

Performance & Quality Improvement (PQI) Report

Data for week ended Sunday, February 25, 2024



Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties



Community Based Care Lead Agency Scorecard

FY 23-24, Quarter 2 Performance

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Quarterly Scheduled FSFN Listing Report #	1272	1156	1157	1158	1159	1160	1162	1161	1163	1164	1165	1166
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	10/01/22 to 09/30/23	10/01/22 to 09/30/23	04/01/22 to 03/31/23	01/01/23 to 12/31/23	01/01/22 to 12/31/22	01/01/23	01/01/21 to 12/31/21	01/01/23 to 12/31/23	12/31/23	12/31/23	01/01/23 to 12/31/23	12/31/23
Brevard Family Partnership	11.22	95.40%	94.59%	99.75%	28.00%	57.66%	87.16%	5.50	96.60%	87.87%	81.48%	61.68%
ChildNet-Broward	6.90	95.72%	98.19%	99.76%	33.74%	57.84%	86.52%	4.79	96.91%	92.55%	71.43%	67.32%
ChildNet-Palm Beach	8.07	96.43%	96.66%	99.71%	35.12%	59.20%	95.60%	4.19	95.12%	89.59%	90.70%	62.42%
Childrens Network of SW Florida	4.36	97.00%	97.81%	99.81%	34.37%	59.66%	92.25%	6.19	98.62%	97.74%	95.00%	60.73%
Childrens Network-Hillsborough	8.60	97.63%	94.99%	99.18%	23.11%	33.58%	88.07%	8.66	93.79%	76.36%	69.09%	54.78%
Citrus Health Network	6.00	95.75%	98.36%	99.63%	24.12%	50.61%	92.19%	4.37	97.11%	95.69%	88.24%	60.98%
Communities Connected for Kids	9.64	94.17%	97.00%	99.91%	36.93%	70.18%	91.78%	3.64	98.47%	95.65%	73.91%	72.97%
Community Partnership for Children	6.02	97.44%	96.67%	99.88%	27.07%	50.57%	81.03%	3.74	97.82%	82.93%	96.67%	56.58%
Embrace Families	9.16	94.67%	97.47%	98.70%	27.42%	38.16%	90.82%	6.21	80.17%	53.61%	79.73%	54.14%
Family Integrity Program	0.00	98.45%	96.72%	99.83%	27.03%	65.38%	86.36%	3.95	100.00%	97.22%	87.50%	33.33%
Family Support Services of North Fla	6.54	96.35%	96.76%	99.65%	23.12%	49.45%	94.44%	5.43	95.10%	82.85%	90.48%	54.74%
FSS Suncoast	5.66	96.72%	97.10%	99.42%	28.68%	48.71%	91.12%	6.36	83.37%	55.10%	63.64%	58.12%
Heartland for Children	8.55	93.90%	96.91%	99.83%	28.61%	46.48%	92.43%	4.08	97.94%	93.22%	86.84%	54.79%
Kids Central, Inc.	5.93	96.10%	97.71%	97.32%	24.65%	34.68%	93.36%	8.26	86.05%	63.37%	83.78%	63.68%
Kids First of Florida, Inc.	1.32	99.54%	99.49%	99.91%	12.66%	60.98%	92.59%	3.00	94.87%	76.85%	55.56%	57.58%
NWF Health Network - East	7.44	96.67%	96.93%	99.80%	33.33%	53.08%	89.06%	6.15	97.02%	86.41%	84.62%	50.26%
NWF Health Network - West	12.18	94.18%	95.87%	99.79%	28.49%	57.73%	93.33%	6.19	96.42%	83.33%	91.43%	57.65%
Partnership for Strong Families	8.49	96.53%	98.10%	99.66%	22.20%	49.26%	94.57%	7.78	96.11%	65.87%	68.18%	50.46%
Safe Children Coalition	5.87	97.38%	95.96%	99.47%	40.08%	54.55%	92.15%	4.88	97.42%	85.48%	64.52%	66.46%
Statewide	7.47	96.14%	96.85%	98.92%	29.09%	48.56%	91.07%	5.81	92.58%	78.32%	80.95%	58.35%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Current Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
February 2024 as of 02/25/2024		
Report Date Range: 02/01/2024 to 02/29/2024		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	6	99.94% ★
LSF	5	99.92% ★
OHU	3	99.96% ★
NTF	1	99.18%
HFC	15	99.91% ★
Statewide		99.66% ★
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
<i>Target of 99.5%</i>		

Prior Month End

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
January 2024 as of 02/08/2024		
Report Date Range: 01/01/2024 to 01/31/2024		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	3	99.98% ★
LSF	5	99.62% ★
OHU	6	99.89% ★
NTF	1	99.94% ★
HFC	15	99.84% ★
Statewide		99.60% ★
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
<i>Target of 99.5%</i>		

Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Current
Month

Birth Parent Contact Completed						
February 2024 as of 02/25/2024 (Point in Time)						
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed
CHS	202	82	40.6%	134	44	32.8%
LSF	209	131	62.7%	154	60	39.0%
OHU	181	117	64.6%	129	51	39.5%
TOTAL	592	330	55.7%	417	155	37.2%

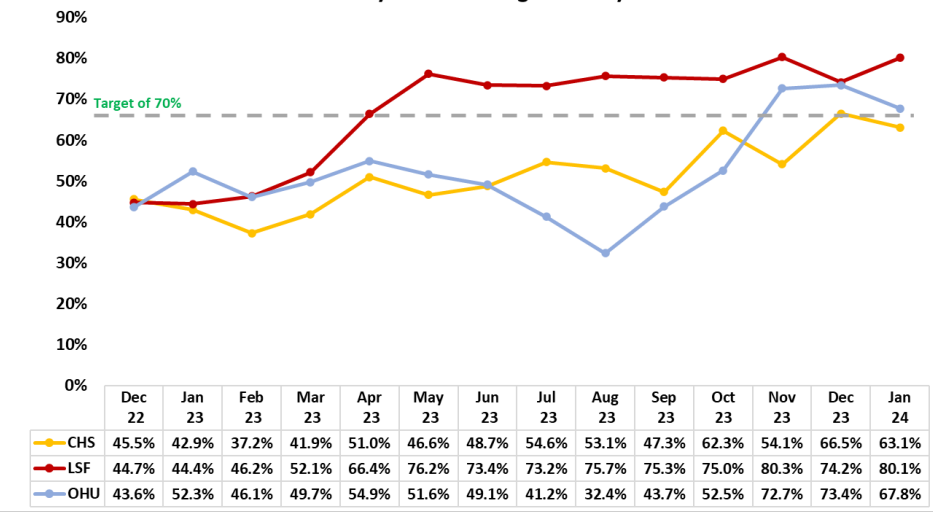
Criteria: Childen in Out-of-Home Care w/goal of reunification
Source: Daily Ad Hoc Birth Parent Contact FSFN

- **Mother Contact**, Target is 70% or above
- **Father Contact**, Target is 50% or above

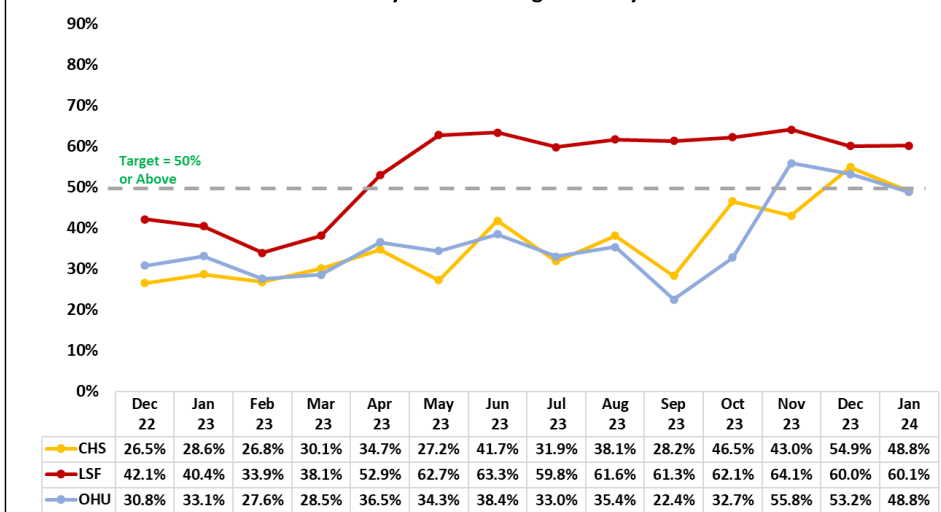
CMO Referrals for Fatherhood Engagement				
Referrals to Neighbor to Families				
Data as of February 11, 2023				
Month of Referral	CHS	LSF	OHU	Grand Total
22/23 Q4	0	4	10	14
23/24 Q1	23	13	5	41
23/24 Q2	13	6	7	26
Jan 24	2	9	0	11
Total Referrals	38	28	12	78
Active Referrals	26	24	10	60

*Partial Month
Source: Neighbor to Families Manual Fatherhood Tracking Sheet

Percent of **Mother's Seen** in the Month, Required to be Seen
Monthly Trend Through January 2024



Percent of **Father Seen** in the Month, Required to be Seen
Monthly Trend Through January 2024



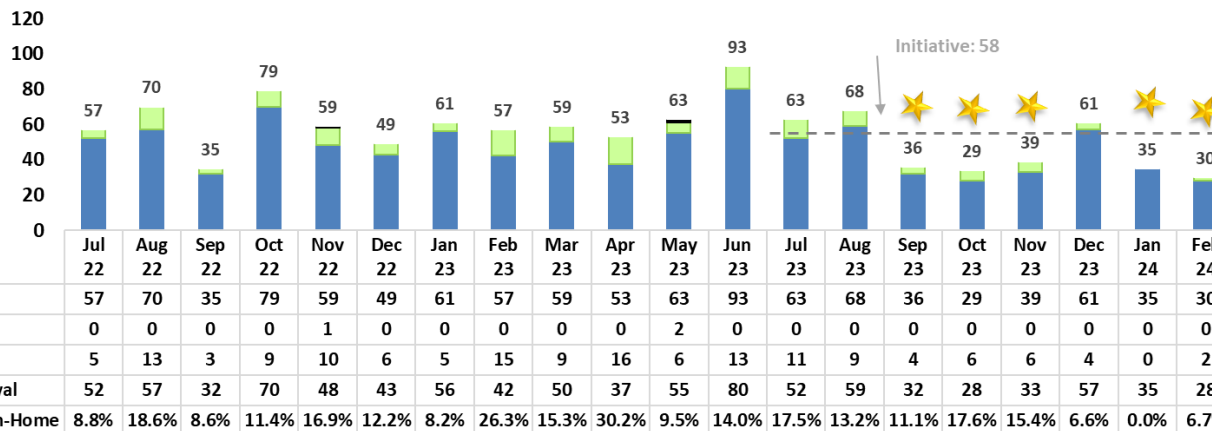
Case Transfer Staffing Data

Case Transfer Data For Fiscal Year 2023/24 - Data as of 02/25/2024

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	23-24 Totals	22-23 Totals	21-22 Totals	20-21 Totals	19-20 Totals	18-19 Totals	17-18 Totals	16-17 Totals	15-16 Totals		JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	23-24 Totals	22-23 Totals	21-22 Totals	20-21 Totals	19-20 Totals	18-19 Totals	17-18 Totals	16-17 Totals	15-16 Totals		
Number of Children																		NON-JUDICIAL IN HOME SERVICES																			
CHS	24	33	13	6	11	10	18	13	128	347	358	426	414	460	349	416	391	CHS	10	2	0	0	0	0	0	0	12	85	116	136	90	110	48	102	83		
LSF	22	32	12	15	13	14	10	23	141	401	355	443	439	482	349	442	403	LSF	6	8	2	0	0	0	0	0	16	98	95	97	112	93	66	119	82		
NTF	0	0	43	20	32	22	14	13	144	0	0	0	0	0	0	0	0	NTF	0	0	16	17	28	22	14	17	114	0	0	0	0	0	0	0	0		
OHU Polk	10	4	2	12	3	7	1	14	53	141	147	162	177	196	253	426	388	OHU Polk	5	2	0	0	0	0	0	0	7	25	31	65	31	52	44	113	89		
One Hope	34	52	31	23	33	36	40	17	266	439	503	550	518	548	527	586	358	One Hope	0	0	0	0	0	0	0	0	0	53	35	45	32	41	49	67	52		
Total	90	121	101	76	92	89	83	80	732	1328	1363	1581	1548	1686	1478	1870	1540	Total	21	12	18	17	28	22	14	17	149	261	277	343	265	296	207	401	306		
Out of Home Care																		OCS / ICPC Courtesy Supervision																			
CHS	11	30	13	6	9	6	13	11	99	229	200	220	240	262	226	253	230	CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
LSF	13	23	8	12	9	13	6	14	98	237	188	267	253	291	218	259	218	LSF	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	
OHU Polk	3	1	2	8	2	7	1	10	34	98	103	75	91	116	164	265	235	OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
One Hope	16	18	10	0	13	24	11	4	96	102	113	150	106	125	133	136	71	One Hope	16	30	20	22	19	12	29	12	160	270	338	351	360	363	313	355	217		
Total	43	72	33	26	33	50	31	39	327	666	604	712	690	794	741	913	754	Total	16	30	20	22	19	12	29	12	160	270	338	353	360	363	315	359	314		
IN - HOME JUDICIAL																		Reinstatement of Protective Services Supervision (Notice of Hearings)																			
CHS	3	0	0	0	0	0	0	0	3	10	4	17	38	48	35	27	30	CHS	0	0	0	0	0	0	0	4	4	17	17	26	8	12	17	17	7		
LSF	2	1	0	0	0	0	0	5	8	10	16	23	40	37	27	24	37	LSF	0	0	0	1	0	1	0	0	2	35	46	36	10	41	18	20	16		
OHU Polk	0	0	0	0	1	0	0	0	1	0	2	10	40	20	20	29	11	OHU Polk	0	0	0	4	0	0	0	0	4	1	2	7	8	2	10	13	9		
One Hope	0	4	1	0	1	0	0	0	6	6	6	4	8	11	24	22	8	One Hope	0	0	0	1	0	0	0	0	1	4	0	0	0	7	2	4	9		
Total	5	5	1	0	2	0	0	5	18	27	28	54	126	116	106	102	86	Total	0	0	0	6	0	1	4	0	11	57	65	69	26	62	47	54	41		

Children Entering Out of Home Care

Heartland for Children
Number of Children Entering OHC by Type of Entry
Monthly Trend Through February 25, 2024



Source: FSFN Report - Children Entering and Exiting Foster Care On-Demand Listing - OCWDRU Report #1182, Excluding Children 18 and Over Excluding aged 18+ and IL initial placements

Children Re-Entering Out-of-Home Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

Re-Entry into OHC Last 2 Weeks

Removal Episodes for Children with a Prior Reunification or Permanent Guardianship									
Removals entered into FSFN between 2/12/24 - 2/25/24									
Current Removal Case ID	Child Id	Current Agency	Prior Unit	Current Removal Date	Prior PG or Reunification Discharge Date	Length from Prior Discharge to Current Removal (months)	Range Prior Discharge to Current Removal	SM07 Cohort	FSFN Entry Date
101215510	102171266	LSF	141845-LSF	2/20/2024	12/12/2016	86	> 5.0 yrs	No	2/22/24

Source: FSFN Data Warehouse Ad Hoc Report,

Scorecard Measures 7 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

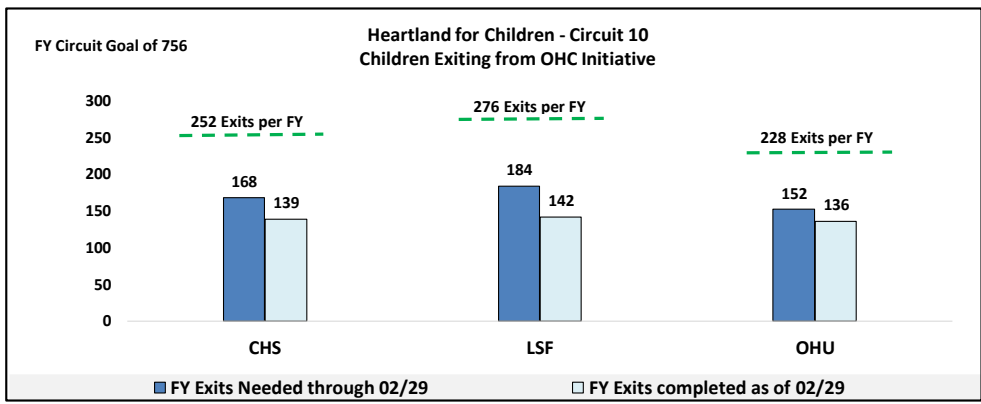
SM07 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 91.7% or Greater

FY 23/24 Contract Measure

FY 23/24 as of 02/25/2024			
Children Who Do <u>Not</u> Re-Enter Care within 12 Months for Children Achieving Permanency July 2021 - June 2022			
Agency	Maintained No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained
CHS	52	62	83.9%
LSF	36	37	97.3%
OHU	91	93	97.8%
HFC Total	179	192	93.23%
Statewide	2,816	3,076	91.55%

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing, Report #1100

FY 2023-2024 Exiting Out-of-Home Care Initiative



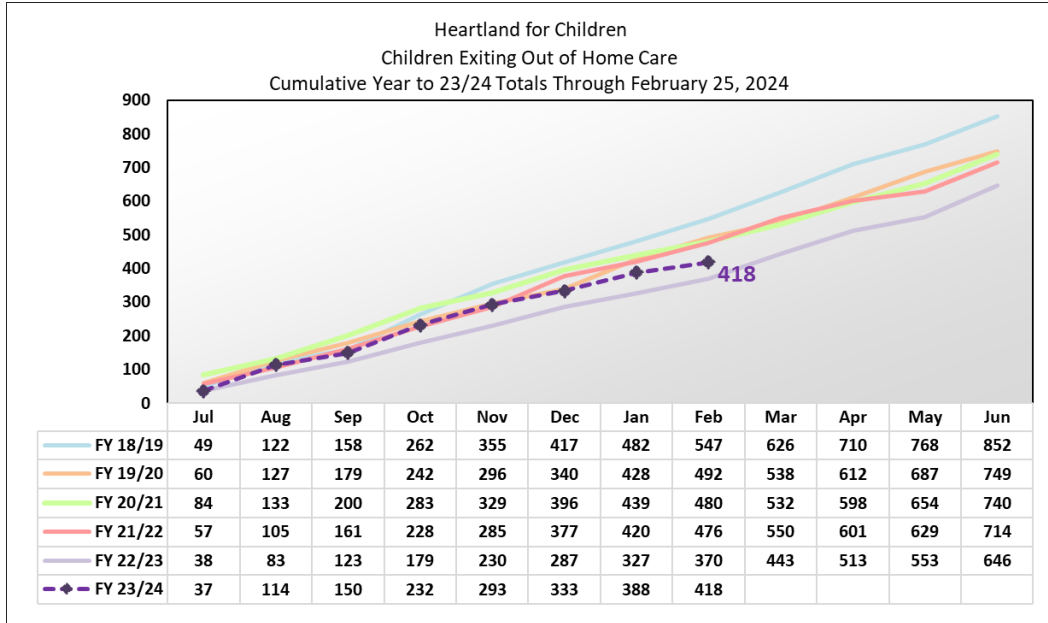
Children Exiting Out-of-Home Care as of 02/25/2024

Green: Month's CMO or Circuit reached their monthly exits

Monthly Need Rest of FY	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24
CHS	23	7	23	21	37	22	9	14	6			
LSF	27	12	22	12	29	22	19	19	7			
OHU	18	18	32	3	16	17	12	21	17			
HFC	68	37	77	36	82	61	40	54	30	-	-	-

*Partial Month

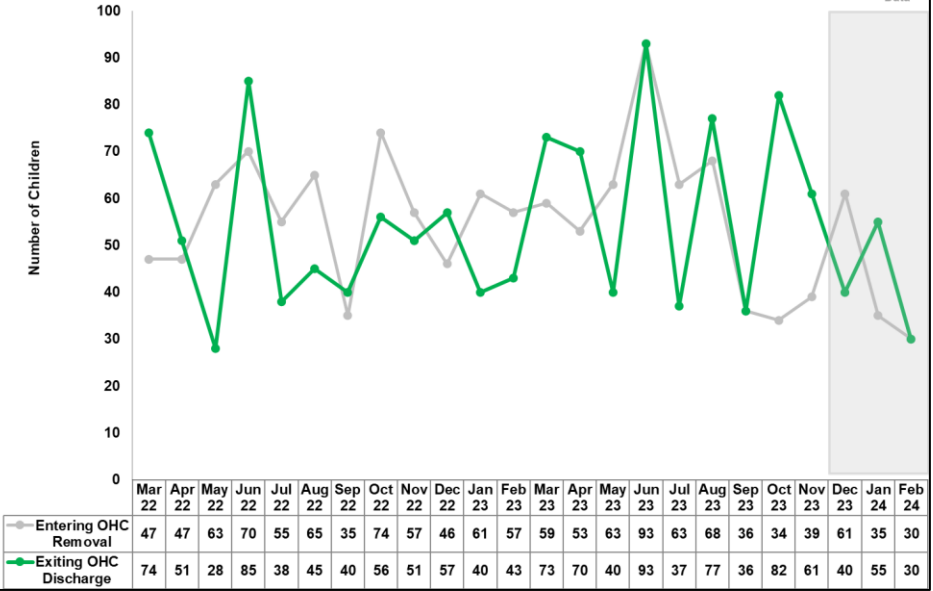
Source: FSN Report 1182, excluding 18+, EFC



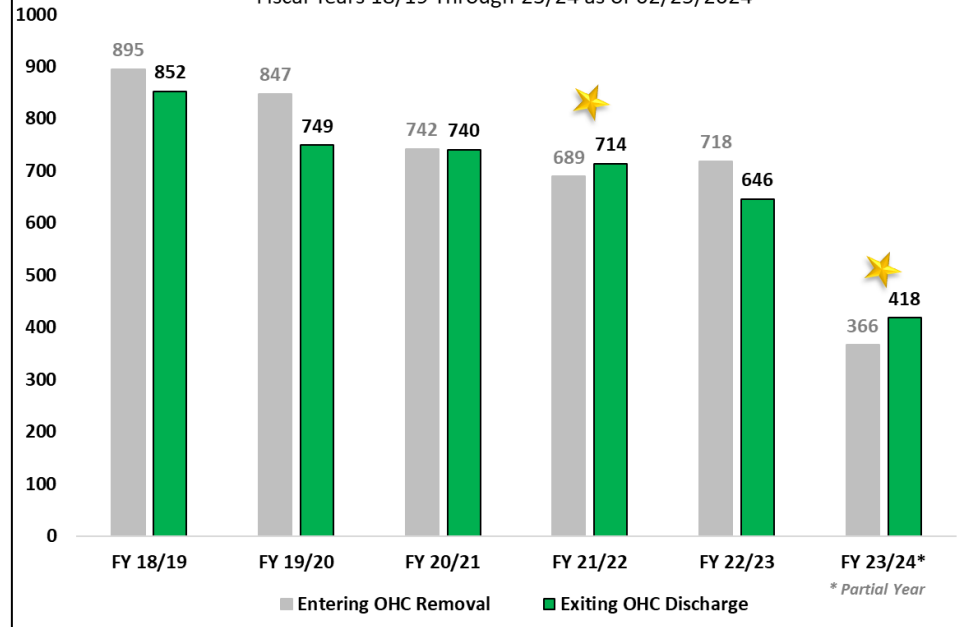
FY 2023-2024 Entering and Exiting Out-of-Home Care – Exit Initiative



Heartland for Children - Circuit 10
Number of Children Entering and Exiting OHC per Month
Last 24 Months Trending Through 02/25/2024



Heartland for Children - Circuit 10
Number of Children Entering and Exiting OHC per Month
Fiscal Years 18/19 Through 23/24 as of 02/25/2024



Scorecard Measures 5 - Children Achieving Permanency within 12 Months (Fiscal Year 23/24)

Target = 40.5%

Percentage to reach **Yellow** = 36.5%

Scorecard Measure #5 - FY 23/24, Target 40.5%				Percent Timely FY 22/23 (last FY)	% Increase Since 11/05
Agency	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency		
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2022 to June 2023 (as of 02/25/2024)					
CHS	79	254	31.1%	27.8%	3.5%
LSF	74	249	29.7%	18.8%	9.6%
OHU	73	232	31.5%	38.5%	9.9%
HFC Total	226	735	30.75%	28.82%	7.6%
Statewide	2,678	10,161	26.36%	29.15%	6.9%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent



Scorecard Measure #5 - FY 2023 / 2024, Target 40.5%				
Children Achieving Permanency within 0-12 Mths For Children Entering OHC July 2022 - June 2023				
Data as of : 2/25/2024				
Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency	% Increase Since 11/05
CHS	79	254	31.1%	3.5%
141832-CHSFL	0	5	0.0%	0.0%
141834-CHSFL	14	48	29.2%	13.8%
141846-CHSFL ★	35	72	48.6%	12.6%
141839-CHSFL	9	44	20.5%	5.0%
141835-CHSFL	0	23	0.0%	0.0%
141852-CHSFL ★	19	39	48.7%	3.0%
14-HFC-CHS ADMIN UNIT ★	1	1	100.0%	0.0%
LSF	74	249	29.7%	9.5%
141828-LSF	5	15	33.3%	8.3%
141827-LSF ★	17	37	45.9%	11.8%
141836-LSF ★	11	24	45.8%	32.9%
141845-LSF	12	36	33.3%	10.7%
141848-LSF	6	32	18.8%	1.6%
141849-LSF	7	44	15.9%	1.9%
141850-LSF	4	21	19.0%	14.2%
141929-LSF	12	38	31.6%	5.3%
14-HFC-LSF ADMIN UNIT	0	2	0.0%	0.0%
OHU	73	232	31.5%	9.9%
142853-OHU-HARDEE	2	47	4.3%	0.6%
142854-OHU-HIGHLANDS ★	3	3	100.0%	0.0%
142855-OHU-HIGHLANDS	17	45	37.8%	10.5%
140121-OHU-HIGHLANDS	3	8	37.5%	23.2%
142858 OHU-POLK ★	18	36	50.0%	26.7%
142852-OHU-POLK	11	28	39.3%	11.3%
142856-OHU-POLK	19	65	29.2%	2.4%
HFC Total	226	735	30.7%	7.5%
Statewide	2,678	10,161	26.4%	6.9%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent

Permanency Measure for Children in Out-of-Home Care...

- More than 12 Months in OHC
- More than 24 Months in OHC

Scorecard Measures 6: Percent of children exiting care to a permanent home for children in care 12-23 months,

Target = 43.6%

SM06 - Percentage to reach Yellow = 39.4%

Scorecard Measure #6 - FY 23/24, Target 43.6%				Percent Timely FY 22/23 (last FY)	% Increase Since 11/05
Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/23 (as of 02/25/2024)					
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Permanency		
CHS	32	105	30.5%	37.9%	14.1%
LSF	36	108	33.3%	41.7%	16.8%
OHU	34	99	34.3%	49.0%	10.1%
HFC Total	102	312	32.7%	42.6%	13.8%
Statewide	1,800	5,429	33.2%	46.2%	16.7%

Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months #1138
*Permanency = adoption, permanent guardianship or reunification w/ parent

Statewide Measure: Percent of children exiting care to a permanent home for children in care 24 months or longer

Target = 30%

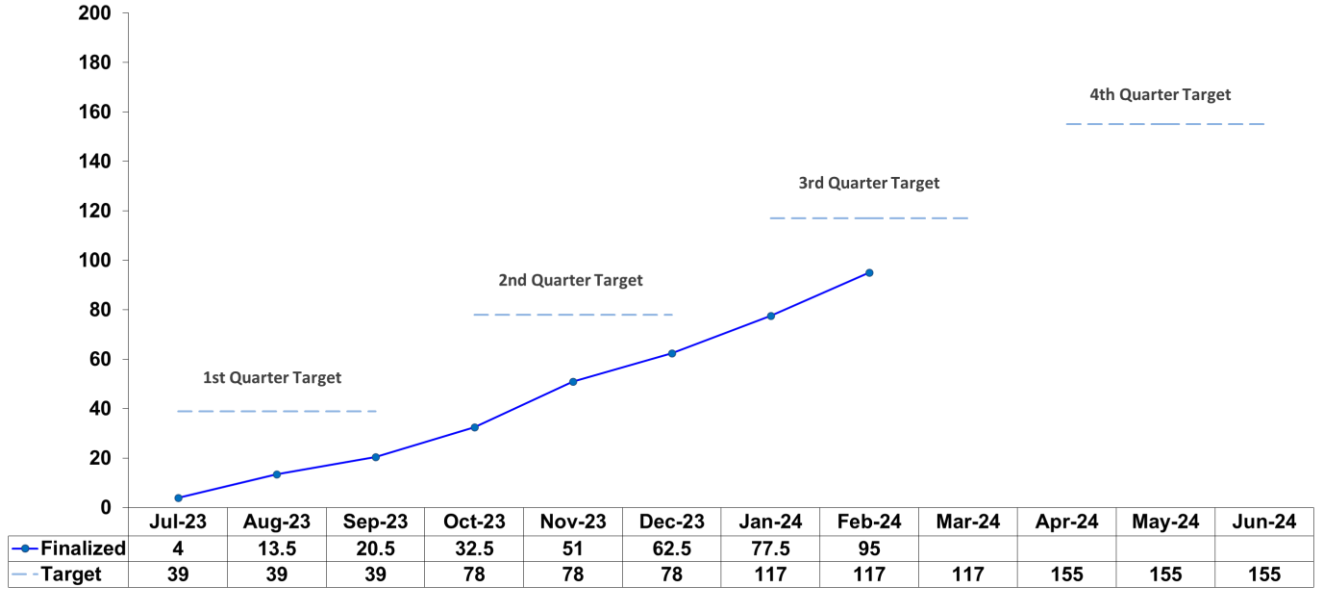
Statewide Measure - FY 23/24, Target 30%				Percent Timely FY 22/23 (last FY)	% Increase Since 11/05
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/23 (as of 02/25/2024)					
Agency	Permanency within 12 months	Total Children in OHC 24+ Months	Percent Timely Permanency		
CHS	29	94	30.9%	51.4%	14.0%
LSF	30	128	23.4%	44.3%	10.9%
OHU	34	97	35.1%	42.0%	20.5%
HFC Total	93	319	29.2%	46.2%	14.7%
Statewide	1,726	5,511	31.32%	42.88%	15.8%

Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer #1197
*Permanency = adoption, permanent guardianship or reunification w/ parent

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Adoption Finalizations for FY 23-24



FY 2023-2024 Quarterly Adoption Target				
CMO	Q1	Q2	Q3	Q4
CHS	11	11	11	11
LSF	15	15	15	14
OHU	13	13	13	13
Cumulative Total	39	78	117	155

Upcoming Finalization Dates

- March 13 & 20, 2024
- April 14 & 24, 2024
- May 22 & 29, 2024
- June 19 & 26, 2024

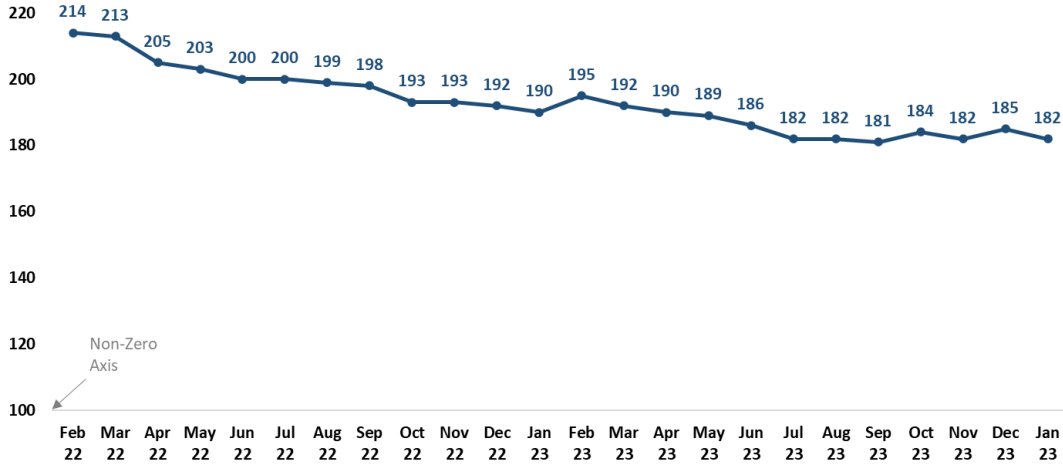
Source: HFC Adoption Database; Data-as-of: February 25, 2024

Adoption Finalizations FY 23-24 - <u>3rd Quarter</u> as of 02/25/2024			
CMO	Finalized Adoptions YTD	Quarter Target	Quarter Target Met
CHS	25.5	22	115.9%
LSF	19.5	30	65.0%
OHU	17.5	26	67.3%
Total	62.5	78	80.1%

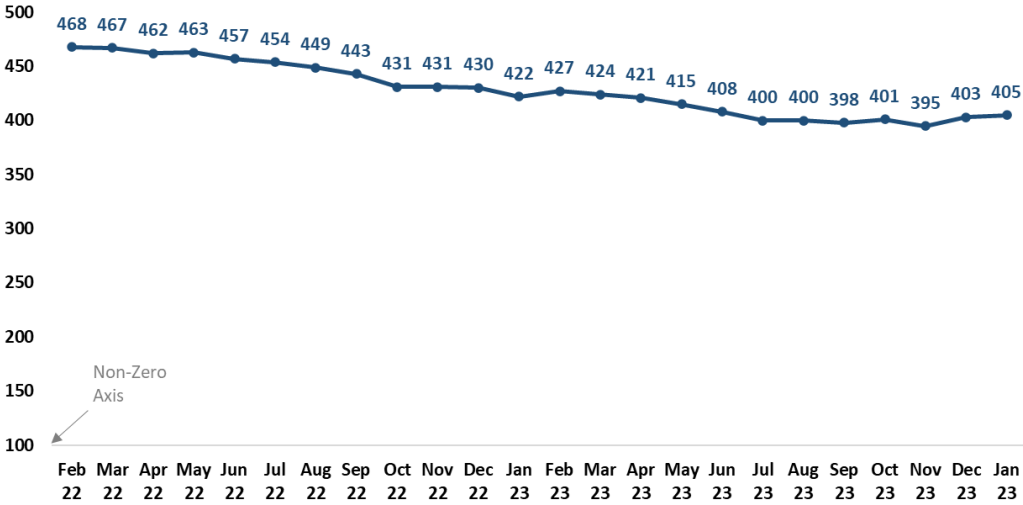
Number of Foster Homes and Foster Bed Capacity

24 Month Trend

Heartland for Children
Number of Foster Homes - Months End Snapshot
Last 24 Months through January 2024

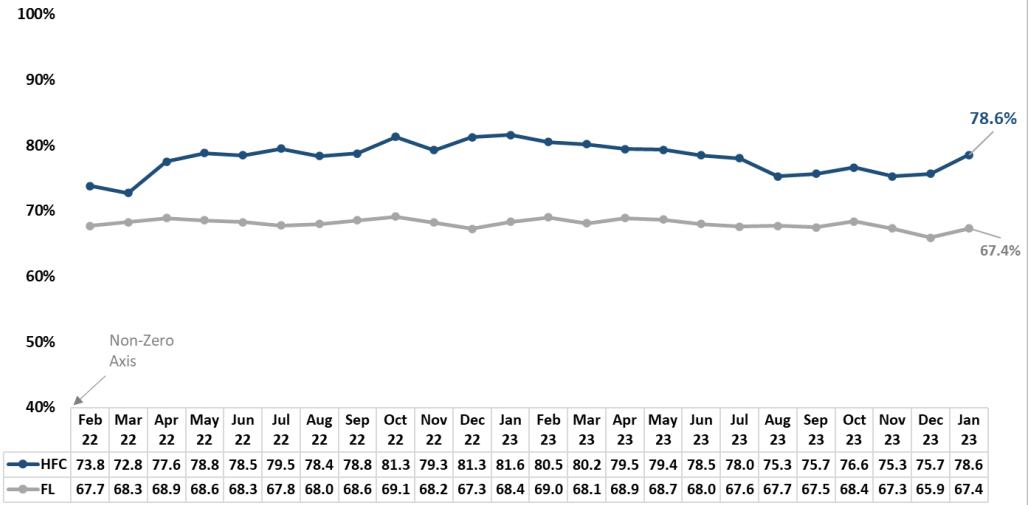


Heartland for Children
Number of Foster Beds - Months End Snapshot
Last 24 Months through January 2024

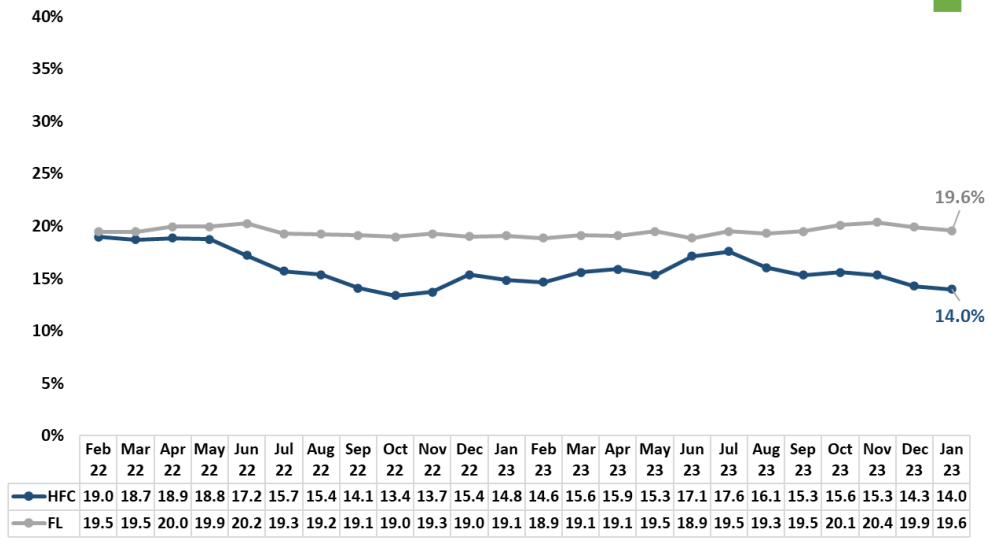


➤ **Percent of Foster Home Utilization**
 ➤ **Teen Placement in a Foster Home**

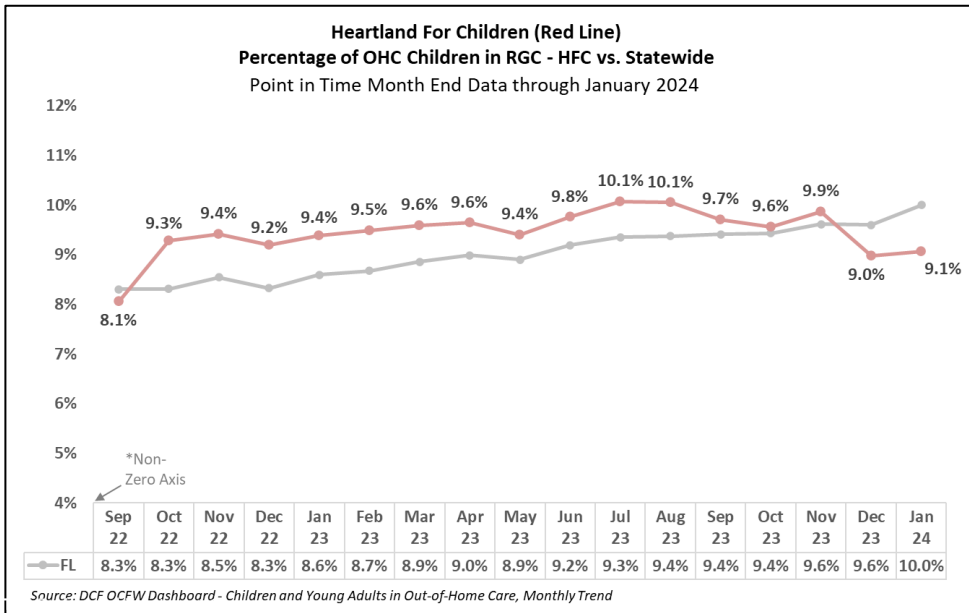
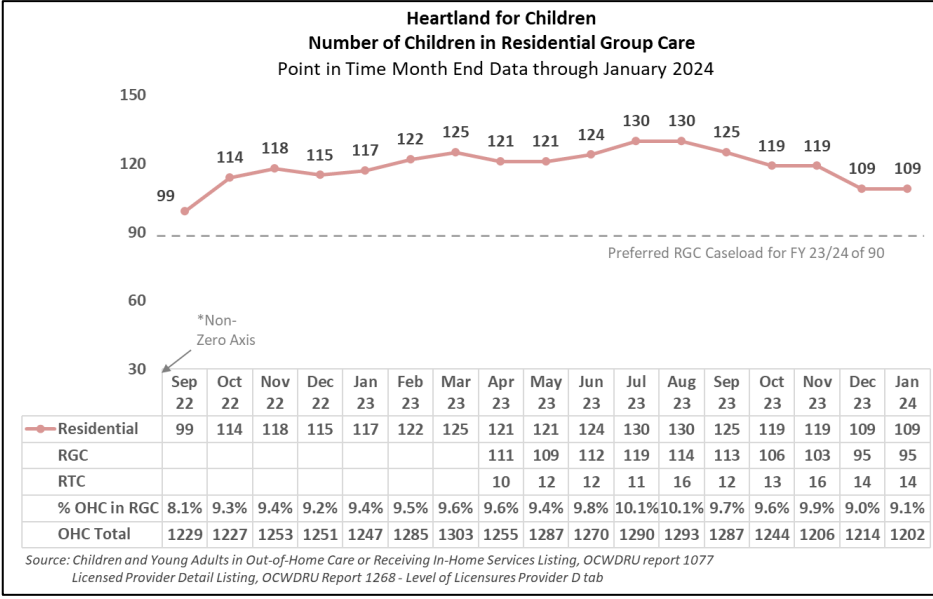
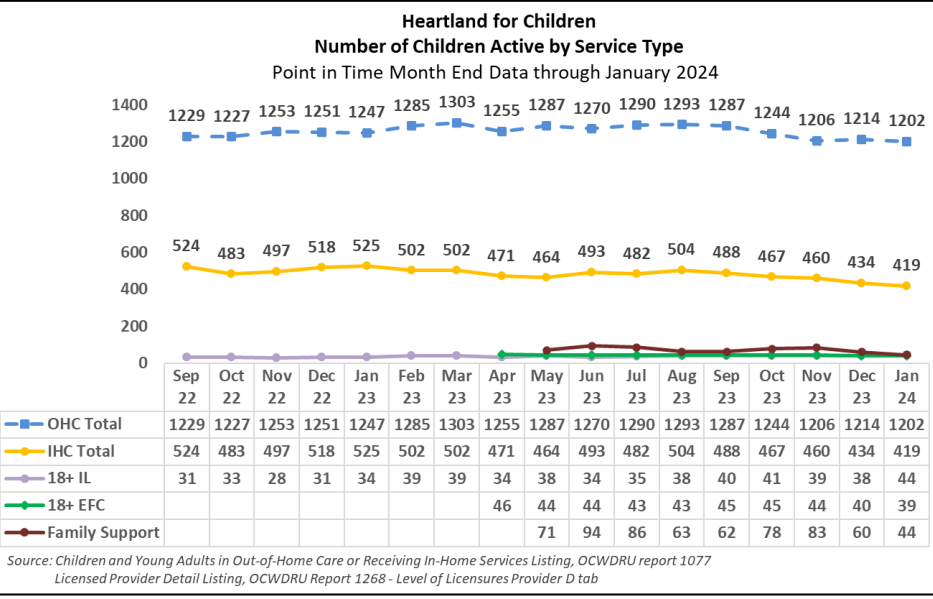
Heartland for Children
 Percent of Foster Homes Utilized (w/a Placement)
 Last 24 Months through January 2024



Heartland for Children
 Percent of Foster Homes w/a Teen Placement
 Last 24 Months through January 2024

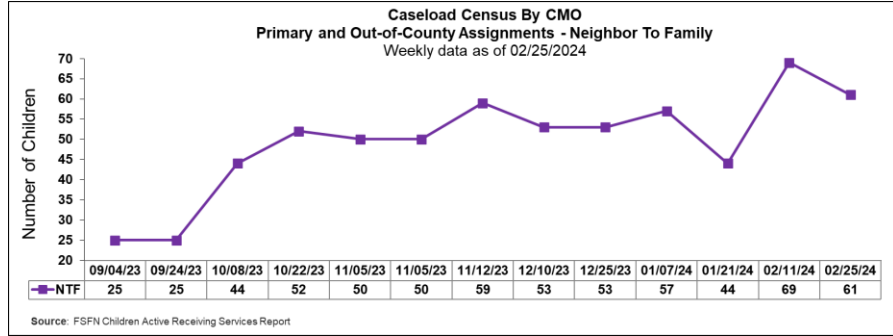


➤ Children Served at Month End by Service Type
➤ Number and Percent of Children Serviced in Residential Care



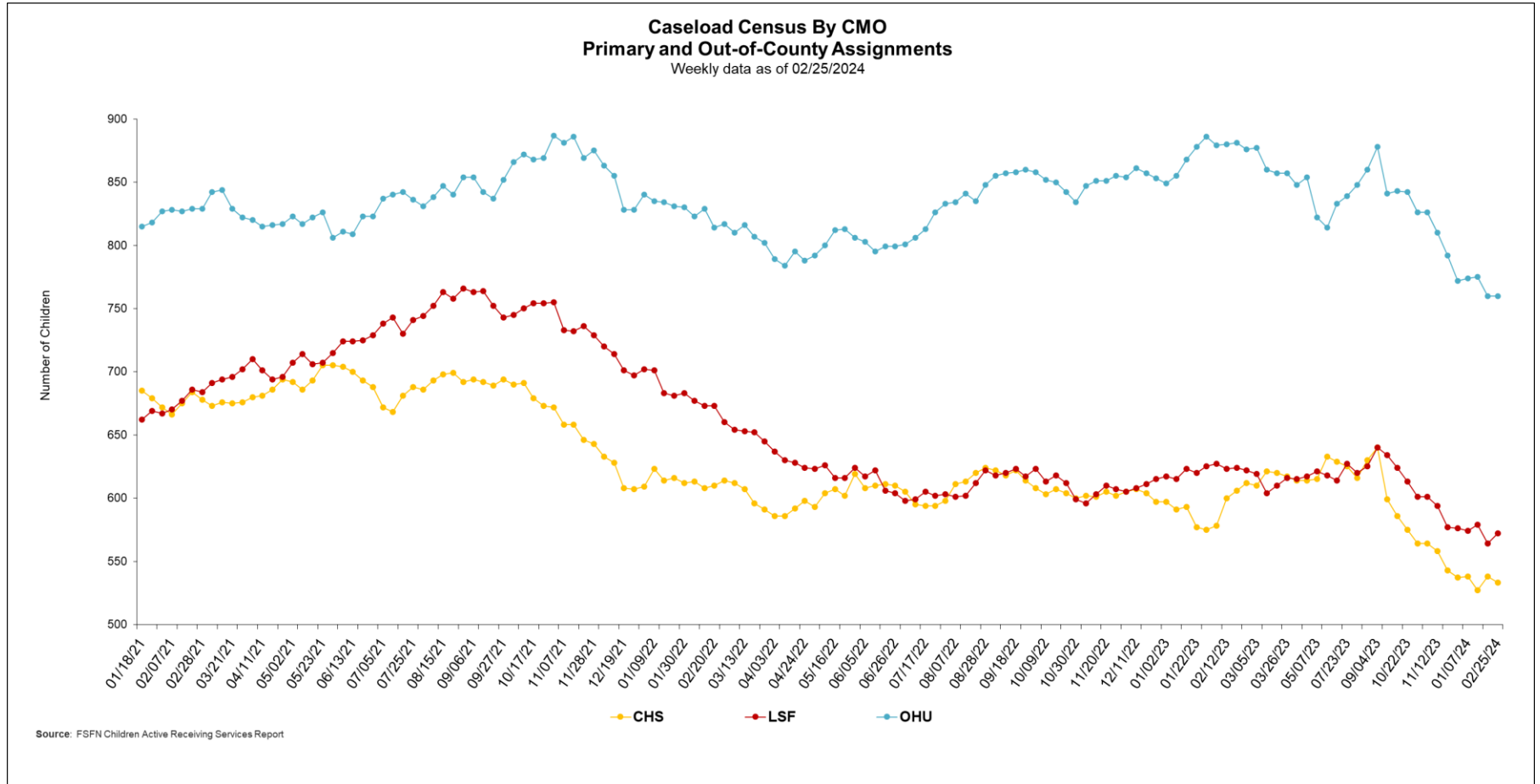
Caseload Census Information

CBC Services Weekly Caseloads By CMO



Number of Children by CMO Last 6 Reporting Periods

Agency	12/10/2023	12/25/2023	1/7/2024	1/21/2024	2/11/2024	2/25/2024
CHS	543	537	538	527	538	533
LSF	577	576	574	579	564	572
OHU Primary	560	551	555	557	546	545
OHU/OCS	232	221	219	218	214	215
OHU Total	792	772	774	775	760	760
NTF	53	53	57	44	69	61
HFC Total	2,022	1,966	1,939	1,944	1,931	1,929



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/25/2024

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	9	8	7	1	25	27.2
LSF	1	7	20	2	0	30	22.4
OHU	4	5	12	5	7	33	25.8
# of CMs	5	21	40	14	8	88	26.3

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers w/ Primary Caseload	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	25	9	36.0%
LSF	30	8	26.7%
OHU	33	9	27.3%
HFC	88	26	29.5%

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

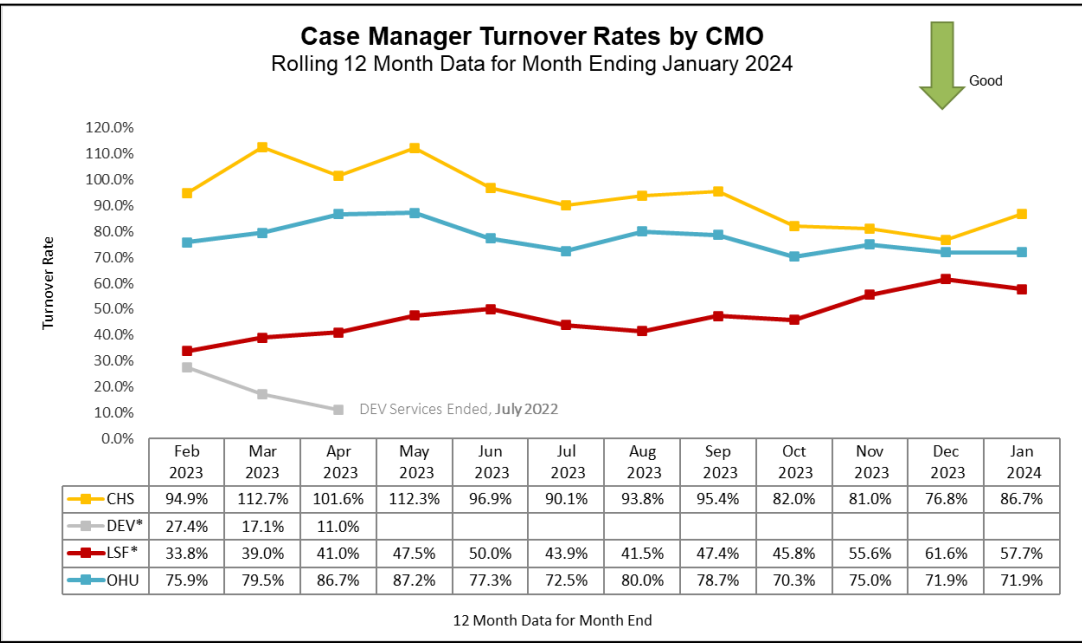
Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended January 2024		
CMO	Case Manager	Case Manager Supervisor
CHS	86.7%	52.6%
LSF*	57.7%	15.4%
OHU	71.9%	45.5%

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- DEV: Mar-22 to Jun-22 (4 months)
- LSF: Jul-22 to Feb-23 (8 months)



Caseload Census by Case Manager and Organization

Data as of 02/25/2024

Caseload of 1 - 5 Children (+1)		
CMO	Case Workers	#
OHU	Isaacs, August	4
OHU	Brody, Jessica	3
OHU	Ventura, Armando	1
OHU	Myers, Julieanne	1
NTF	Tetreault, Taylor	1
LSF	Collins, Sara	1

Caseload of 16 - 24 Children (+5)		
CMO	Case Workers	#
OHU	Garcia, Anakeidie	24
CHS	Kaina, Kelly	24
CHS	Meola, Laura	24
LSF	Evans, Mikayla	24
CHS	Bain, Claire	23
OHU	Thompson, Wyshana	23
OHU	Dedrick, Dawn	23
OHU	Bello, Bianca	22
CHS	Rodgers, Aleah-Faith	22
CHS	Sawyer, Jonathan	22
LSF	Bon-Fiol, Nikol	22
OHU	Brutus, Marie	22
OHU	Young, Vanessa	21
LSF	Hettmansperger, Katelin	21
CHS	Harker, Aleah	20
LSF	Willingham, Jadashia	20
LSF	Brown, Desiree	20
LSF	Pena, Yulissa	20
LSF	Morris, Alundrea	19
OHU	Price, Sydney	19
LSF	Mcnulty, Andriea	19
OHU	Mullis, Felicia	19
OHU	Hadad, Nagionna	19
CHS	Sales, Nura	18
LSF	Londono, Reina	18
LSF	Blackwood, Sandra	18
OHU	Cherident, Camy	18
LSF	Ramnaugh, Shan	18
LSF	Johnson, Tania	18
OHU	Southall, Akeva	17
OHU	Valencia, Alejandro	17
LSF	Bickel, Sherry	17
LSF	Lynch, Rodina	17
LSF	Escartin Vega, Kathia	17
LSF	Cruz, Veronica	17
LSF	Lott, Carla	17
LSF	Brown, Ciara	17
LSF	Blocker, Amanda	16
LSF	Williams, Careatha	16
CHS	Lopez, Lena	16

Caseload of 25 - 29 Children (+3)		
CMO	Case Workers	#
OHU	Cleveland, Tammy	29
CHS	Fort, Angela	29
OHU	Kohn, Ludessa	29
CHS	Pression, Alexa	28
CHS	Sisk, Sarah	28
LSF	Renfro, Andrew	28
OHU	Pizarro, Frances	27
OHU	Reyes, Jasmine	27
CHS	Bruce, Kortney	26
CHS	Beasley, Charlita	26
CHS	White, Melinda	26
OHU	Mcgahee, Timika	26
LSF	Pamphile, Emmanuella	26
CHS	Angulo, Kayla	25

Caseload of 30+ Children		
CMO	Case Workers	#
OHU*	Smith, Lorie	51
OHU*	Bailon, Margarita	48
OHU*	Fuentes, Norma	46
OHU*	Villegas, Anna	44
OHU*	Washington, Woodrica	43
CHS	Mcphail, Allissa	31
OHU	Johnson, Randi	30
OHU*	Simmons, Shannon	30

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
CHS	Luskey, Taylor	4
OHU	Colon, Lisette	4
NTF	Phillip, Wanda	3
CHS	Cortes, Jennifer	3

Caseload of 6 - 15 Children (-2)		
CMO	Case Workers	#
CHS	Bunino, Giosue	15
LSF	Lee, Tamar	15
LSF	Louis, Rachelle	15
LSF	Ellis, Darren	15
LSF	Coleman, Tangela	15
LSF	Pierce, Pamela	14
OHU	Howe, Danielle	14
LSF	Franklin, Yoshika	14
CHS	Hook, Kathryn	14
NTF	Mattison, Sharon	13
OHU	Shay, Ryan	13
CHS	Knowlton, Sera	12
LSF	Stremy, Suzette	11
NTF	Bates, Brittany	11
OHU	Sausaman, Allison	11
CHS	Covington, Walter	10
CHS	Whiting, Kari	10
CHS	Figuroa, Chaire	10
CHS	Dawes, Dominique	10
NTF	Conklin, Danielelle	10
NTF	Cruz, Ana	9
CHS	Hunte, Jeleta	9
OHU	Dellinger, Michael	9
OHU	Nettles, Markisha	8
NTF	Wolf, Lauren	8
CHS	Jackson, Sasha	7
NTF	Jones, Gwendolyn	6

Circuit 10 Children Active by Assignment Role for CMO TAYS, FTC and Adoption Workers

Data as of 02/25/24

Case Worker	Pri.	Sec.	OOC	Grand Total
Mills, Clyatt	10	0	0	10
FTC - CHS	10	0	0	10
Nieves, Carlos	17	10	0	27
Humber, John	14	76	0	90
TAYS - CHS	31	86	0	117
Cortes, Jennifer	3	34	0	37
Dawes, Dominique	10	6	0	16
Whiting, Kari	10	6	0	16
Adoption - CHS	23	46	0	69
Peralta, Joshua	31	0	0	31
Jones, Dane	0	38	0	38
TAYS - LSF	31	38	0	69
Collins, Sara	1	8	0	9
Parrish, Elizabeth	0	23	0	23
Hampton, Sharday	0	8	0	8
Adoption - LSF	1	39	0	40
Metelus, Getro	2	22	1	25
Sandbrook, Mary	10	23	0	33
Vazquez, Roger	6	36	2	44
TAYS - OHU	18	81	3	102
Howe, Danielle	14	1	0	15
Nettles, Markisha	8	3	0	11
Southall, Akeva	17	0	0	17
Myers, Julieanne	1	0	0	1
Adoption - OHU	40	4	0	44
TAYS Total	80	205	3	288
Adoptions Total	64	89	0	153

Pri. = Primary - Sec. = Secondary - OOC = Out of County
Data Source: FSN Report - Children Active Receiving In-Home or Out-of-Home Services Daily Listing by District

*These OHU case managers contain caseloads that are over 65% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors, FTC Facilitators & Resigned CMs carrying cases Orange = Terminated Workers Carrying Caseloads in FSN

Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 02/25/2024						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	378	100.0%	98.1%	93.1%	98.1%	96.5%
LSF	440	100.0%	98.2%	88.0%	98.0%	94.7%
OHU	395	99.0%	96.5%	89.6%	94.7%	93.6%
HFC	1213	99.7%	97.6%	90.2%	96.9%	94.9%

Source: FSFN report 1009 "Source: "Healthcare Service Information for OHC"

Health Information in FSFN as of 02/25/2024				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	7	19	7
LSF	0	8	36	9
OHU	4	14	25	21
HFC	4	29	80	37

Source: "Healthcare Service Information for OHC - Report 1009"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95%

Scorecard Measure #9 Children Receiving Medical Services Within Last 12 Mths Daily Snapshot as of 02/25/2024			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	371	378	98.1%
LSF	432	440	98.2%
OHU	381	395	96.5%
HFC Total	1184	1213	97.6%
Statewide	16,980	18,361	92.5%

Source: FSFN report 1096 – Children in OHC Who Received Medical Services in the Last Twelve Months

Scorecard Measure #10 Children Receiving Dental Services Within Last 7 Mths Daily Snapshot as of 02/25/2024			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	257	276	93.1%
LSF	263	299	88.0%
OHU	216	241	89.6%
HFC Total	736	816	90.20%
Statewide	9,989	12,495	79.94%

Source: FSFN report 1093 – Children in OHC Who Received Dental Services in the Last Seven Months

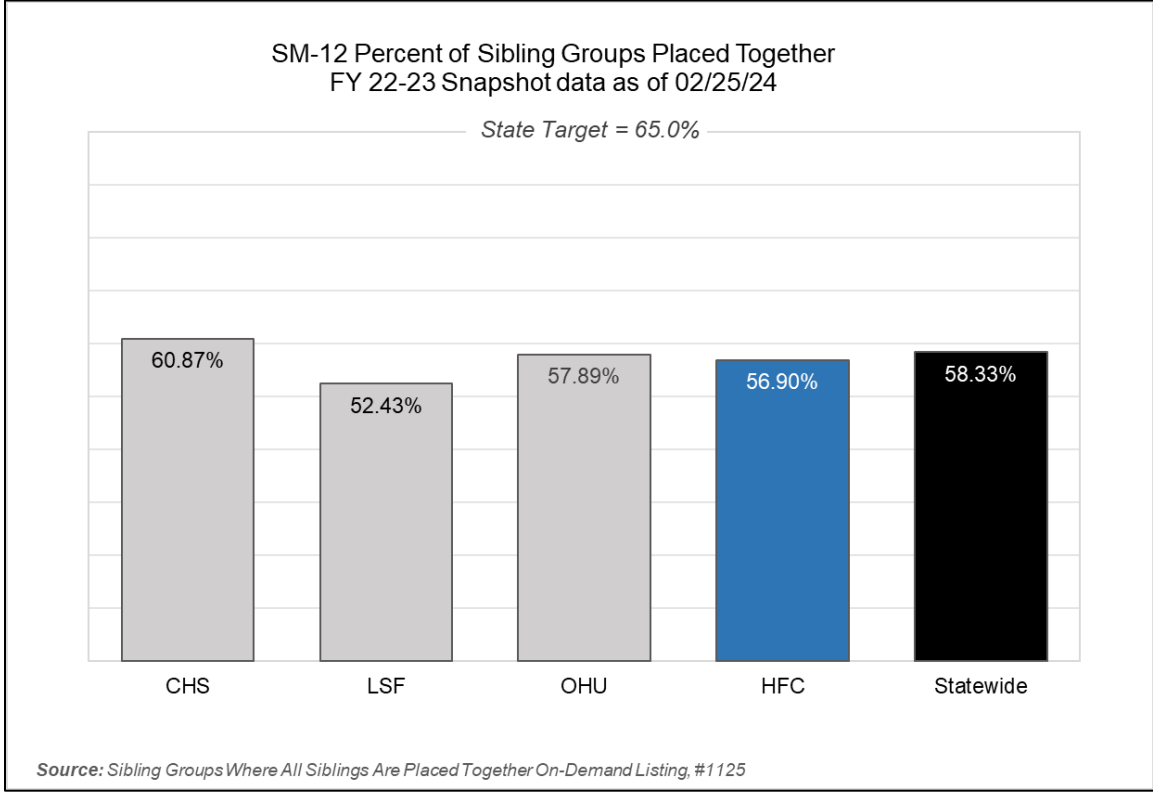
Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of sibling groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together FY 22-23 Snapshot data as of February 25, 2024			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	56	92	60.87%
LSF	54	103	52.43%
OHU	55	95	57.89%
HFC	165	290	56.90%
Statewide	2,553	4,377	58.33%

Source: Sibling Groups Where All Siblings Are Placed Together On-Demand Listing, #1125

Number of sibling groups to achieve SM12 target – 28 Sibling Groups

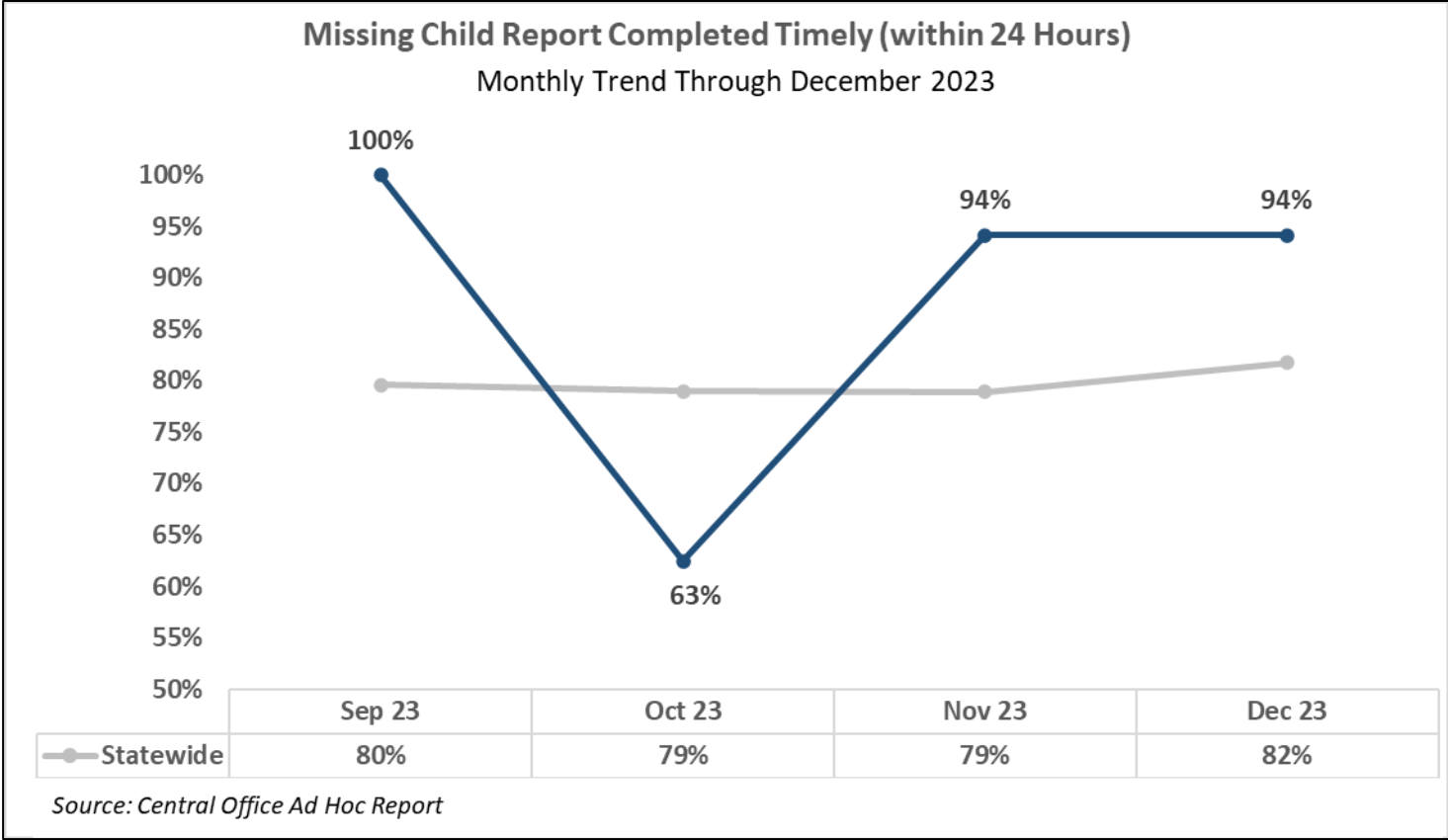


Missing Children in Out of Home Care

Children currently missing or recovered while in OHC


Heartland for Children Children in OHC who are Missing or Now Recovered Data as of 02/25/24					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	1	0	0	1	0
LSF	1	0	1	1	0
OHU	0	0	0	1	1
CPI	0	0	0	0	0
Total	2	0	1	3	1

Source: HFC MCR Tracking Log ATL = Attempts to Locate



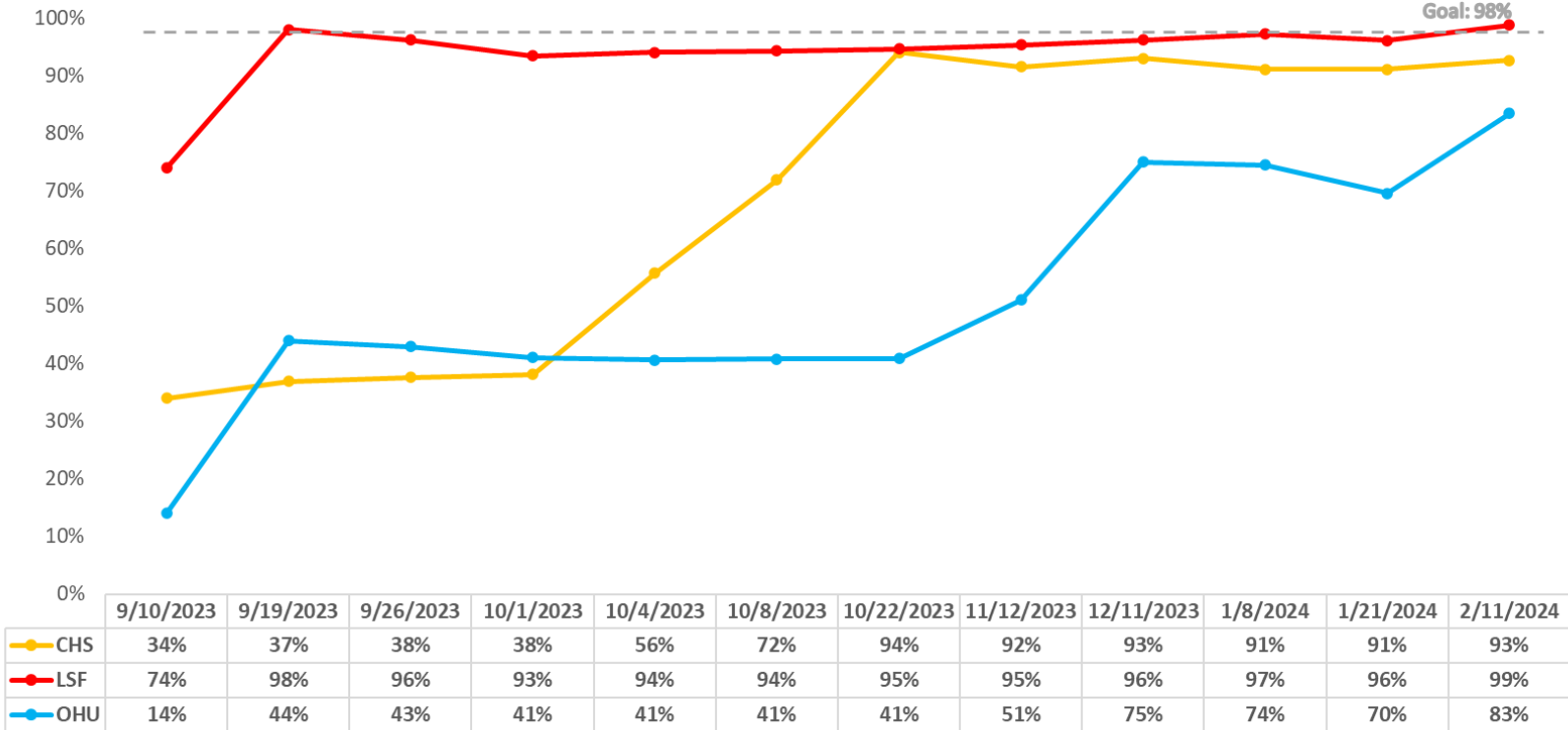
Yearly Project

School Enrollment for Children in Out-of-Home Care

School Enrollment Updated in FSN for School Year 23/24			
CMO	Updated School Record	Eligible Children in OHC	Percent Updated
CHS	224	245	91%
LSF	244	246	99% 
OHU	191	234	82%
Total	659	725	91%

Percentage of Eligible Children in OHC and Enrolled in School, Year 23/24

Data as of 02/25/2024



Enrolled - Children in OHC who have been enrolled in schooling after 8/1/2023

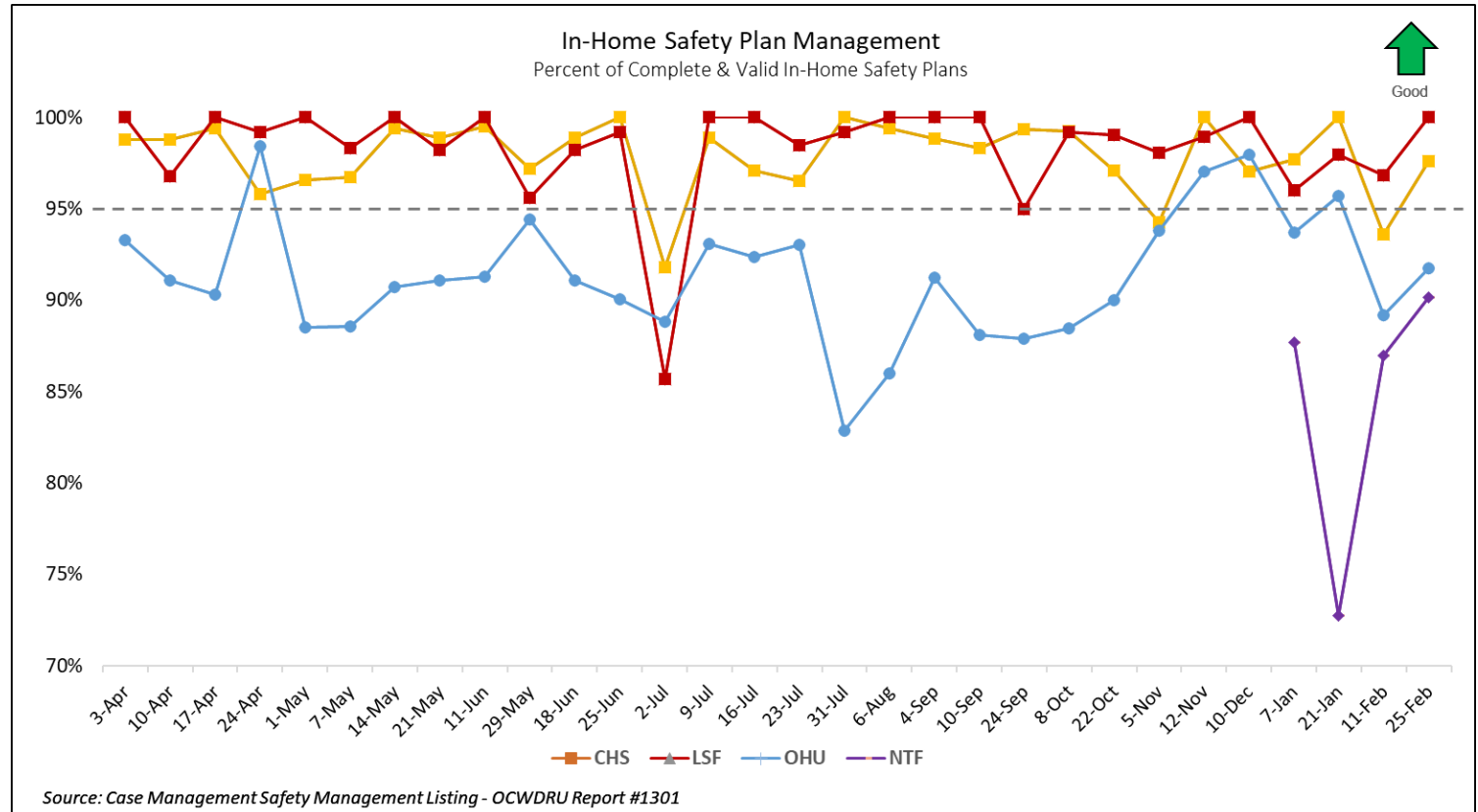
*Source Report: FSN - School Enrollment Listing for Eligible Children and Young Adults in Out-of-Home Care - Report #1217

In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Data as of 02/25/2024				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	3	121	124	97.6%
LSF	0	99	99	100.0%
OHU	7	78	85	91.8%
NTF	6	55	61	90.2%
HFC Total*	16	353	369	95.66%

Source Report: Case Management Safety Management Listing - OCWDRU Report #1301
Target of 95%



Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of: 02/25/2024**

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	7	1	6
LSF	10	5	5
OHU	10	4	6
Total	27	10	17

Child Placement Agreement Errors

Active CPA's with errors and non-active CPA's needing closure.

Child Placement Agreement Errors Data as of 02/25/2024								
<i>The 11 active CPA's with errors contain the 19 total errors.</i>								
Agency	Total CPA's Needing Correction	Non-Active CPA's Needing Closure	Total Active CPA's not Completed	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	No Provider Listed	Total Errors
CHS	8	0	8	5	4	2	1	12
LSF	1	0	1			1	1	2
OHU	2	0	2	1	2	2		5
Total	11	0	11	6	6	5	2	19

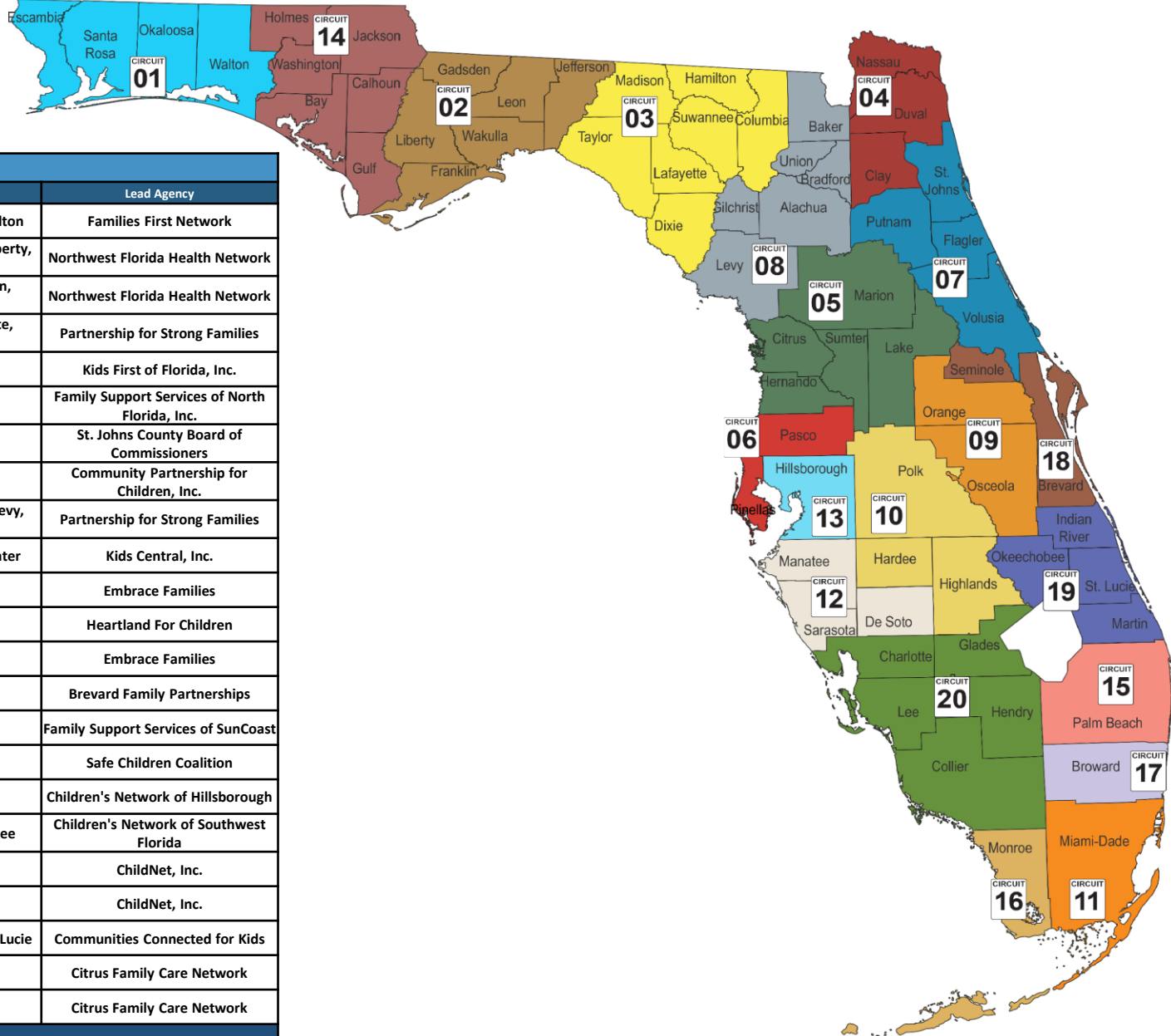
Source: FSFN - Child Placement Agreement Status for Children in Out-of-Home Care On-Demand Listing - OCWDRU Report #1256
Criteria: Children with a CPA Effective Date.

Percent of Children with an Active Completed CPA Data as of 02/25/2024			
Agency	Total Active CPA's	CPA's Fully Completed	% of Completed CPA's
CHS	32	24	75%
LSF	31	30	97%
OHU	7	5	71%
Total	70	59	84%

Source: FSFN - Child Placement Agreement Status - OCWDRU Report #1256
Criteria: Children with an CPA Effective Date.



Community Based Care Lead Agency Map



LEGEND

Circuit	Region	Counties	Lead Agency
1	North West	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network
3	North East	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	Sun Coast	Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	South East	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network

AWARENESS FOR FEBRUARY

- **Foster Family Appreciation Week 2/5 – 2/9**
- **Valentine's Day – 2/14**
- **Teen Dating Violence Awareness**
- **Black History Month**

HEALTH RESOURCES

For more COVID information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7
(866) 779-6121 or email
COVID-19@flhealth.gov.

For more vaccine information go to
<https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

SAFETY RESOURCES

Internet Safety and Tips

- [Information, Advice and Support to Keep Children Safe Online \(internetmatters.org\)](https://www.internetmatters.org)
- [NetSmartz Home \(missingkids.org\)](https://www.missingkids.org)

Safe Sleep

- https://www.ounce.org/safe_sleep.html

Swim Safety Tips

- Pool Party Water Safety Tips: <https://bit.ly/41UoFcY>
- Water Safety Tips: https://www.ounce.org/water_safety.html

Hot Car Safety Tips

- <https://www.nhtsa.gov/campaign/heatstroke>

COMMUNITY RESOURCES

FREE TBRI Training

Saturday, February 17 from 9AM-12PM
St. Paul Lutheran Church
4450 Harden Blvd. Lakeland, FL
worthyandknownpf.org/current-classes-florida

FREE Grief & Loss Seminar

Thursday, March 7 from 6:30PM-8:30PM
Victory Church
1401 Griffin Rd. Lakeland, FL
Register: gentry-morrison.com
or call 863-688-7679

Free Books for Children 0-5

<https://uwcf.org/dolly-partons-imagination-library/>

United Way's 211

Call 211 or visit 211.org
Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

ECHO Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday from 9AM-12PM at 3625 Century Blvd Unit 1A, Lakeland, FL.
<https://www.echoministriesflorida.net/>

Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

HOPE FLORIDA A PATHWAY TO PROSPERITY Call 850-300-HOPE

myfamilies.com/services/hope-florida

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

Autism/ASD Support Group

Last Friday of each month 10AM-11:30AM
At Bonnet Springs Park in Lakeland
Childcare will be provided.
Please call (813) 455-2846 or email Efigueroa2@usf.edu to register.

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbhresources/home>

On this site you will find:

- Heartland for Children's Parent Portal
- MyFloridaMyFamily Community Services
- Florida Mobile Response Team- 24/7 Crisis Assistance
- Florida Statewide Medicaid Managed Care
- Florida Association of Christian Child Caring Agencies
- Florida Network Short-term Residential Programs
- Center for Autism Related Disabilities (CARD)
- National Alliance on Mental Illness
- Post Adoption Support
- Zebra Coalition
- Central FL Behavioral Health Network
- Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties Food Distribution Sites
uwcf.org/initiatives/gndhunger/schedule/

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.
healthyfamiliesfla.org/programs_map.html

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167
Polk 863.413.2700
Victim Services Office Line 863.413.2708
Victim Services – Polk County 1860 South Crystal Lake Drive, Lakeland, FL 33801
Victim Services – Hardee/Highlands Counties
1570 Lakeview Drive, Sebring, FL 33870

HFC EVENTS

Foster Care Info Night

Tuesday, March 4th at 6:30PM
1239 E Main St. Bartow, FL 33830
(2nd Floor) Register: 863-519-8900 x 289

2024 Child Welfare Provider Fair

Thursday, April 25th from 10AM-4PM
Bartow Civic Center
2250 S Floral Ave, Bartow
RSVP:
<https://form.jotform.com/231225767485059>

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties
[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [YouTube](#)

POLK COUNTY

Free Trainings for Parents & Teachers

Early Learning Coalition of Polk County is hosting classes in multiple locations providing tools and resources and food. Space is limited.

Register here: <https://bit.ly/3AJqNz3>

Peer Recovery Center

Center for Behavioral Health Annex
1501 1st Street South, Winter Haven, FL 33880
Hours: Monday – Friday from 9AM-3PM

The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.

Contact: (863) 293-1121 x 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd.
Lakeland, FL 33815

Contact: (863) 687-3869

<https://explorefcm.org>

Carol Jenkin Barnett United Way Resource Center

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group
- Child Development Classes
- Free Tax Prep
- Healthcare Navigator
- Free Child Development Screenings (1st Wednesday and 3rd Monday each month)
- Infant Massage Classes

Location: 400 Bonnet Springs Blvd. Lakeland, FL 33815
<https://uwcf.org/resourcecenter/>

HIGHLANDS COUNTY

Swimming Lessons at YMCA

<http://www.highlandsymca.org/aquatics.htm>

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary **RESILIENCE: The Biology of Stress and the Science of Hope** which talks about the connection between trauma and health.

Office: (863) 382-2905

<https://www.championforchildren.org/>

Children's Museum of the Highlands

Hands on Learning for Ages 1-12
Cost: \$8/per person (ages 1+) for all day play.
219 N Ridgewood Dr. Sebring, Florida
(863) 451-5385 (contact museum for updated hours)

Preservers of Life

Highlands County Community Nursing Organization
This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator

Kasey@preserversoflife.com | (863) 420-5255

FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.

Contact: Sari Crews

863-784-7473 | sari.crews@southflorida.edu

<https://www.southflorida.edu/future-students/general-educational-development-program-ged>

HARDEE COUNTY

Hardee County Swimming Resources

[Swim Lessons | Florida Department of Health in Hardee \(floridahealth.gov\)](#)

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873

Contact: info@hardeehelpcenter.com | 863-773-0034

Visit Hardee

Website for upcoming events, community updates and resources: <https://www.visithardee.com/events>

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For additional resources and county events, check out our most recent Parent's Corner Newsletter.