

# Performance & Quality Improvement (PQI) Report

Data for week ended Sunday, January 7, 2024



## Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

## Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties



# Community Based Care Lead Agency Scorecard

## FY 23-24, Quarter 1 Performance

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Quarterly Scheduled FSN Report #	1272	1156	1157	1158	1159	1160	1162	1161	1163	1164	1165	1166
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/22 to 06/30/23	07/01/22 to 06/30/23	01/01/22 to 12/31/22	10/01/22 to 09/30/23	10/01/21 to 09/30/22	10/1/22	10/1/20 to 09/30/21	10/01/22 to 09/30/23	9/30/23	9/30/23	10/01/22 to 09/30/23	9/30/23
Brevard Family Partnership	11.13	94.93%	95.44%	99.76%	29.24%	53.39%	87.82%	4.70	97.21%	94.79%	80.65%	60.43%
ChildNet-Broward	5.97	95.86%	96.54%	99.71%	31.96%	50.33%	86.98%	4.42	95.37%	88.67%	71.23%	65.94%
ChildNet-Palm Beach	8.62	96.77%	97.54%	99.70%	35.87%	60.89%	95.53%	4.04	98.08%	92.86%	90.20%	62.72%
Childrens Network of SW Florida	4.70	97.08%	97.39%	99.85%	33.43%	59.68%	92.86%	7.16	98.33%	95.35%	88.64%	59.41%
Childrens Network-Hillsborough	6.05	97.20%	94.92%	98.38%	24.57%	32.73%	87.16%	9.52	88.64%	70.71%	65.57%	56.46%
Citrus Health Network	4.95	96.05%	98.43%	99.69%	23.93%	45.95%	90.08%	3.78	95.58%	96.88%	94.03%	59.65%
Communities Connected for Kids	10.35	93.96%	95.54%	99.89%	37.06%	67.54%	88.97%	4.57	98.37%	96.20%	88.46%	69.92%
Community Partnership for Children	6.82	97.28%	96.48%	99.75%	26.67%	53.67%	85.71%	3.94	97.71%	76.26%	94.12%	62.42%
Embrace Families	9.08	95.23%	97.83%	98.63%	27.38%	41.82%	91.33%	6.20	78.77%	55.80%	77.78%	54.96%
Family Integrity Program	0.00	98.52%	96.85%	99.71%	27.27%	85.71%	76.00%	4.95	98.25%	95.00%	85.71%	40.00%
Family Support Services of North Fla	7.39	96.12%	96.85%	99.62%	23.33%	52.65%	95.26%	5.54	95.69%	82.52%	88.10%	51.30%
FSS Suncoast	7.08	96.53%	95.88%	99.00%	26.13%	45.85%	90.86%	6.93	75.62%	50.39%	59.49%	57.48%
<b>Heartland for Children</b>	<b>7.98</b>	<b>94.37%</b>	<b>98.08%</b>	<b>99.84%</b>	<b>28.75%</b>	<b>45.51%</b>	<b>93.05%</b>	<b>4.50</b>	<b>96.89%</b>	<b>91.11%</b>	<b>91.30%</b>	<b>54.87%</b>
Kids Central, Inc.	4.46	95.43%	97.30%	97.09%	25.41%	30.85%	88.58%	7.17	87.89%	64.23%	82.86%	64.34%
Kids First of Florida, Inc.	3.78	99.58%	97.42%	99.92%	21.79%	53.26%	96.15%	3.69	99.46%	84.33%	50.00%	60.47%
NWF Health Network - East	5.34	97.20%	98.10%	99.72%	34.26%	60.00%	94.57%	5.91	97.73%	90.96%	77.27%	53.69%
NWF Health Network - West	12.98	93.75%	95.95%	99.75%	27.76%	47.03%	92.22%	6.05	94.90%	83.83%	91.18%	58.82%
Partnership for Strong Families	9.06	97.72%	97.70%	99.65%	24.55%	44.03%	94.17%	7.22	88.95%	45.23%	78.26%	49.55%
Safe Children Coalition	4.95	97.38%	96.12%	99.32%	35.78%	49.37%	92.17%	4.62	97.62%	88.44%	72.73%	65.12%
<b>Statewide</b>	<b>7.19</b>	<b>96.14%</b>	<b>96.79%</b>	<b>98.88%</b>	<b>28.76%</b>	<b>46.70%</b>	<b>90.91%</b>	<b>5.81</b>	<b>90.97%</b>	<b>76.70%</b>	<b>79.90%</b>	<b>58.76%</b>
<b>Red Zone</b>	<b>8.85</b>	<b>92.9%</b>	<b>92.9%</b>	<b>98.9%</b>	<b>36.3%</b>	<b>39.2%</b>	<b>90.8%</b>	<b>4.54</b>	<b>89.9%</b>	<b>89.9%</b>	<b>69.9%</b>	<b>60.0%</b>

# Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Current Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
January 2024 as of 01/07/2024		
Report Date Range: 01/01/2024 to 01/31/2024		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	4	99.77%
LSF	4	99.84%
OHU	11	99.25%
NTF	0	100.00%
HFC	19	99.58%
<b>Statewide</b>		<b>98.95%</b>
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
<i>Target of 99.5%</i>		

Prior Month End

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
December 2023 as of 01/07/2024		
Report Date Range: 12/01/2023 to 12/31/2023		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	1	99.99% ★
LSF	6	99.91% ★
OHU	6	99.82% ★
NTF	0	100.00% ★
HFC	13	99.90% ★
<b>Statewide</b>		<b>99.58% ★</b>
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
<i>Target of 99.5%</i>		

# Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Current  
Month

Birth Parent Contact Completed						
January 2024 as of 01/07/2024 (Point in Time)						
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed
CHS	206	21	10.2%	133	8	6.0%
LSF	209	23	11.0%	155	20	12.9%
OHU	173	29	16.8%	126	18	14.3%
<b>TOTAL</b>	<b>588</b>	<b>73</b>	<b>12.4%</b>	<b>414</b>	<b>46</b>	<b>11.1%</b>

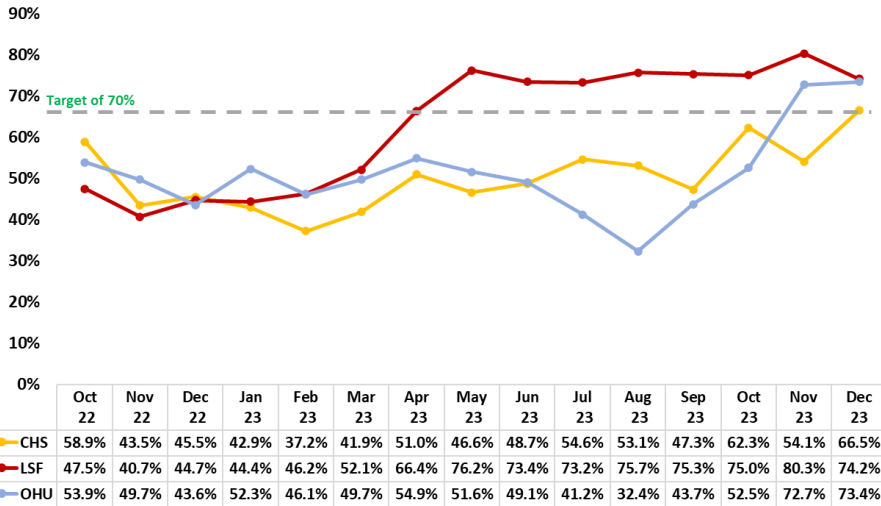
Criteria: Children in Out-of-Home Care w/goal of reunification  
Source: Daily Ad Hoc Birth Parent Contact FSN

- **Mother Contact**, Target is 70% or above
- **Father Contact**, Target is 50% or above

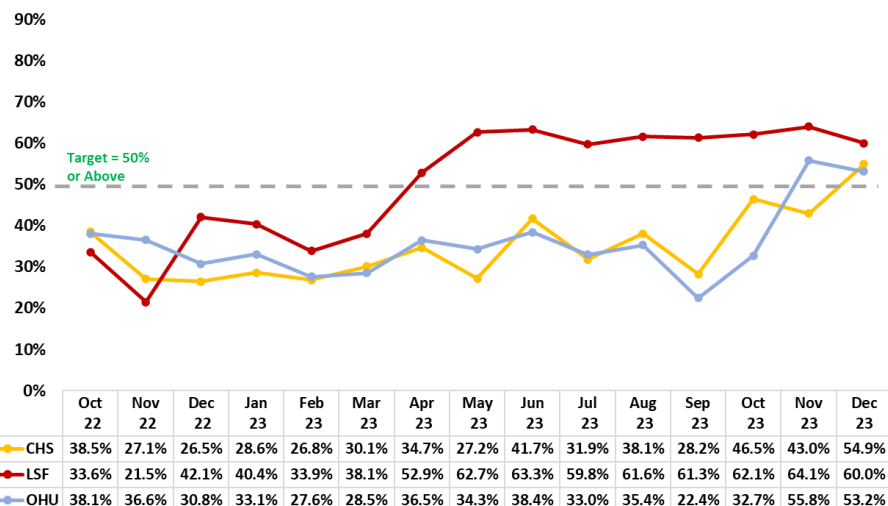
CMO Referrals for Fatherhood Engagement				
Referrals to Neighbor to Families				
Data as of January 9, 2023				
Month of Referral	CHS	LSF	OHU	Grand Total
May		3	8	11
Jun		1	2	3
Jul	9	1	3	13
Aug	9	4		13
Sep	5	8	2	15
Oct	7	2	6	15
Nov	1	1	1	3
Dec	5	3	0	8
<b>Total Referrals</b>	<b>30</b>	<b>19</b>	<b>21</b>	<b>70</b>
<b>Active Referrals</b>	<b>21</b>	<b>14</b>	<b>15</b>	<b>50</b>

*\*Partial Month*  
*Source: Neighbor to Families Manual Fatherhood Tracking Sheet*

Percent of Mother's Seen in the Month, Required to be Seen  
Monthly Trend Through December 2023



Percent of Father Seen in the Month, Required to be Seen  
Monthly Trend Through December 2023



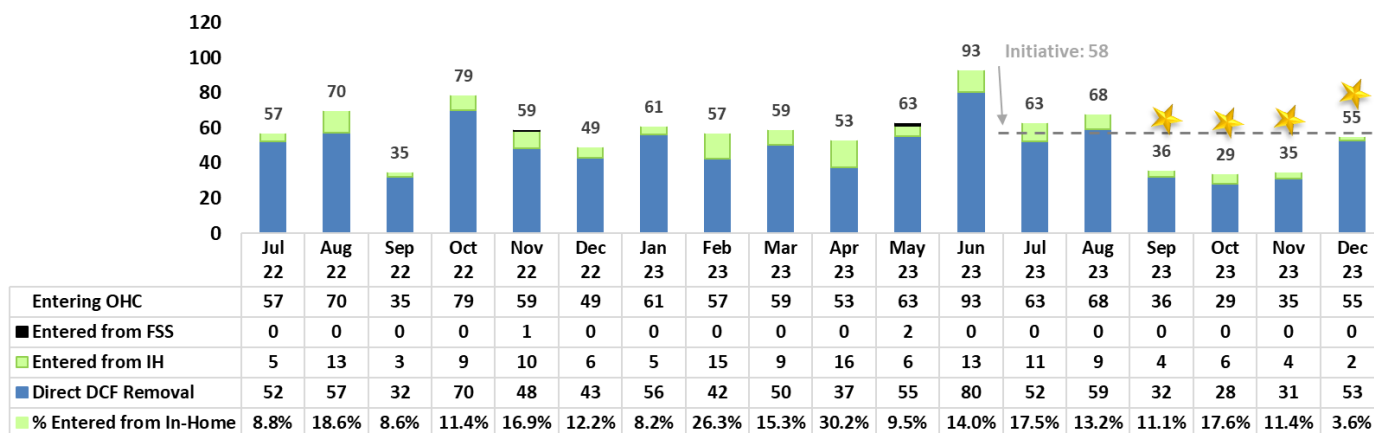
# Case Transfer Staffing Data

Case Transfer Data For Fiscal Year 2023/24 - Data as of 01/07/2023

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	23-24 Totals	22-23 Totals	21-22 Totals	20-21 Totals	19-20 Totals	18-19 Totals	17-18 Totals	16-17 Totals	15-16 Totals	14-15 Totals	13/14 Totals		JUL	AUG	SEPT	OCT	NOV	DEC	JAN	23-24 Totals	22-23 Totals	21-22 Totals	20-21 Totals	19-20 Totals	18-19 Totals	17-18 Totals	16-17 Totals	15-16 Totals	14-15 Totals	13/14 Totals	
<b>Number of Children</b>																		<b>NON-JUDICIAL IN HOME SERVICES</b>																				
CHS	24	33	13	6	9	10	6	101	347	358	426	414	460	349	416	391	259	304	CHS	10	2	0	0	0	0	0	12	85	116	136	90	110	48	102	83	13	35	
LSF	22	32	12	14	13	14	3	110	401	355	443	439	482	349	442	403	251	303	LSF	6	8	2	0	0	0	0	16	98	95	97	112	93	66	119	82	16	34	
NTF	0	0	43	25	33	22	1	124	0	0	0	0	0	0	0	0	0	0	NTF	0	0	43	25	36	22	1	127	0	0	0	0	0	0	0	0	0	0	
OHU Polk	10	4	2	12	3	7	1	39	141	147	162	177	196	253	426	388	253	312	OHU Polk	5	2	0	0	0	0	0	7	25	31	65	31	52	44	113	89	44	73	
One Hope	34	52	31	23	33	36	1	210	439	503	550	518	548	527	586	358	460	380	One Hope	0	0	0	0	0	0	0	0	53	35	45	32	41	49	67	52	23	17	
<b>Total</b>	<b>90</b>	<b>121</b>	<b>101</b>	<b>80</b>	<b>91</b>	<b>89</b>	<b>12</b>	<b>584</b>	<b>1328</b>	<b>1363</b>	<b>1581</b>	<b>1548</b>	<b>1686</b>	<b>1478</b>	<b>1870</b>	<b>1540</b>	<b>1223</b>	<b>1299</b>	<b>Total</b>	<b>21</b>	<b>12</b>	<b>45</b>	<b>25</b>	<b>36</b>	<b>22</b>	<b>1</b>	<b>162</b>	<b>261</b>	<b>277</b>	<b>343</b>	<b>265</b>	<b>296</b>	<b>207</b>	<b>401</b>	<b>306</b>	<b>96</b>	<b>159</b>	
<b>Out of Home Care</b>																		<b>OCS / ICPC Courtesy Supervision</b>																				
CHS	11	30	13	6	9	6	5	80	229	200	220	240	262	226	253	230	176	153	CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	28	0	2
LSF	13	23	8	12	9	13	3	81	237	188	267	253	291	218	259	218	165	177	LSF	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	40	1	1	
OHU Polk	3	1	2	8	2	7	1	24	98	103	75	91	116	164	265	235	175	125	OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	29	0	0
One Hope	16	18	10	0	13	24	1	82	102	113	150	106	125	133	136	71	130	48	One Hope	16	30	20	22	19	12	0	119	270	338	351	360	363	313	355	217	277	291	
<b>Total</b>	<b>43</b>	<b>72</b>	<b>33</b>	<b>26</b>	<b>33</b>	<b>50</b>	<b>10</b>	<b>267</b>	<b>666</b>	<b>604</b>	<b>712</b>	<b>690</b>	<b>794</b>	<b>741</b>	<b>913</b>	<b>754</b>	<b>646</b>	<b>503</b>	<b>Total</b>	<b>16</b>	<b>30</b>	<b>20</b>	<b>22</b>	<b>19</b>	<b>12</b>	<b>0</b>	<b>119</b>	<b>270</b>	<b>338</b>	<b>353</b>	<b>360</b>	<b>363</b>	<b>315</b>	<b>359</b>	<b>314</b>	<b>278</b>	<b>294</b>	
<b>IN - HOME JUDICIAL</b>																		<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>																				
CHS	3	0	0	0	0	0	0	3	10	4	17	38	48	35	27	30	41	68	CHS	0	0	0	0	0	0	0	0	17	17	26	8	12	17	17	7	9	19	
LSF	2	1	0	0	0	0	0	3	10	16	23	40	37	27	24	37	23	52	LSF	0	0	0	1	0	1	0	2	35	46	36	10	41	18	20	16	17	29	
OHU Polk	0	0	0	0	1	0	0	1	0	2	10	40	20	20	29	11	12	63	OHU Polk	0	0	0	4	0	0	0	4	1	2	7	8	2	10	13	9	14	30	
One Hope	0	4	1	0	1	0	0	6	6	6	4	8	11	24	22	8	19	13	One Hope	0	0	0	1	0	0	0	1	4	0	0	0	7	2	4	9	10	6	
<b>Total</b>	<b>5</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>13</b>	<b>27</b>	<b>28</b>	<b>54</b>	<b>126</b>	<b>116</b>	<b>106</b>	<b>102</b>	<b>86</b>	<b>95</b>	<b>196</b>	<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>7</b>	<b>57</b>	<b>65</b>	<b>69</b>	<b>26</b>	<b>62</b>	<b>47</b>	<b>54</b>	<b>41</b>	<b>50</b>	<b>84</b>	

## Children Entering Out of Home Care

Heartland for Children  
Number of Children Entering OHC by Type of Entry  
Monthly Trend Through January 7, 2024



Source: FSFN Report - Children Entering and Exiting Foster Care On-Demand Listing - OCWDRU Report #1182, Excluding Children 18 and Over  
Excluding aged 18+ and IL initial placements

# Children Re-Entering Out-of-Home Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

Re-Entry into OHC Last 2 Weeks

Removal Episodes for Children with a Prior Reunification or Permanent Guardianship Removals entered into FSFN between 12/25/23 - 1/7/24									
Current Removal Case ID	Child Id	Current Agency	Prior Unit	Current Removal Date	Prior PG or Reunification Discharge Date	Length from Prior Discharge to Current Removal (months)	Range Prior Discharge to Current Removal	SM07 Cohort	FSFN Entry Date
101159992	106634696	CHS	141837-CHSFL	12/27/2023	4/7/2021	32	1.0 - 2.9 yrs	No	1/3/24

Source: FSFN Data Warehouse Ad Hoc Report,

## Scorecard Measures 7 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

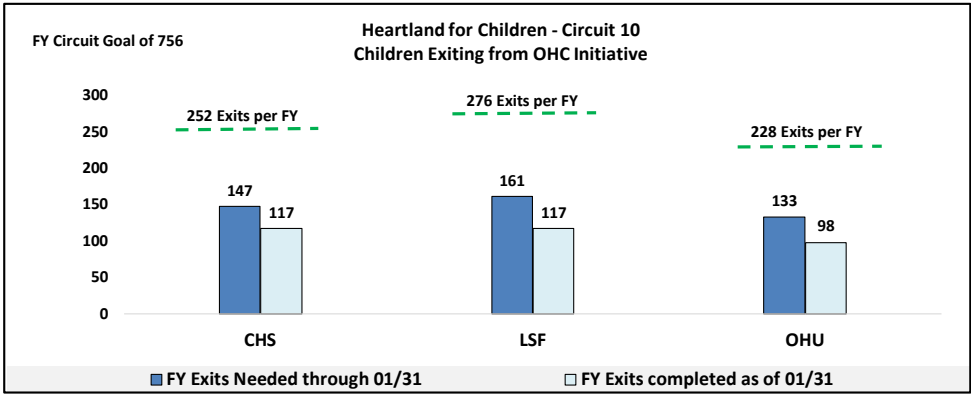
SM07 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 91.7% or Greater

FY 23/24 Contract Measure

FY 23/24 as of 01/07/2024 Children Who Do <u>Not</u> Re-Enter Care within 12 Months for Children Achieving Permanency July 2021 - June 2022			
Agency	Maintained No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained
CHS	52	62	83.9%
LSF	36	37	97.3%
OHU	91	93	97.8%
<b>HFC Total</b>	<b>179</b>	<b>192</b>	<b>93.23%</b>
<b>Statewide</b>	<b>2,820</b>	<b>3,076</b>	<b>91.68%</b>

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing - OCWDRU Report #1100

# FY 2023-2024 Exiting Out-of-Home Care Initiative



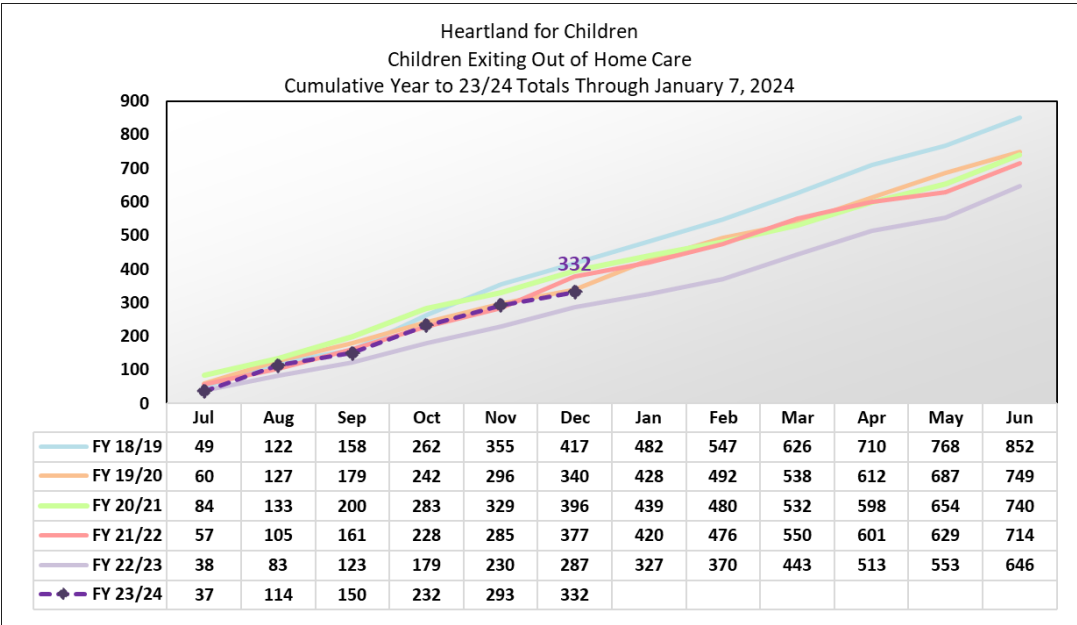
Children Exiting Out-of-Home Care as of 01/07/2024

Green: Month's CMO or Circuit reached their monthly exits

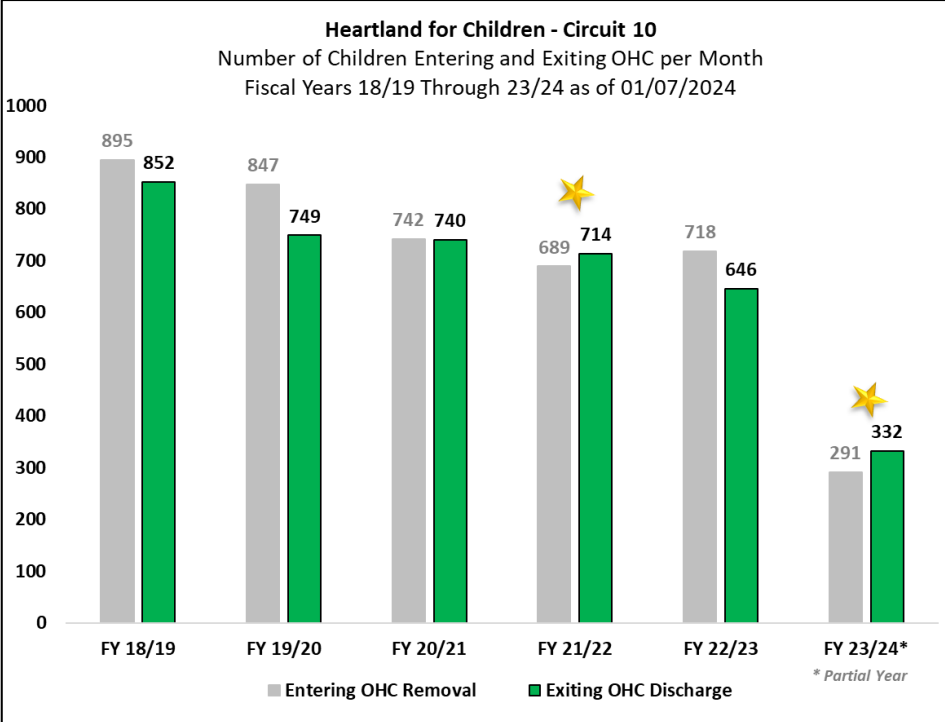
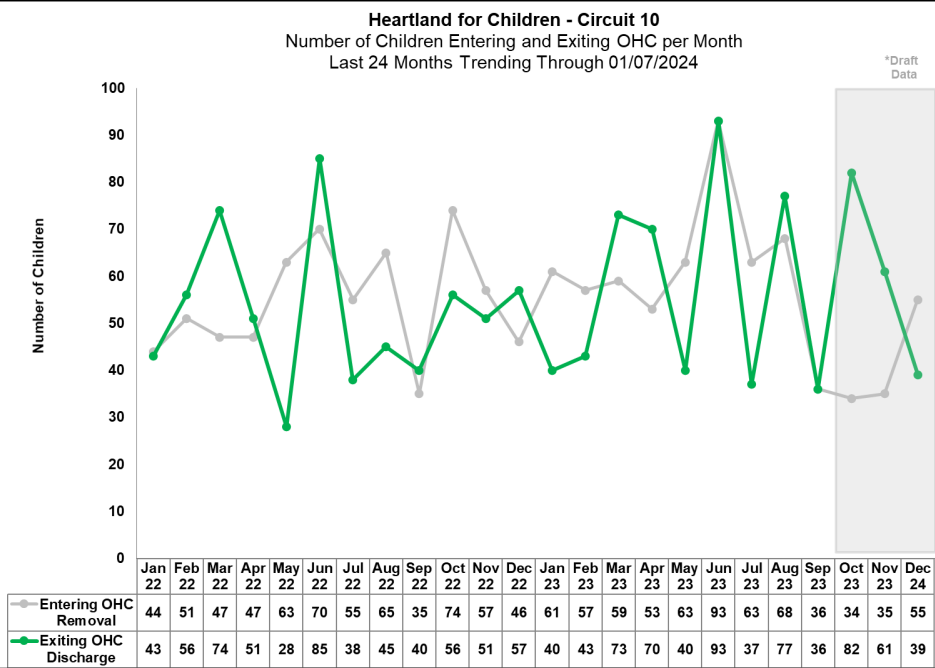
Monthly Need Rest of FY	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24
CHS	23	7	23	21	37	22	7					
LSF	27	12	22	12	29	22	20					
OHU	22	18	32	3	16	17	12					
HFC	72	37	77	36	82	61	39	0	0	0	0	0

\*Partial Month

Source: FSFN Report 1182, excluding 18+, EFC



# FY 2023-2024 Entering and Exiting Out-of-Home Care – Exit Initiative





# Scorecard Measures 5 - Children Achieving Permanency within 12 Months (Fiscal Year 23/24)

Target = 40.5%

Percentage to reach **Yellow** = 36.5%

Scorecard Measure #5 - FY 23/24, Target 40.5%				Percent Timely FY 22/23 (last FY)	% Increase Since 9/24
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2022 to June 2023 (as of 01/07/2024)					
Agency	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Reunification		
CHS	74	254	29.1%	27.8%	9.4%
LSF	71	249	28.5%	18.8%	14.4%
OHU	61	232	26.3%	38.5%	6.5%
<b>HFC Total</b>	<b>206</b>	<b>735</b>	<b>28.03%</b>	<b>28.82%</b>	<b>10.2%</b>
<b>Statewide</b>	<b>2,442</b>	<b>10,170</b>	<b>24.01%</b>	<b>29.15%</b>	<b>7.6%</b>



Scorecard Measure #5 - FY 2023 / 2024, Target 40.5%				
Children Achieving Permanency within 0-12 Mths For Children Entering OHC July 2022 - June 2023				
Data as of : 1/7/2024				
Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Reunification	% Increase Since 9/24
CHS	74	254	29.1%	9.4%
141832-CHSFL	0	5	0.0%	0.0%
141834-CHSFL	12	28	42.9%	27.5%
141846-CHSFL	33	90	36.7%	14.6%
141839-CHSFL	9	57	15.8%	0.8%
141835-CHSFL	0	20	0.0%	0.0%
141852-CHSFL	18	35	51.4%	32.1%
14-HFC-CHS ADMIN UNIT	1	1	100.0%	0.0%
LSF	71	249	28.5%	14.4%
141828-LSF	5	15	33.3%	33.3%
141827-LSF	16	37	43.2%	9.1%
141836-LSF	11	31	35.5%	25.8%
141845-LSF	11	36	30.6%	14.4%
141848-LSF	6	26	23.1%	19.6%
141849-LSF	6	44	13.6%	4.3%
141850-LSF	4	21	19.0%	19.0%
141929-LSF	12	37	32.4%	11.4%
14-HFC-LSF ADMIN UNIT	0	2	0.0%	0.0%
OHU	61	232	26.3%	6.5%
142853-OHU-HARDEE	2	47	4.3%	0.6%
142854-OHU-HIGHLANDS	3	3	100.0%	0.0%
142855-OHU-HIGHLANDS	14	45	31.1%	8.4%
140121-OHU-HIGHLANDS	2	8	25.0%	8.3%
142858 OHU-POLK	16	36	44.4%	21.7%
142852-OHU-POLK	8	30	26.7%	2.7%
142856-OHU-POLK	16	63	25.4%	0.4%
<b>HFC Total</b>	<b>206</b>	<b>735</b>	<b>28.0%</b>	<b>15.6%</b>
<b>Statewide</b>	<b>2,442</b>	<b>10,170</b>	<b>24.0%</b>	<b>11.2%</b>

Permanency Measure for Children in Out-of-Home Care...

- More than 12 Months in OHC
- More than 24 Months in OHC

**Scorecard Measures 6:** Percent of children exiting care to a permanent home for children in care 12-23 months,

Target = 43.6%

SM06 - Percentage to reach Yellow = 39.4%

Scorecard Measure #6 - FY 23/24, Target 43.6%				Percent Timely FY 22/23 (last FY)	% Increase Since 9/24
Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/23 (as of 01/07/2024)					
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification		
CHS	30	105	28.6%	37.9%	19.0%
LSF	30	108	27.8%	41.7%	21.3%
OHU	29	99	29.3%	49.0%	6.1%
<b>HFC Total</b>	<b>89</b>	<b>312</b>	<b>28.5%</b>	<b>42.6%</b>	<b>15.7%</b>
<b>Statewide</b>	<b>1,449</b>	<b>5,428</b>	<b>26.7%</b>	<b>46.2%</b>	<b>16.4%</b>

Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months On-Demand Listing - Report #1138

**Statewide Measure:** Percent of children exiting care to a permanent home for children in care 24 months or longer

Target = 30%

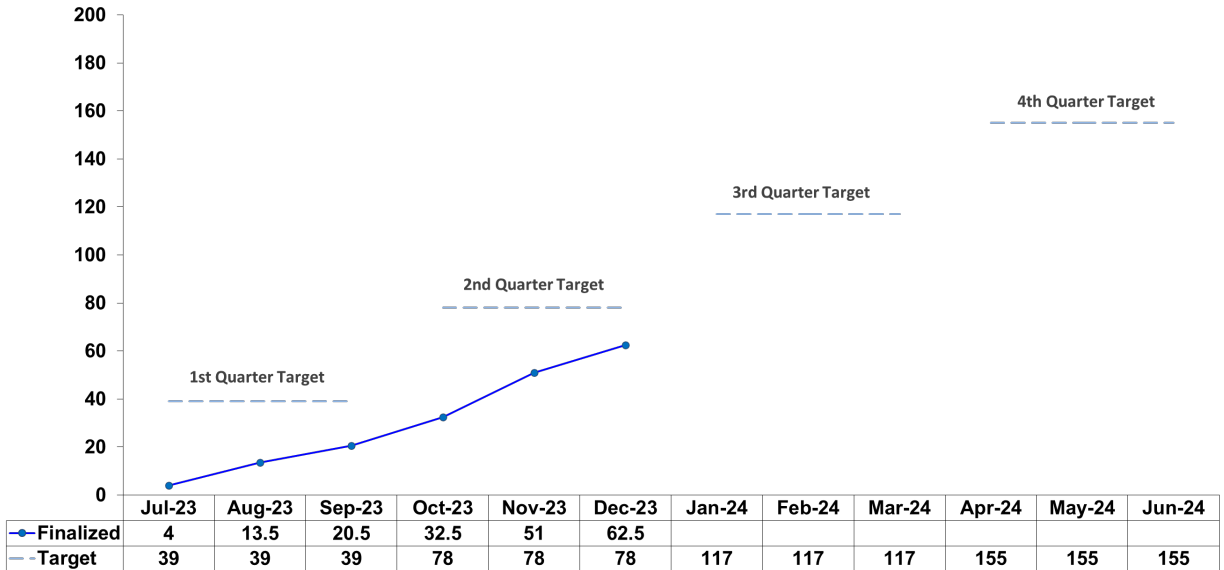
Statewide Measure - FY 23/24, Target 30%				Percent Timely FY 22/23 (last FY)	% Increase Since 9/24
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/23 (as of 01/07/2024)					
Agency	Permanency within 12 months	Total Children in OHC 24+ Months	Percent Timely Reunification		
CHS	28	95	29.5%	51.4%	18.9%
LSF	23	128	18.0%	44.3%	10.9%
OHU	23	96	24.0%	42.0%	9.4%
<b>HFC Total</b>	<b>74</b>	<b>319</b>	<b>23.2%</b>	<b>46.2%</b>	<b>12.9%</b>
<b>Statewide</b>	<b>1,434</b>	<b>5,520</b>	<b>25.98%</b>	<b>42.88%</b>	<b>16.7%</b>

Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer On-Demand Listing - Report #1197

# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

## Heartland for Children - DCF Circuit 10 Adoption Finalizations for FY 23-24



Source: HFC Adoption Database; Data-as-of: January 7, 2024

FY 2023-2024 Quarterly Adoption Target				
CMO	Q1	Q2	Q3	Q4
CHS	11	11	11	11
LSF	15	15	15	14
OHU	13	13	13	13
Cumulative Total	39	78	117	155

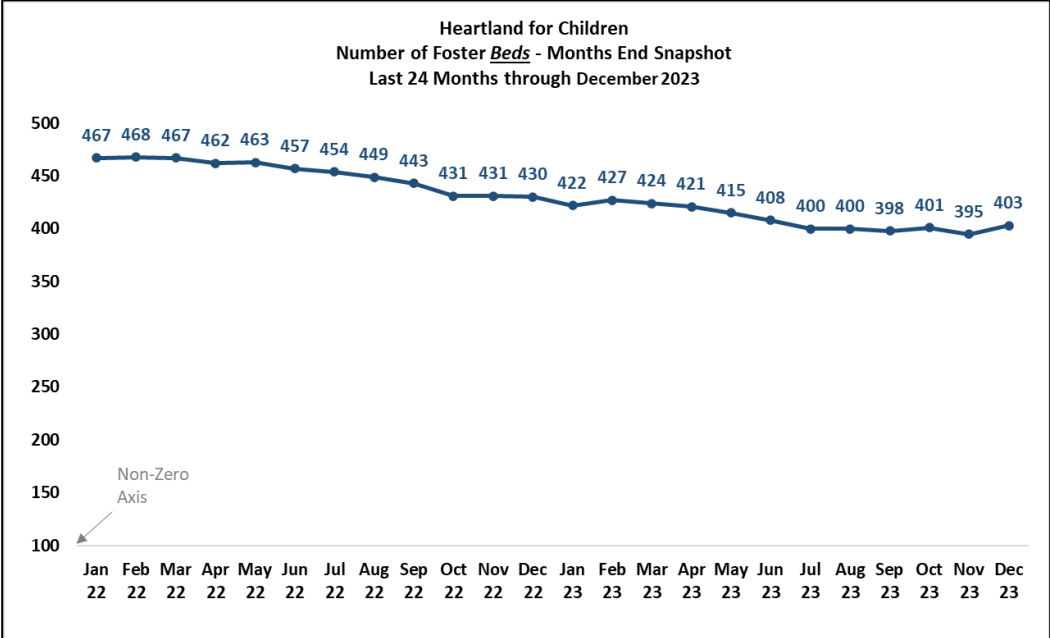
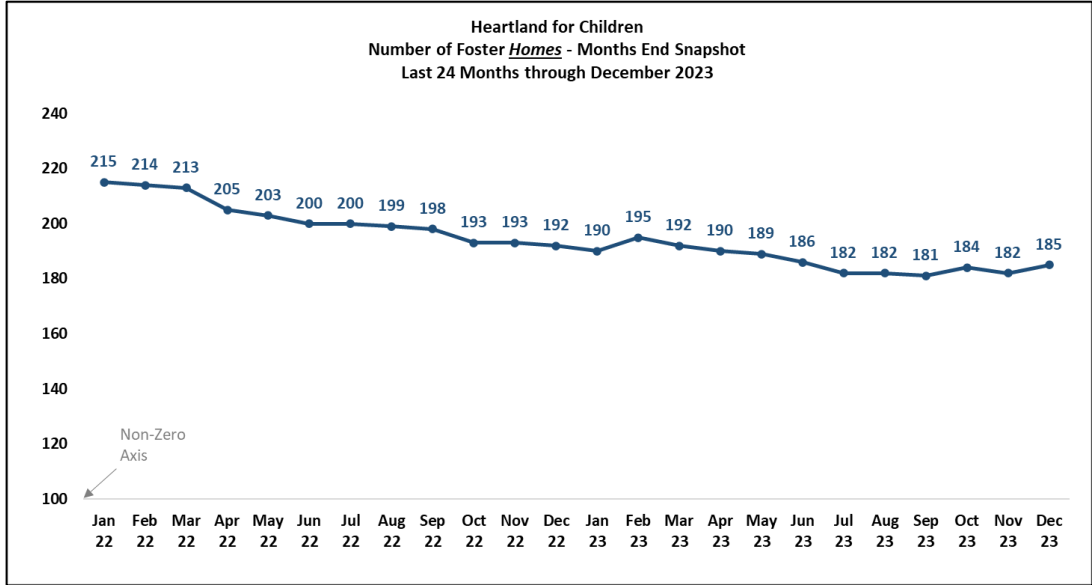
**Upcoming Finalization Dates**

- January 24, 2024
- February 14 & 21, 2024
- March 13 & 20, 2024

Adoption Finalizations FY 23-24 - <u>2nd Quarter</u> as of 01/07/2024			
CMO	Finalized Adoptions YTD	Quarter Target	Quarter Target Met
CHS	25.5	22	115.9%
LSF	19.5	30	65.0%
OHU	17.5	26	67.3%
<b>Total</b>	<b>62.5</b>	<b>78</b>	<b>80.1%</b>

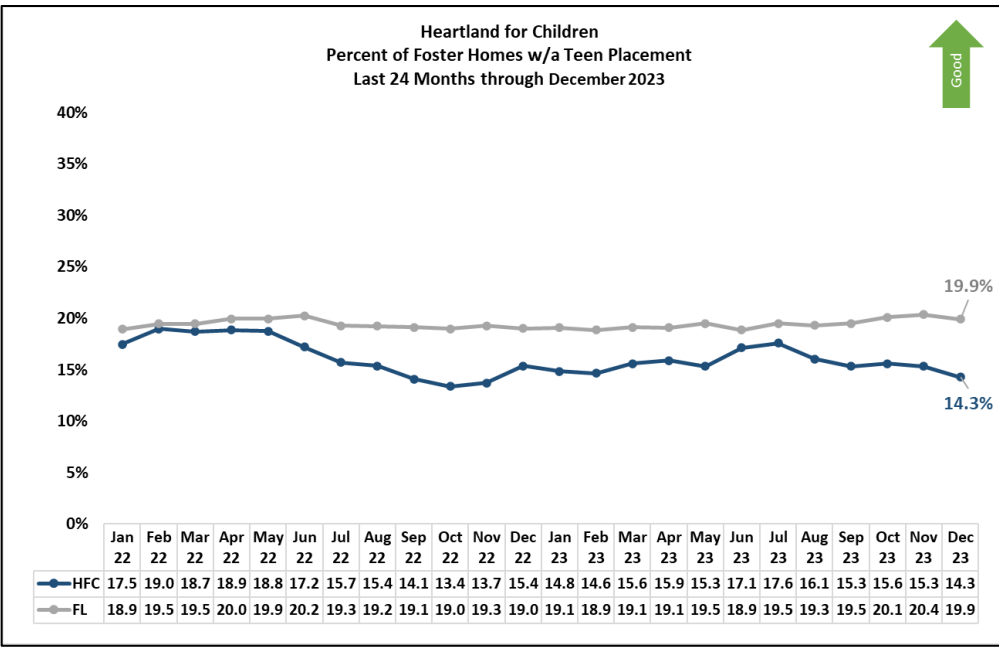
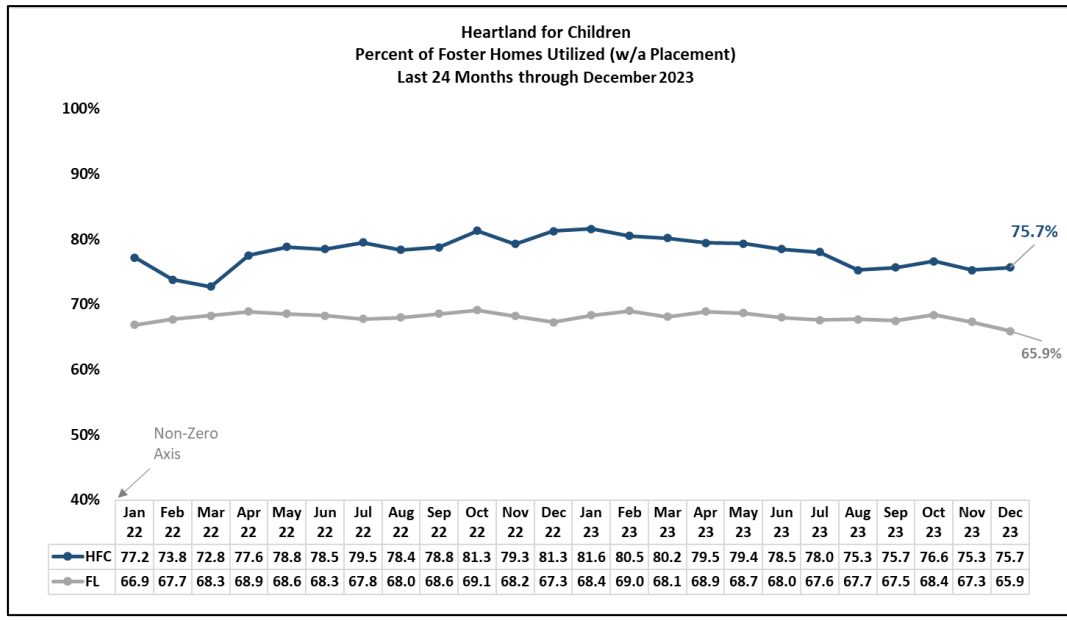
# Number of Foster Homes and Foster Bed Capacity

## 24 Month Trend



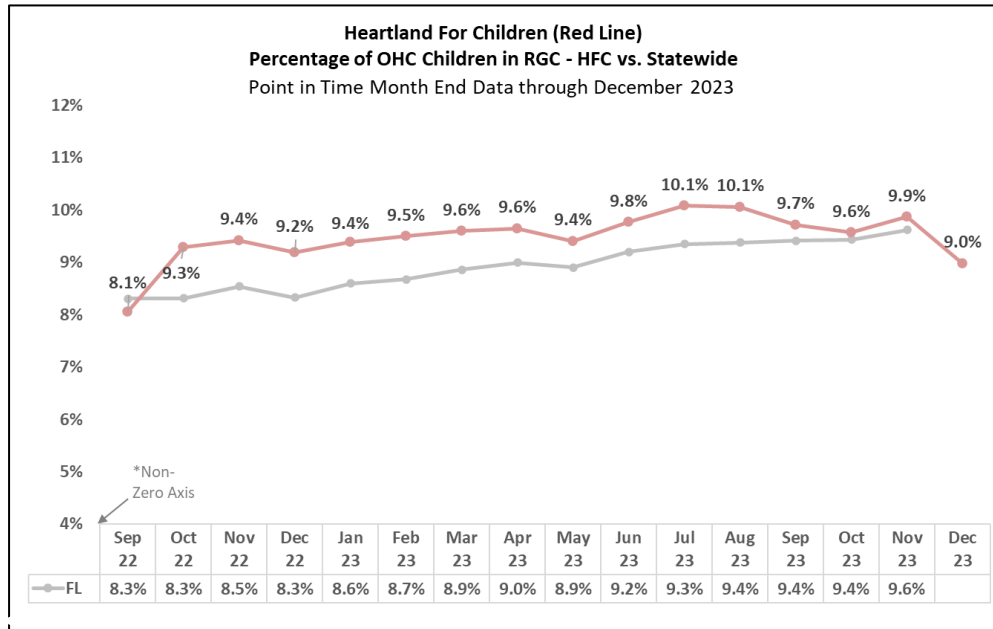
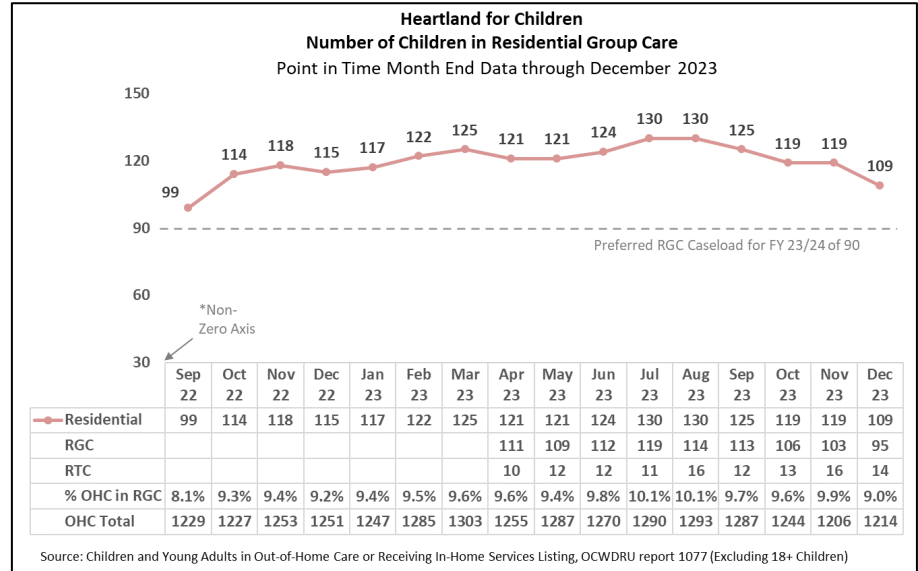
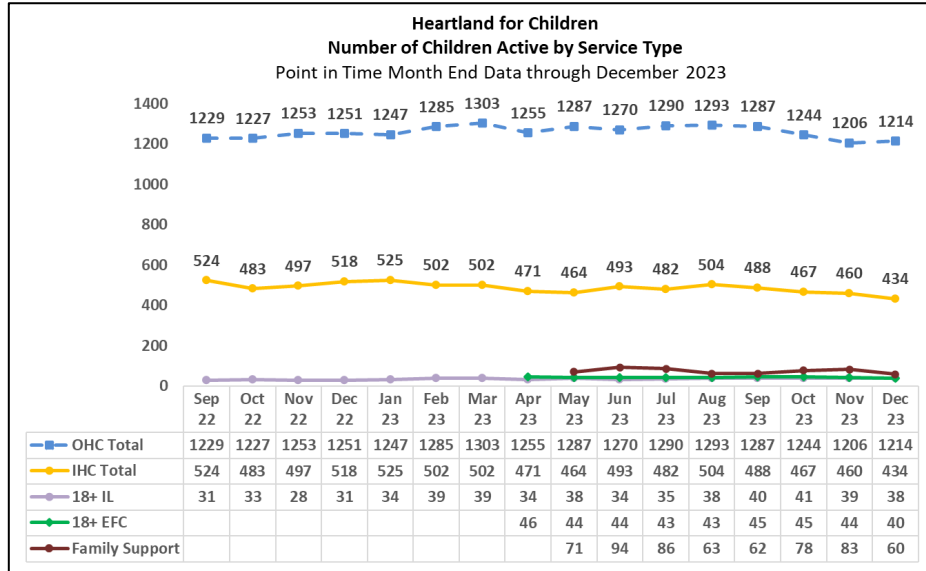
SOURCE: HEARTLAND FOR CHILDREN REPORTS  
LEVEL OF CARE REPORTS PROVIDED BY HEARTLAND FOR CHILDREN REPORTS (CHILDREN LEVEL NUMBER)  
FOSTER PLACEMENTS, LICENSED REPORTS (TWO REPORTS), CHILDREN ACTIVE TO RETIREE CHILD AGEN

➤ Percent of Foster Home Utilization  
➤ Teen Placement in a Foster Home



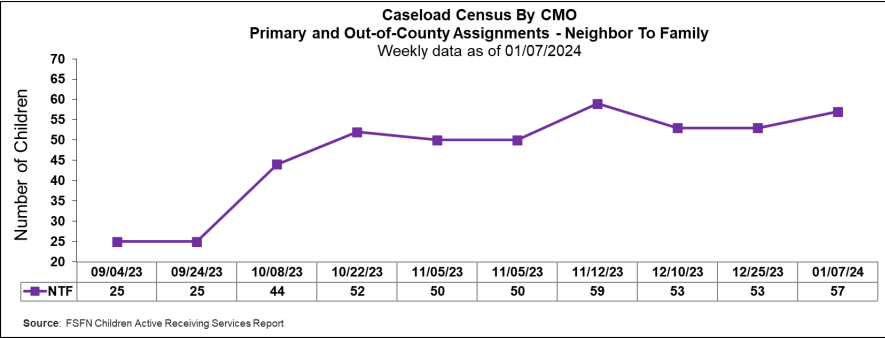
SOURCE: HFC  
LEVEL OF CARE REPORTS PROVIDED BY FOSTER HOME REPORTING (EFFECTIVE LEVEL 1 MONITOR)  
TEEN PLACEMENTS ALIGNED REPORTING WITH REPORTING, CHILDREN'S ACTIVELY RETURNED TO CHILD CARE

➤ Children Served at Month End by Service Type  
➤ Number and Percent of Children Serviced in Residential Care



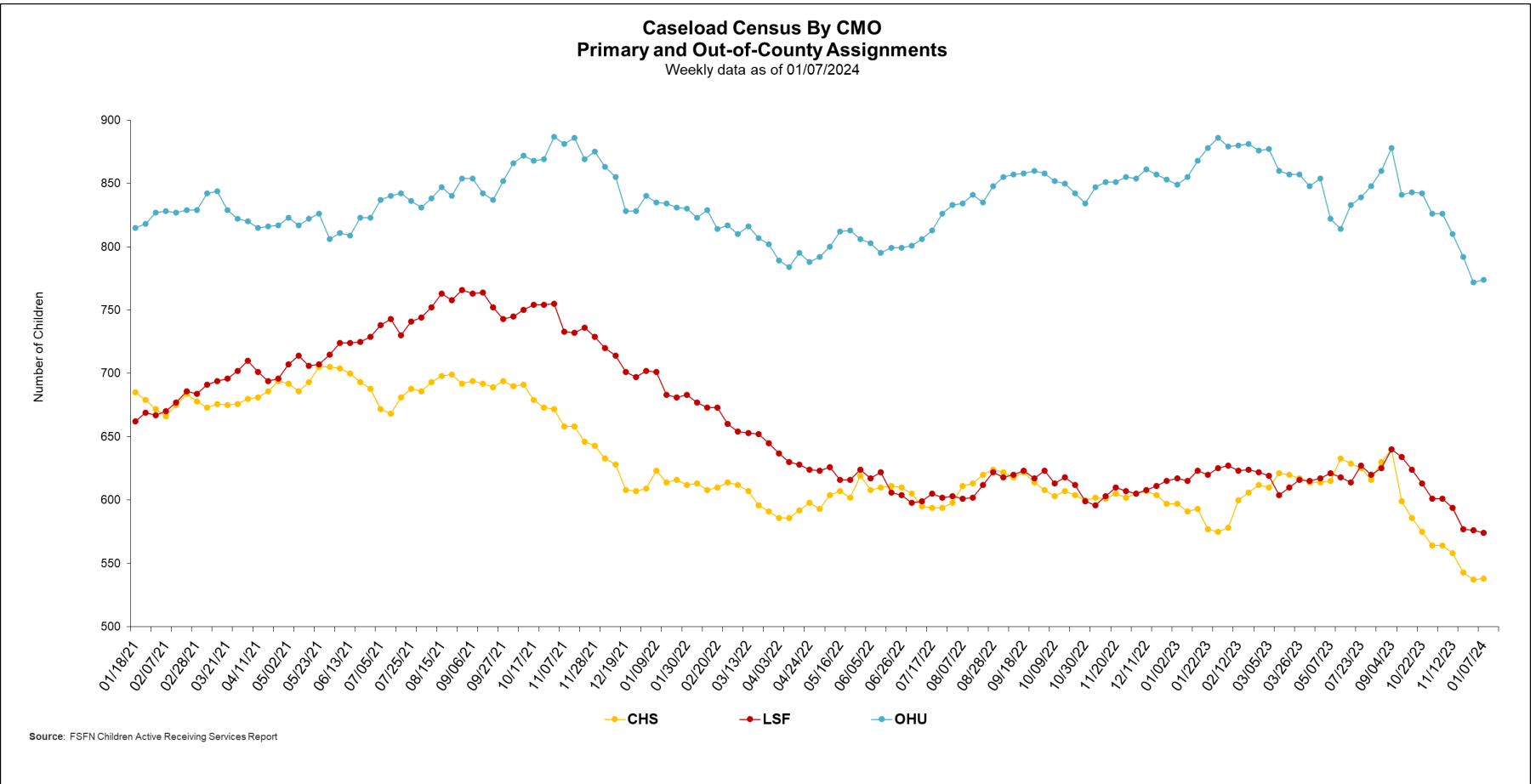
# Caseload Census Information

## CBC Services Weekly Caseloads By CMO



### Number of Children by CMO Last 6 Reporting Periods

Agency	10/22/2023	11/5/2023	11/12/2023	12/10/2023	12/25/2023	1/7/2024
<b>CHS</b>	575	564	558	543	537	<b>538</b>
<b>LSF</b>	613	601	594	577	576	<b>574</b>
<b>OHU Primary</b>	594	579	564	560	551	<b>555</b>
<b>OHU/OCS</b>	248	247	246	232	221	<b>219</b>
<b>OHU Total</b>	<b>842</b>	<b>826</b>	<b>810</b>	<b>792</b>	<b>772</b>	<b>774</b>
<b>NTF</b>	52	50	59	53	53	<b>57</b>
<b>HFC Total</b>	<b>2,085</b>	<b>2,042</b>	<b>2,022</b>	<b>1,966</b>	<b>1,939</b>	<b>1,944</b>



# Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 01/07/2024

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	8	5	8	2	23	27.1
LSF	2	5	23	1	0	31	21.7
OHU	2	7	9	6	7	31	31.6
# of CMs	4	20	37	15	9	85	26.8

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers w/ Primary Caseload	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	23	8	34.8%
LSF	31	7	22.6%
OHU	31	9	29.0%
<b>HFC</b>	<b>85</b>	<b>24</b>	<b>28.2%</b>

\* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

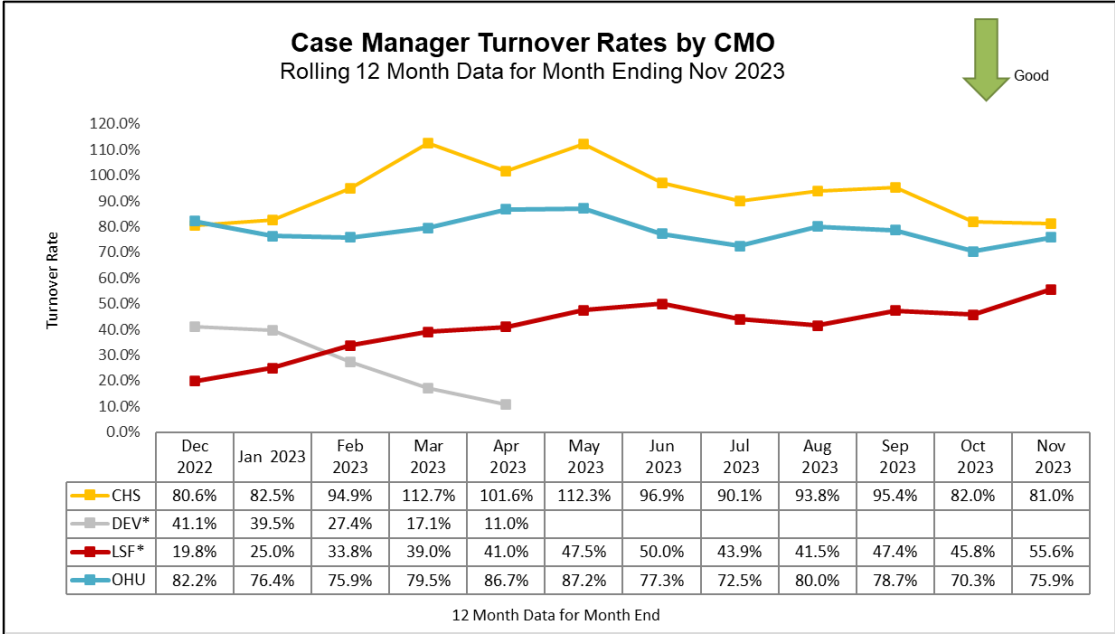
## Case Management Organization Turnover

### 12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended Nov 2023		
CMO	Case Manager	Case Manager Supervisor
CHS	82.0%	55.6%
LSF*	45.8%	24.0%
OHU	70.3%	57.1%

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- **DEV:** Mar-22 to Jun-22 (4 months)
- **LSF:** Jul-22 to Feb-23 (8 months)





# Caseload Census by Case Manager and Organization

Data as of 01/07/2024

Caseload of 1 - 5 Children (+1)		
CMO	Case Workers	#
NTF	Tetreault, Taylor	2
NTF	Conklin, Danielelle	2
OHU	Ventura, Armando	2
NTF	Jones, Gwendolyn	1
LSF	Collins, Sara	1
OHU	Distler, Rebecca	1
LSF	Forbes, Sabrina	1

Caseload of 16 - 24 Children (+9)		
CMO	Case Workers	#
CHS	Sisk, Sarah	24
OHU	Thompson, Wyshana	24
OHU	Dedrick, Dawn	24
OHU	Brutus, Marie	24
OHU	Garcia, Anakeidie	24
LSF	Londono, Reina	23
LSF	Bon-Fiol, Nikol	23
LSF	Pamphile, Emmanuella	23
LSF	Evans, Mikayla	23
CHS	White, Melinda	23
LSF	Willingham, Jadashia	22
OHU	Cherident, Camy	22
CHS	Bruce, Kortney	22
LSF	McNulty, Andriea	22
OHU	Southall, Akeva	22
OHU	Mcgahee, Timika	21
CHS	Harker, Aleah	20
OHU	Young, Vanessa	20
LSF	Brown, Desiree	20
NTF	Bates, Brittany	20
OHU	Mullis, Felicia	20
LSF	Blackwood, Sandra	20
LSF	Hettmansperger, Katelin	20
LSF	Morris, Alundrea	19
LSF	Bickel, Sherry	19
CHS	Green, Brejanna	18
LSF	Johnson, Tania	18
LSF	Brown, Ciara	17
LSF	Escartin Vega, Kathia	17
LSF	Lynch, Rodina	17
LSF	Cruz, Veronica	17
LSF	Lott, Carla	17
LSF	Louis, Rachelle	17
LSF	Pierce, Pamela	16
LSF	Coleman, Tangela	16
LSF	Ramnaugh, Shan	16
LSF	Williams, Careatha	16
LSF	Owens, Guillermina	16

Caseload of 25 - 29 Children		
CMO	Case Workers	#
OHU	Cleveland, Tammy	29
OHU	Kohn, Ludessa	29
CHS	Fort, Angela	29
CHS	Angulo, Kayla	28
CHS	Hiers, Katherine	28
CHS	Mcbride, Hannah	28
OHU	Pizarro, Frances	28
LSF	Renfro, Andrew	28
CHS	Bain, Claire	27
CHS	Kaina, Kelly	27
OHU	Reyes, Jasmine	27
CHS	Beasley, Charlita	26
CHS	Meola, Laura	26
OHU	Bello, Bianca	26
OHU	Price, Sydney	25

Unit Supervisors Carrying Cases (+1)		
CMO	Case Workers	#
OHU	Gadson, Berlendah	6
CHS	Cortes, Jennifer	5
CHS	Luskey, Taylor	4
OHU	Colon, Lisette	1

Caseload of 6 - 15 Children (-11)		
CMO	Case Workers	#
CHS	Rodgers, Aleah-Faith	15
CHS	Hook, Kathryn	15
LSF	Lee, Tamar	15
CHS	Sales, Nura	15
OHU	Valencia, Alejandro	15
LSF	Blocker, Amanda	14
CHS	Lopez, Lena	13
LSF	Ellis, Darren	13
OHU	Shay, Ryan	13
OHU	Board, Brianna	13
OHU	Howe, Danielle	13
OHU	Nettles, Markisha	12
NTF	Cruz, Ana	12
LSF	Franklin, Yoshika	12
LSF	Pena, Yulissa	12
CHS	Dawes, Dominique	11
CHS	Bunino, Giosue	11
OHU	Dellinger, Michael	11
CHS	Sawyer, Jonathan	11
OHU	Sausaman, Allison	11
NTF	Mattison, Sharon	11
CHS	Whiting, Kari	10
NTF	Wolf, Lauren	9

Caseload of 30+ Children (-3)		
CMO	Case Workers	#
OHU*	Bailon, Margarita	48
OHU*	Fuentes, Norma	47
OHU*	Smith, Lorie	46
OHU*	Washington, Woodrica	45
OHU*	Villegas, Anna	43
OHU*	Simmons, Shannon	32
OHU	Johnson, Randi	31
CHS	Mcphail, Allissa	31
CHS	Pression, Alexa	30

### Circuit 10 Children Active by Assignment Role for CMO TAYS, FTC and Adoption Workers

Data as of 01/07/23

Case Worker	Pri.	Sec.	OOC	Grand Total
Cruz, Cheyleen	2	0	0	2
Mills, Clyatt	10	0	0	10
<b>FTC - CHS</b>	12	0	0	12
Nieves, Carlos	15	10	0	25
Humber, John	14	14	0	28
<b>TAYS - CHS</b>	29	24	0	53
Cortes, Jennifer	5	32	0	37
Dawes, Dominique	11	7	0	18
Whiting, Kari	10	7	0	17
<b>Adoption - CHS</b>	26	46	0	72
Peralta, Joshua	29	0	0	29
Jones, Dane	0	33	0	33
<b>TAYS - LSF</b>	29	33	0	62
Collins, Sara	1	8	0	9
Parrish, Elizabeth	0	26	0	26
Hampton, Shardy	0	8	0	8
<b>Adoption - LSF</b>	1	42	0	43
Metelus, Getro	1	23	1	25
Sandbrook, Mary	8	27	0	35
Vazquez, Roger	7	38	2	47
<b>TAYS - OHU</b>	16	88	3	107
Howe, Danielle	13	1	0	14
Nettles, Markisha	12	5	0	17
Southall, Akeva	22	2	0	24
<b>Adoption - OHU</b>	47	8	0	55
<b>TAYS Total</b>	74	145	3	222
<b>Adoptions Total</b>	74	96	0	170

Pri. = Primary - Sec. = Secondary - OOC = Out of County

Data Source : FSN Report - Children Active Receiving In-Home or Out-of-Home Services Daily Listing by District

\*These OHU case managers contain caseloads that are over 65% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

**Red** = Supervisors, FTC Facilitators & Resigned CMs carrying cases **Orange** = Terminated Workers Carrying Caseloads in FSN

# Healthcare Information

Data Entered Into FSN for Children in Out-of-Home Care

Health Information in FSN for Children in OHC as of 01/07/2024						
Agency	# of Children in OHC	% With a Medical Record in FSN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	380	100.0%	96.3%	82.9%	97.4%	92.2%
LSF	442	100.0%	96.8%	93.2%	98.9%	96.3%
OHU	397	99.7%	98.5%	94.6%	96.5%	96.5%
<b>HFC</b>	<b>1219</b>	<b>99.9%</b>	<b>97.2%</b>	<b>90.3%</b>	<b>97.6%</b>	<b>95.1%</b>

Source: FSN report 1009 "Source: "Healthcare Service Information for OHC"

Health Information in FSN as of 01/07/2024				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	14	42	10
LSF	0	14	20	5
OHU	1	6	13	14
<b>Total</b>	<b>1</b>	<b>34</b>	<b>75</b>	<b>29</b>

Source: "Healthcare Service Information for OHC - Report 1009"

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95%

Scorecard Measure #9 Children Receiving Medical Services Within Last 12 Mths Daily Snapshot as of 01/07/2024			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	366	380	96.3%
LSF	427	441	96.8%
OHU	391	397	98.5%
<b>HFC Total</b>	<b>1184</b>	<b>1218</b>	<b>97.2%</b>
<b>Statewide</b>	<b>16,951</b>	<b>18,550</b>	<b>91.4%</b>

Source: FSN report 1096 – Children in OHC Who Received Medical Services in the Last Twelve Months

Scorecard Measure #10 Children Receiving Dental Services Within Last 7 Mths Daily Snapshot as of 01/07/2024			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	203	245	82.8%
LSF	273	293	93.2%
OHU	226	239	94.6%
<b>HFC Total</b>	<b>702</b>	<b>777</b>	<b>90.35%</b>
<b>Statewide</b>	<b>9,603</b>	<b>12,595</b>	<b>76.24%</b>

Source: FSN report 1093 – Children in OHC Who Received Dental Services in the Last Seven Months

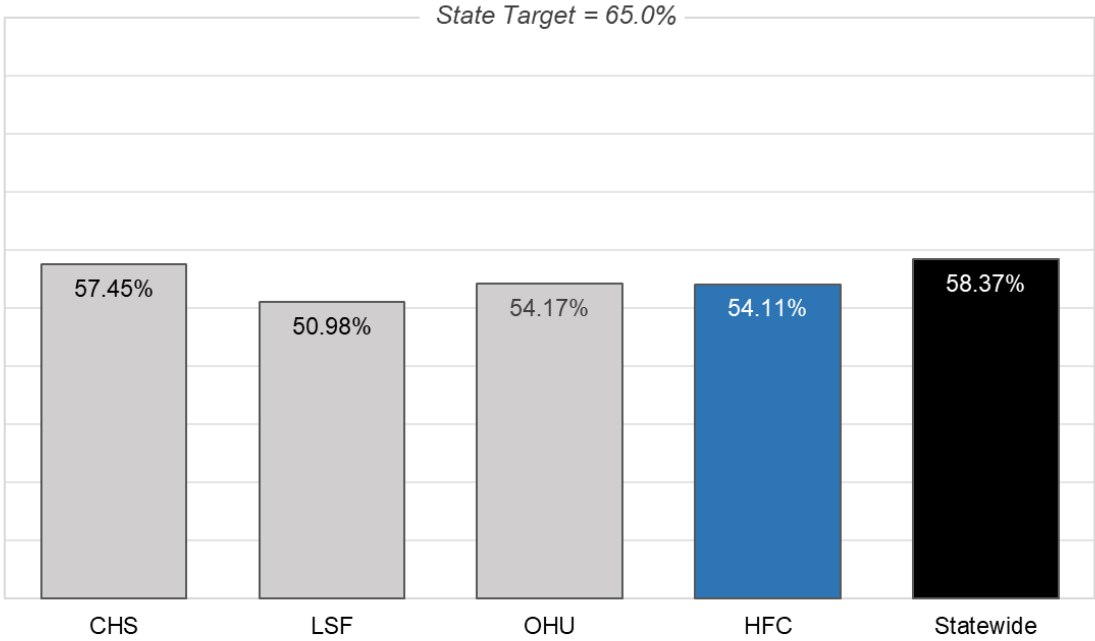
# Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of sibling groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together FY 22-23 Snapshot data as of January 7, 2024			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	54	94	57.45%
LSF	52	102	50.98%
OHU	52	96	54.17%
HFC	158	292	54.11%
<b>Statewide</b>	<b>2,598</b>	<b>4,451</b>	<b>58.37%</b>

Number of sibling groups to achieve SM12 target – 28 Sibling Groups

SM-12 Percent of Sibling Groups Placed Together  
FY 22-23 Snapshot data as of 01/07/24



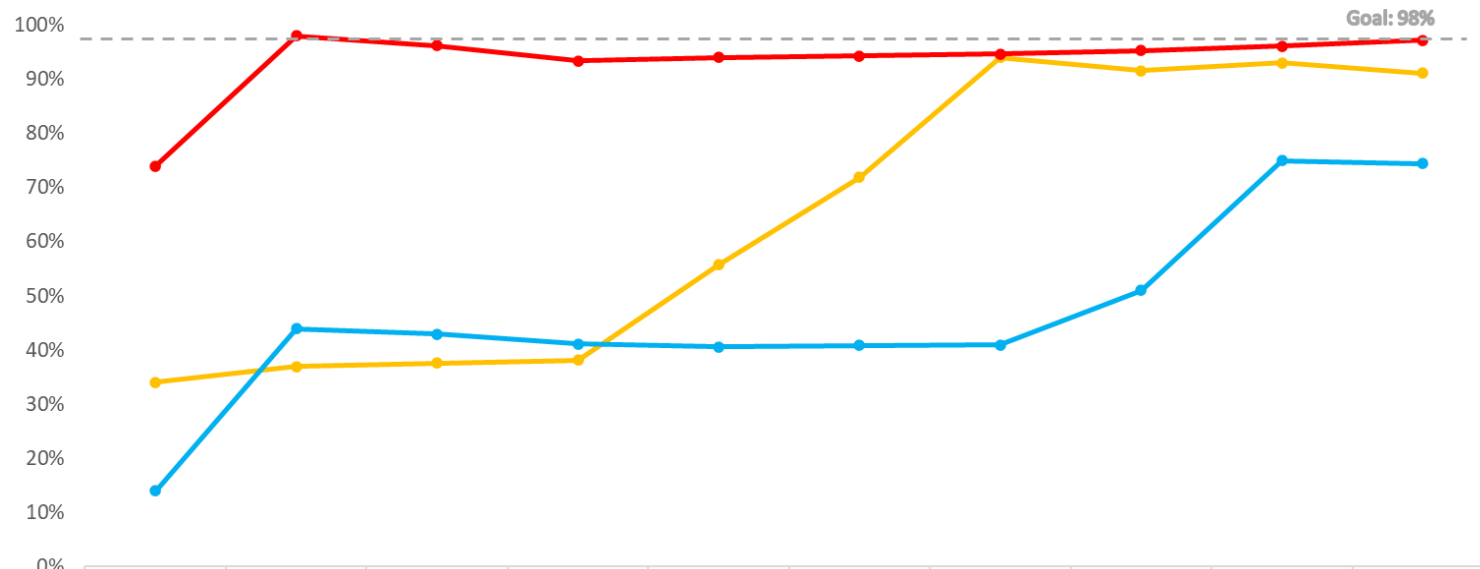
Source: FSFN Rpt 1125 "Sibling Groups Where All Siblings Are Placed Together On-Demand Listing"

School Enrollment Updated in FSFN for School Year 23/24

CMO	Updated School Record	Eligible Children in OHC	Percent Updated
CHS	225	247	91%
LSF	245	252	97%
OHU	169	227	74%
<b>Total</b>	<b>639</b>	<b>726</b>	<b>88%</b>

Percentage of Eligible Children in OHC and Enrolled in School, Year 23/24

Data as of 01/07/2024



	9/10/2023	9/19/2023	9/26/2023	10/1/2023	10/4/2023	10/8/2023	10/22/2023	11/12/2023	12/11/2023	1/8/2024
CHS	34%	37%	38%	38%	56%	72%	94%	92%	93%	91%
LSF	74%	98%	96%	93%	94%	94%	95%	95%	96%	97%
OHU	14%	44%	43%	41%	41%	41%	41%	51%	75%	74%

Enrolled - Children in OHC who have been enrolled in schooling after 8/1/2023

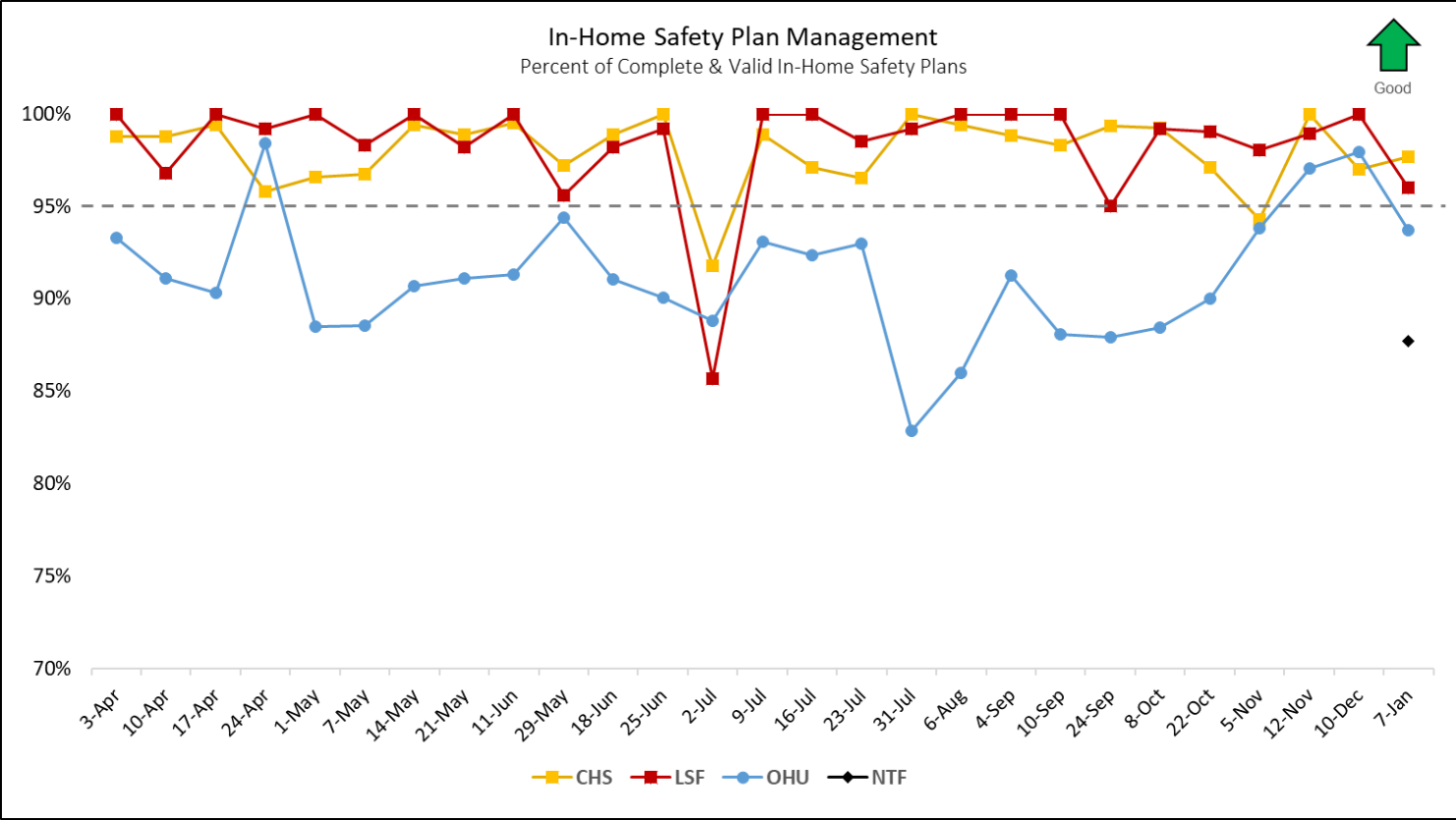
\*Source Report: FSFN - School Enrollment Listing for Eligible Children and Young Adults in Out-of-Home Care - Report #1217

# In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: 95.0%

In-Home Safety Plan Management				
Percent of Completed In-Home Safety Plans under 180 Effective Days				
Data as of 01/07/2024				
Agency	No -or- Expired Safety Plans	Complete & Valid	Total Required Safety Plans	Percentage Complete
CHS	3	126	129	97.7%
LSF	4	95	99	96.0%
OHU	6	89	95	93.7%
NTF	7	50	57	87.7%
<b>HFC Total*</b>	<b>20</b>	<b>360</b>	<b>380</b>	<b>94.74%</b>

Source Report: Case Management Safety Management Listing - OCWDRU Report #1301



Source: FSFN Report 1301 "Case Management Safety Management Listing"

# Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of: 12/31/2023**

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - <b>Past Due</b>			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	5	1	4
LSF	6	2	4
OHU	9	3	6
<b>Total</b>	<b>20</b>	<b>6</b>	<b>14</b>

## Child Placement Agreement Errors

Active CPA's with errors and non-active CPA's needing closure.

Child Placement Agreement Errors								
Data as of 01/07/2024								
<i>The 22 active CPA's with errors contain the 32 total errors.</i>								
Agency	Total CPA's Needing Correction	Non-Active CPA's Needing Closure	Total Active CPA's not Completed	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	No Provider Listed	Total Errors
CHS	12	0	12	4	8		5	17
LSF	8	0	8	4	4	3	1	12
OHU	2	0	2	1	1	1		3
<b>Total</b>	<b>22</b>	<b>0</b>	<b>22</b>	<b>9</b>	<b>13</b>	<b>4</b>	<b>6</b>	<b>32</b>

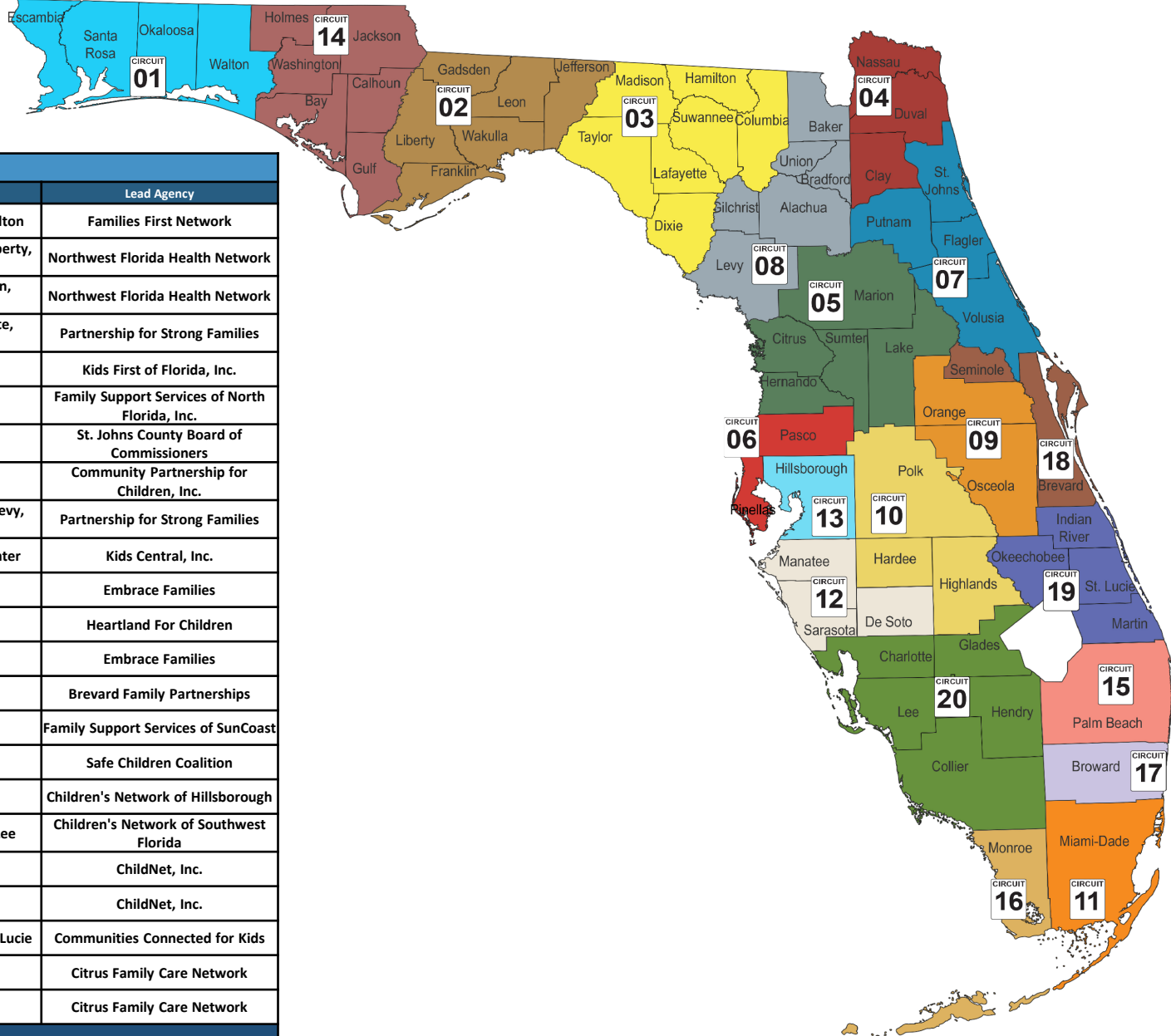
Source: FSFN - Child Placement Agreement Status for Children in Out-of-Home Care On-Demand Listing - OCWDRU Report #1256  
Criteria: Children with a CPA Effective Date.

Percent of Children with an Active Completed CPA			
Data as of 01/07/2024			
Agency	Total Active CPA's	CPA's Fully Completed	% of Completed CPA's
CHS	30	18	60%
LSF	30	22	73%
OHU	5	3	60%
<b>Total</b>	<b>65</b>	<b>43</b>	<b>66%</b>

Source: FSFN - Child Placement Agreement Status - OCWDRU Report #1256  
Criteria: Children with an CPA Effective Date.



# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	North West	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network
3	North East	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	Sun Coast	Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	South East	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network