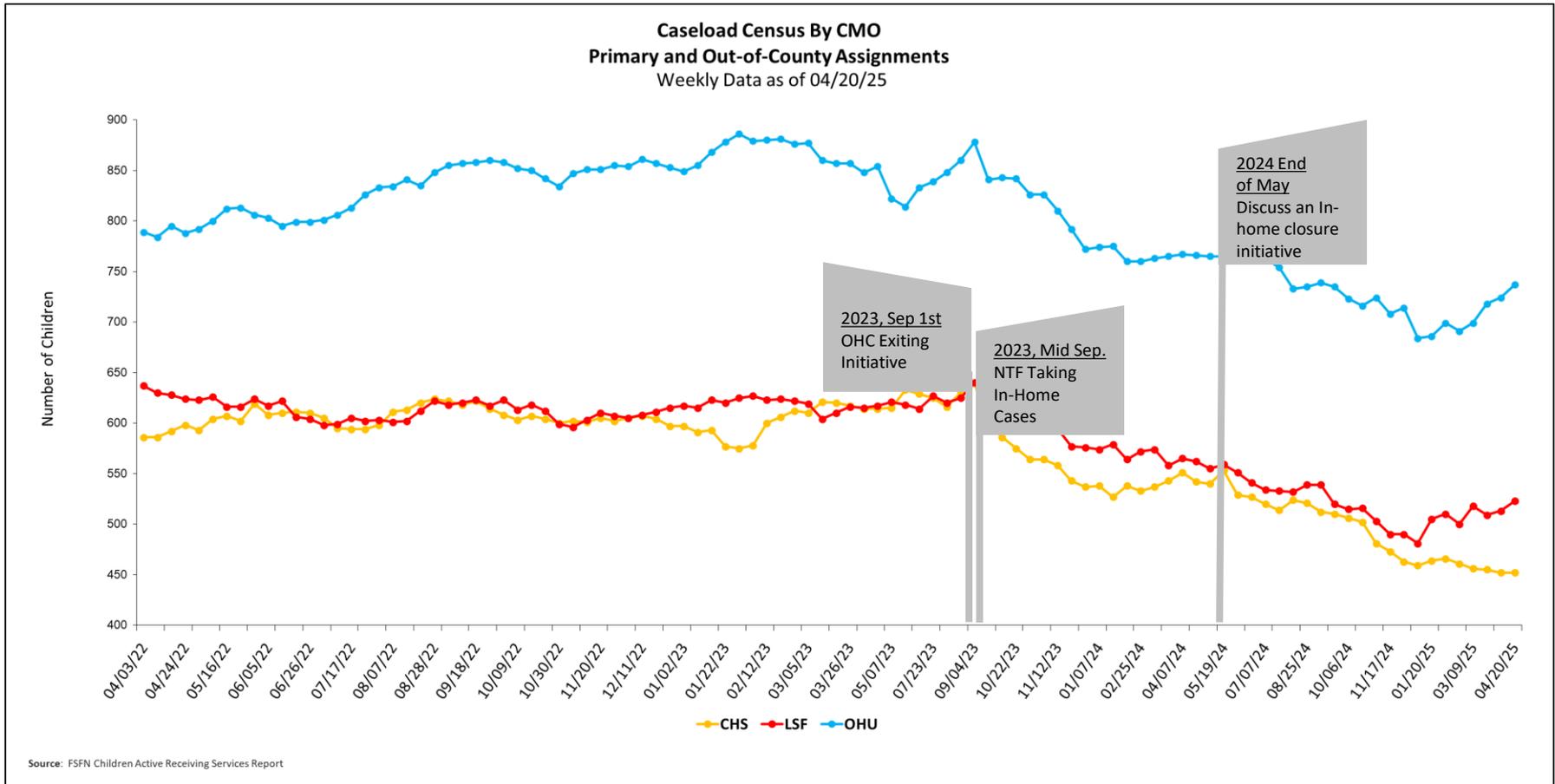
Caseload Census Information

CBC Services Weekly Caseloads By CMO



Number of Children by CMO Last 6 Reporting Periods

Agency	1/20/2025	2/9/2025	2/23/2025	3/9/2025	3/23/2025	4/6/2025	4/20/2025
CHS	464	466	461	456	455	452	452
LSF	505	510	500	518	509	513	523
OHU Primary	520	530	524	525	560	568	586
OHU/OCS	166	169	167	174	158	156	151
OHU Total	686	699	691	699	718	724	737
NTF Primary	80	48	55	58	79	85	80
NTF/OCS	9	4	2	1	1	1	1
NTF Total	89	52	57	59	80	86	81
HFC Total	1,744	1,727	1,709	1,732	1,762	1,775	1,793



Supervisor Reviews Completed within the Last 90 Days

PPS: Post Placement Supervision (Children Reunified with the Removal Parent)

Non-PPS: Children Receiving In-Home Services the entire time from Case Transfer from DCF to CMO (*Also includes ICPC)

Supervisor Reviews Completed Within the Last 90 Days By Unit and Case Category Data as of 04/20/2025

CMO	Unit	IH Non-PPS		IH PPS		OHC		Grand Total	
		Total Cases	Percent Completed	Total Cases	Percent Completed	Total Cases	Percent Completed	Total Cases	Percent Completed
CHS	141835-CHSFL	-	-	-	-	31	80.6%	31	80.6%
	141837-CHSFL	3	100.0%	12	58.3%	38	68.4%	53	67.9%
	141839-CHSFL	1	100.0%	6	83.3%	24	75.0%	31	77.4%
	141846-CHSFL	4	100.0%	6	83.3%	23	82.6%	33	84.8%
	141852-CHSFL	4	75.0%	6	83.3%	59	61.0%	69	63.8%
	CHS Total	12	91.7%	31	74.2%	184	72.3%	227	73.6%
LSF	141827-LSF	3	100.0%	3	100.0%	35	100.0%	41	100.0%
	141828-LSF	5	100.0%	2	100.0%	25	96.0%	32	96.9%
	141836-LSF	4	100.0%	1	100.0%	18	100.0%	23	100.0%
	141845-LSF	-	-	2	100.0%	28	92.9%	30	93.3%
	141848-LSF	2	50.0%	4	100.0%	13	92.3%	19	89.5%
	141849-LSF	1	0.0%	7	100.0%	35	100.0%	43	97.7%
	141850-LSF	-	-	2	100.0%	19	89.5%	21	90.5%
	141929-LSF	1	100.0%	4	100.0%	39	100.0%	44	100.0%
	LSF Total	16	87.5%	25	100.0%	212	97.2%	253	96.8%
NTF	14-HFC-NTF CMO IHNJ	32	56.3%	-	-	-	-	32	56.3%
OHU	140121-OHU-HIGHLANDS	-	-	-	-	28	92.9%	28	92.9%
	142849-OHU-HIGHLANDS	30	100.0%	-	-	-	-	30	100.0%
	142852-OHU-POLK	6	100.0%	8	87.5%	36	97.2%	50	96.0%
	142853-OHU-HARDEE	1	100.0%	2	100.0%	20	100.0%	23	100.0%
	142855-OHU-HIGHLANDS	-	-	9	100.0%	46	97.8%	55	98.2%
	142856-OHU-POLK	2	100.0%	3	100.0%	27	92.6%	32	93.8%
	142858 OHU-POLK	2	100.0%	4	50.0%	30	86.7%	36	83.3%
	OHU Total	41	100.0%	26	88.5%	188	94.7%	255	94.9%
Circuit 10 Total	101	2.0%	82	2.4%	584	4.5%	767	87.6%	

CHS

Up 4% since
2/11/2025

LSF

Up 10% since
2/11/2025

NTF

Down 4% since
2/11/2025

OHU

Up 3% since
2/11/2025

Source: CARS Report #1329 & CARS Legacy - Daily Report

Filters: Heartland for Children; Primary Workers; Unduplicated Children; Ages 0-17

IH = In-Home

OHC = Out-of-Home Care

PPS = Post Placement Supervision

Average Caseload of Case Managers

Case Manager Caseload Breakdown by Agency – Data as of 04/20/2025

CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	3	7	9	4	3	26	17.4
LSF	1	4	15	5	1	26	20.1
OHU	0	8	12	3	10	33	22.3
NTF	0	5	1	0	0	6	13.5
# of CMs	4	24	37	12	14	91	19.7

CMO	# Case Managers w/ Primary Caseload	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	26	10	38.5%
LSF	26	5	19.2%
OHU	33	8	24.2%
NTF	6	5	83.3%
HFC	91	28	30.8%

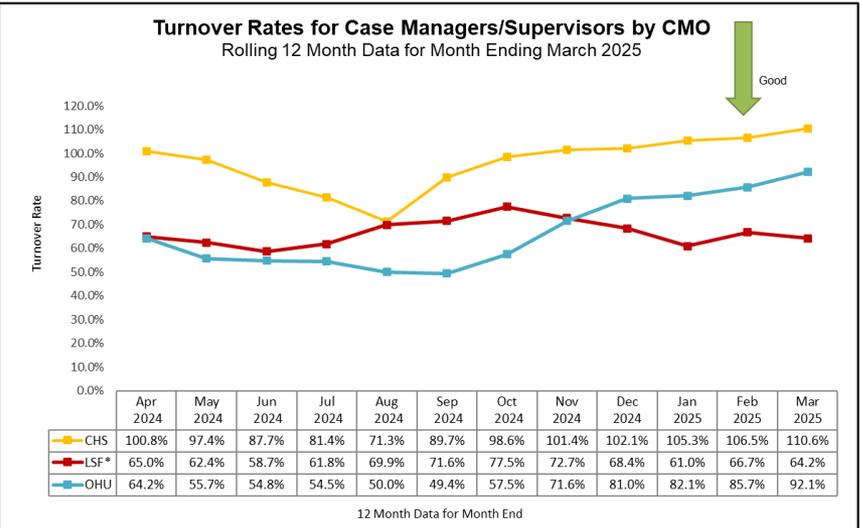
Caseload = Number of Children with Primary or Out of County assignment.

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

Turnover Rates for Case Managers/Supervisors

12 Month Case Manager Turnover Rates by Agency

CMO	Case Manager	Case Manager Supervisor
CHS	110.6%	30.0%
LSF*	64.2%	23.1%
OHU	92.1%	60.9%



Caseload Census by Case Manager and Organization

Data as of 04/20/2025

Caseload of 1 - 5 Children (-3)		
CMO	Case Workers	#
-	-	-

Caseload of 6 - 15 Children (-4)		
CMO	Case Workers	#
CHS	Whetsell-Thorpe, Tavayah	15
CHS	Joseph, Ketty	15
LSF	Lott, Carla	14
OHU	Odom, Tavunda	14
NTF	Bates, Brittany	14
NTF	Jones, Gwendolyn	13
LSF	Guerrero, Ony	13
LSF	Powell, Deborah	13
NTF	Conklin, Danielelle	12
NTF	Cruz, Ana	12
NTF	Mattison, Sharon	12
LSF	Smith, Andrae	11
OHU	Hines, Tracy	11
OHU	Moore, Raven	11
CHS	Tracy, Amy	10
CHS	Gregg, Morgan	9
OHU	Pulsifer, Angela	8
CHS	Moore, Christy	8

Caseload of 16 - 24 Children (+6)		
CMO	Case Workers	#
CHS	Covington, Walter	24
OHU	Nerove, Rachel	24
LSF	Diamond, Savannah	24
OHU	Kilbey, Alexis	24
OHU	Cruz, Michelle	23
OHU	Valencia, Alejandro	23
LSF	Koons, Brittney	23
LSF	Willingham, Jadashia	23
LSF	Coleman, Tangela	22
LSF	Townes, Rachel	21
CHS	Bouzi, Marie Edwige	21
OHU*	Simmons, Shannon	21
LSF	Franklin, Yoshika	21
OHU	Colatorti, Jeannine	21
LSF	Lynch, Rodina	21
LSF	Blocker, Amanda	21
OHU	Bruce, Kortney	20
CHS	Walker, Shavonte	20
LSF	Newton, Kimberly	20
LSF	Moran, Bernice	19
LSF	Gunnnett, Glynnis	19
LSF	Ellis, Darren	19
CHS	Barakat, Maha	18
OHU	Bellanfante, Jamie	18
CHS	Henry, Jayden	18
LSF	Durant, Paris	18
NTF	Boule, Adriana	18
OHU	Beach-Solmo, Amber	18
CHS	Brown, Annie	18
OHU	Johnson, Sharon	18
LSF	Williams, Kamesha	17
CHS	Olivas, Hope	17
LSF	Pamphile, Emmanuella	17
CHS	Wiggs, Sunni	16
CHS	Clemmons, Sabrina	16
OHU	Rivera, Ashley	16

Caseload of 25 - 29 Children (-6)		
CMO	Case Workers	#
CHS	Bennett, Brianna	28
LSF	Bon-Fiol, Nikol	28
OHU	Stoudemire, Jamesia	28
OHU	Bowen, Kendall	27
CHS	Standen, Brayden	27
CHS	Phillips, Amy	26
OHU	Franklin, Kyra	26
LSF	Gonzalez, Jelitza	26
LSF	Cruz, Veronica	26
CHS	Bain, Claire	26
LSF	Bickel, Sherry	26
LSF	Malave, Luis	25

Caseload of 30+ Children (+4)		
CMO	Case Workers	#
OHU*	Villegas, Anna	45
OHU*	Garcia, Anakeidie	35
OHU	Baker, Ayshia	35
OHU	Mcgahee, Timika	32
OHU	Johnson, Randi	32
OHU	Brutus, Marie	31
OHU*	Smith, Lorie	31
OHU*	Fuentes, Norma	31
CHS	Hiers, Katherine	31
OHU*	Washington, Woodrica	30
OHU	Kohn, Ludessa	30
CHS	Hook, Kathryn	30

Unit Supervisors Carrying Cases (0)		
CMO	Case Workers	#
OHU	Young, Vanessa	15
CHS	Angulo, Kayla	12
CHS	Cortes, Jennifer	5
CHS	Sangster, Kathleen	2

Circuit 10 Children Active by Assignment Role for CMO TAYS, FTC and Adoption Workers
Data as of 04/20/25

Case Worker	Pri.	Sec.	OOC	Grand Total
Kaina, Kelly	7	23	0	30
Nieves, Carlos	32	23	0	55
TAYS - CHS	39	46	0	85
Cruz, Cheyleen	0	1	0	1
Mills, Clyatt	0	2	0	2
FTC - CHS	0	3	0	3
Cortes, Jennifer	5	39	0	44
Dawes, Dominique	0	0	0	0
James, Aleah	1	13	0	14
Adoptions - CHS	6	52	0	58
Peralta, Joshua	35	0	0	35
Jones, Dane	0	27	0	27
TAYS - LSF	35	27	0	62
Porter, Ineisha	0	1	0	1
FTC - LSF	0	1	0	1
Collins, Sara	1	45	0	46
Hampton, Sharday	0	53	0	53
Adoptions - LSF	1	98	0	99
Metelus, Getro	6	19	1	26
Vazquez, Roger	5	104	1	110
TAYS - OHU	11	123	2	136
Sherwood, Drake	0	1	0	1
FTC - OHU	0	1	0	1
Nettles, Markisha	16	1	0	17
Southall, Akeva	11	5	0	16
Ventura, Amando	0	1	0	1
Brody, Jessica	0	3	0	3
Adoptions - OHU	27	10	0	37
TAYS Total	85	196	2	283
FTC Total	0	4	0	4
Adoptions Total	34	160	0	194

Pri. = Primary - Sec. = Secondary - OOC = Out of County

Data Source: FSN Report - Children Active Receiving In-Home or Out-of-Home Services Daily Listing by District

*These OHU case managers contain caseloads that are over 65% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

Red = Supervisors, FTC Facilitators & Resigned CMs carrying cases Orange = Terminated Workers Carrying Caseloads in FSN

Healthcare Information (Medical, Dental, Immunization, and Psychotropic Medications)

Data Entered Into FSN for Children in Out-of-Home Care

Health Information in FSN for Children in OHC as of 04/20/2025

Agency	# of Children in OHC	% With a Medical Record in FSN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date
CHS	315	100.0%	90.8%	81.2%	73.7%
LSF	411	100.0%	94.4%	87.2%	92.9%
OHU	363	100.0%	95.6%	90.2%	95.3%
HFC	1089	100.0%	93.8%	86.3%	88.2%
Statewide	14993	99.9%	93.8%	85.2%	76.0%

Source: FSN report 1009 "Source: "Healthcare Service Information for OHC"

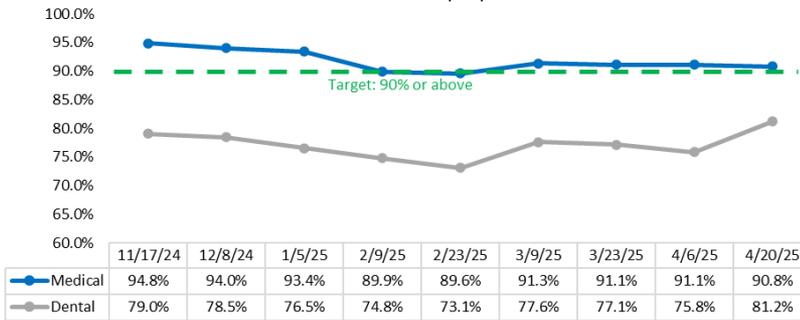
Health Information in FSN as of 04/20/2025

Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	29	44	83
LSF	0	23	32	29
OHU	0	16	25	17
HFC	0	68	101	129
Statewide	11	925	1551	3597

Source: "Healthcare Service Information for OHC - Report 1009"

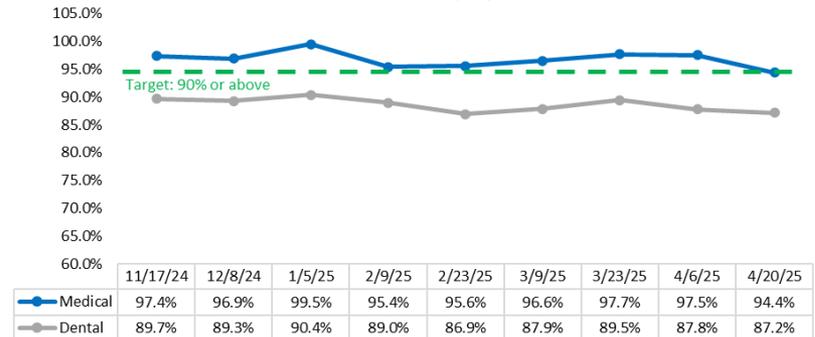
CHS Percent of Active Primary Children in OHC with

Medical Service in Last 12 Months & Dental Service in Last 7 Months
Data as of 04/20/2025



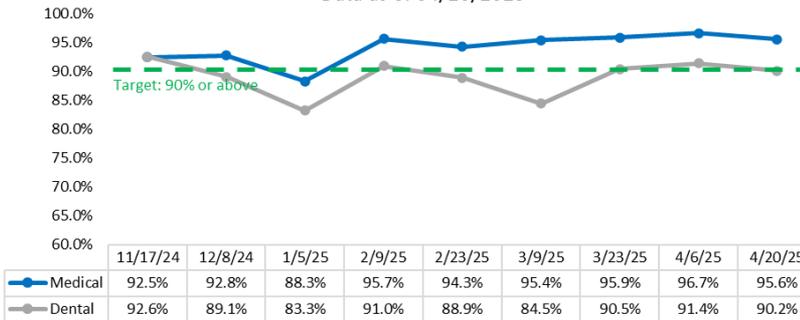
LSF Percent of Active Primary Children in OHC with

Medical Service in Last 12 Months & Dental Service in Last 7 Months
Data as of 04/20/2025



OHU Percent of Active Primary Children in OHC with

Medical Service in Last 12 Months & Dental Service in Last 7 Months
Data as of 04/20/2025



Psychotropic Medications

Children with Psychotropic Medications Prescriptions

Heartland For Children Number of Children in Out-of-Home Care with at Least one Psyc. Medication and Percent of Children w/ a Valid Consent

Data as of 04/20/2025

Agency	All Children in OHC	% of Children in OHC w/ Psyc Meds	All Children with Psyc Meds	# of children w/ a current parent or court order	% w/ a current parent or court order
CHS	334	12.9%	43	42	97.7%
LSF	410	12.7%	52	51	98.1%
OHU	369	9.5%	35	35	100.0%
HFC	1,121	11.6%	130	128	98.5%
DCF	1	200.0%	2	0	0.0%
Statewide	16,065	15.2%	2,441	2,416	99.0%

Source: Children in OHC with One or More Current Prescriptions for a Psychotropic Medication, Ages 0 to 17 - #1002

Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing - #1077

Valid = Children with a parent consent and the parents are TPR'd are not considered valid consents

Missing Children in Out of Home Care

Children currently missing or recovered while in OHC

Heartland for Children Children in OHC who are Missing or Now Recovered 4/20/2025					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	1	0	0	1	0
LSF	1	0	0	0	0
OHU	1	0	0	0	0
CPI	0	0	0	0	0
Total	3	0	0	1	0
<i>Source: HFC MCR Tracking Log</i>			<i>ATL = Attempts to Locate</i>		

Scorecard Measure 11 – Separated Siblings

SM11 - Percentage of sibling groups in out-of-home care where all siblings are placed together – Target = 65.0%

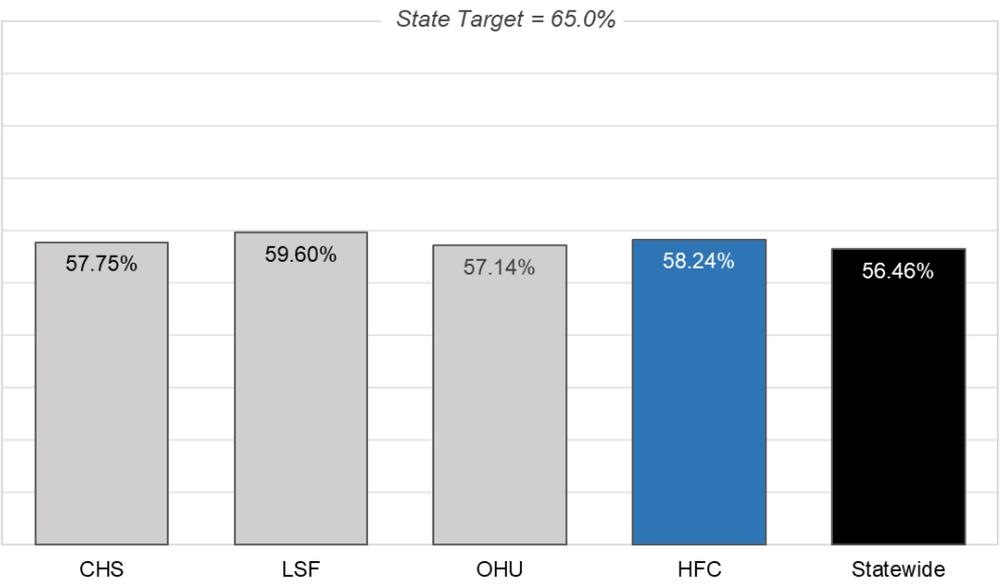
SM11 - Percent of Sibling Groups Placed Together
FY 24-25 Snapshot data as of April 20, 2025

Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	41	71	57.75%
LSF	59	99	59.60%
OHU	52	91	57.14%
HFC	152	261	58.24%
Statewide	2,055	3,640	56.46%

Source: Sibling Groups Where All Siblings Are Placed Together On-Demand Listing, #1125

Number of sibling groups to achieve SM11 target – 28 Sibling Groups

SM-11 Percent of Sibling Groups Placed Together
FY 24-25 Snapshot data as of 04/20/25

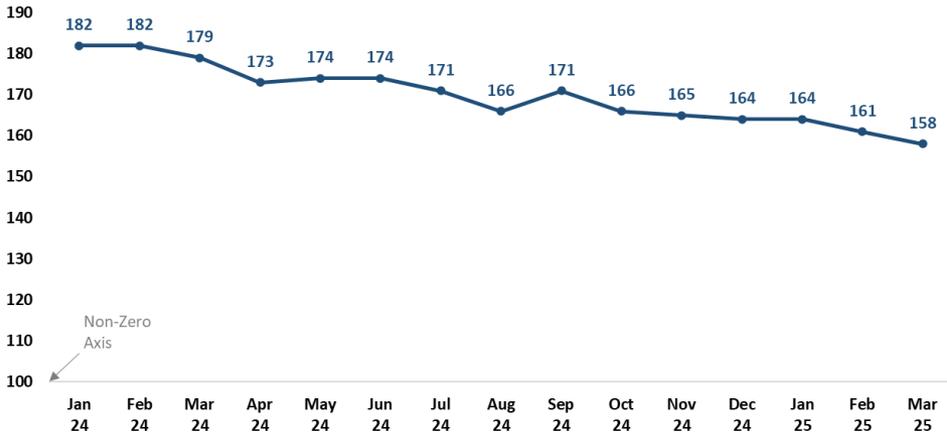


Source: Sibling Groups Where All Siblings Are Placed Together On-Demand Listing, #1125

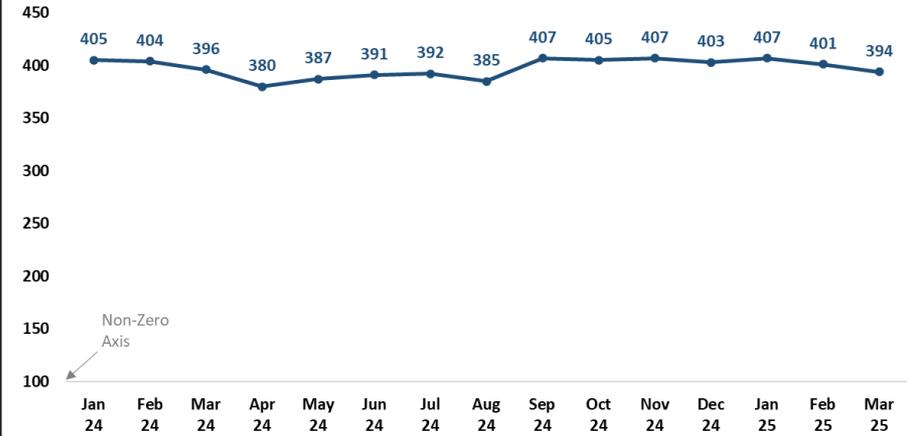
Trends for Foster Parent Recruitment

Number of Foster Homes and Foster Bed Capacity
Percent of Foster Home Utilization and Teen Placement in a Foster Home

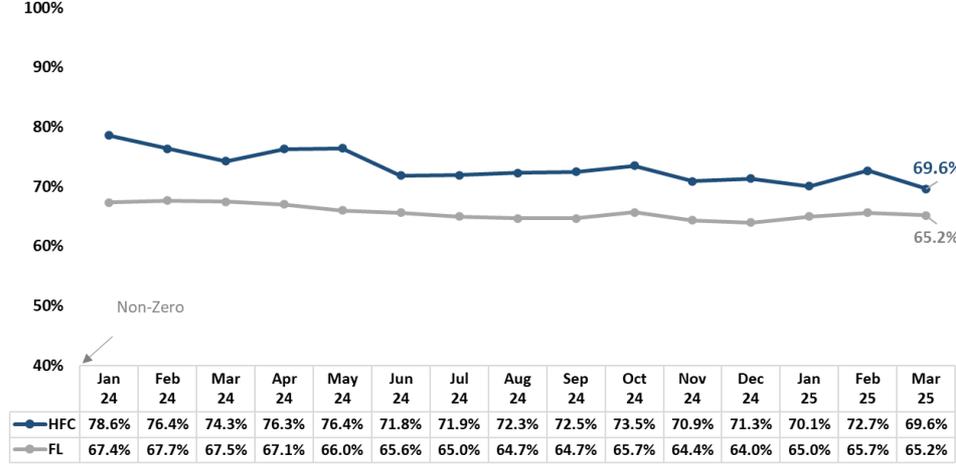
Heartland for Children
Number of Foster *Homes* - Months End Snapshot
Last 15 Months through March 2025



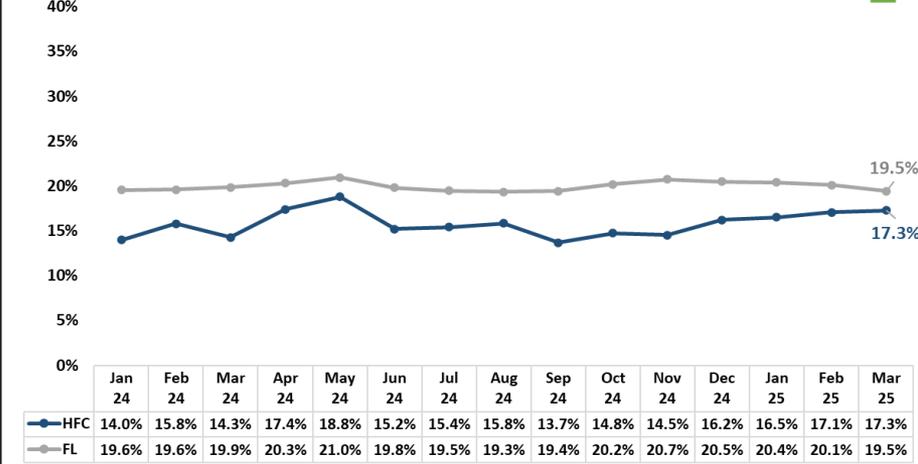
Heartland for Children
Number of Foster *Beds* - Months End Snapshot
Last 15 Months through March 2025



Heartland for Children
Percent of Foster Homes Utilized (w/a Placement)
Last 15 Months through March 2025



Heartland for Children
Percent of Foster Homes w/a Teen Placement
Last 15 Months through March 2025



In-Home Safety Plan Management

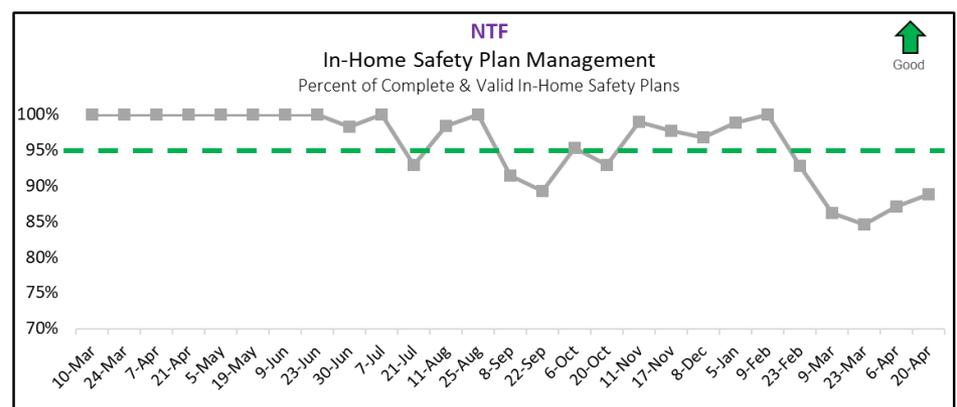
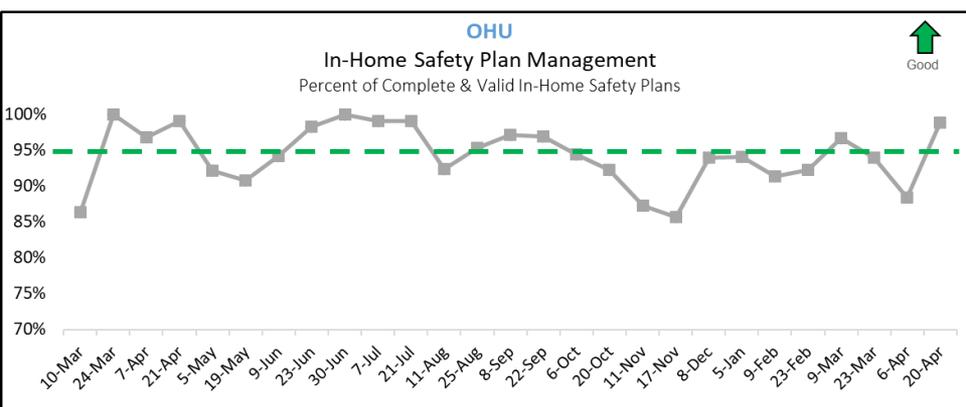
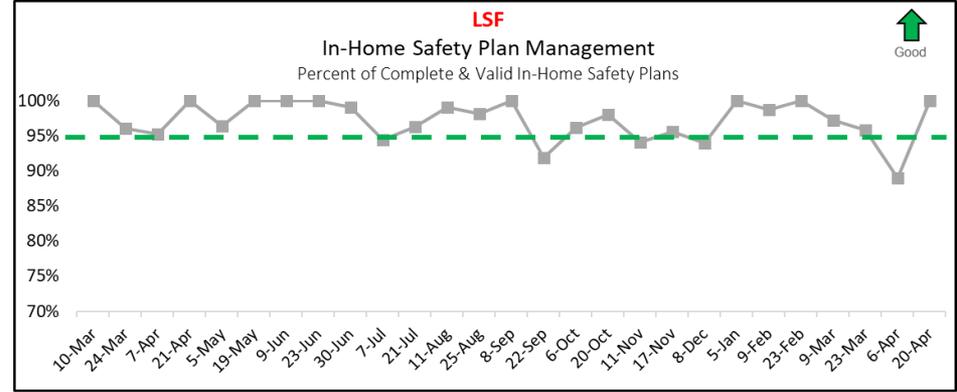
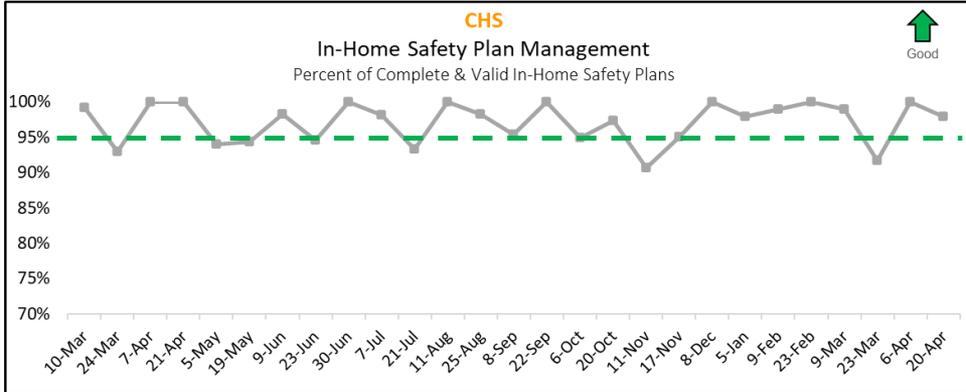
Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: 95.0%

In-Home Safety Plan Management				
Percent of Completed In-Home Safety Plans under 180 Effective Days				
Data as of 04/20/2025				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	2	96	98	98.0%
LSF	0	74	74	100.0%
OHU	1	87	88	98.9%
NTF	9	71	80	88.8%
HFC Total*	12	328	340	96.47%
Statewide	320	6472	6792	95.29%

Source Report: Case Management Safety Management Listing - OCWDRU Report #1301
Target of 95%

Of the 328 completed safety plans, 61 will expire in the next 30 or 60 days			
Agency	Expires in 30 Days	Expires in 60 Days	Total
CHS	16	19	35
LSF	5	13	18
OHU	0	6	6
NTF	0	2	2
HFC Total	21	40	61

Source report 1301 'Case Management Safety Management Listing' - Data as of 04/20/2025



Child Placement Agreement Errors

Active CPA's with errors and non-active CPA's needing closure.

Child Placement Agreement Errors									
Data as of 04/20/2025									
The 9 active CPA's with errors contain the 10 total errors.									
Agency	Total CPA's Needing Correction	Non-Active CPA's Needing Closure	Total Active CPA's not Completed		New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	No Provider Listed	Total Errors
CHS	9	1	8		5	3		1	9
LSF	1	0	1		1				1
OHU	0	0	0						0
Total	10	1	9		6	3	0	1	10

Source: FSFN - Child Placement Agreement Status for Children in Out-of-Home Care On-Demand Listing - OCWDRU Report #1256
Criteria: Children with a CPA Effective Date.

Percent of Children with an Active Completed CPA			
Data as of 04/20/2025			
Agency	Total Active CPA's	CPA's Fully Completed	% of Completed CPA's
CHS	39	31	79%
LSF	22	21	95%
OHU	8	8	100%
Total	69	60	87%

Source: FSFN - Child Placement Agreement Status - OCWDRU Report #1256
Criteria: Children with an CPA Effective Date.

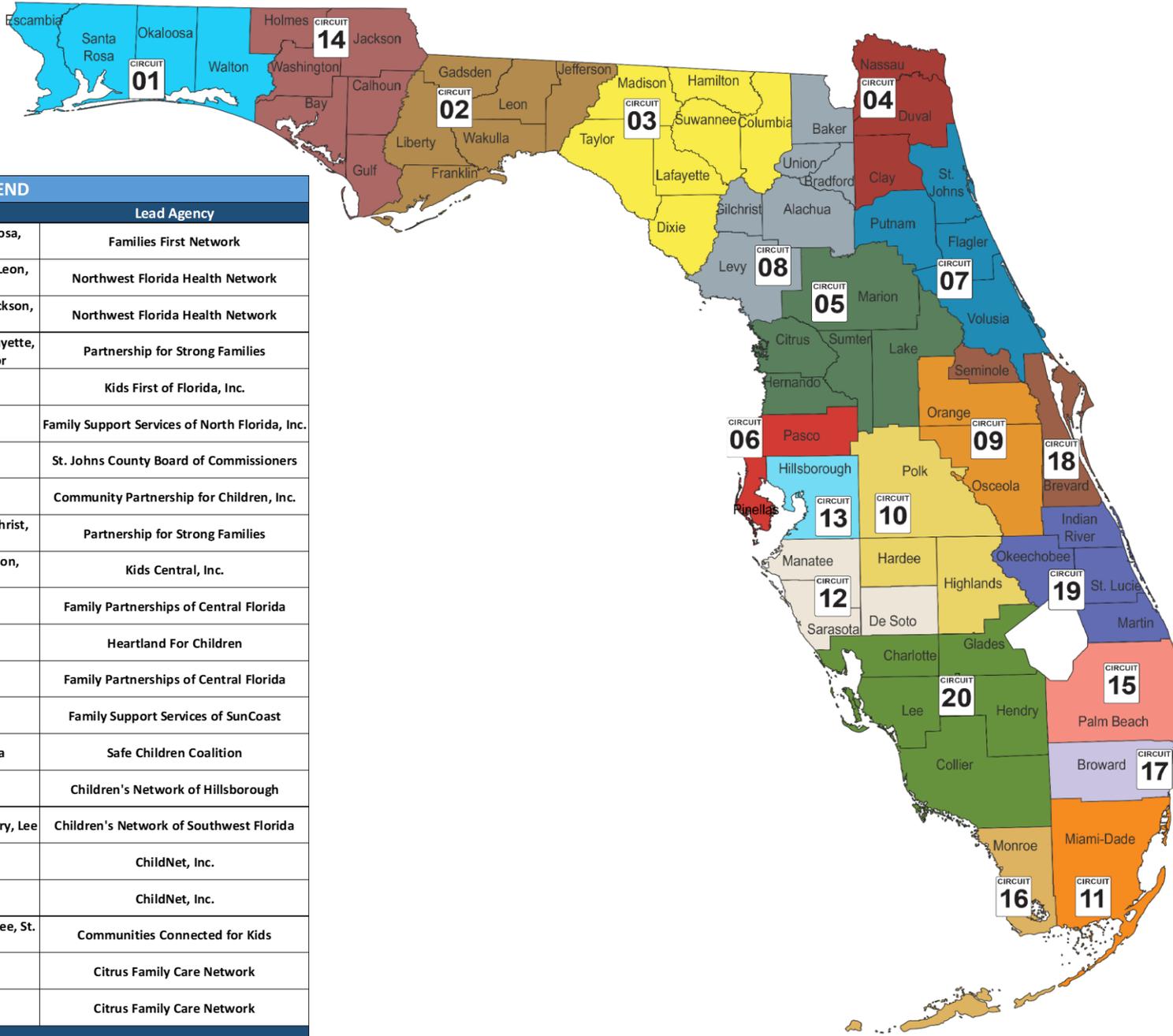
Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; Data-as-of: 04/07/2025

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - <u>Past Due</u>			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	6	3	3
LSF	2	1	1
OHU	4	1	3
Total	12	5	7



Community Based Care Lead Agency Map



LEGEND

Circuit	Region	Counties	Lead Agency
1	North West	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network
3	North East	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Family Partnerships of Central Florida
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole, Brevard	Family Partnerships of Central Florida
6	Sun Coast	Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	South East	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network

DATES FOR MARCH

- **Child Abuse Prevention Month**
Heartlandforchildren.org/pinwheels

SAFETY RESOURCES

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Swim Safety Tips

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- Water Safety Tips: ounce.org/water_safety.html

Hot Car Safety Tips

- nhtsa.gov/campaign/heatstroke

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Polk County Free Things To Do

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Find local resources for food, health, housing, employment programs & other community resources in seconds.

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A PATHWAY TO PROSPERITY

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Counties

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HFC EVENTS

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Unfiltered Bartow Coffee Shop
160 S Broadway Ave, Bartow

Monday, April 28th at 6PM
Virtual via Teams

Register: 863-519-8900 x 289

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where we provide education and resources for family matters in Polk, Highlands and Hardee Counties

[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [YouTube](#)

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Lakeland, FL 33815

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863-784-7473 | sari.crews@southflorida.edu

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HARDEE COUNTY

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- Water Safety Month
- Mental Health Awareness
- Mother's Day – May 11
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