

Performance & Quality Improvement (PQI) Report

Data for week ended Sunday, April 6, 2025



Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties



Community Based Care Lead Agency Scorecard

FY 24-25, Quarter 2 Performance

CBC Lead Agency Scorecard Performance Table	Safety	Permanency	Permanency	Permanency	Permanency	Safety	Safety	Well-Being	Permanency	Permanency	Permanency
Measures	1. Children with no recurrence of verified maltreatment within 12 months of a prior verified maltreatment	2.Children achieving permanency within 12 months of entering care.	3. Children achieving permanency within 12 months for children in Out-of-home care between 12 and 23 months.	4. Children achieving permanency within 12 months for children in out-of-home care for 24 months or more	5. Children who do not re-enter foster care within 12 months of moving to a permanent home.	6. Rate of children not abused or neglected while in out-of-home care.	7. Percent of children not abused or neglected while receiving in-home services.	8. Percent of children under supervision who are seen every 30 days.	9. Rate of children's placement moves per 1,000 days in foster care.	10. Percent of children placed with relatives or nonrelatives.	11. Percent of sibling groups where all siblings are placed together.
Quarterly Scheduled FSN Listing Report #	1229	1159	1160	1237	1162	1272	1156	1158	1161	1325	1166
Standard	90.3%	35.2%	43.8%	37.9%	94.4%	< 9.07	95.0%	99.5%	< 4.50	60.0%	65.0%
Reporting Period	10/01/22 to 09/30/23	01/01/23 to 12/31/23	01/01/24	01/01/24	01/01/22 to 12/31/22	10/01/23 to 09/30/24	10/01/23 to 09/30/24	01/01/24	01/01/24	12/31/24	12/31/24
ChildNet-Broward	93.68%	35.82%	56.13%	34.71%	94.97%	6.45	96.60%	99.75%	4.04	52.01%	62.24%
ChildNet-Palm Beach	95.13%	41.99%	61.06%	38.30%	92.27%	4.88	96.87%	99.86%	3.47	51.32%	65.87%
Childrens Network of SW Florida	95.47%	44.22%	63.12%	53.15%	94.47%	4.46	97.58%	99.92%	5.78	51.62%	62.43%
Childrens Network-Hillsborough	93.41%	19.36%	40.76%	47.80%	96.60%	5.07	97.72%	99.61%	4.71	51.74%	56.35%
Citrus Health Network	94.72%	21.76%	46.69%	41.38%	89.78%	5.95	98.54%	99.82%	5.30	50.83%	63.57%
Communities Connected for Kids	91.28%	34.74%	63.64%	43.55%	92.91%	12.49	95.37%	99.96%	4.12	51.46%	66.25%
Community Partnership for Children	95.11%	25.37%	60.82%	45.49%	93.98%	6.21	97.72%	99.82%	4.05	40.90%	51.64%
Family Integrity Program	95.81%	30.30%	62.50%	58.33%	87.50%	11.02	96.94%	99.85%	3.48	53.66%	66.67%
Family Partnerships of Central Florida	93.65%	24.69%	51.03%	50.22%	91.16%	7.73	95.32%	99.57%	3.88	53.23%	56.09%
Family Support Services of North Fla	95.66%	25.79%	56.82%	42.39%	95.05%	3.70	97.92%	99.68%	5.15	40.06%	43.50%
FSS Suncoast	94.69%	32.29%	50.52%	51.56%	92.93%	4.53	95.10%	99.77%	4.29	42.83%	56.63%
Heartland for Children	93.84%	36.69%	44.74%	46.58%	95.24%	3.87	97.65%	99.80%	3.20	65.25%	57.95%
Kids Central, Inc.	95.98%	27.12%	38.99%	40.57%	89.36%	3.70	96.99%	99.52%	7.30	54.43%	62.17%
Kids First of Florida, Inc.	96.15%	25.68%	53.85%	46.00%	100.00%	3.31	100.00%	99.62%	3.82	52.63%	47.50%
NWF Health Network - East	92.80%	36.85%	49.79%	51.40%	92.64%	5.65	96.39%	99.88%	4.87	53.36%	59.75%
NWF Health Network - West	91.42%	31.76%	54.30%	49.81%	92.70%	9.03	94.44%	99.83%	6.48	48.58%	53.94%
Partnership for Strong Families	94.91%	26.63%	57.31%	50.20%	93.75%	6.06	96.91%	99.68%	4.02	48.79%	52.35%
Safe Children Coalition	95.06%	35.10%	57.59%	47.40%	89.37%	6.81	97.61%	99.59%	4.02	54.75%	65.25%
Statewide	94.03%	30.74%	51.40%	46.91%	92.85%	5.76	96.74%	99.10%	4.77	51.20%	58.16%

Contract Measure – Children Seen Every Thirty Days

Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Previous Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
March 2025 as of 04/06/2025		
Report Date Range: 03/01/2025 to 03/31/2025		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	8	99.86% ★
LSF	1	99.98% ★
OHU	4	99.93% ★
NTF	0	100.00% ★
HFC	13	99.93% ★
Statewide		99.75%
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
<i>Target of 99.5%</i>		

Current Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
April 2025 as of 04/06/2025		
Report Date Range: 04/01/2025 to 04/30/2025		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	1	99.90% ★
LSF	1	99.91% ★
OHU	1	99.91% ★
NTF	0	100.00% ★
HFC	3	99.91% ★
Statewide		99.42%
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
<i>Target of 99.5%</i>		

Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

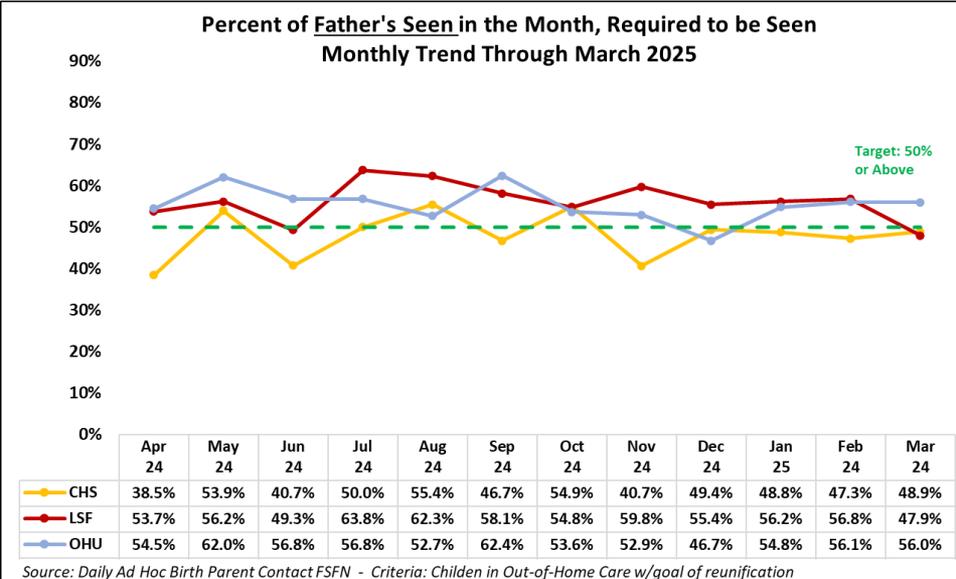
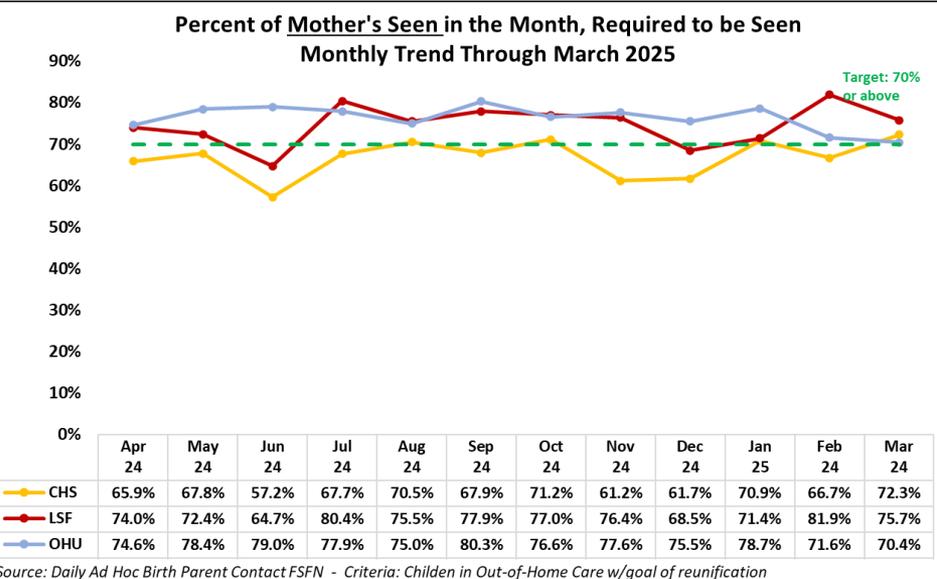
Current
Month

Birth Parent Contact Completed						
April 2025 as of 04/06/2025 (Point in Time)						
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed
CHS	112	15	13.4%	90	11	12.2%
LSF	169	24	14.2%	121	12	9.9%
OHU	142	14	9.9%	109	8	7.3%
TOTAL	423	53	12.5%	320	31	9.7%

Criteria: Childen in Out-of-Home Care w/goal of reunification
 Source: Daily Ad Hoc Birth Parent Contact FSN

Mothers Seen Target: 70%
 Fathers Seen Target: 50%

- Mother Contact, Target is 70% or above
- Father Contact, Target is 50% or above



Children Re-Entering Out-of-Home Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

Re-Entry
into OHC
Last 2
Weeks

Removal Episodes for Children with a Prior Reunification or Permanent Guardianship
Removals entered into FSFN between 03/24/25 - 04/06/25

Current Removal Case ID	Child Id	Current Agency	Prior Unit	Current Removal Date	Prior PG or Reunification Discharge Date	Length from Prior Discharge to Current Removal (months)	Range Prior Discharge to Current Removal	SM07 Cohort	FSFN Entry Date
100459733	101599730	LSF	141850-LSF	3/27/2025	8/19/2011	163	> 5.0 yrs	No	3/31/25

Source: FSFN Data Warehouse Ad Hoc Report,

Scorecard Measures 5 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

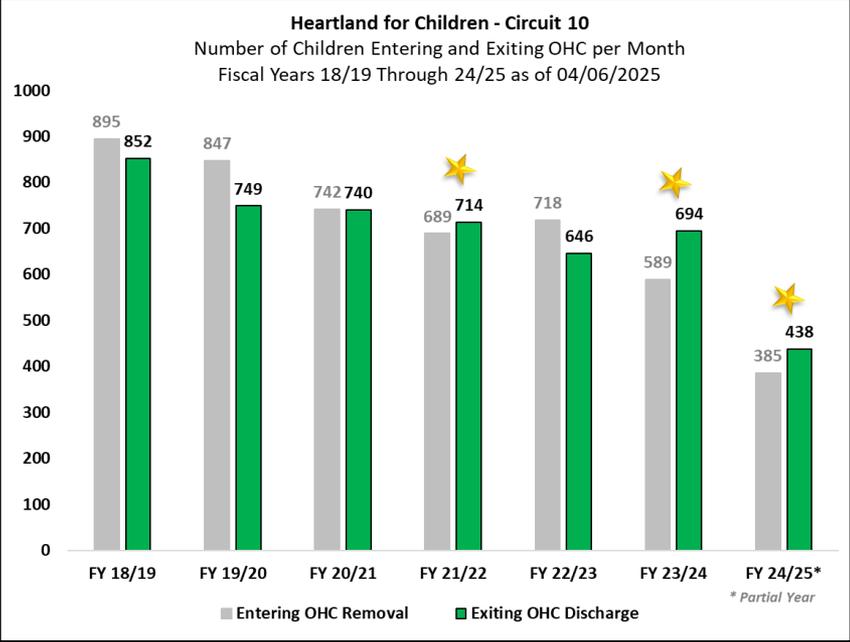
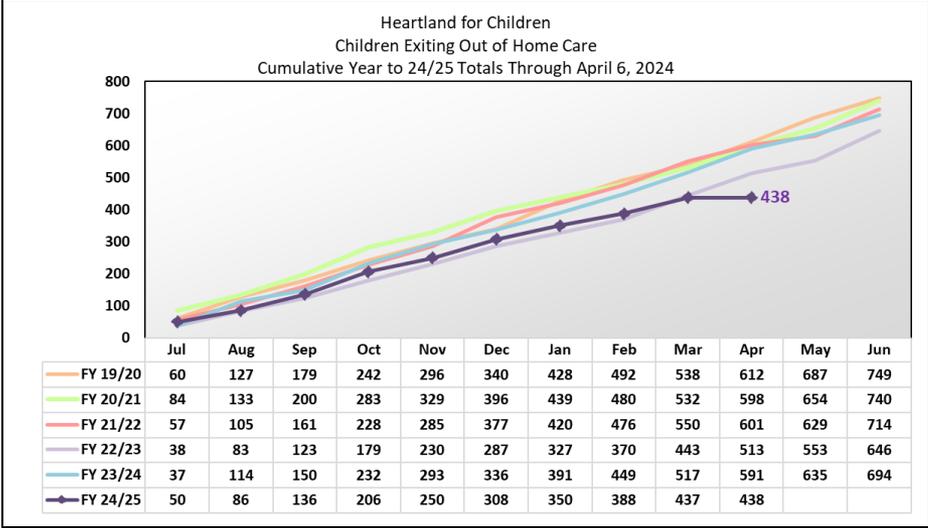
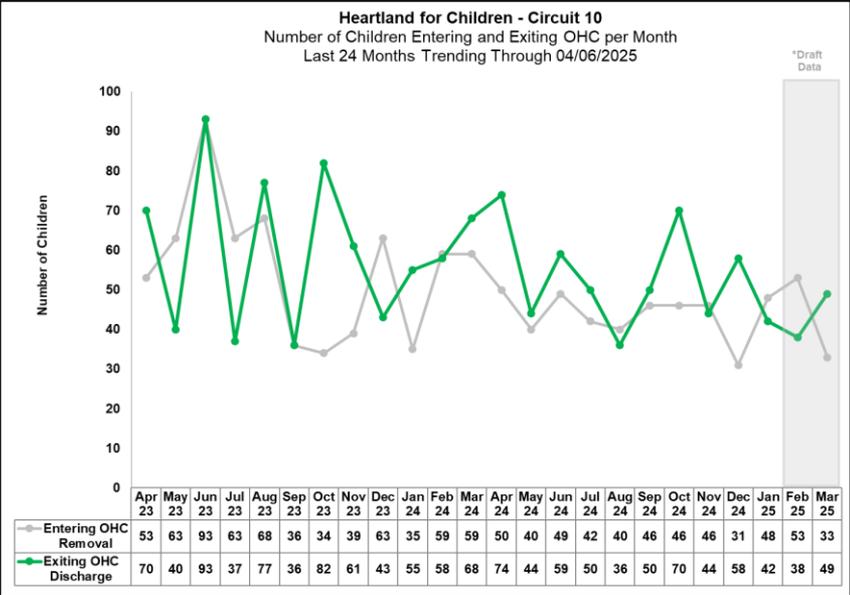
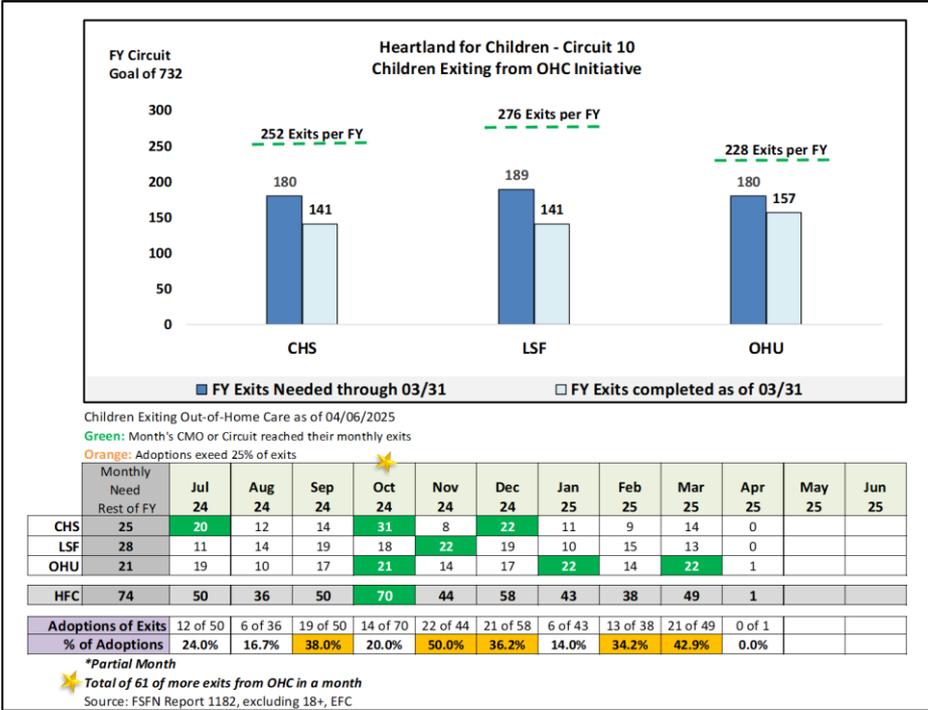
SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 94.4% or Greater**

FY 24/25
Contract Measure – Target = 94%

FY 24/25 as of 04/06/2025			
Children Who Do <u>Not</u> Re-Enter Care within 12 Months for Children Achieving Permanency July 2023 - June 2024			
Agency	Maintained No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained
CHS	85	92	92.39%
LSF	87	87	100.00%
OHU	68	74	91.89%
HFC Total	241	254	94.88%
Statewide	2,601	2,788	93.29%

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing, Report #1100

FY 2024-2025 Exiting Out-of-Home Care Initiative



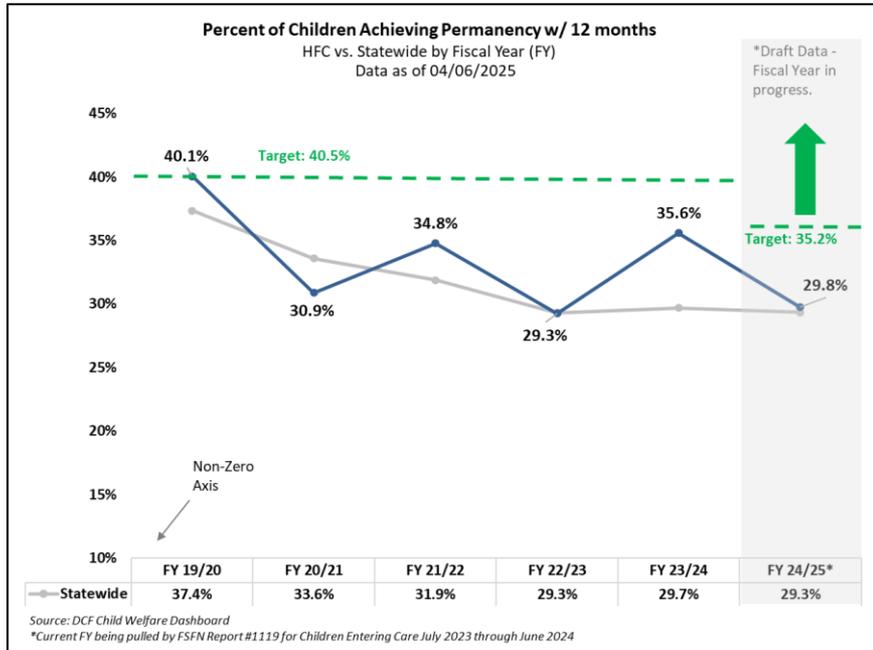
Children Achieving Permanency within 12 Months for Children in Out-of-Home Care

Less than 12 Months

FY 24/25 Target is 35.2%

FY 24/25, Target 35.2%				Percent Timely FY 23/24 (last FY)	% Increase Since 02/25
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 to June 2024 (as of 04/06/2025)					
Agency	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency		
CHS	56	177	31.6%	36.8%	1.5%
LSF	54	198	27.3%	36.1%	1.9%
OHU	68	223	30.5%	33.8%	3.0%
HFC Total	178	598	29.8%	35.6%	2.2%
Statewide	2,340	7,974	29.3%	29.7%	3.4%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent



By Unit

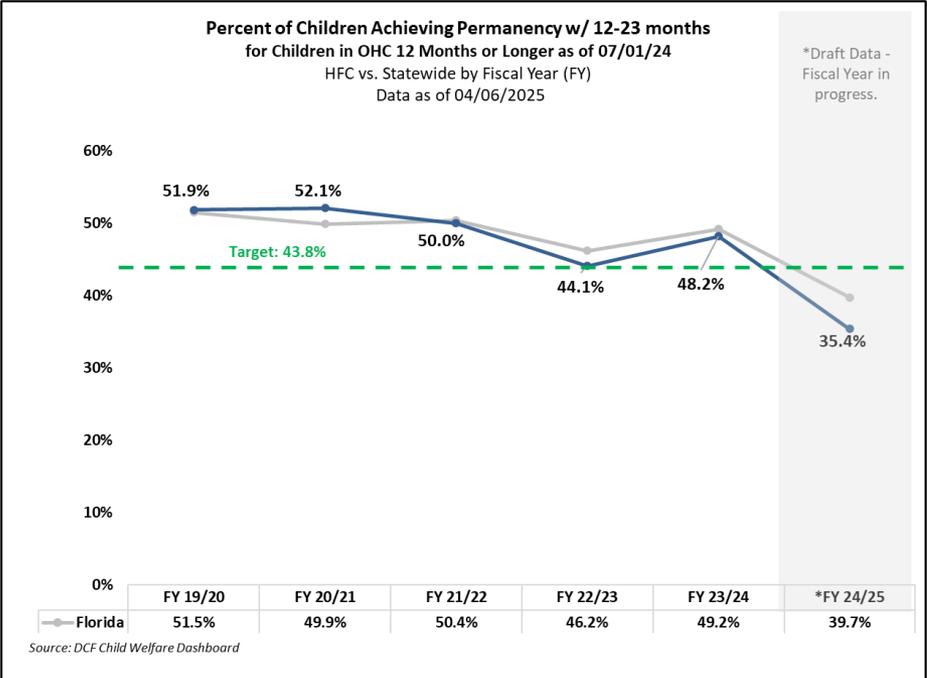
FY 2024 / 2025, Target 35.2%			
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 - June 2024 (as of 04/06/2025)			
Agency / Unit (Actual)	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency
CHS	56	177	31.6%
141834-CHSFL ★	7	12	58.3%
141846-CHSFL	4	19	21.1%
141839-CHSFL	11	54	20.4%
141835-CHSFL (Adop)	7	21	33.3%
141852-CHSFL ★	23	50	46.0%
LSF	54	198	27.3%
141828-LSF ★	10	26	38.5%
141827-LSF	8	37	21.6%
141836-LSF	4	17	23.5%
141845-LSF	6	20	30.0%
141848-LSF	6	18	33.3%
141849-LSF	10	46	21.7%
141850-LSF (Adop) ★	6	12	50.0%
141929-LSF	4	20	20.0%
14-HFC-LSF ADMIN (IL)	0	2	0.0%
OHU	68	223	30.5%
142853-OHU-HARDEE	4	24	16.7%
142854-OHU-HIGHLANDS (IL)	0	1	0.0%
142855-OHU-HIGHLANDS	21	88	23.9%
140121-OHU-HIGHLANDS (Adop) ★	7	18	38.9%
142858 OHU-POLK ★	17	40	42.5%
142852-OHU-POLK ★	12	33	36.4%
142856-OHU-POLK ★	7	19	36.8%
HFC Total	178	598	29.8%
Statewide	2,340	7,974	29.3%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent

Children Achieving Permanency in 12 Months for Children in Out-of-Home Care between 12-23 month FY 24/25 Target is 43.8%

FY 24/25, Target 43.8%				Percent Timely FY 23/24 (last FY)	% Increase Since 02/25
Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24 (as of 04/06/2025)					
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Permanency		
CHS	35	117	29.9%	52.4%	12.1%
LSF	42	109	38.5%	49.5%	14.0%
OHU	39	102	38.2%	42.4%	20.6%
HFC Total	116	328	35.4%	48.2%	15.4%
Statewide	1,934	4,866	39.7%	49.2%	16.3%

Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months #1138
*Permanency = adoption, permanent guardianship or reunification w/ parent



By Unit			
FY 24/25, Target 43.8%			
Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24 (as of 04/06/2025)			
Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency
CHS	35	117	29.9%
141846-CHSFL	6	18	33.3%
141839-CHSFL	5	18	27.8%
141835-CHSFL (Adop)	5	30	16.7%
141852-CHSFL ★	12	27	44.4%
LSF	42	109	38.5%
141828-LSF	4	13	30.8%
141827-LSF	2	12	16.7%
141836-LSF ★	8	9	88.9%
141845-LSF	4	12	33.3%
141848-LSF ★	3	4	75.0%
141849-LSF	9	27	33.3%
141850-LSF (Adop) ★	8	14	57.1%
141929-LSF	4	17	23.5%
OHU	39	102	38.2%
142853-OHU-HARDEE ★	10	19	52.6%
142855-OHU-HIGHLANDS ★	4	8	50.0%
140121-OHU-HIGHLANDS (Adop)	9	25	36.0%
142858 OHU-POLK ★	6	13	46.2%
142852-OHU-POLK ★	8	14	57.1%
142856-OHU-POLK	2	22	9.1%
HFC Total	116	328	35.4%
Statewide	1,934	4,866	39.7%

Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twelve to Twenty-Three Months On-Demand Listing - Report #1138

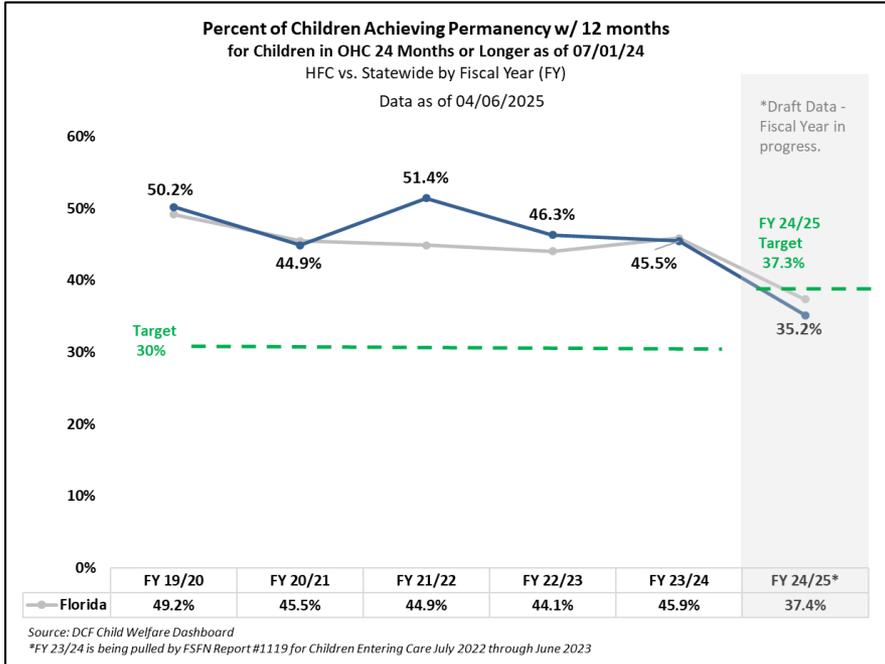
Federal Measure - Children Achieving Permanency within 12 Months for Children in Out-of-Home Care

24 Months or More

FY 23/24 Target is 37.3%

Statewide Measure - FY 24/25, Target 37.9%				Percent Timely FY 24/25 (last FY)	% Increase Since 02/25
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24 (as of 04/06/2025)					
Agency	Permanency Since July 1st	Total Children in OHC 24+ Months	Percent Timely Permanency		
CHS	31	92	33.7%	43.6%	6.5%
LSF	35	112	31.3%	46.1%	8.9%
OHU	42	103	40.8%	46.4%	7.8%
HFC Total	108	307	35.2%	45.5%	7.8%
Statewide	1,909	5,111	37.35%	45.9%	6.1%

Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer #1197
*Permanency = adoption, permanent guardianship or reunification w/ parent



By Unit

Statewide Measure - FY 24/25, Target 37.9%			
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24 (as of 04/06/2025)			
Agency / Unit	Permanency Since July 1st	Total Children in OHC 24+ Months	Percent Timely Permanency
CHS	31	92	33.7%
141832-CHSFL (IL)	0	5	0.0%
141846-CHSFL	3	5	60.0%
141839-CHSFL	3	15	20.0%
141835-CHSFL (Adop)	19	40	47.5%
141852-CHSFL	4	19	21.1%
LSF	35	112	31.3%
141828-LSF	10	28	35.7%
141827-LSF	0	5	0.0%
141836-LSF	11	20	55.0%
141845-LSF	4	11	36.4%
141848-LSF	1	8	12.5%
141849-LSF	3	10	30.0%
141850-LSF (Adop)	0	1	0.0%
141929-LSF	6	24	25.0%
OHU	42	103	40.8%
142853-OHU-HARDEE	2	12	16.7%
142855-OHU-HIGHLANDS	0	10	0.0%
140121-OHU-HIGHLANDS (Adop)	30	51	58.8%
142858 OHU-POLK	2	8	25.0%
142852-OHU-POLK	4	6	66.7%
142856-OHU-POLK	4	13	30.8%
HFC Total	108	307	35.2%
Statewide	1,909	5,111	37.4%

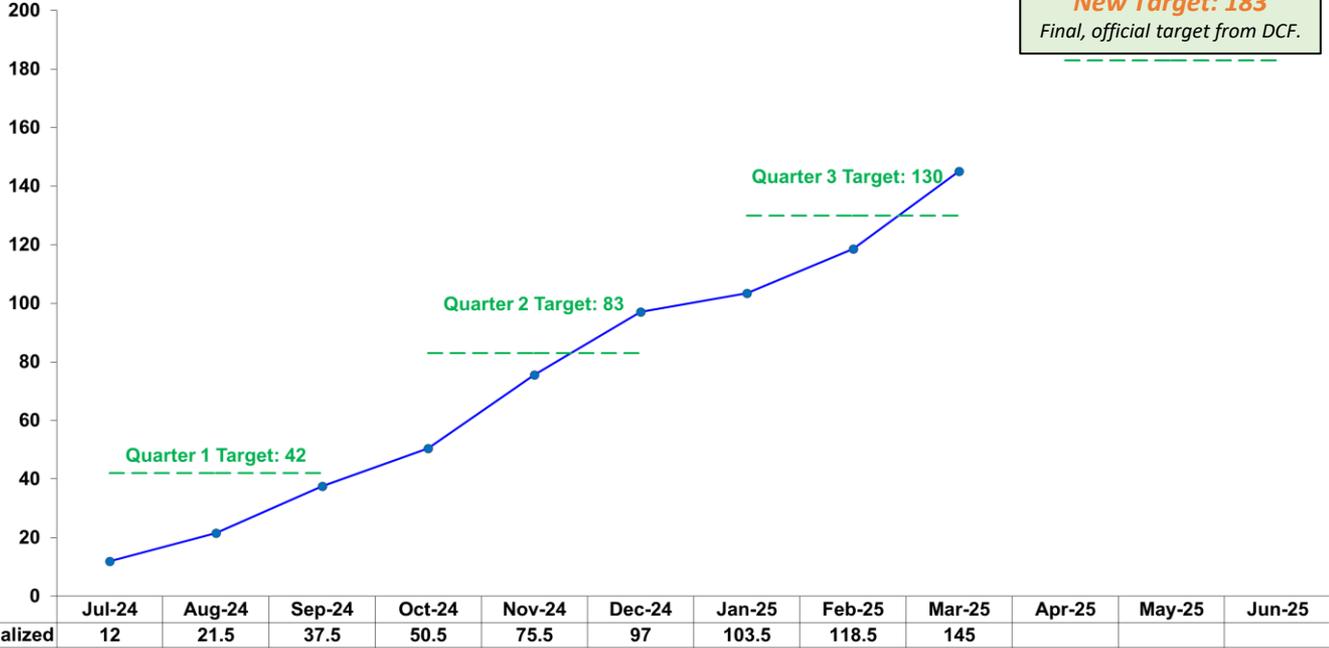
Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twenty-Four Months or More On-Demand Listing - Report #1197

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Adoption Finalizations for FY 24-25

New Target: 183
Final, official target from DCF.



Source: Adoption Finalization Credit On-Demand Listing - Report #1337; Data-as-of: April 06, 2025

Upcoming Finalization Dates FY(24/25)

- April 9 & 16, 2025
- May 7 & 14, 2025
- June 18 & 25, 2025

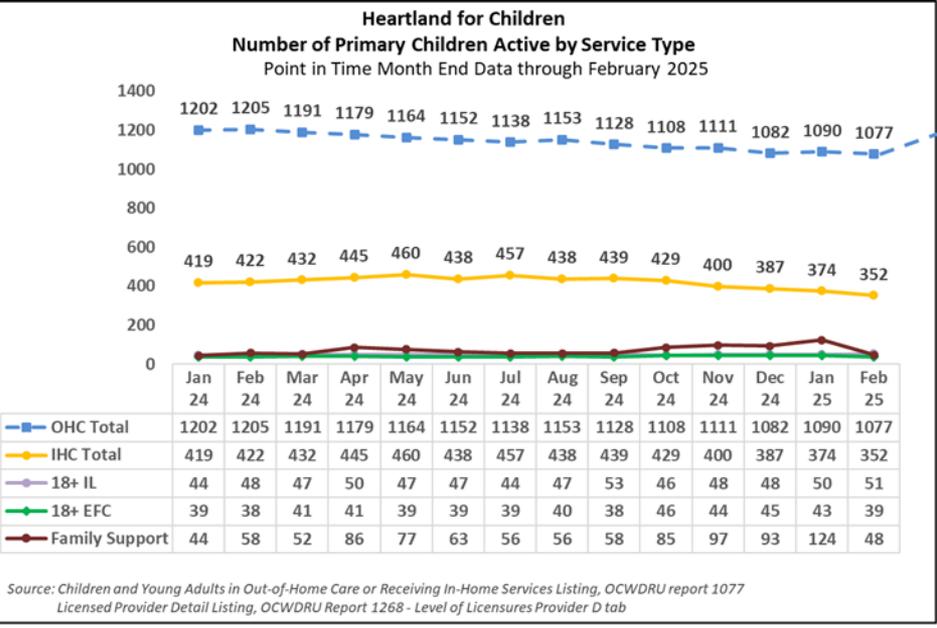
**Adoption Finalizations (YTD)
FY 24-25**

Data as of 04/06/25

CMO	Finalized Adoptions YTD
CHS	26
LSF	53
OHU	66
Total	145

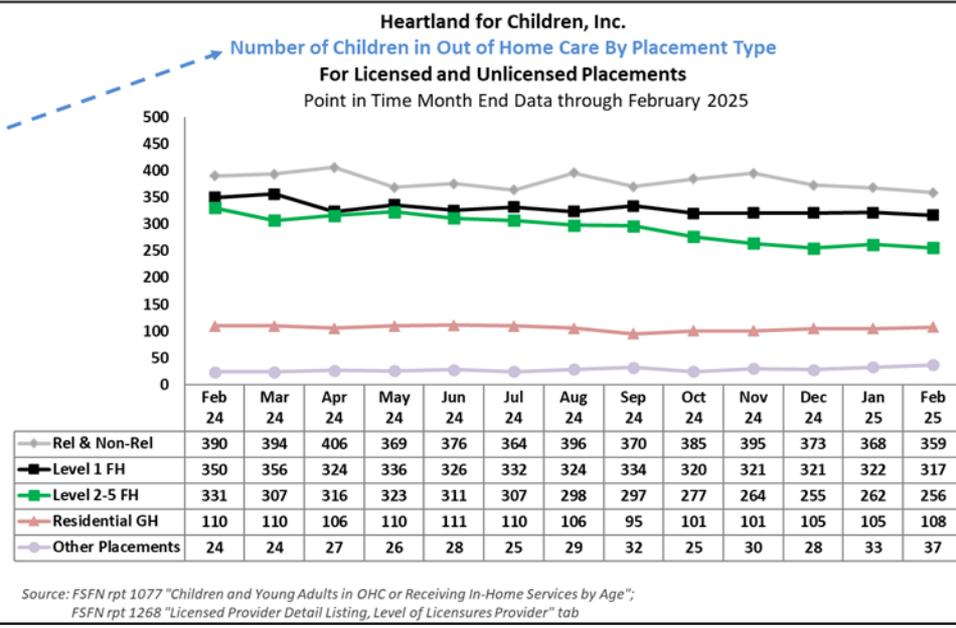
Children and Families being Served for In-Home, Out-of-Home and Family Support - 12 months prior

➤ Children Served at Month End by Service Type



OHC Total	1202	1205	1191	1179	1164	1152	1138	1153	1128	1108	1111	1082	1090	1077
IHC Total	419	422	432	445	460	438	457	438	439	429	400	387	374	352
18+ IL	44	48	47	50	47	47	44	47	53	46	48	48	50	51
18+ EFC	39	38	41	41	39	39	39	40	38	46	44	45	43	39
Family Support	44	58	52	86	77	63	56	56	58	85	97	93	124	48

Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing, OCWDRU report 1077
Licensed Provider Detail Listing, OCWDRU Report 1268 - Level of Licensures Provider D tab

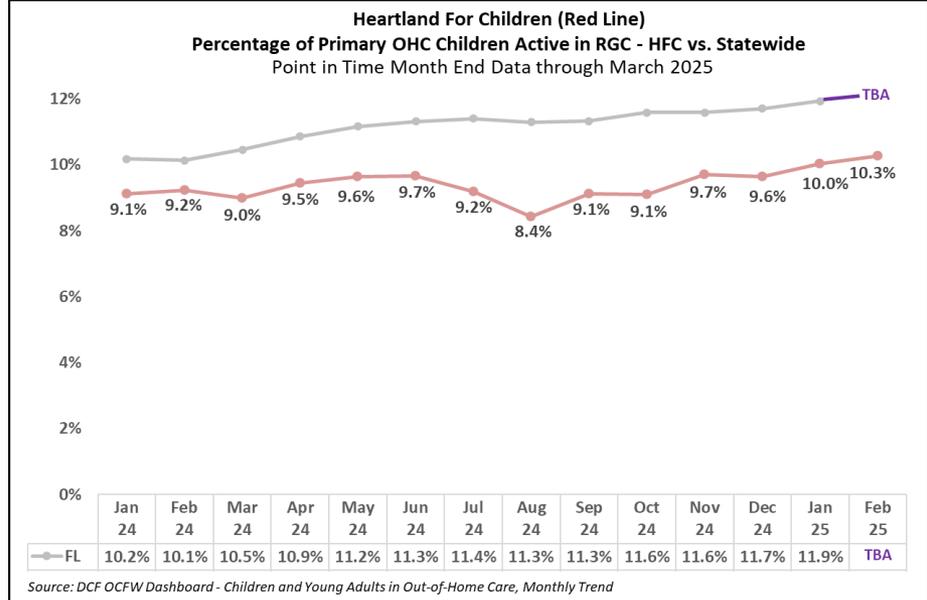
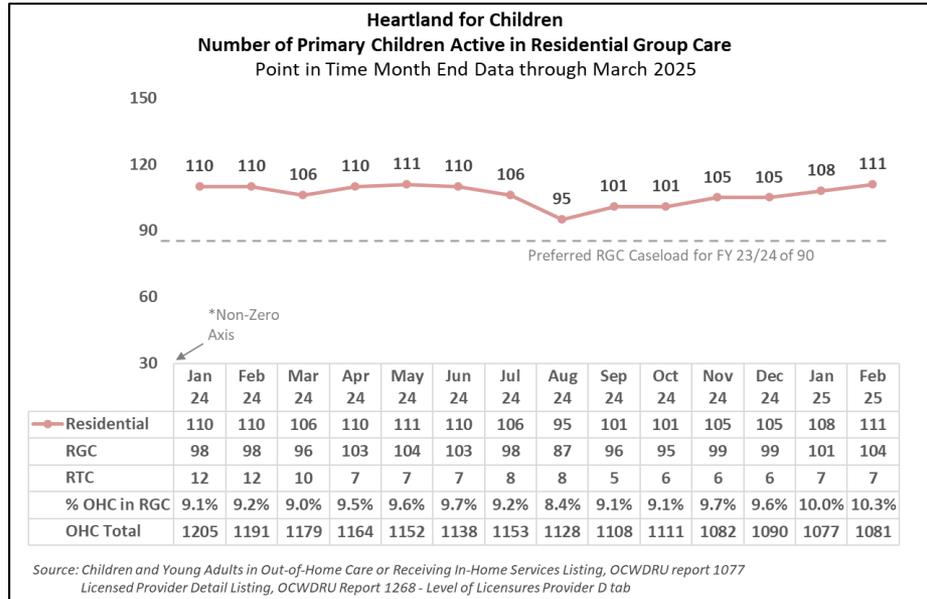


Rel & Non-Rel	390	394	406	369	376	364	396	370	385	395	373	368	359
Level 1 FH	350	356	324	336	326	332	324	334	320	321	321	322	317
Level 2-5 FH	331	307	316	323	311	307	298	297	277	264	255	262	256
Residential GH	110	110	106	110	111	110	106	95	101	101	105	105	108
Other Placements	24	24	27	26	28	25	29	32	25	30	28	33	37

Source: FSN rpt 1077 "Children and Young Adults in OHC or Receiving In-Home Services by Age";
FSN rpt 1268 "Licensed Provider Detail Listing, Level of Licensures Provider" tab

Children and Families being Served for In-Home, Out-of-Home and Family Support - 12 months prior

➤ Number and Percent of Children Serviced in Residential Care



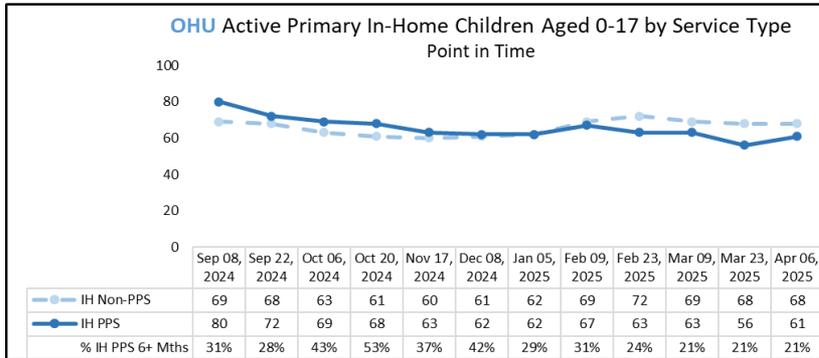
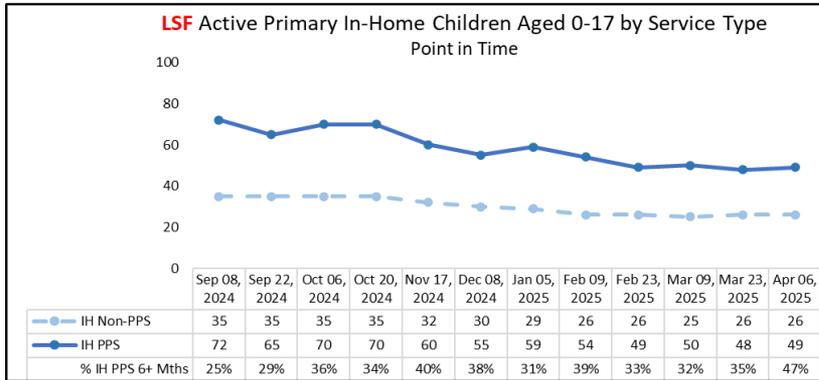
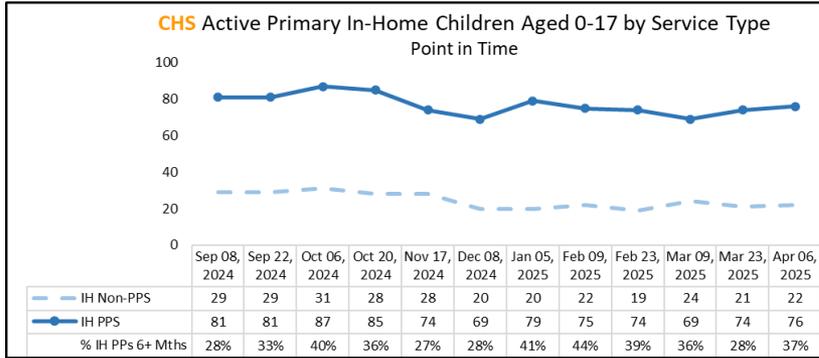
Circuit 10 Percent of Group Homes, Percent of Beds Licensed and Utilized Point in Time as of February 2025 Month End

Group Home / Shelter Type	Currently licensed beds	% utilized previous month	Number of beds on the horizon for development
Shelter - NFI	12	47.9%	0
Shelter – YFA George Harris	24	7083.0%	0
At-Risk: Anchor House	12	56.0%	6
At-Risk: Anchor Ivy Villa	6	56.6%	6
At-Risk: Anchor’s Haven House	-	-	-
At-Risk: Anchor’s Girls Home	-	-	-
At-Risk: A Second Chance	6	83.3%	0
At-Risk: Serenity Place-Chandler	6	83.3%	0
At-Risk: Serenity Place-Julius	6	86.3%	0
At-Risk: Serenity Place-Villa	12	56.6%	0
At-Risk: Integrity Care - Kaley	6	100.0%	0
At-Risk: Integrity Care - Kittansett	6	50.0%	0
At-Risk: Integrity Care - Sunset	6	66.7%	0
At-Risk: Integrity Care - Whispering	6	92.9%	0

FY 2024-2025 Children In-Home Care Closures Initiative

PPS: Post Placement Supervision (Children Reunified with the Removal Parent)

Non-PPS: Children Receiving In-Home Services the entire time from Case Transfer from DCF to CMO (*Also includes ICPC)



Heartland for Children Active Primary Children Aged 0-17 Receiving In-Home Services - PPS and Non-PPS Data as of 04/06/25													
CMO	In-Home Service Type	0-4 Months	5 Months	6 Months	7-9 Months	10 Months	11 Months	12-15 Months	16-23 Months	24-35 Months	36+ Months	CMO Total	
CHS	Non-PPS	11	0	0	0	0	8	0	3	0	0	22	
	PPS	35	13	8	10	0	4	1	5	0	0	76	
CHS Total		46	13	8	10	0	12	1	8	0	0	98	
LSF	Non-PPS	5	0	3	5	0	1	6	5	0	1	26	
	PPS	18	8	9	5	3	4	1	1	0	0	49	
LSF Total		23	8	12	10	3	5	7	6	0	1	75	
OHU	Non-PPS	23	2	7	17	2	0	7	4	0	6	68	
	PPS	28	20	7	1	0	1	3	1	0	0	61	
OHU Total		51	22	14	18	2	1	10	5	0	6	129	
NTF	Non-PPS	82	0	3	0	0	0	0	0	0	0	85	
	PPS	0	0	0	0	0	0	0	0	0	0	0	
NTF Total		82	0	3	0	0	0	0	0	0	0	85	
HFC	Non-PPS	121	2	13	22	2	9	13	12	0	7	201	
	PPS	81	41	24	16	3	9	5	7	0	0	186	
HFC Total		202	43	37	38	5	18	18	19	0	7	387	
		% PPS by Month	44%	22%	13%	9%	2%	5%	3%	4%	0%	0%	-

Source: Children and Young Adults Actively Receiving IH Services or in OHC Care Daily Listing - FSN Report #1329
PPS = Post Placement Supervision; Non-PPS = DCF Case Transfer to CMO, In-Home Services

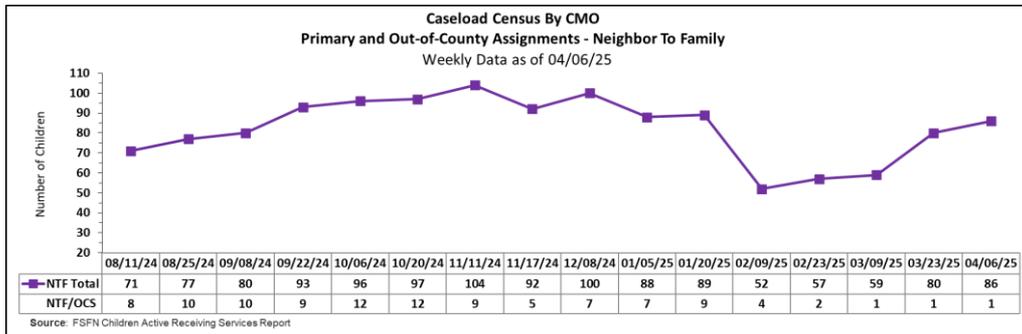
In-Home Service Providers Caseload and Referrals Received

Point-in-Time as of April 6, 2025				
In-Home Provider/Service	Current Census	Immediate Openings	Projected Openings within next 3 weeks (need Referrals to fill)	Mindshare Referrals from Mar 34 to Apr 6 (Referrals Since the last PQI date)
Youth Villages	39	3	7	17
Neighbor To Family (Safety Mgmt)	28	7	8	8
PRC Home to Stay (Reunification)	12	7	1	3
PRC Home to Stay (Prevention)	20	7	1	14
OHU (Family Support)	24	28	9	8
OHU (Legal)	0	0	0	-
UW Supervised Visitation	8	1	0	-
CHS BSFT	13	4	0	-
CHS CPP	14	0	0	-
NFI FFT- Traditional	29	0	0	16
NFI FFT- Prevention	10	0	0	-
NFI FFT- Foster Care	28	6	6	2
Chosen	5	5	5	0

Source: HFC Quality & Contract Management Department Reports

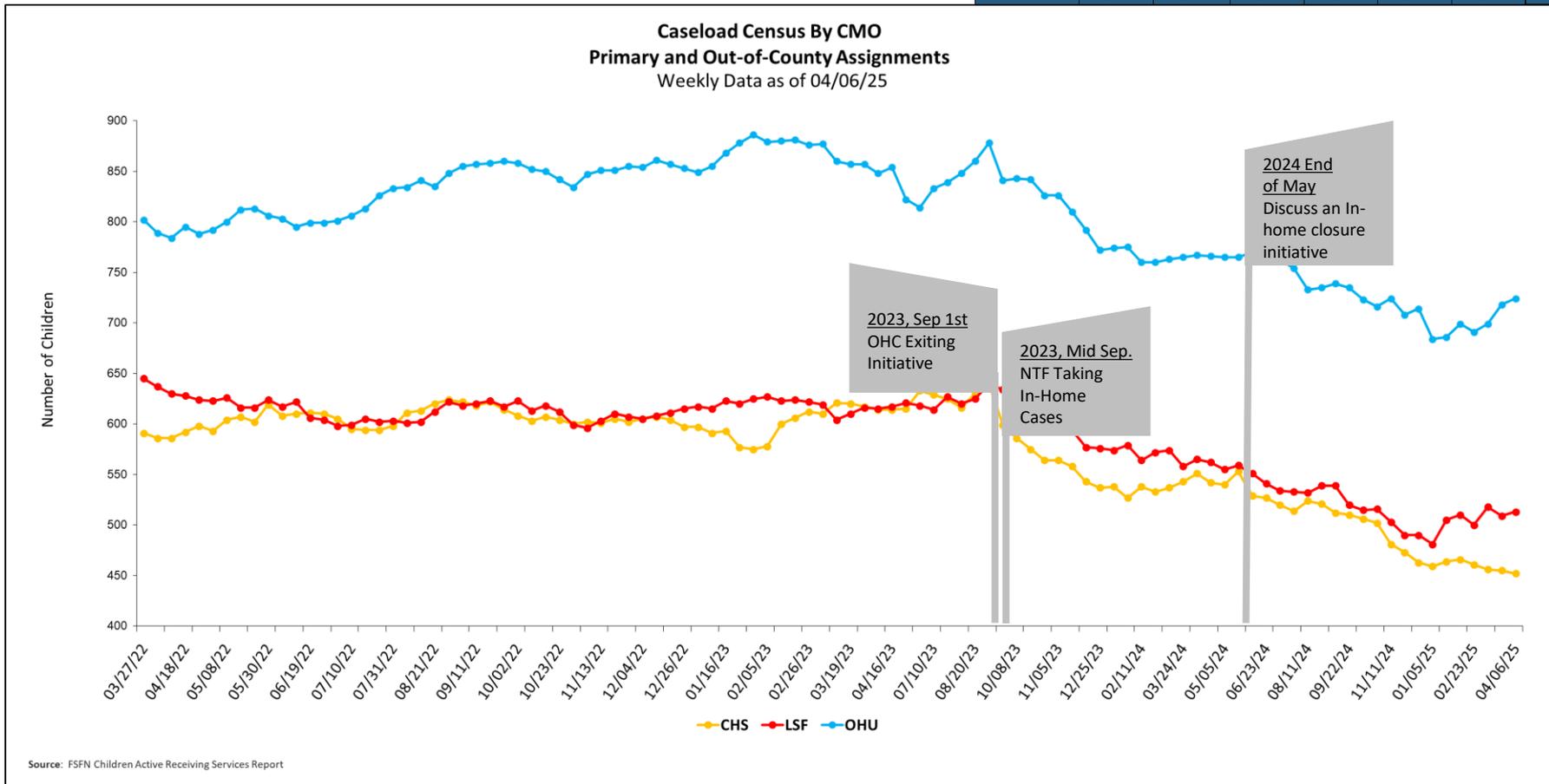
Caseload Census Information

CBC Services Weekly Caseloads By CMO



Number of Children by CMO Last 6 Reporting Periods

Agency	1/5/2025	1/20/2025	2/9/2025	2/23/2025	3/9/2025	3/23/2025	4/6/2025
CHS	459	464	466	461	456	455	452
LSF	481	505	510	500	518	509	513
OHU Primary	519	520	530	524	525	560	568
OHU/OCS	165	166	169	167	174	158	156
OHU Total	684	686	699	691	699	718	724
NTF Primary	81	80	48	55	58	79	85
NTF/OCS	7	9	4	2	1	1	1
NTF Total	88	89	52	57	59	80	86
HFC Total	1,738	1,744	1,727	1,709	1,732	1,762	1,775



Average Caseload of Case Managers

Case Manager Caseload Breakdown by Agency – Data as of 03/09/2025

Average Caseload of Case Managers							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	4	10	6	6	2	28	16.1
LSF	1	5	12	7	1	26	19.7
OHU	0	7	12	6	7	32	22.6
NTF	0	5	1	0	0	6	14.3
# of CMs	5	27	31	19	10	92	19.3

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers w/ Primary Caseload	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	28	14	50.0%
LSF	26	6	23.1%
OHU	32	7	21.9%
NTF	6	5	83.3%
HFC	92	32	34.8%

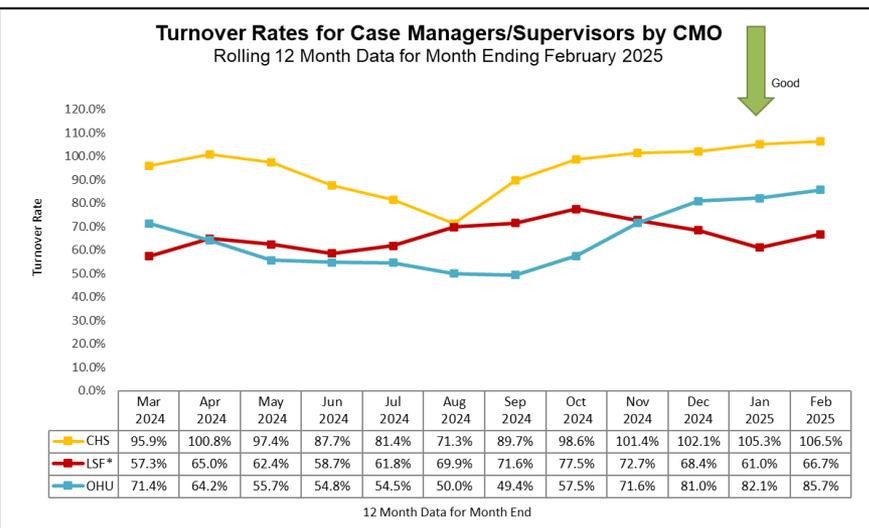
Caseload = Number of Children with Primary or Out of County assignment.

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

Turnover Rates for Case Managers/Supervisors

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended February 2025		
CMO	Case Manager	Case Manager Supervisor
CHS	106.5%	30.0%
LSF*	66.7%	24.0%
OHU	85.7%	66.7%



Caseload Census by Case Manager and Organization

Data as of 04/06/2025

Caseload of 1 - 5 Children (-3)		
CMO	Case Workers	#
-	-	-

Caseload of 6 - 15 Children (+1)		
CMO	Case Workers	#
NTF	Mattison, Sharon	15
LSF	Williams, Kamesha	15
CHS	Clemmons, Sabrina	15
CHS	Joseph, Ketty	15
NTF	Conklin, Danielelle	15
CHS	Whetsell-Thorpe, Tavayah	14
NTF	Bates, Brittany	14
CHS	Wiggs, Sunni	13
CHS	Walker, Shavonte	13
NTF	Jones, Gwendolyn	13
LSF	Gunnnett, Glynnis	12
OHU	Odom, Tavunda	12
LSF	Guerrero, Ony	11
LSF	Powell, Deborah	11
NTF	Cruz, Ana	11
OHU	Moore, Raven	10
OHU	Hines, Tracy	10
CHS	Williams, Omisha	9
CHS	Moore, Christy	8
CHS	Gregg, Morgan	7
CHS	Tracy, Amy	7
LSF	Smith, Andrae	7

Caseload of 16 - 24 Children (-4)		
CMO	Case Workers	#
OHU	Kilbey, Alexis	24
OHU	Nerove, Rachel	24
LSF	Moran, Bernice	24
OHU	Bowen, Kendall	23
OHU*	Simmons, Shannon	23
OHU	Valencia, Alejandro	23
LSF	Coleman, Tangela	22
LSF	Cruz, Veronica	22
OHU	Colatorti, Jeannine	22
CHS	Standen, Brayden	21
LSF	Blocker, Amanda	21
LSF	Lynch, Rodina	21
LSF	Franklin, Yoshika	21
LSF	Durant, Paris	20
OHU	Bruce, Kortney	20
LSF	Willingham, Jadashia	20
LSF	Newton, Kimberly	19
OHU	Rivera, Ashley	19
CHS	Barakat, Maha	18
CHS	Brown, Annie	18
CHS	Henry, Jayden	18
CHS	Bouzi, Marie Edwige	18
OHU	Johnson, Sharon	18
OHU	Bellanfante, Jamie	18
LSF	Ellis, Darren	18
OHU	Beach-Solmo, Amber	18
NTF	Boule, Adriana	18
LSF	Pamphile, Emmanuella	17
CHS	Olivas, Hope	16
LSF	Townes, Rachel	16

Caseload of 25 - 29 Children (+4)		
CMO	Case Workers	#
OHU	Cruz, Michelle	29
CHS	Phillips, Amy	29
OHU*	Fuentes, Norma	29
CHS	Hook, Kathryn	29
CHS	Bain, Claire	29
OHU	Stoudemire, Jamesia	28
LSF	Bon-Fiol, Nikol	27
CHS	Bennett, Brianna	27
OHU	Mcgahee, Timika	26
CHS	Covington, Walter	26
OHU	Franklin, Kyra	26
LSF	Diamond, Savannah	26
LSF	Bickel, Sherry	26
LSF	Gonzalez, Jelitza	26
LSF	Hockenberry, Matthew	26
LSF	Koons, Brittney	25
OHU	Baker, Ayshia	25
LSF	Malave, Luis	25

Caseload of 30+ Children (-1)		
CMO	Case Workers	#
OHU*	Villegas, Anna	48
OHU*	Garcia, Anakeidie	35
OHU	Johnson, Randi	32
OHU*	Smith, Lorie	32
CHS	Hiers, Katherine	31
OHU	Brutus, Marie	31
OHU*	Washington, Woodrica	31
OHU	Kohn, Ludessa	30

Unit Supervisors Carrying Cases (-1)		
CMO	Case Workers	#
CHS	Angulo, Kayla	28
OHU	Young, Vanessa	14
CHS	Sangster, Kathleen	1
CHS	Cortes, Jennifer	1

Circuit 10 Children Active by Assignment Role for CMO TAYS, FTC and Adoption Workers
Data as of 04/06/25

Case Worker	Pri.	Sec.	OOC	Grand Total
Kaina, Kelly	7	23	0	30
Nieves, Carlos	32	21	0	53
TAYS - CHS	39	44	0	83
Cruz, Cheyleen	0	1	0	1
Mills, Clyatt	1	1	0	2
FTC - CHS	1	2	0	3
Cortes, Jennifer	1	41	0	42
Dawes, Dominique	0	9	0	9
James, Aleah	1	14	0	15
Adoptions - CHS	2	64	0	66
Peralta, Joshua	34	0	0	34
Jones, Dane	0	27	0	27
TAYS - LSF	34	27	0	61
Porter, Ineisha	0	1	0	1
FTC - LSF	0	1	0	1
Collins, Sara	1	48	0	49
Hampton, Sharday	0	54	0	54
Adoptions - LSF	1	102	0	103
Metelus, Getro	6	19	2	27
Sandbrook, Mary	0	0	0	0
Vazquez, Roger	6	110	1	117
TAYS - OHU	12	129	3	144
Sherwood, Drake	0	1	0	1
FTC - OHU	0	1	0	1
Nettles, Markisha	18	1	0	19
Southall, Akeva	13	6	0	19
Ventura, Armando	0	1	0	1
Brody, Jessica	0	3	0	3
Adoptions - OHU	31	11	0	42
TAYS Total	85	200	3	288
FTC Total	1	3	0	4
Adoptions Total	34	177	0	211

Pri. = Primary - Sec. = Secondary - OOC = Out of County
Data Source: FSN Report - Children Active Receiving In-Home or Out-of-Home Services Daily Listing by District

*These OHU case managers contain caseloads that are over 65% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

Red = Supervisors, FTC Facilitators & Resigned CMs carrying cases Orange = Terminated Workers Carrying Caseloads in FSN

Healthcare Information (Medical, Dental, Immunization, and Psychotropic Medications)

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 04/06/2025

Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date
CHS	315	100.0%	91.1%	75.8%	78.1%
LSF	403	100.0%	97.5%	87.8%	94.8%
OHU	363	100.0%	96.7%	91.4%	95.6%
HFC	1081	100.0%	95.4%	85.3%	90.2%
Statewide	15079	99.9%	94.1%	85.5%	76.4%

Source: FSFN report 1009 "Source: "Healthcare Service Information for OHC"

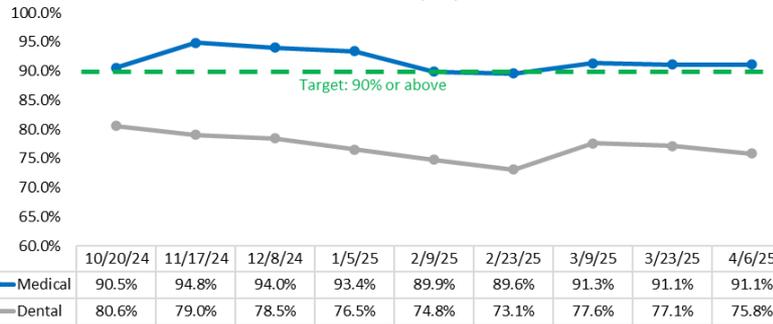
Health Information in FSFN as of 04/06/2025

Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	28	57	69
LSF	0	10	31	21
OHU	0	12	22	16
HFC	0	50	110	106
Statewide	13	890	1530	3551

Source: "Healthcare Service Information for OHC - Report 1009"

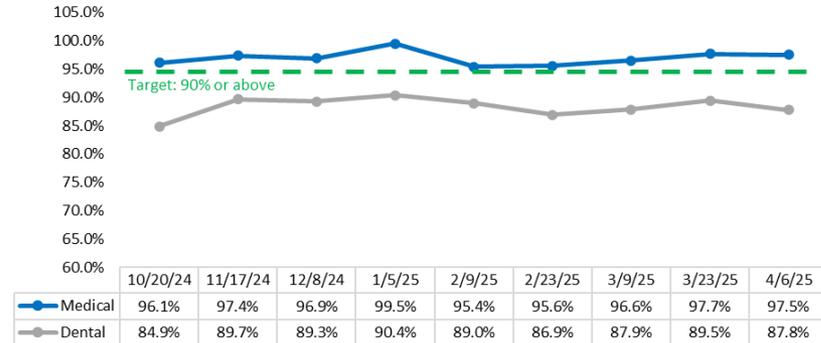
CHS Percent of Active Primary Children in OHC with

Medical Service in Last 12 Months & Dental Service in Last 7 Months
Data as of 04/06/2025



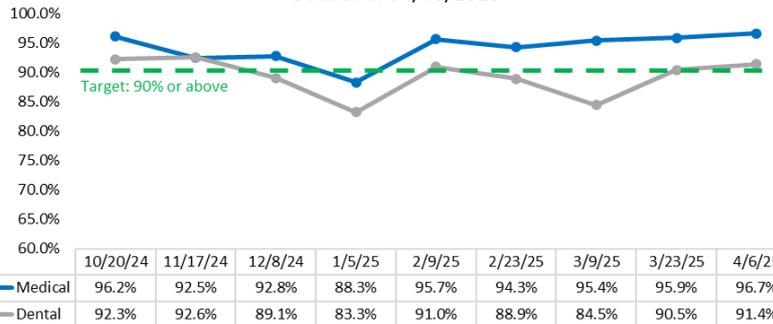
LSF Percent of Active Primary Children in OHC with

Medical Service in Last 12 Months & Dental Service in Last 7 Months
Data as of 04/06/2025



OHU Percent of Active Primary Children in OHC with

Medical Service in Last 12 Months & Dental Service in Last 7 Months
Data as of 04/06/2025



Psychotropic Medications

Children with Psychotropic Medications Prescriptions

Heartland For Children Number of Children in Out-of-Home Care with at Least one Psyc. Medication and Percent of Children w/ a Valid Consent

Data as of 04/06/2025

Agency	All Children in OHC	% of Children in OHC w/ Psyc Meds	All Children with Psyc Meds	# of children w/ a current parent or court order	% w/ a current parent or court order
CHS	334	13.5%	45	43	95.6%
LSF	410	11.7%	48	47	97.9%
OHU	369	9.5%	35	35	100.0%
HFC	1,121	11.4%	128	125	97.7%
DCF	1	200.0%	2	0	0.0%
Statewide	16,065	15.1%	2,423	2,401	99.1%

Source: Children in OHC with One or More Current Prescriptions for a Psychotropic Medication, Ages 0 to 17 - #1002

Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing - #1077

Valid = Children with a parent consent and the parents are TPR'd are not considered valid consents

Missing Children in Out of Home Care

Children currently missing or recovered while in OHC

Heartland for Children Children in OHC who are Missing or Now Recovered 4/6/2025					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	1	0	0	0	0
LSF	1	0	0	1	0
OHU	1	0	0	0	0
CPI	0	0	0	0	0
Total	3	0	0	1	0
<i>Source: HFC MCR Tracking Log</i>			<i>ATL = Attempts to Locate</i>		

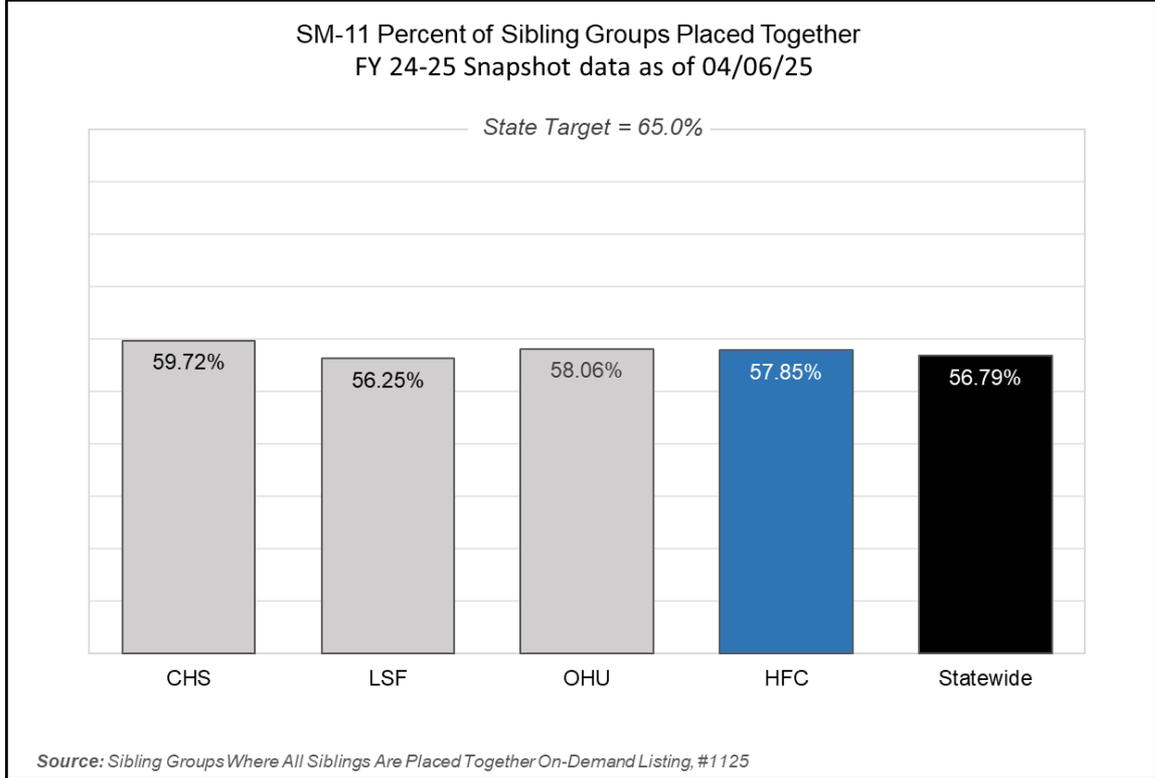
Scorecard Measure 11 – Separated Siblings

SM11 - Percentage of sibling groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM11 - Percent of Sibling Groups Placed Together FY 24-25 Snapshot data as of April 06, 2025			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	43	72	59.72%
LSF	54	96	56.25%
OHU	54	93	58.06%
HFC	151	261	57.85%
Statewide	2,070	3,645	56.79%

Source: Sibling Groups Where All Siblings Are Placed Together On-Demand Listing, #1125

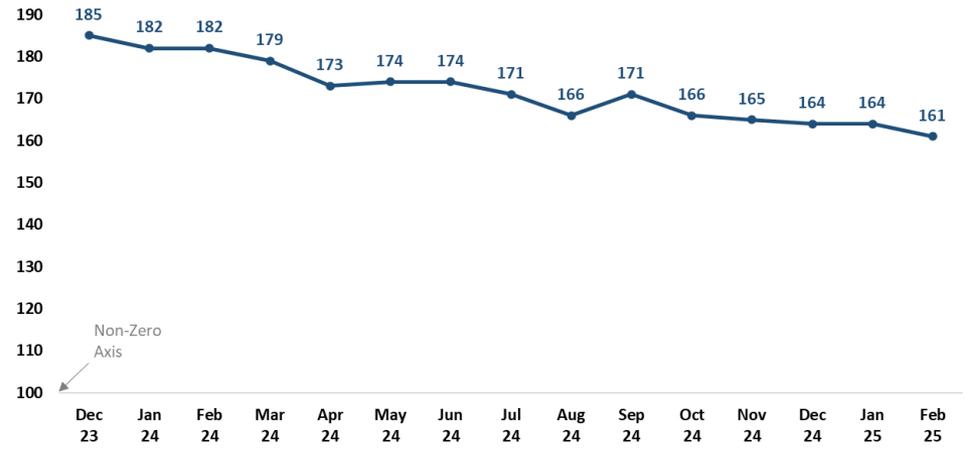
Number of sibling groups to achieve SM11 target – 28 Sibling Groups



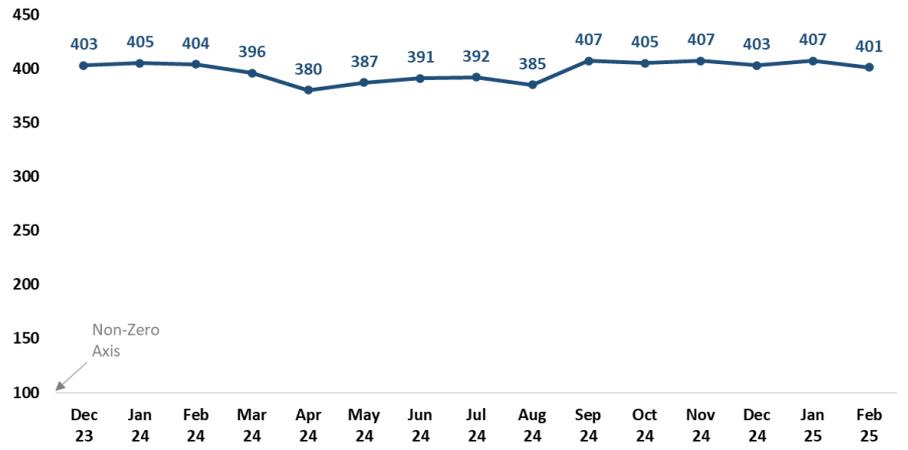
Trends for Foster Parent Recruitment

Number of Foster Homes and Foster Bed Capacity
Percent of Foster Home Utilization and Teen Placement in a Foster Home

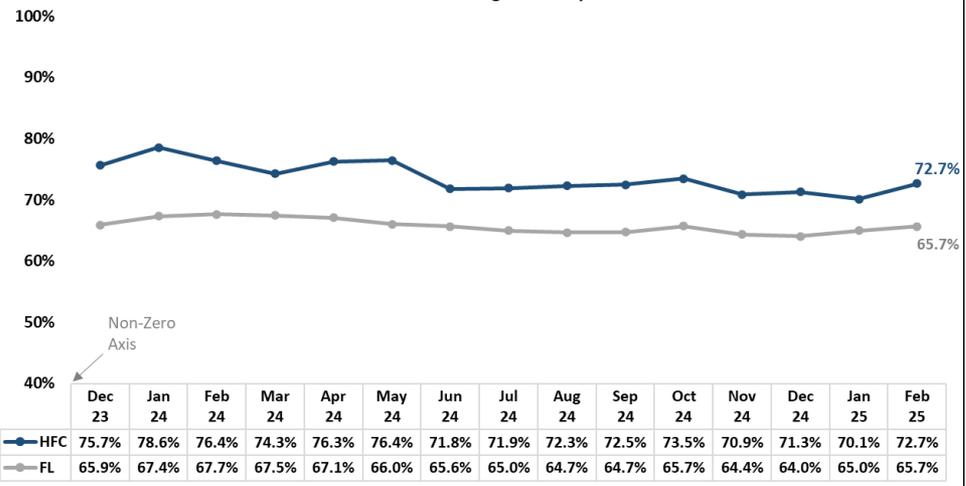
Heartland for Children
Number of Foster *Homes* - Months End Snapshot
Last 15 Months through February 2025



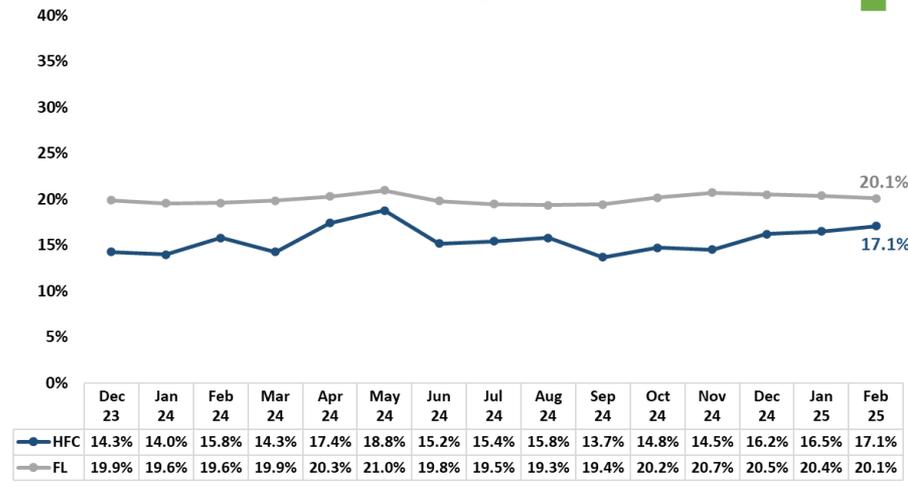
Heartland for Children
Number of Foster *Beds* - Months End Snapshot
Last 15 Months through February 2025



Heartland for Children
Percent of Foster Homes Utilized (w/a Placement)
Last 15 Months through February 2025



Heartland for Children
Percent of Foster Homes w/a Teen Placement
Last 15 Months through February 2025



In-Home Safety Plan Management

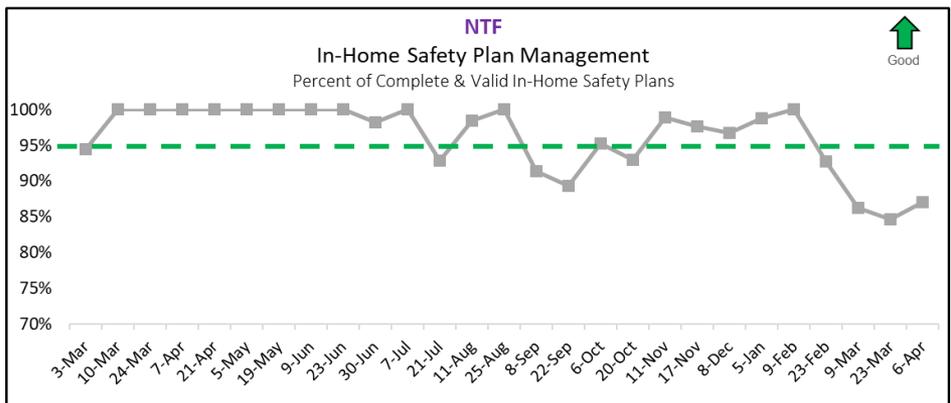
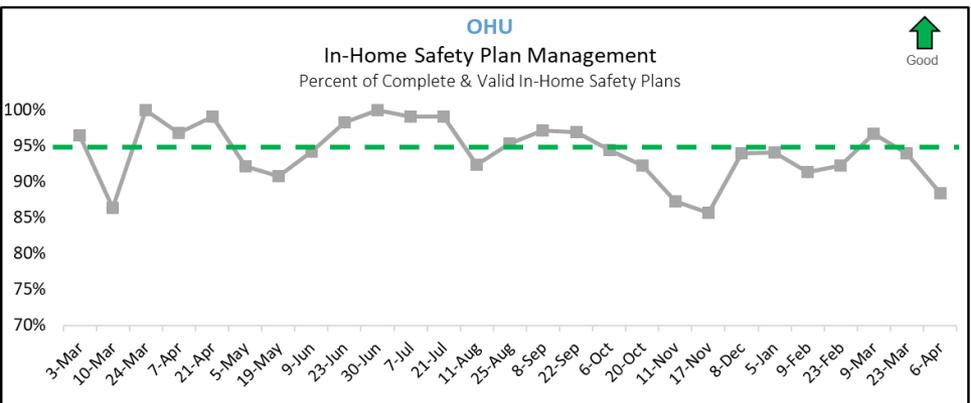
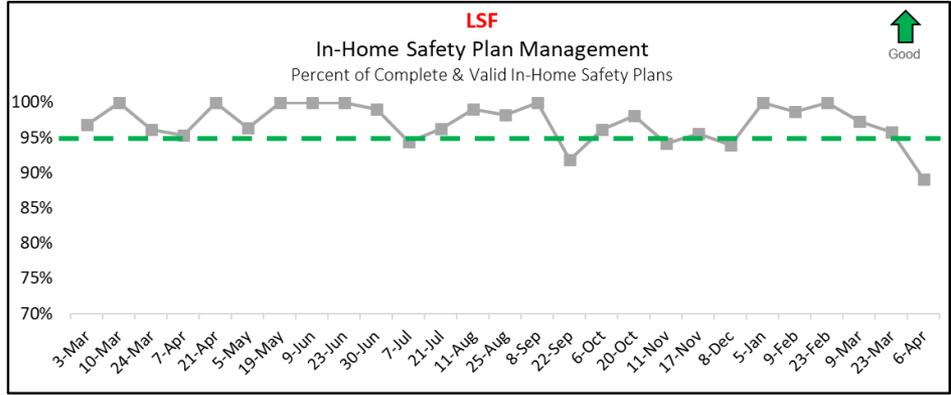
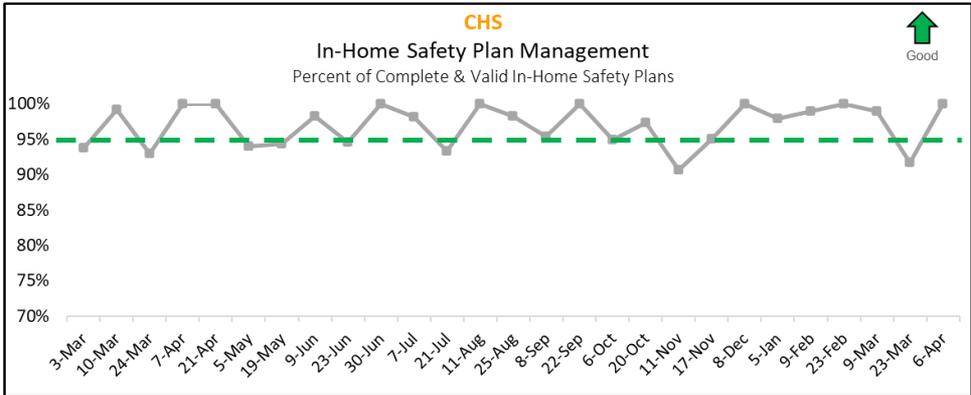
Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: 95.0%

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Data as of 04/06/2025				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	0	97	97	100.0%
LSF	8	65	73	89.0%
OHU	10	76	86	88.4%
NTF	11	74	85	87.1%
HFC Total*	29	312	341	91.50%
Statewide	357	6425	6782	94.74%

Source Report: Case Management Safety Management Listing - OCWDRU Report #1301
Target of 95%

Of the 312 completed safety plans, 37 will expire in the next 30 or 60 days			
Agency	Expires in 30 Days	Expires in 60 Days	Total
CHS	1	22	23
LSF	0	7	7
OHU	0	4	4
NTF	0	3	3
HFC Total	1	36	37

Source report 1301 "Case Management Safety Management Listing" - Data as of 04/06/2025



Child Placement Agreement Errors

Active CPA's with errors and non-active CPA's needing closure.

Child Placement Agreement Errors									
Data as of 04/06/2025									
The 8 active CPA's with errors contain the 11 total errors.									
Agency	Total CPA's Needing Correction	Non-Active CPA's Needing Closure	Total Active CPA's not Completed		New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	No Provider Listed	Total Errors
CHS	6	0	6		4	2	2	1	9
LSF	2	0	2		2				2
OHU	0	0	0						0
Total	8	0	8		6	2	2	1	11

Source: FSFN - Child Placement Agreement Status for Children in Out-of-Home Care On-Demand Listing - OCWDRU Report #1256
Criteria: Children with a CPA Effective Date.

Percent of Children with an Active Completed CPA			
Data as of 04/06/2025			
Agency	Total Active CPA's	CPA's Fully Completed	% of Completed CPA's
CHS	40	34	85%
LSF	22	20	91%
OHU	8	8	100%
Total	70	62	89%

Source: FSFN - Child Placement Agreement Status - OCWDRU Report #1256
Criteria: Children with an CPA Effective Date.

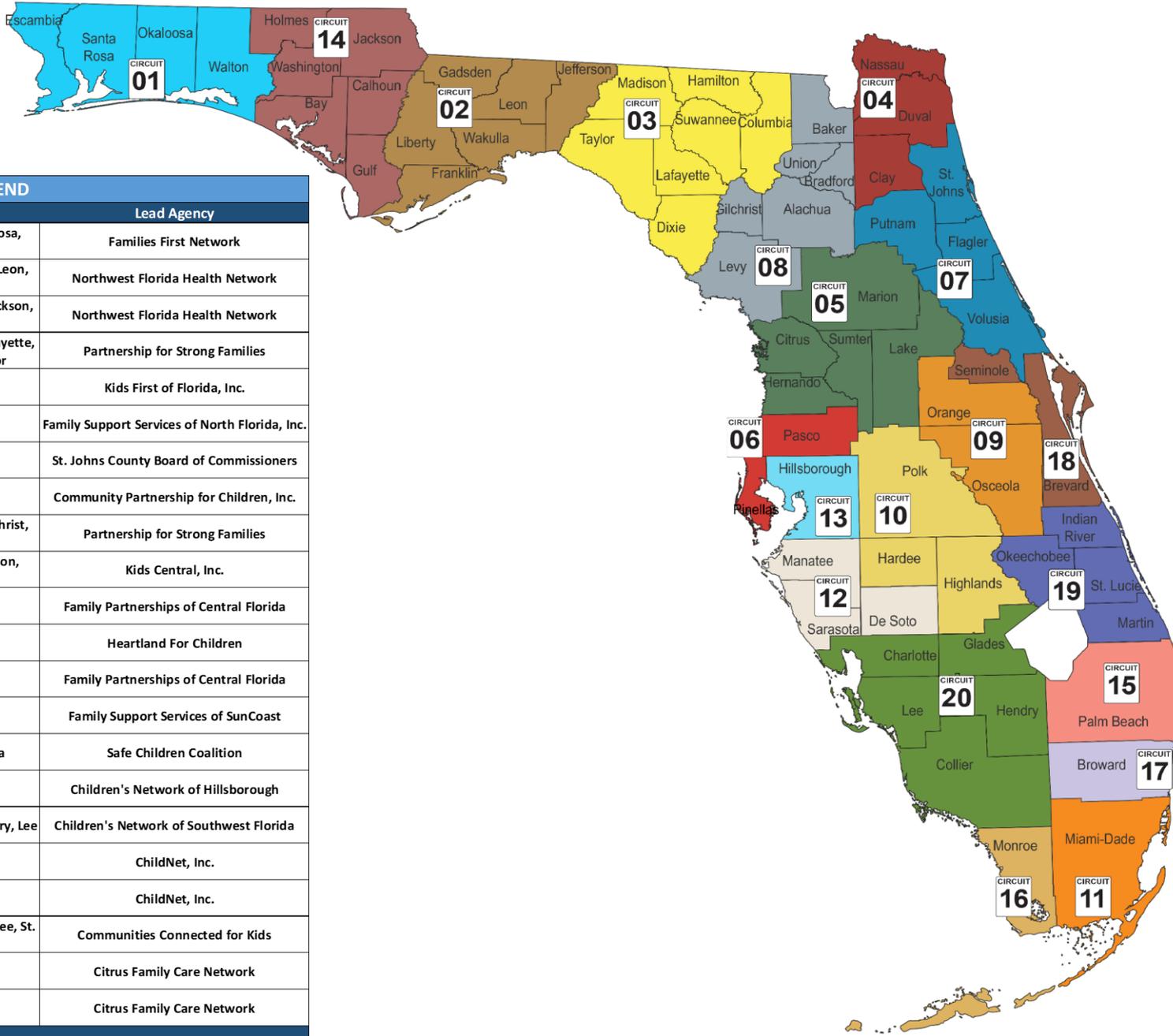
Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; Data-as-of: 04/07/2025

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - <u>Past Due</u>			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	6	3	3
LSF	2	1	1
OHU	4	1	3
Total	12	5	7



Community Based Care Lead Agency Map



LEGEND

Circuit	Region	Counties	Lead Agency
1	North West	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network
3	North East	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Family Partnerships of Central Florida
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole, Brevard	Family Partnerships of Central Florida
6	Sun Coast	Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	South East	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network

DATES FOR MARCH

- **Child Abuse Prevention Month**
Heartlandforchildren.org/pinwheels

SAFETY RESOURCES

Internet Safety and Tips

- [Information, Advice and Support to Keep Children Safe Online](#) (internetmatters.org)
- [NetSmartz Home](#) (missingkids.org)

Safe Sleep

- www.ounce.org/safe_sleep.html

Swim Safety Tips

- Pool Party Water Safety Tips: bit.ly/41UoFcY
- Water Safety Tips: ounce.org/water_safety.html

Hot Car Safety Tips

- nhtsa.gov/campaign/heatstroke

COMMUNITY RESOURCES

Summer Camp Guide for Circuit 10
heartlandforchildren.org/summercamp

Good Shepherd Hospice Grief Support Programs

<https://www.chaptershealth.org/care-support/grief-services/>

Polk County Free Things To Do

<https://lakelandmom.com/free-things-to-do-in-lakeland/>

Polk Plays

- Does your child use a school readiness voucher through the Early Learning Coalition of Polk County?
- Are you a Polk County resident with an EBT SNAP card?

If you answer yes to EITHER of these questions, you can receive a FREE one-year membership to Florida Children's Museum. Membership includes all members of your household. Learn more and sign up at polkplays.org

Solo Parent

This FREE program is designed to empower single parents by unlocking their emotional, spiritual, and physical potential. Learn more: <https://soloparent.org/florida>

Free Books for Children 0-5

uwcf.org/dolly-partons-imagination-library/

United Way's 211

Call 211 or visit 211.org

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

ECHO Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care. To Donate: ECHO Distribution Center every Wednesday from 9AM-12PM at 3625 Century Blvd Unit 1A, Lakeland, FL.
<https://www.echoministriesflorida.net/>

Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

FREE Tax Prep

<https://myfreetaxes.com/>

HOPE FLORIDA

A PATHWAY TO PROSPERITY

Call 850-300-HOPE

myflfamilies.com/services/hope-florida

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

Autism/ASD Support Group

Last Friday of each month 10AM-11:30AM

At Bonnet Springs Park in Lakeland
Childcare will be provided.

Please call (813) 455-2846 or
email Efigueroa2@usf.edu to register.

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbbresources/home>

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis Assistance
- o Florida Statewide Medicaid Managed Care
- o Florida Association of Christian Child Caring Agencies
- o Florida Network Short-term Residential Programs
- o Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties Food
Distribution Sites

uwcf.org/initiatives/endhunger/schedule/

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.
healthyfamiliesfla.org/programs_map.html

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167

Polk 863.413.2700

Victim Services Office Line 863.413.2708

Victim Services – Polk County 1860 South
Crystal Lake Drive, Lakeland, FL 33801

Victim Services – Hardee/Highlands
Counties

1570 Lakeview Drive, Sebring, FL 33870

HFC EVENTS

Foster Care Info Nights

Tuesday, April 22nd at 10AM
Unfiltered Bartow Coffee Shop
160 S Broadway Ave, Bartow

Monday, April 28th at 6PM
Virtual via Teams

Register: 863-519-8900 x 289

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties

[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [YouTube](#)

POLK COUNTY

Free Trainings for Parents & Teachers

Early Learning Coalition of Polk County is hosting classes in multiple locations providing tools and resources and food. Space is limited.

Register here: <https://bit.ly/3AJqNz3>

Peer Recovery Center

Center for Behavioral Health Annex

1501 1st Street South, Winter Haven, FL 33880

Hours: Monday – Friday from 9AM-3PM

The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.

Contact: (863) 293-1121 x 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd.

Lakeland, FL 33815

Contact: (863) 687-3869

<https://explorefcm.org>

Carol Jenkin Barnett United Way Resource Center

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group
- Child Development Classes
- Free Tax Prep
- Healthcare Navigator
- Free Child Development Screenings (1st Wednesday and 3rd Monday each month)
- Infant Massage Classes

Location: 400 Bonnet Springs Blvd. Lakeland, FL 33815

<https://uwcf.org/resourcecenter/>

HIGHLANDS COUNTY

Swimming Lessons at YMCA

<http://www.highlandsymca.org/aquatics.htm>

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary

RESILIENCE: The Biology of Stress and the Science of Hope which talks about the connection between trauma and health.

Office: (863) 382-2905

<https://www.championforchildren.org/>

Children's Museum of the Highlands

Hands on Learning for Ages 1-12

Cost: \$8/per person (ages 1+) for all day play.

219 N Ridgewood Dr. Sebring, Florida

(863) 451-5385 (contact museum for updated hours)

Preservers of Life

Highlands County Community Nursing Organization
This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator

Kasey@preserversoflife.com | (863) 420-5255

FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.

Contact: Sari Crews

863-784-7473 | sari.crews@southflorida.edu

<https://www.southflorida.edu/future-students/general-educational-development-program-ged>

HARDEE COUNTY

Hardee County Swimming Resources

[Swim Lessons | Florida Department of Health in Hardee \(floridahealth.gov\)](#)

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873

Contact: info@hardeehelpcenter.com | 863-773-0034

Visit Hardee

Website for upcoming events, community updates and resources: <https://www.visithardee.com/events>

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