Performance & Quality Improvement (PQI) Report

Data for week ended Sunday, March 23, 2025



Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties











Community Based Care Lead Agency Scorecard

FY 24-25, Quarter 2 Performance

Heartland for Children

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no re	Safety Children with recurrence of verified	Permanency 2.Children	Permanency	Permanency	Permanency	Safety	Safety	Well-Being	Permanency	Permanency	Permanency
no re	recurrence of	2.Children						3		remainency	reilliallelicy
ma Measures withi of a	naltreatment	achieving permanency within 12 months of entering care.	3. Children achieving permanency within 12 months for children in Out- of-home care between 12 and 23 months.		5. Children who do not re-enter foster care within 12 months of moving to a permanent home.	6. Rate of children not abused or neglected while in out-of-home care.	7. Percent of children not abused or neglected while receiving in-home services.	8. Percent of children under supervision who are seen every 30 days.	9. Rate of children's placement moves per 1,000 days in foster care.	10. Percent of children placed with relatives or nonrelatives.	11. Percent of sibling groups where all siblings are placed together.
Quarterly Scheduled FSFN Listing Report #	1229	1159	1160	1237	1162	1272	1156	1158	1161	1325	1166
Standard	90.3%	35.2%	43.8%	37.9%	94.4%	< 9.07	95.0%	99.5%	< 4.50	60.0%	65.0%
Reporting Period	10/01/22 to 09/30/23	01/01/23 to 12/31/23	01/01/24	01/01/24	01/01/22 to 12/31/22	10/01/23 to 09/30/24	10/01/23 to 09/30/24	01/01/24	01/01/24	12/31/24	12/31/24
Child Net-Broward	93.68%	35.82%	56.13%	34.71%	94.97%	6.45	96.60%	99.75%	4.04	52.01%	62.24%
ChildNet-Palm Beach	95.13%	41.99%	61.06%	38.30%	92.27%	4.88	96.87%	99.86%	3.47	51.32%	65.87%
Childrens Network of SW Florida	95.47%	44.22%	63.12%	53.15%	94.47%	4.46	97.58%	99.92%	5.78	51.62%	62.43%
Childrens Network-Hillsborough	93.41%	19.36%	40.76%	47.80%	96.60%	5.07	97.72%	99.61%	4.71	51.74%	56.35%
Citrus Health Network	94.72%	21.76%	46.69%	41.38%	89.78%	5.95	98.54%	99.82%	5.30	50.83%	63.57%
Communities Connected for Kids	91.28%	34.74%	63.64%	43.55%	92.91%	12.49	95.37%	99.96%	4.12	51.46%	66.25%
Community Partnership for Children	95.11%	25.37%	60.82%	45.49%	93.98%	6.21	97.72%	99.82%	4.05	40.90%	51.64%
Family Integrity Program	95.81%	30.30%	62.50%	58.33%	87.50%	11.02	96.94%	99.85%	3.48	53.66%	66.67%
Family Partnerships of Central Florida	93.65%	24.69%	51.03%	50.22%	91.16%	7.73	95.32%	99.57%	3.88	53.23%	56.09%
Family Support Services of North Fla	95.66%	25.79%	56.82%	42.39%	95.05%	3.70	97.92%	99.68%	5.15	40.06%	43.50%
FSS Suncoast	94.69%	32.29%	50.52%	51.56%	92.93%	4.53	95.10%	99.77%	4.29	42.83%	56.63%
Heartland for Children	93.84%	36.69%	44.74%	46.58%	95.24%	3.87	97.65%	99.80%	3.20	65.25%	57.95%
Kids Central, Inc.	95.98%	27.12%	38.99%	40.57%	89.36%	3.70	96.99%	99.52%	7.30	54.43%	62.17%
Kids First of Florida, Inc.	96.15%	25.68%	53.85%	46.00%	100.00%	3.31	100.00%	99.62%	3.82	52.63%	47.50%
NWF Health Network - East	92.80%	36.85%	49.79%	51.40%	92.64%	5.65	96.39%	99.88%	4.87	53.36%	59.75%
NWF Health Network - West	91.42%	31.76%	54.30%	49.81%	92.70%	9.03	94.44%	99.83%	6.48	48.58%	53.94%
Partnership for Strong Families	94.91%	26.63%	57.31%	50.20%	93.75%	6.06	96.91%	99.68%	4.02	48.79%	52.35%
Safe Children Coalition	95.06%	35.10%	57.59%	47.40%	89.37%	6.81	97.61%	99.59%	4.02	54.75%	65.25%
Statewide	94.03%	30.74%	51.40%	46.91%	92.85%	5.76	96.74%	99.10%	4.77	51.20%	58.16%

Previous Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days

February 2025 as of 03/09/2025

Report Date Range: 02/01/2025 to 02/28/2025

Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	1	99.99% 🌟
LSF	0	100.00% 🌟
OHU	0	100.00% 🗡
NTF	0	100.00% 🌟
HFC	1	100.00% 🌟
Statewide		99.83%

Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"

Target of 99.5%

Current Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days

March 2025 as of 03/23/2025

Report Date Range: 03/01/2025 to 03/31/2025

Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	10	99.79% 🗡
LSF	1	99.97% 🗡
OHU	2	99.94% 🗡
NTF	0	100.00% ⊁
HFC	13	99.91% 🌟
Statewide		99.73%

Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"

Target of 99.5%

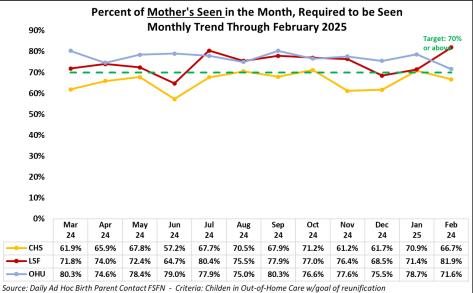
Current Month

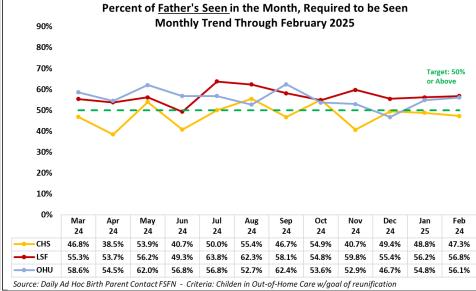
	Birth Parent Contact Completed March 2025 as of 03/23/2025 (Point in Time)									
AGENCY	NCY # Moms # Moms Completed Completed # Dads Required Completed Completed Completed									
CHS	111	56	50.5%	85	32	37.6%				
LSF	159	76	47.8%	115	48	41.7%				
OHU	152	82	53.9%	115	43	37.4%				
TOTAL	422	214	50.7%	315	123	39.0%				

Criteria: Childen in Out-of-Home Care wgoal of reunification Source: Daily Ad Hoc Birth Parent Contact FSFN

Mothers Seen Target: 70% Fathers Seen Target: 50%

- ➤ Mother Contact, Target is 70% or above
- Father Contact, Target is 50% or above





Case Transfer Staffing Data

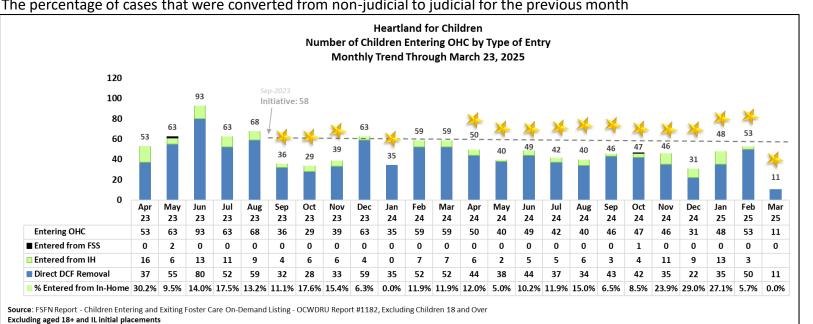
Case Transfer Data For Fiscal Year 2023/24 - Data as of 03/11/2025



	JUL	AUG	SEPT	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN						19-20 Totals		JUL	AUG	SEPT	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN					20-21 Totals	
Number of Children														ا	I-NON	IUDICI	AL IN	НОМЕ	E SERVI	CES																	
CHS	17	13	6	17	10	10	15	6	2	0	0	0	96	204	347	358	426	414	CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	12	85	116	136	90
LSF	14	23	25	13	17	14	11	26	4	0	0	0	147	212	401	355	443	439	LSF	0	0	0	0	0	0	0	0	0	0	0	0	0	16	98	95	97	112
NTF	29	14	27	30	14	10	28	11	26	0	0	0	189	185	0	0	0	0	NTF	29	21	27	30	12	10	28	11	26	0	0	0	194	173	0	0	0	0
OHU Polk	2	21	3	8	10	2	5	6	1	0	0	0	58	78	141	147	162	177	OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	7	25	31	65	31
One Hope	28	27	30	29	16	19	36	18	2	0	0	0	205	479	439	503	550	518	One Hope	0	0	0	0	0	0	0	0	0	0	0	0	0	0	53	35	45	32
Total	90	98	91	97	67	55	95	67	35	0	0	0	695	1158	1328	1363	1581	1548	Total	29	21	27	30	12	10	28	11	26	0	0	0	194	208	261	277	343	265
								Out	it of Ho	me C	are															ocs /	/ ICPC	Court	esy Su	upervis	ion						
CHS	13	12	3	17	10	2	15	4	2	0	0	0	78	141	229	200	220	240	CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LSF	10	12	14	12	12	12	11	26	3	0	0	0	112	151	237	188	267	253	LSF	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0
OHU Polk	2	15	3	4	3	2	5	6	1	0	0	0	41	47	98	103	75	91	NTF	0	0	0	0	2	1	1	0	0	0	0	0	4					
One Hope	2	0	7	10	2	4	4	4	2	0	0	0	35	164	102	113	150	106	OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	27	39	27	43	27	20	35	40	8	0	0	0	266	503	666	604	712	690	One Hope	24	25	23	17	14	13	32	14	0	0	0	0	162	292	270	338	351	360
																			Total	24	25	23	17	16	14	33	14	0	0	0	0	166	292	270	338	353	360
								IN-	HOME	JUDI	CIAL											F	Reinst	ateme	ent of	Prote	ctive S	ervice	s Sup	erviso	n (No	tice of I	Hearing	s)			
CHS	0	0	0	0	0	0	0	1	0	0	0	0	1	17	10	4	17	38	CHS	0	0	3	0	0	7	0	1	0	0	0	0	11	17	17	17	26	8
LSF	0	6	6	0	0	1	0	0	0	0	0	0	13	9	10	16	23	40	LSF	3	3	3	0	5	1	0	0	1	0	0	0	16	12	35	46	36	10
OHU Polk	0	1	0	0	0	0	0	0	0	0	0	0	1	7	0	2	10	40	OHU Polk	0	0	0	4	0	0	0	0	0	0	0	0	4	8	1	2	7	8
One Hope	0	0	0	0	0	0	0	0	0	0	0	0	0	8	6	6	4	8	One Hope	1	0	0	0	0	0	0	0	0	0	0	0	1	4	4	0	0	0
Total	0	7	6	0	0	1	0	1	0	0	0	0	15	49	27	28	54	126	Total	4	3	6	4	5	8	0	1	1	0	0	0	32	41	57	65	69	26

Children Entering Out of Home Care

The percentage of cases that were converted from non-judicial to judicial for the previous month





6

Removal Episodes for Children with a Prior Reunification or Permanent Guardianship Removals entered into FSFN between 03/10/25 - 03/23/25 **Current Removal** Child Id **Prior Unit** Current Prior PG or Length from **Range Prior** SM07 Cohort **FSFN Entry Date** Current Re-Entry Case ID Reunification Agency Removal Date **Prior Discharge** Discharge to **Discharge Date** to Current Current into OHC Removal Removal Last 2 -(months) Weeks 100493937 101780741 LSF 141929-LSF 3/14/2025 10/23/2020 52 3.0 - 4.9 yrs 3/17/25 No

Source: FSFN Data Warehouse Ad Hoc Report,

Scorecard Measures 5 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care - Target = 94.4% or Greater

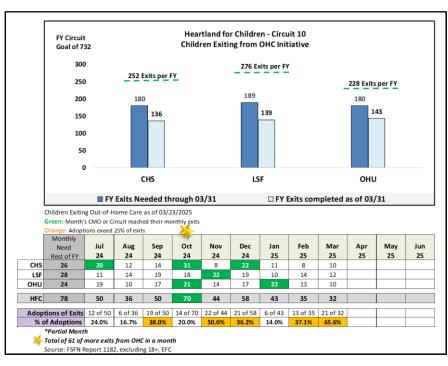
FY 24/25 Contract Measure – Target = 94%

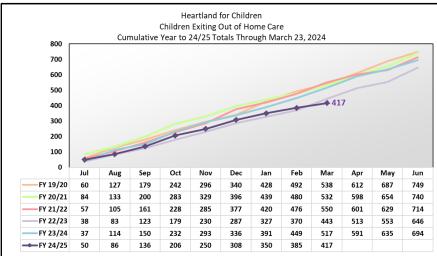
FY 24/25 as of 03/23/2025

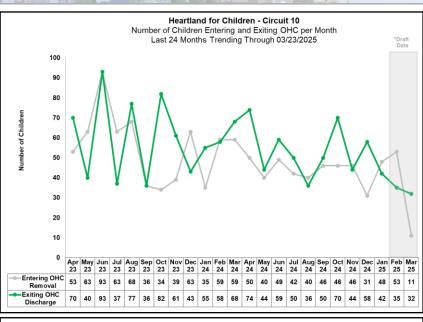
Children Who Do Not Re-Enter Care within 12 Months for Children Achieving Permanency July 2023 - June 2024

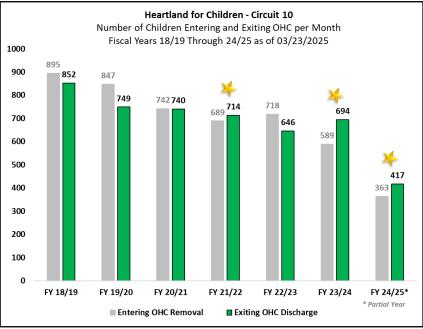
Agency	Maintained No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained
CHS	85	92	92.39%
LSF	87	87	100.00%
OHU	68	74	91.89%
HFC Total	241	254	94.88%
Statewide	2,864	3,076	93.11%

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing, Report #1100









FY 24/25 Target is 35.2%

FY 24/25, Target 35.2%

Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 to June 2024

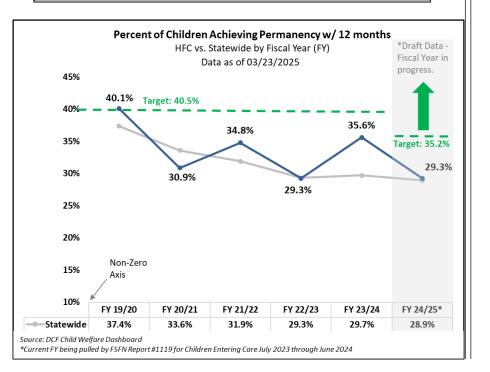
(as of 03/23/2025)

Percent Timely FY 23/24 (last FY)

Agency	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency	(last FY)
CHS	55	177	31.1%	36.8%
LSF	53	198	26.8%	36.1%
OHU	67	223	30.0%	33.8%
HFC Total	175	598	29.3%	35.6%
Statewide	2,307	7,975	28.9%	29.7%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119

*Permanency = adoption, permanent guardianship or reunification w/ parent



FY 2024 / 2025, Target 35.2%

Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 - June 2024

(as of 03/23/2025)

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Agency / Unit (Actual)	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency				
CHS	55	177	31.1%				
141834-CHSFL 🗡	7	12	58.3%				
141846-CHSFL	4	19	21.1%				
141839-CHSFL	11	54	20.4%				
141835-CHSFL (Adop)	7	21	33.3%				
141852-CHSFL 🗡	23	50	46.0%				
LSF	53	198	26.8%				
141828-LSF	10	26	38.5%				
141827-LSF	8	37	21.6%				
141836-LSF	4	17	23.5%				
141845-LSF	6	20	30.0%				
141848-LSF	5	17	29.4%				
141849-LSF	10	46	21.7%				
141850-LSF (Adop)	6	12	50.0%				
141929-LSF	4	21	19.0%				
14-HFC-LSF ADMIN (IL)	0	2	0.0%				
OHU	67	223	30.0%				
142853-OHU-HARDEE	4	24	16.7%				
142854-OHU-HIGHLANDS (IL)	0	1	0.0%				
142855-OHU-HIGHLANDS	21	88	23.9%				
140121-OHU-HIGHLANDS (Adop)	7	18	38.9%				
142858 OHU-POLK 🗼	16	40	40.0%				
142852-OHU-POLK 🗡	12	33	36.4%				
142856-OHU-POLK 🗡	7	19	36.8%				
HFC Total	175	598	29.3%				
Statewide	2,307	7,975	28.9%				
Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119							

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119 *Permanency = adoption, permanent guardianship or reunification w/ parent

By Unit

Children Achieving Permanency in 12 Months for Children in Out-of-Home Care

Percent

Timely

between 12-23 month

FY 24/25 Target is 43.8%

FY 24/25, Target 43.8% Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24

(as of 03/23/2025)

(dS)	UI U3/23/2U23)		
Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency
CHS	35	118	29.7%
141846-CHSFL	6	18	33.3%
141839-CHSFL	5	21	23.8%
141835-CHSFL (Adop)	5	30	16.7%
141852-CHSFL 🔏	12	27	44.4%
LSF	42	109	38.5%
141828-LSF	4	13	30.8%
141827-LSF	2	12	16.7%
141836-LSF 🥀	8	9	88.9%
141845-LSF	4	12	33.3%
141848-LSF 🥀	3	4	75.0%
141849-LSF	9	27	33.3%
141850-LSF (Adop) 🧩	8	14	57.1%
141929-LSF	4	17	23.5%
OHU	33	102	32.4%
142853-OHU-HARDEE	5	19	26.3%
142855-OHU-HIGHLANDS 🥎	4	8	50.0%
140121-OHU-HIGHLANDS (Adop)	9	25	36.0%
142858 OHU-POLK 🛚 🦂	6	13	46.2%
142852-OHU-POLK 🔀	7	14	50.0%
142856-OHU-POLK	2	22	9.1%
HFC Total	110	329	33.4%
Statewide	1,853	4,865	38.1%
Children Eviting Out-of-Home Care	to a Permanent	Home within Two	alva Months

Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twelve to Twenty-Three Months On-Demand Listing - Report #1138

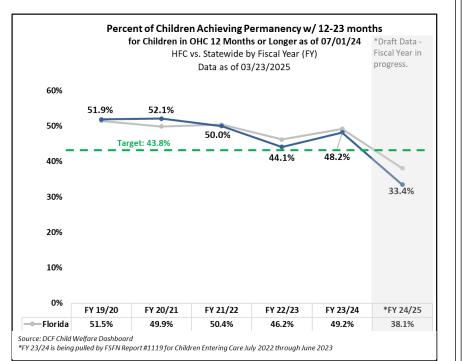
FY 24/25, Target 43.8%

Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24

(as of 03/23/2025)

FY 23/24 **Permanency** (last FY) **Total Children Percent Timely** Agency within 12-23 LOS 12-23 mths Permanency mths 35 CHS 118 29.7% 52.4% LSF 42 109 38.5% 49.5% OHU 33 102 32.4% 42.4% **HFC Total** 110 329 48.2% 33.4% Statewide 1,853 4,865 38.1% 49.2%

Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months #1138 *Permanency = adoption, permanent guardianship or reunification w/ parent



Unit

Ву

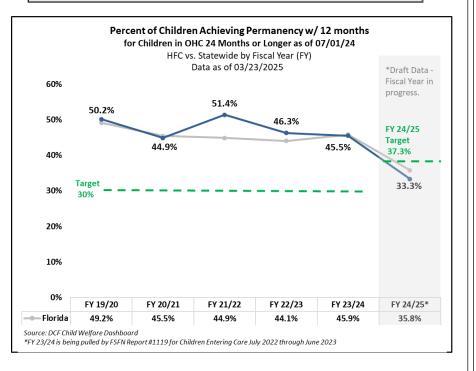
10

FY 23/24 Target is 37.3%

Statewi Children for Chi	Percent Timely FY 24/25								
Agency	Permanency Since July 1st	1 OHC 24+ 1 1							
CHS	29	92	31.5%	43.6%					
LSF	34	112	30.4%	46.1%					
OHU	39	38.2%	46.4%						
HFC Total	102	33.3%	45.5%						
Statewide	Statewide 1,831 5,114 35.80%								

Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer #1197

*Permanency = adoption, permanent guardianship or reunification w/ parent



Statewide Measure - FY 24/25, Target 37.9%

Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24

(as of 03/23/2025)

Agency / Unit	Permanency Since July 1st	Total Children in OHC 24+ Months	Percent Timely Permanency	
CHS	29	92	31.5%	
141832-CHSFL (IL)	0	5	0.0%	
141846-CHSFL 🧨	3	5	60.0%	
141839-CHSFL	2	17	11.8%	
141835-CHSFL (Adop) 🧨	19	40	47.5%	
141852-CHSFL	3	19	15.8%	
LSF	34	112	30.4%	
141828-LSF	10	28	35.7%	
141827-LSF	0	5	0.0%	
141836-LSF 🗡	11	20	55.0%	
141845-LSF	3	11	27.3%	
141848-LSF	1	8	12.5%	
141849-LSF	3	10	30.0%	
141850-LSF (Adop)	0	1	0.0%	
141929-LSF	6	24	25.0%	
OHU 🦂	39	102	38.2%	
142853-OHU-HARDEE	2	11	18.2%	
142855-OHU-HIGHLANDS	0	10	0.0%	
140121-OHU-HIGHLANDS (Adop)	} 30	51	58.8%	
142858 OHU-POLK	2	8	25.0%	
142852-OHU-POLK	1	7	14.3%	
142856-OHU-POLK	4	13	30.8%	
HFC Total	102	306	33.3%	
Statewide	1,831	5,114	35.8%	

Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twenty-Four Months or More On-Demand Listing - Report #1197

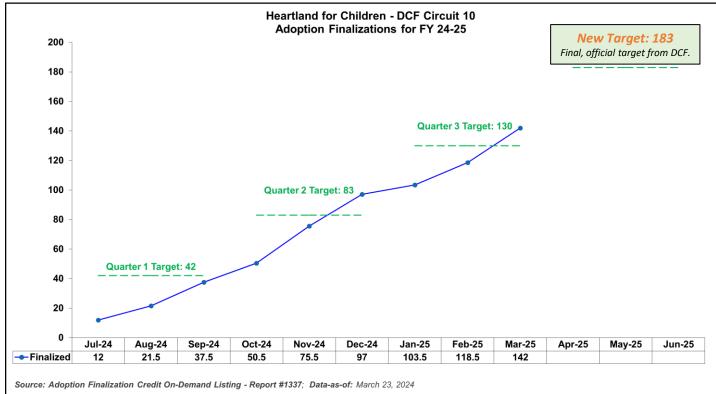
Ву Unit

Upcoming Finalization

Dates FY(24/25)

April 9 & 16, 2025May 7 & 14, 2025

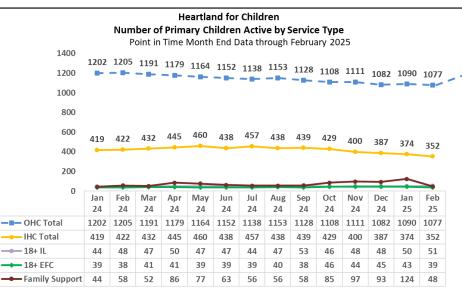
• June 18 & 25, 2025



Total	142
OHU	63
LSF	53
CHS	26

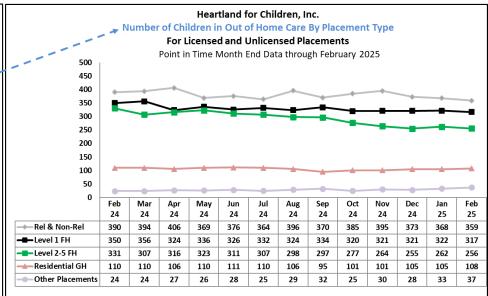


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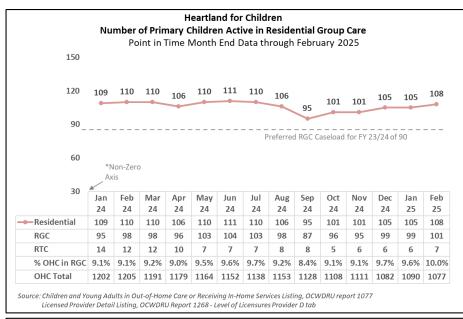


Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing, OCWDRU report 1077

Licensed Provider Detail Listing, OCWDRU Report 1268 - Level of Licensures Provider D tab



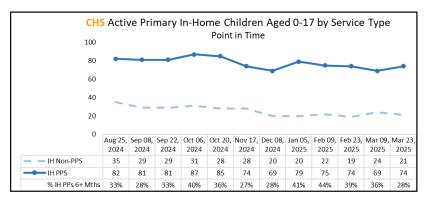
Source: FSFN rpt 1077 "Children and Young Adults in OHC or Receiving In-Home Services by Age"; FSFN rpt 1268 "Licensed Provider Detail Listing, Level of Licensures Provider" tab

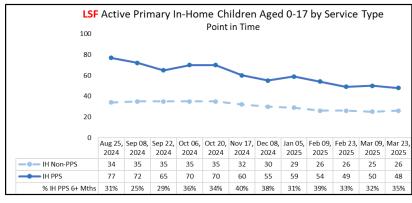


	Heartland For Children (Red Line) Percentage of Primary OHC Children Active in RGC - HFC vs. Statewide Point in Time Month End Data through February 2025													
12%														
10%	-	-				9,6%	9.7%					9.7%	0.6%	10.0%
8%	9.1%	9.1%	9.2%	9.0%	9.5%	9.0%	3.770	9.2%	8.4%	9.1%	9.1%	9.7%	9.6%	
6%														
4%														
2%														
0%	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25
FL	10.0%		10.1%							11.3%				

Circuit 10 Percent of Group Homes, Percent of Beds Licensed and Utilized Point in Time as of February 2025 Month End

Group Home / Shelter Type	Currently licensed beds	% utilized previous month	Number of beds on the horizon for development
Shelter - NFI	12	47.9%	0
Shelter – YFA George Harris	24	7083.0%	0
At-Risk: Anchor House	12	56.0%	6
At-Risk: Anchor Ivy Villa	6	56.6%	6
At-Risk: Anchor's Haven House	=	=	=
At-Risk: Anchor's Girls Home	-	-	=
At-Risk: A Second Chance	6	83.3%	0
At-Risk: Serenity Place-Chandler	6	83.3%	0
At-Risk: Serenity Place-Julius	6	86.3%	0
At-Risk: Serenity Place-Villa	12	56.6%	0
At-Risk: Integrity Care - Kaley	6	100.0%	0
At-Risk: Integrity Care - Kittansett	6	50.0%	0
At-Risk: Integrity Care - Sunset	6	66.7%	0
At-Risk: Integrity Care - Whispering	6	92.9%	0
·			•





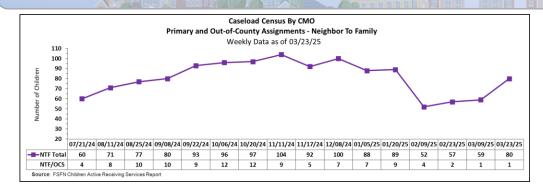
Ol	OHU Active Primary In-Home Children Aged 0-17 by Service Type											
100	Point in Time											
80	•											
60	-	_		-	-0 -	-	-	-				7
40	40											
20												
0												
	Aug 25, 2024	Sep 08, 2024	Sep 22, 2024	Oct 06, 2024	Oct 20, 2024	Nov 17, 2024	Dec 08, 2024	Jan 05, 2025	Feb 09, 2025	Feb 23, 2025	Mar 09, 2025	Mar 23, 2025
— IH Non-PPS	64	69	68	63	61	60	61	62	69	72	69	68
IH PPS	83	80	72	69	68	63	62	62	67	63	63	56
% IH PPS 6+ Mths	33%	31%	28%	43%	53%	37%	42%	29%	31%	24%	21%	21%

Active Primary Children Aged 0-17 Receiving In-Home Services - PPS and Non-PPS Data as of 03/23/25										223		
СМО	In-Home Service Type	0-4 Months	5 Months	6 Months	7-9 Months	10 Months	11 Months	12-15 Months	16-23 Months	24-35 Months	36+ Months	CMO Tota
CHS	Non-PPS	9	0	0	0	7	1	1	3	0	0	21
СПЗ	PPS	38	15	0	11	1	3	1	5	0	0	74
	CHS Total	47	15	0	11	8	4	2	8	0	0	95
LSF	Non-PPS	4	0	3	6	0	1	6	5	0	1	26
LOF	PPS	21	10	3	5	3	4	1	1	0	0	48
	LSF Total	25	10	6	11	3	5	7	6	0	1	74
OHU	Non-PPS	25	3	7	14	2	1	6	4	0	6	68
OHU	PPS	38	6	5	2	1	2	1	1	0	0	56
	OHU Total	63	9	12	16	3	3	7	5	0	6	124
NTF	Non-PPS	75	3	0	0	0	0	0	0	0	0	78
	NTF Total	75	3	0	0	0	0	0	0	0	0	78
	Non-PPS	113	6	10	20	9	3	13	12	0	7	193
HFC	PPS	97	31	8	18	5	9	3	7	0		178
	% PPS by Month	54%	17%	4%	10%	3%	5%	2%	4%	0%	0%	
	HFC Total	210	37	18	39	14	12	16	19	0	7	372

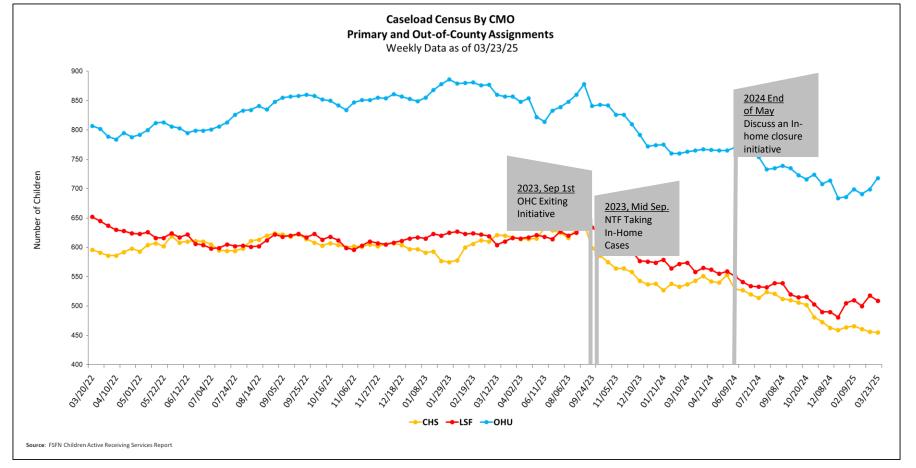
PPS = Post Placement Supervision; Non-PPS = DCF Case Transfer to CMO, In-Home Services

In-Home Service Providers Caseload and Referrals Received

Point-in-Tim	e as of Ma	rch 23, 202	25	
In-Home Provider/Service	Current Census	Immediate Openings	Projected Openings within next 3 weeks (need Referrals to fill)	Mindshare Referrals from Mar 13 to Mar 23 (Referrals Since the last PQI date)
Youth Villages	39	2	9	17
Neighbor To Family (Safety Mgmt)	37	0	12	8
PRC Home to Stay (Reunification)	15	19	4	2
PRC Home to Stay (Prevention)	17	13	0	14
OHU (Family Support)	19	33	4	0
OHU (Legal)	-	-	-	-
UW Supervised Visitation	9	0	0	0
CHS BSFT	14	1	0	-
CHS CPP	12	0	0	-
NFI FFT- Traditional	32	0	0	13
NFI FFT- Prevention	10	0	0	-
NFI FFT- Foster Care	33	4	4	2
Chosen	5	5	5	0
Source: HFC Quality & Contract Manag	ement Depar	tment Report	S	



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Number of Children by CMO Last 6 Reporting Periods							
Agency	12/8/2024	1/5/2025	1/20/2025	2/9/2025	2/23/2025	3/9/2025	3/23/2025
CHS	463	459	464	466	461	456	455
LSF	490	481	505	510	500	518	509
	490	401	303	310	300	316	309
OHU Primary	536	519	520	530	524	525	560
OHU/OCS	178	165	166	169	167	174	158
OHU Total	714	684	686	699	691	699	718
NTF Primary	93	81	80	48	55	58	79
NTF/OCS	7	7	9	4	2	1	1
NTF Total	100	88	89	52	57	59	80
HFC Total	1,790	1,738	1,744	1,727	1,709	1,732	1,762



Average Caseload of Case Managers									
СМО	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM		
CHS	4	10	5	5	3	27	16.9		
LSF	1	5	18	2	1	27	18.9		
OHU	2	6	11	7	7	33	21.8		
NTF	1	5	1	0	0	7	11.4		
# of CMs	8	26	35	14	11	94	18.7		

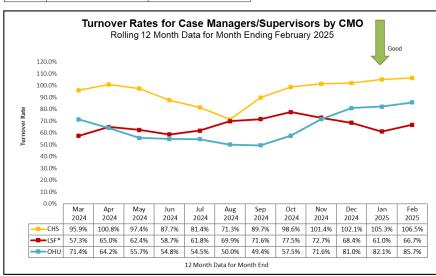
Pe	Percent of Case Managers That Are at or Under the National Caseload Standard of 15							
СМО	# Case Managers w/ Primary Caseload	# with Caseload at 15 or lower	Percent at 15 or lower					
CHS	27	14	51.9%					
LSF	27	6	22.2%					
OHU	33	8	24.2%					
NTF	7	6	85.7%					
HFC	94	34	36.2%					

 ${\it Case load = Number of Children \ with \ Primary or \ Out of \ County \ assignment}.$

Turnover Rates for Case Managers/Supervisors

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended February 2025						
CMO	Case Manager	Case Manager Supervisor				
CHS	106.5%	30.0%				
LSF*	66.7%	24.0%				
OHU	85.7%	66.7%				



^{*} Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

Data as of 03/23/2025

Caseload of 1 - 5 Children (-2)					
СМО	Case Workers	#			
CHS	Tracy, Amy	5			
OHU	Odom, Tavunda	4			
NTF	Outley, Shanique	1			

	Caseload of 6 - 15 Children (+3))			
СМО	Case Workers	#			
NTF	Conklin, Danielelle	15			
NTF	Bates, Brittany	15			
LSF	Williams, Kamesha	15			
CHS	Joseph, Ketty	15			
CHS	Olivas, Hope	15			
CHS	Clemmons, Sabrina	15			
NTF	Mattison, Sharon	14			
CHS	Wiggs, Sunni	13			
CHS	Whetsell-Thorpe, Tavayah	13			
CHS	Walker, Shavonte	12			
LSF	Gunnett, Glynnis	11			
OHU	Moore, Raven	10			
NTF	Jones, Gwendolyn	10			
LSF	Powell, Deborah	10			
LSF	Guerrero, Ony	9			
CHS	Gregg, Morgan	7			
CHS	Moore, Christy	7			
NTF	Cruz, Ana	7			
CHS	Barakat, Maha	7			
OHU	Hines, Tracy	7			
LSF	Smith, Andrae	6			

Cas	eload of 16 - 24 Children	(-2)
СМО	Case Workers	#
OHU	Nelson, Chelsea	24
LSF	Moran, Bernice	24
LSF	Diamond, Savannah	24
LSF	Malave, Luis	24
OHU*	Distler, Rebecca	23
OHU	Nerove, Rachel	23
CHS	Phillips, Amy	23
LSF	Bon-Fiol, Nikol	22
LSF	Coleman, Tangela	22
LSF	Blocker, Amanda	21
LSF	Franklin, Yoshika	21
CHS	Williams, Omisha	21
LSF	Koons, Brittney	21
LSF	Durant, Paris	20
LSF	Cruz, Veronica	20
LSF	Willingham, Jadashia	20
OHU	Bowen, Kendall	20
LSF	Thomas, Tracy	20
LSF	Lynch, Rodina	20
OHU	Bruce, Kortney	19
OHU*	Simmons, Shannon	19
LSF	Gonzalez, Jelitza	19
LSF	Newton, Kimberly	19
CHS	Bouzi, Marie Edwige	18
OHU	Colatorti, Jeannine	18
NTF	Boule, Adriana	18
CHS	Henry, Jayden	18
LSF	Townes, Rachel	17
CHS	Brown, Annie	17
LSF	Ellis, Darren	17
OHU	Bellanfante, Jamie	17
LSF	Pamphile, Emmanuella	17
OHU	Rivera, Ashley	17
OHU	Beach-Solmo, Amber	16

Caseload of 25 - 29 Children (+4)					
СМО	Case Workers	#			
OHU	Cruz, Michelle	29			
CHS	Hook, Kathryn	29			
OHU	Stoudemire, Jamesia	28			
CHS	Bennett, Brianna	28			
CHS	Covington, Walter	28			
OHU	Kilbey, Alexis	28			
CHS	Angulo, Kayla	28			
OHU	Baker, Ayshia	27			
CHS	Standen, Brayden	27			
OHU	Franklin, Kyra	26			
LSF	Bickel, Sherry	26			
LSF	Hockenberry, Matthew	26			
OHU	Mcgahee, Timika	25			
OHU	Valencia, Alejandro	25			

Caseload of 30+ Children (0)						
СМО	Case Workers	#				
OHU*	Villegas, Anna	48				
OHU*	Washington, Woodrica	38				
OHU*	Garcia, Anakeidie	36				
OHU*	Fuentes, Norma	36				
OHU	Johnson, Randi	32				
CHS	Hiers, Katherine	32				
OHU	Brutus, Marie	31				
CHS	Bain, Claire	30				
OHU	Kohn, Ludessa	30				

Unit Supervisors Carrying Cases (-2)					
смо	Case Workers	#			
OHU	Young, Vanessa	14			
CHS	Sangster, Kathleen	2			
OHU	Thompson, Wyshana	2			
CHS	Cortes, Jennifer	1			
CHS	Luskey, Taylor	1			

Circuit 10 Children Active by Assignment Role for CMO TAYS, FTC and Adoption Workers Data as of 03/23/25

Case Worker	Pri.	Sec.	ooc	Grand
				Total
Kaina, Kelly	8	23	0	31
Nieves, Carlos	35	20	0	55
TAYS - CHS	43	43	0	86
Cruz, Cheyleen	0	1	0	1
Mills, Clyatt	0	1	0	1
FTC - CHS	0	2	0	2
Cortes, Jennifer	1	39	0	40
Dawes, Dominique	0	9	0	9
James, Aleah	0	13	0	13
Adoptions - CHS	1	61	0	62
Peralta, Joshua	37	0	0	37
Jones, Dane	0	26	0	26
TAYS - LSF	37	26	0	63
Porter, Ineisha	0	1	0	- 1
FTC -LSF	0	1	0	1
Collins, Sara	1	48	0	49
Hampton, Sharday	0	56	0	56
Adoptions - LSF	1	104	0	105
Metelus, Getro	6	21	2	29
Sandbrook, Mary	0	0	0	0
Vazquez, Roger	6	112	1	119
TAYS - OHU	12	133	3	148
Sherwood, Drake	0	1	0	1
FTC - OHU	0	1	0	1
Nettles, Markisha	18	1	0	19
Southall, Akeva	15	5	0	20
Ventura, Armando	0	2	0	2
Brody, Jessica	0	2	0	2
Adoptions - OHU	33	10	0	43
TAYS Total		202	3	297
FTC Total	0	3	0	3
Adoptions Total	35	175	0	210
Pri. = Primary - Sec. = Sec	ondary - O	OC = Out o	f County	

Data Source: FSFN Report - Children Active Receiving In-Home or Out-of-Home Services Daily Listing by District

Healthcare Information (Medical, Dental, Immunization, and Psychotropic Medications)

Data Entered Into FSFN for Children in Out-of-Home Care

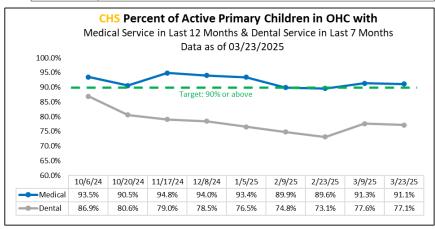
Heartland for Children

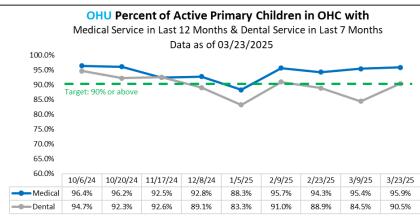
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Health Information in FSFN for Children in OHC as of 03/23/2025

Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date
CHS	316	100.0%	91.1%	77.1%	79.7%
LSF	398	99.7%	97.7%	89.5%	96.5%
OHU	369	100.0%	95.9%	90.5%	97.0%
HFC	1083	99.9%	95.2%	85.9%	91.8%
Statewide	15129	99.9%	93.9%	85.0%	76.6%

Source: FSFN report 1009 "Source: "Healthcare Service Information for OHC"





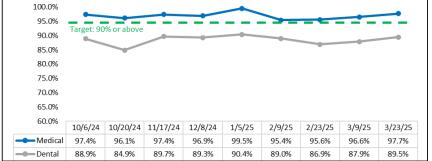
Health Information in FSFN as of 03/23/2025

Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	28	54	64
LSF	1	9	26	14
OHU	0	15	25	11
HFC	1	52	105	89
Statewide	15	916	1588	3539

Source: "Healthcare Service Information for OHC - Report 1009"

LSF Percent of Active Primary Children in OHC with

Medical Service in Last 12 Months & Dental Service in Last 7 Months
Data as of 03/23/2025



Psychotropic Medications

105.0%

Children with Psychotropic Medications Prescriptions

Heartland For Children

Number of Children in Out-of-Home Care with at Least one Psyc. Medication and Percent of Children w/ a Valid Consent

Data as of 03/09/2025

	All Children	% of Children	All Children	# of children w/	% w/ a current		
Agency	in OHC	in OHC w/	with Psyc	a current parent	parent or court		
	ШОНС	Psyc Meds	Meds	or court order	order		
CHS	341	12.9%	44	43	97.7%		
LSF	417	9.4%	39	38	97.4%		
OHU	380	8.9%	34	34	100.0%		
HFC	1,142	10.2%	117	115	98.3%		
DCF	2	0.0%	0	0	0.0%		
Statewide	16.254	15.0%	2.440	2.416	99.0%		

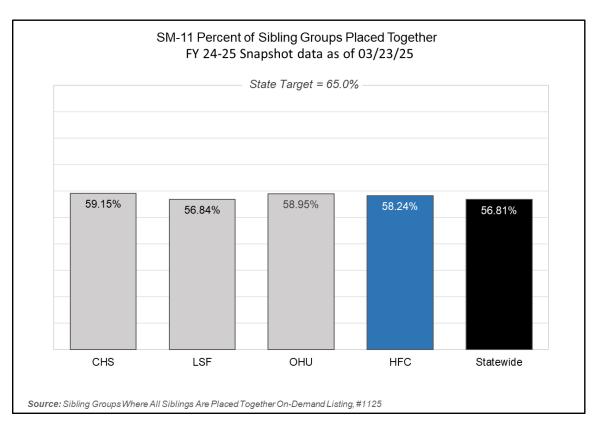
Source: Children in OHC with One or More Current Prescriptions for a Psychotropic Medication, Ages 0 to 17 - #1002 Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing - #1077 Valid - Children with a parent consent and the parents are TPR'd are not considered valid consents



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SM11 - Percent of Sibling Groups Placed Together FY 24-25 Snapshot data as of March 23, 2025					
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together		
CHS	42	71	59.15%		
LSF	54	95	56.84%		
OHU	56	95	58.95%		
HFC	152	261	58.24%		
Statewide	2,070	3,644	56.81%		
Source: Sibling Groups Where All Siblings Are Placed Together On-Demand Listing, #1125					

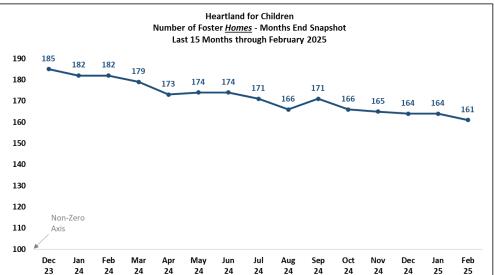
Number of sibling groups to achieve SM11 target – 28 Sibling Groups

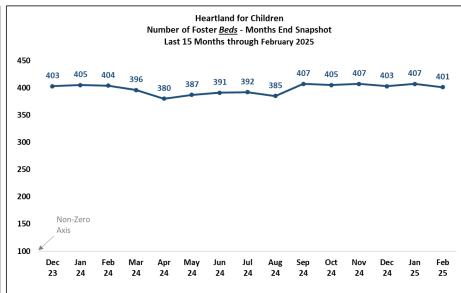


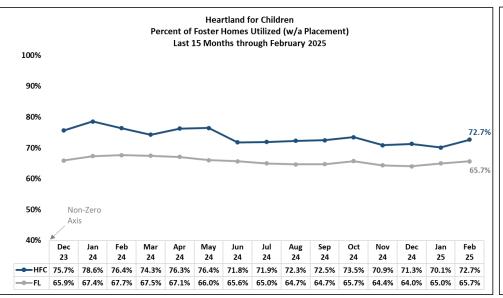
Percent of Foster Home Utilization and Teen Placement in a Foster Home

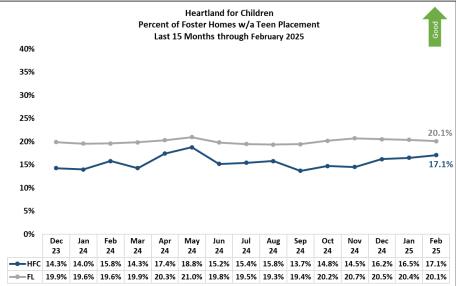


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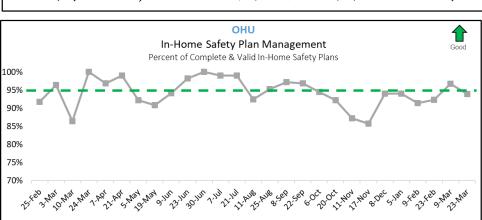
Heartland for Children							
	Children in O	HC who are I	Missing or No	ow Recovered	I		
		3/23/	2025				
	Current	Late	Late ATL	Recoveries	Late		
	Missing	Reports	Late ATL	Recoveries	Debriefs		
CHS	2	0	0	0	0		
LSF	1	0	0	0	0		
OHU	1	0	0	0	0		
CPI	0	0	0	0	0		
Total	Total 4 0 0 0 0						
Source: HFC N	1CR Tracking L	og		ATL = Atten	pts to Locate		

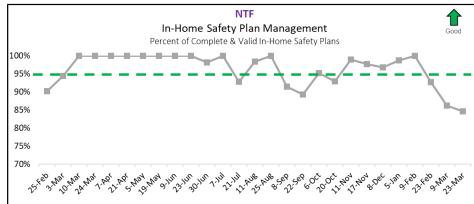
In-Home Safety Plan Management Percent of Completed In-Home Safety Plans under 180 Effective Days Data as of 03/23/2025						
Agency No -or- Expired Complete & Valid Total Required Percentage						
Safety Plans Safety Plans Safety Plans						
CHS	8	88	96	91.7%		
LSF	72	95.8%				
OHU	5	77	82	93.9%		
NTF	12	66	78	84.6%		
HFC Total* 28 300 328 91.46%						
Statewide	423	6405	6828	93.80%		
Source Report:	Case Management S	Safety Management L	isting - OCWDRU Repo	ort #1301		

Of the 300 completed safety plans, 47 will expire in the next 30 or 60 days Expires in Expires in Agency Total 30 Days 60 Days CHS 19 24 LSF 16 OHU 0 7 NTF 0 **HFC Total** 12 35 47 Source report 1301 'Case Management Safety Management Listing' - Data as of 03/23/2025

Target of 95%









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	Child Placement Agreement Errors Data as of 03/23/2025								
	The 9 active CPA's with errors contain the 12 total errors.								
Agency	Total CPA's Needing Correction	Non-Active CPA's Needing Closure	Total Active CPA's not Completed		New CPA Need ed	Need to Upload Signed Agreement	Need Supervisor Approval	No Provider Listed	Total Errors
CHS	8	2	6		4	2	2	1	9
LSF	3	0	3		2			1	3
OHU	0	0	0 0						
Total	11	2	9		6	2	2	2	12

Source: FSFN - Child Placement Agreement Status for Children in Out-of-Home Care On-Demand Listing - OCWDRU Report #1256 Criteria: Children with a CPA Effective Date.

Percent of Children with an Active Completed CPA Data as of 03/23/2025

Agency	Total Active CPA's	CPA's Fully Completed	% of Completed CPA's
CHS	39	33	85%
LSF	22	19	86%
OHU	8	8	100%
Total	69	60	87%

Source: FSFN - Child Placement Agreement Status - OCWDRU Report #1256 Criteria: Children with an CPA Effective Date.

Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; Data-as-of: 03/10/2025



Relative / Non-Relative Unified Home Study Approval Statu 45 Days since Case Transfer - Past Due					
Agency	# of UHS	Status - Pending	Status - No UHS		
CHS	6	4	2		
LSF	2	1	1		
OHU	7	4	3		
Total	15	9	6		



Community Based Care Lead Agency Map

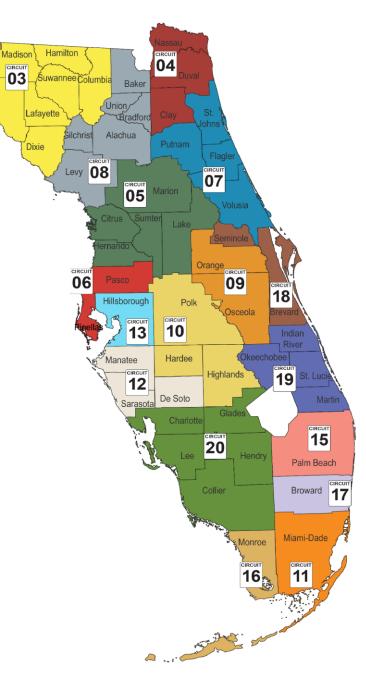
Taylor

Gadsden

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I	LEGEND						
ı	Circuit Region Counties		Counties	Lead Agency			
		1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network		
		2	North West	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network		
		14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network		
		3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families		
		4	North East	Clay	Kids First of Florida, Inc.		
		4		Duval, Nassau	Family Support Services of North Florida, Inc		
		7		St. Johns	St. Johns County Board of Commissioners		
		7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.		
		8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families		
		5	Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.		
		9		Orange, Osceola	Family Partnerships of Central Florida		
		10		Hardee, Highlands, Polk	Heartland For Children		
		18		Seminole, Brevard	Family Partnerships of Central Florida		
		6	Sun	Pasco, Pinellas	Family Support Services of SunCoast		
		12		DeSoto, Manatee, Sarasota	Safe Children Coalition		
		13	Coast	Hillsborough	Children's Network of Hillsborough		
		20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida		
		15		Palm Beach	ChildNet, Inc.		
		17	South East	Broward	ChildNet, Inc.		
		19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids		
		11	Southern	Miami-Dade	Citrus Family Care Network		
		16		Monroe	Citrus Family Care Network		





Resource News Flash | March 2025

DATES FOR MARCH

- Social Work Professionals Month
- 3/15 Loop the Lake 5K https://runsignup.com/Race/FL/Lakelan d/LoopTheLake2025
- 3/18 World Social Work Day

SAFETY RESOURCES

Internet Safety and Tips

- Information, Advice and Support to Keep Children Safe Online (internetmatters.org)
- NetSmartz Home (missingkids.org)

Safe Sleep

www.ounce.ora/safe sleep.html

Swim Safety Tips

- Pool Party Water Safety Tips: bit.ly/41UoFcY
- Water Safety Tips: ounce.org/water_safety.html Hot Car Safety Tips
- nhtsa.gov/campaign/heatstroke

COMMUNITY RESOURCES

Good Shepherd Hospice Grief Support Programs

https://www.chaptershealth.org/caresupport/arief-services/

Polk County Free Things To Do

https://lakelandmom.com/free-things-to-doin-lakeland/

Polk Plays

- Does your child use a school readiness voucher through the Early Learning Coalition of Polk County?
- Are you a Polk County resident with an EBT SNAP card?

If you answer yes to EITHER of these questions. you can receive a FREE one-year membership to Florida Children's Museum. Membership includes all members of your household. Learn more and sign up at polkplays.org

Solo Parent

This FREE program is designed to empower single parents by unlocking their emotional, spiritual, and physical potential. Learn more: https://soloparent.org/florida

Free Books for Children 0-5

uwcf.org/dolly-partons-imagination-library/

United Way's 211

Call 211 or visit 211.org Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

FCHO Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care. To Donate: ECHO Distribution Center every Wednesday from 9AM-12PM at 3625 Century Blvd Unit 1A, Lakeland, FL. https://www.echoministriesflorida.net/

Find Help (Previously Aunt Bertha)

https://www.findhelp.org/ Find local resources for food, health, housing, employment programs & other community resources in seconds.

FREE Tax Prep

https://myfreetaxes.com/

HOPE FLORIDA A PATHWAY TO PROSPERITY Call 850-300-HOPE

mvflfamilies.com/services/hope-florida

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based
- One-on-one support to develop a plan to achieve economic-self sufficiency

Autism/ASD Support Group

Last Friday of each month 10AM-11:30AM At Bonnet Springs Park in Lakeland Childcare will be provided. Please call (813) 455-2846 or email Efigueroa2@usf.edu to register.

Circuit 10 Children's Mental & Behavioral Health Resources

https://sites.google.com/view/floridac10 mhbhresources/home

On this site you will find:

- Heartland for Children's Parent Portal
- MyFloridaMyFamily Community Services
- Florida Mobile Response Team- 24/7 Crisis Assistance
- Florida Statewide Medicaid Managed
- Florida Association of Christian Child Caring Agencies
- Florida Network Short-term Residential Programs
- Center for Autism Related Disabilities
- National Alliance on Mental Illness
- Post Adoption Support
- Zebra Coalition
- Central FL Behavioral Health Network
- Hope Florida A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties Food Distribution Sites

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development. healthyfamiliesfla.org/programs_map.html

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes. their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines Hardee/Highlands 863.386.1167 Polk 863.413.2700

Victim Services Office Line 863.413.2708 Victim Services - Polk County 1860 South Crystal Lake Drive, Lakeland, FL 33801 Victim Services - Hardee/Highlands Counties

1570 Lakeview Drive, Sebrina, FL 33870

HFC EVENTS

Foster Care Info Nights

Tuesday, March 4th at 6PM Lake Wales Rec Center 1001 Burns Ave, Lake Wales

Monday, March 17th at 10AM Unfiltered Bartow Coffee Shop 160 S Broadway Ave, Bartow

Monday, March 24th at 6PM Virtual via Teams

Register: 863-519-8900 x 289

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties Apple Podcasts / Anchor / Spotify / YouTube

uwcf.org/initiatives/endhunger/schedule/



Resource News Flash | March 2025

POLK COUNTY

Free Trainings for Parents & Teachers

Early Learning Coalition of Polk County is hosting classes in multiple locations providing tools and resources and food. Space is limited.

Register here: https://bit.ly/3AJqNz3

Peer Recovery Center

Center for Behavioral Health Annex 1501 1st Street South, Winter Haven, FL 33880 Hours: Monday – Friday from 9AM-3PM The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.

Contact: (863) 293-1121 x 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd. Lakeland, FL 33815 Contact: (863) 687-3869 https://explorefcm.org

Carol Jenkin Barnett United Way Resource Center

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group
- Child Development Classes
- Free Tax Prep
- Healthcare Navigator
- Free Child Development Screenings (1st Wednesday and 3rd Monday each month)
- Infant Massage Classes

Location: 400 Bonnet Springs Blvd. Lakeland, FL 33815 https://uwcf.org/resourcecenter/

HIGHLANDS COUNTY

Swimming Lessons at YMCA

http://www.highlandsymca.org/aquatics.htm

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary **RESILIENCE:** The Biology of Stress and the Science of **Hope** which talks about the connection between trauma and health.

Office: (863) 382-2905

https://www.championforchildren.org/

Children's Museum of the Highlands

Hands on Learning for Ages 1-12 Cost: \$8/per person (ages 1+) for all day play. 219 N Ridgewood Dr. Sebring, Florida (863) 451-5385 (contact museum for updated hours)

Preservers of Life

Highlands County Community Nursing Organization This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator Kasey@preserversoflife.com | (863) 420-5255

FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.

Contact: Sari Crews

863-784-7473 | <u>sari.crews@southflorida.edu</u> https://www.southflorida.edu/future-students/generaleducational-development-program-ged

HARDEE COUNTY

Hardee County Swimming Resources

<u>Swim Lessons | Florida Department of Health in Hardee (floridahealth.gov)</u>

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873

Contact: info@hardeehelpcenter.com | 863-773-0034

Visit Hardee

Website for upcoming events, community updates and resources: https://www.visithardee.com/events

FREE GED Prep & ESOL Classes

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863-784-7473 | sari.crews@southflorida.edu https://www.southflorida.edu/future-students/generaleducational-development-program-ged