

Performance & Quality Improvement (PQI) Report

Data for week ended Sunday, January 21, 2024



Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties



Community Based Care Lead Agency Scorecard

FY 23-24, Quarter 1 Performance

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Quarterly Scheduled FSN Report #	1272	1156	1157	1158	1159	1160	1162	1161	1163	1164	1165	1166
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/22 to 06/30/23	07/01/22 to 06/30/23	01/01/22 to 12/31/22	10/01/22 to 09/30/23	10/01/21 to 09/30/22	10/1/22	10/1/20 to 09/30/21	10/01/22 to 09/30/23	9/30/23	9/30/23	10/01/22 to 09/30/23	9/30/23
Brevard Family Partnership	11.13	94.93%	95.44%	99.76%	29.24%	53.39%	87.82%	4.70	97.21%	94.79%	80.65%	60.43%
ChildNet-Broward	5.97	95.86%	96.54%	99.71%	31.96%	50.33%	86.98%	4.42	95.37%	88.67%	71.23%	65.94%
ChildNet-Palm Beach	8.62	96.77%	97.54%	99.70%	35.87%	60.89%	95.53%	4.04	98.08%	92.86%	90.20%	62.72%
Childrens Network of SW Florida	4.70	97.08%	97.39%	99.85%	33.43%	59.68%	92.86%	7.16	98.33%	95.35%	88.64%	59.41%
Childrens Network-Hillsborough	6.05	97.20%	94.92%	98.38%	24.57%	32.73%	87.16%	9.52	88.64%	70.71%	65.57%	56.46%
Citrus Health Network	4.95	96.05%	98.43%	99.69%	23.93%	45.95%	90.08%	3.78	95.58%	96.88%	94.03%	59.65%
Communities Connected for Kids	10.35	93.96%	95.54%	99.89%	37.06%	67.54%	88.97%	4.57	98.37%	96.20%	88.46%	69.92%
Community Partnership for Children	6.82	97.28%	96.48%	99.75%	26.67%	53.67%	85.71%	3.94	97.71%	76.26%	94.12%	62.42%
Embrace Families	9.08	95.23%	97.83%	98.63%	27.38%	41.82%	91.33%	6.20	78.77%	55.80%	77.78%	54.96%
Family Integrity Program	0.00	98.52%	96.85%	99.71%	27.27%	85.71%	76.00%	4.95	98.25%	95.00%	85.71%	40.00%
Family Support Services of North Fla	7.39	96.12%	96.85%	99.62%	23.33%	52.65%	95.26%	5.54	95.69%	82.52%	88.10%	51.30%
FSS Suncoast	7.08	96.53%	95.88%	99.00%	26.13%	45.85%	90.86%	6.93	75.62%	50.39%	59.49%	57.48%
Heartland for Children	7.98	94.37%	98.08%	99.84%	28.75%	45.51%	93.05%	4.50	96.89%	91.11%	91.30%	54.87%
Kids Central, Inc.	4.46	95.43%	97.30%	97.09%	25.41%	30.85%	88.58%	7.17	87.89%	64.23%	82.86%	64.34%
Kids First of Florida, Inc.	3.78	99.58%	97.42%	99.92%	21.79%	53.26%	96.15%	3.69	99.46%	84.33%	50.00%	60.47%
NWF Health Network - East	5.34	97.20%	98.10%	99.72%	34.26%	60.00%	94.57%	5.91	97.73%	90.96%	77.27%	53.69%
NWF Health Network - West	12.98	93.75%	95.95%	99.75%	27.76%	47.03%	92.22%	6.05	94.90%	83.83%	91.18%	58.82%
Partnership for Strong Families	9.06	97.72%	97.70%	99.65%	24.55%	44.03%	94.17%	7.22	88.95%	45.23%	78.26%	49.55%
Safe Children Coalition	4.95	97.38%	96.12%	99.32%	35.78%	49.37%	92.17%	4.62	97.62%	88.44%	72.73%	65.12%
Statewide	7.19	96.14%	96.79%	98.88%	28.76%	46.70%	90.91%	5.81	90.97%	76.70%	79.90%	58.76%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Current Month

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
January 2024 as of 01/21/2024		
Report Date Range: 01/01/2024 to 01/31/2024		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	12	99.71%
LSF	7	99.68%
OHU	11	99.80%
NTF	1	99.91%
HFC	31	99.74%
Statewide		99.38%
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
Target of 99.5%		

Prior Month End

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
December 2023 as of 01/07/2024		
Report Date Range: 12/01/2023 to 12/31/2023		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	1	99.99% ★
LSF	6	99.91% ★
OHU	6	99.82% ★
NTF	0	100.00% ★
HFC	13	99.90% ★
Statewide		99.58% ★
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
Target of 99.5%		

Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Current
Month

Birth Parent Contact Completed						
January 2024 as of 01/21/2024 (Point in Time)						
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed
CHS	211	74	35.1%	136	36	26.5%
LSF	211	122	57.8%	156	61	39.1%
OHU	173	74	42.8%	126	43	34.1%
TOTAL	595	270	45.4%	418	140	33.5%

Criteria: Children in Out-of-Home Care w/goal of reunification
Source: Daily Ad Hoc Birth Parent Contact FSN

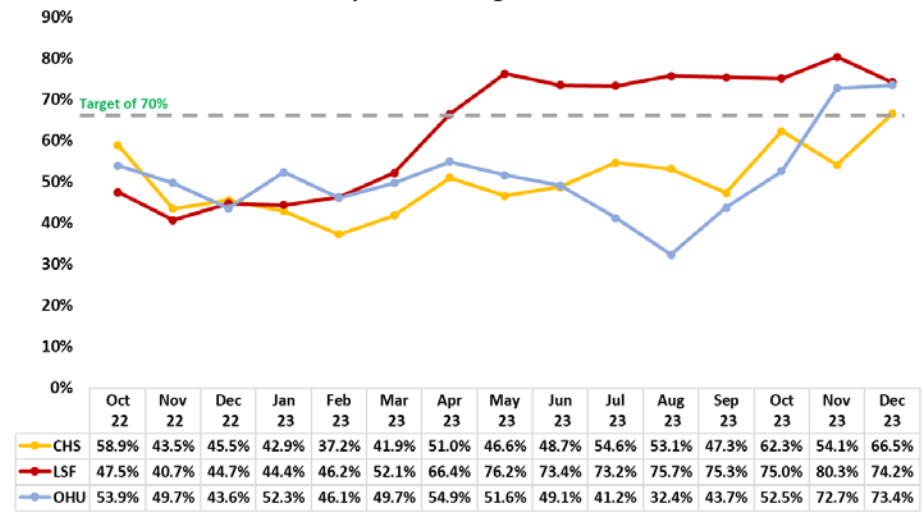
- **Mother Contact**, Target is 70% or above
- **Father Contact**, Target is 50% or above

CMO Referrals for Fatherhood Engagement				
Referrals to Neighbor to Families				
Data as of January 22, 2023				
Month of Referral	CHS	LSF	OHU	Grand Total
22/23 Q4	0	4	10	14
23/24 Q1	24	13	5	42
23/24 Q2	13	6	7	26
Jan 24	2	8	0	10
Total Referrals	39	27	12	78
Active Referrals	29	23	10	62

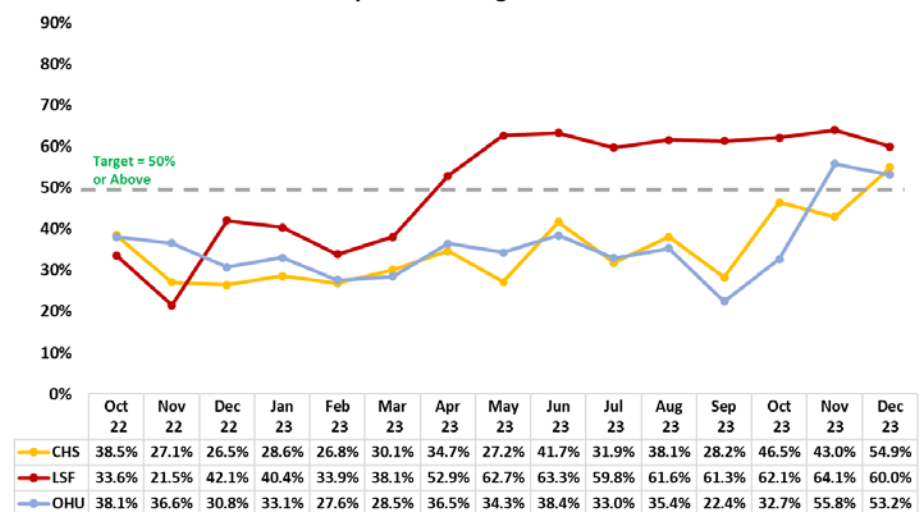
*Partial Month
Source: Neighbor to Families Manual Fatherhood Tracking Sheet



Percent of Mother's Seen in the Month, Required to be Seen
Monthly Trend Through December 2023



Percent of Father Seen in the Month, Required to be Seen
Monthly Trend Through December 2023



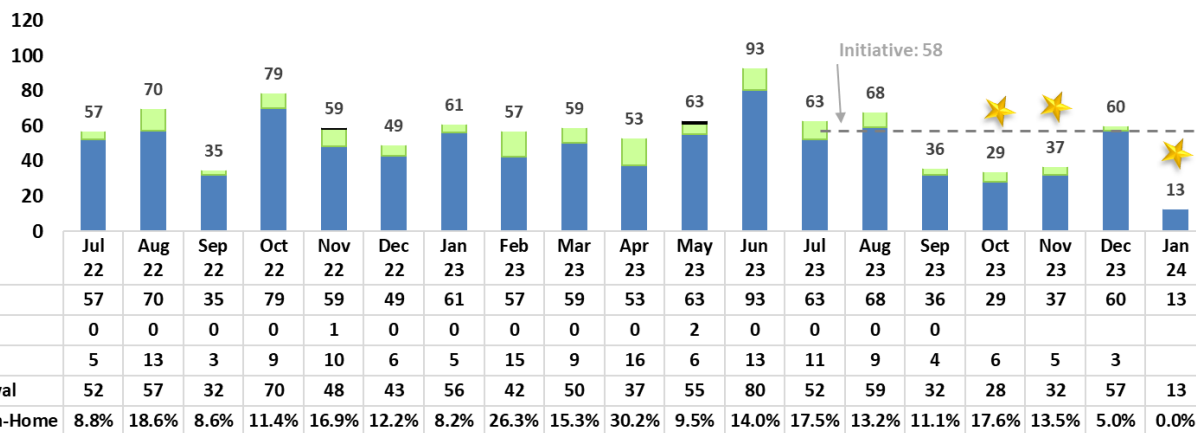
Case Transfer Staffing Data

Case Transfer Data For Fiscal Year 2023/24 - Data as of 01/21/2024

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	23-24 Totals	22-23 Totals	21-22 Totals	20-21 Totals	19-20 Totals	18-19 Totals	17-18 Totals	16-17 Totals	15-16 Totals	14-15 Totals	13/14 Totals		JUL	AUG	SEPT	OCT	NOV	DEC	JAN	23-24 Totals	22-23 Totals	21-22 Totals	20-21 Totals	19-20 Totals	18-19 Totals	17-18 Totals	16-17 Totals	15-16 Totals	14-15 Totals	13/14 Totals	
Number of Children																		NON-JUDICIAL IN HOME SERVICES																				
CHS	24	33	13	6	9	10	6	101	347	358	426	414	460	349	416	391	259	304	CHS	10	2	0	0	0	0	0	12	85	116	136	90	110	48	102	83	13	35	
LSF	22	32	12	14	13	14	3	110	401	355	443	439	482	349	442	403	251	303	LSF	6	8	2	0	0	0	0	16	98	95	97	112	93	66	119	82	16	34	
NTF	0	0	43	25	33	22	1	124	0	0	0	0	0	0	0	0	0	0	NTF	0	0	43	25	36	22	1	127	0	0	0	0	0	0	0	0	0	0	
OHU Polk	10	4	2	12	3	7	1	39	141	147	162	177	196	253	426	388	253	312	OHU Polk	5	2	0	0	0	0	0	7	25	31	65	31	52	44	113	89	44	73	
One Hope	34	52	31	23	33	36	1	210	439	503	550	518	548	527	586	358	460	380	One Hope	0	0	0	0	0	0	0	0	53	35	45	32	41	49	67	52	23	17	
Total	90	121	101	80	91	89	12	584	1328	1363	1581	1548	1686	1478	1870	1540	1223	1299	Total	21	12	45	25	36	22	1	162	261	277	343	265	296	207	401	306	96	159	
Out of Home Care																		OCS / ICPC Courtesy Supervision																				
CHS	11	30	13	6	9	6	5	80	229	200	220	240	262	226	253	230	176	153	CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	28	0	2
LSF	13	23	8	12	9	13	3	81	237	188	267	253	291	218	259	218	165	177	LSF	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	40	1	1
OHU Polk	3	1	2	8	2	7	1	24	98	103	75	91	116	164	265	235	175	125	OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	29	0	0
One Hope	16	18	10	0	13	24	1	82	102	113	150	106	125	133	136	71	130	48	One Hope	16	30	20	22	19	12	0	119	270	338	351	360	363	313	355	217	277	291	
Total	43	72	33	26	33	50	10	62	666	604	712	690	794	741	913	754	646	503	Total	16	30	20	22	19	12	0	119	270	338	353	360	363	315	359	314	278	294	
IN - HOME JUDICIAL																		Reinstatement of Protective Services Supervision (Notice of Hearings)																				
CHS	3	0	0	0	0	0	0	3	10	4	17	38	48	35	27	30	41	68	CHS	0	0	0	0	0	0	0	0	17	17	26	8	12	17	17	7	9	19	
LSF	2	1	0	0	0	0	0	3	10	16	23	40	37	27	24	37	23	52	LSF	0	0	0	1	0	1	0	2	35	46	36	10	41	18	20	16	17	29	
OHU Polk	0	0	0	0	1	0	0	1	0	2	10	40	20	20	29	11	12	63	OHU Polk	0	0	0	4	0	0	0	4	1	2	7	8	2	10	13	9	14	30	
One Hope	0	4	1	0	1	0	0	6	6	6	4	8	11	24	22	8	19	13	One Hope	0	0	0	1	0	0	0	1	4	0	0	0	7	2	4	9	10	6	
Total	5	5	1	0	2	0	0	13	27	28	54	126	116	106	102	86	95	196	Total	0	0	0	6	0	1	0	7	57	65	69	26	62	47	54	41	50	84	

Children Entering Out of Home Care

Heartland for Children
Number of Children Entering OHC by Type of Entry
Monthly Trend Through January 21, 2024



Source: FSFN Report - Children Entering and Exiting Foster Care On-Demand Listing - OCWDRU Report #1182, Excluding Children 18 and Over
Excluding aged 18+ and IL initial placements

Children Re-Entering Out-of-Home Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

Re-Entry
into OHC
Last 2
Weeks

No new re-entry into OHC entered into FSFN in the last 2 weeks

Source: FSFN Data Warehouse Ad Hoc Report,

Scorecard Measures 7 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

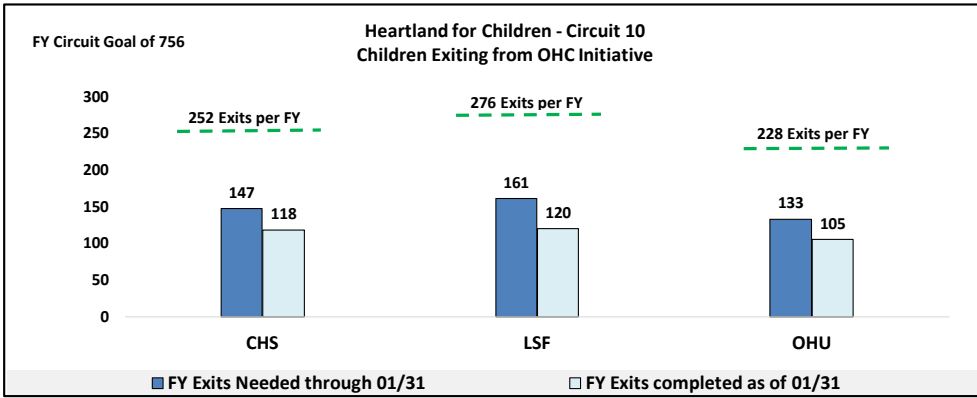
SM07 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 91.7% or Greater

FY 23/24
Contract
Measure

FY 23/24 as of 01/21/2024			
Children Who Do <u>Not</u> Re-Enter Care within 12 Months for Children Achieving Permanency July 2021 - June 2022			
Agency	Maintained No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained
CHS	52	62	83.9%
LSF	36	37	97.3%
OHU	91	93	97.8%
HFC Total	179	192	93.23%
Statewide	2,816	3,076	91.55%

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing, Report #1100

FY 2023-2024 Exiting Out-of-Home Care Initiative



Children Exiting Out-of-Home Care as of 01/21/2024

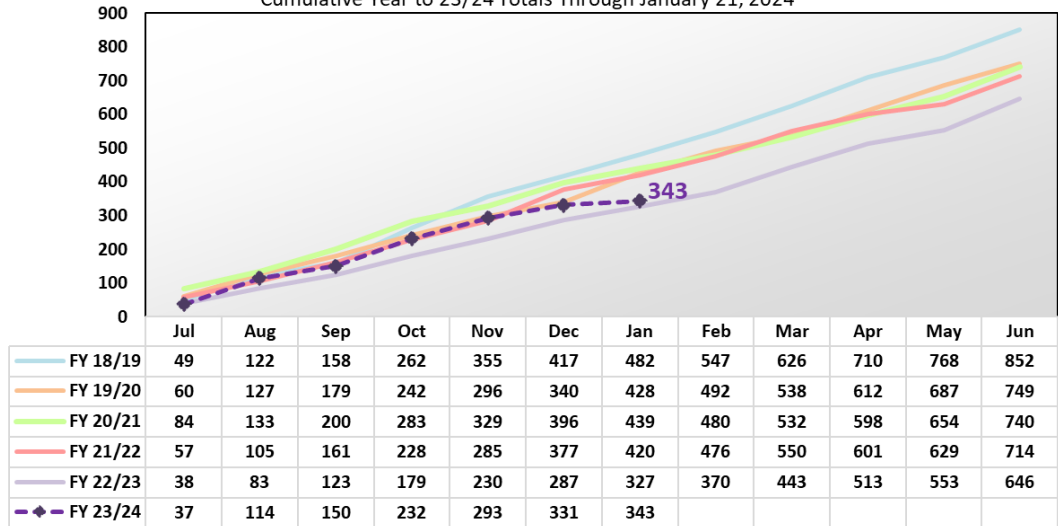
Green: Month's CMO or Circuit reached their monthly exits

Monthly Need Rest of FY	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24
CHS	22	7	23	21	37	22	7	1				
LSF	26	12	22	12	29	22	19	4				
OHU	21	18	32	3	16	17	12	7				
HFC	69	37	77	36	82	61	38	12	0	0	0	0

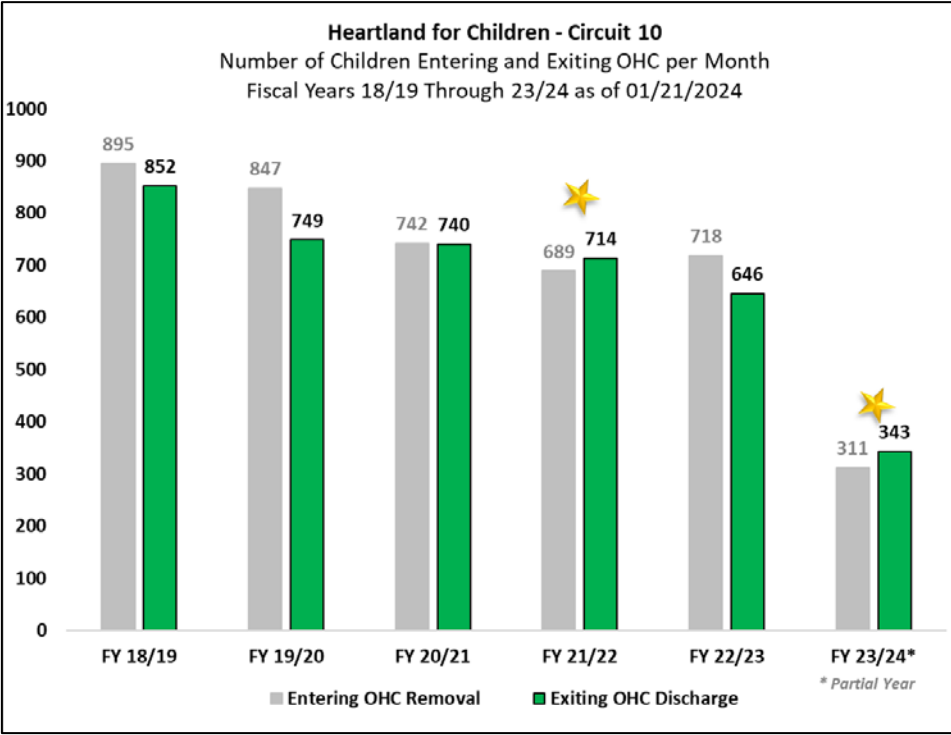
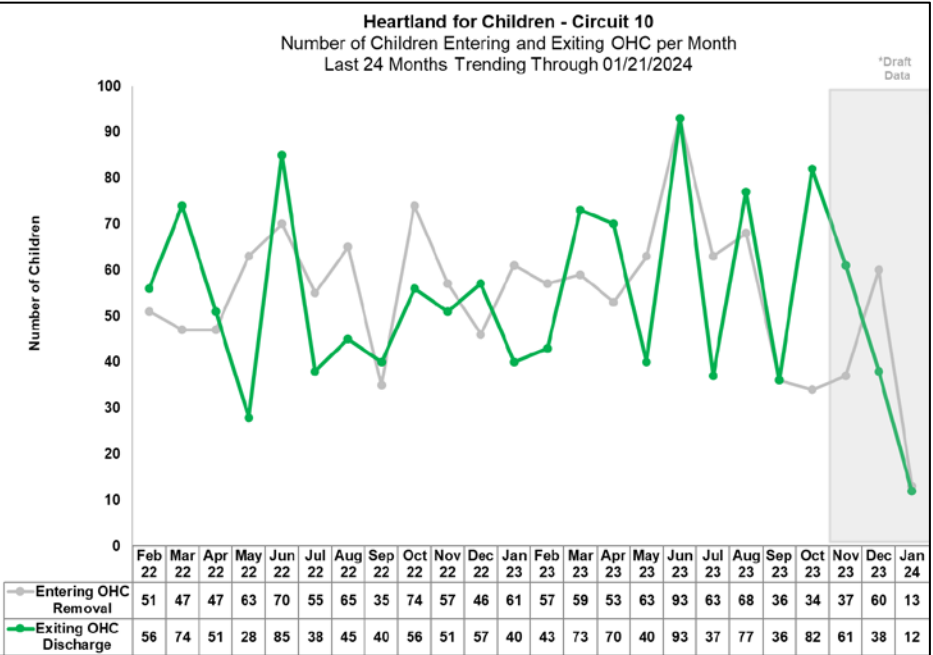
*Partial Month

Source: FSN Report 1182, excluding 18+, EFC

Heartland for Children
Children Exiting Out of Home Care
Cumulative Year to 23/24 Totals Through January 21, 2024



FY 2023-2024 Entering and Exiting Out-of-Home Care – Exit Initiative



Scorecard Measures 5 - Children Achieving Permanency within 12 Months (Fiscal Year 23/24)

Target = 40.5%

Percentage to reach **Yellow** = 36.5%

Scorecard Measure #5 - FY 23/24, Target 40.5%				Percent Timely FY 22/23 (last FY)	% Increase Since 9/24
Agency	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency		
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2022 to June 2023 (as of 01/21/2024)					
CHS	74	254	29.1%	27.8%	9.4%
LSF	71	249	28.5%	18.8%	14.4%
OHU	65	232	28.0%	38.5%	8.2%
HFC Total	210	735	28.57%	28.82%	10.7%
Statewide	2,504	10,164	24.64%	29.15%	8.2%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent



Scorecard Measure #5 -FY 2023 / 2024, Target 40.5%				
Children Achieving Permanency within 0-12 Mths For Children Entering OHC July 2022 - June 2023				
Data as of : 1/21/2024				
Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency	% Increase Since 9/24
CHS	74	254	29.1%	9.4%
141832-CHSFL	0	5	0.0%	0.0%
141834-CHSFL	12	29	41.4%	26.0%
141846-CHSFL	33	86	38.4%	16.4%
141839-CHSFL	9	57	15.8%	0.8%
141835-CHSFL	0	23	0.0%	0.0%
141852-CHSFL	18	35	51.4%	32.1%
14-HFC-CHS ADMIN UNIT	1	1	100.0%	0.0%
LSF	71	249	28.5%	14.4%
141828-LSF	5	15	33.3%	33.3%
141827-LSF	16	37	43.2%	9.1%
141836-LSF	11	24	45.8%	36.2%
141845-LSF	11	36	30.6%	14.4%
141848-LSF	6	32	18.8%	15.3%
141849-LSF	6	44	13.6%	4.3%
141850-LSF	4	21	19.0%	19.0%
141929-LSF	12	38	31.6%	10.5%
14-HFC-LSF ADMIN UNIT	0	2	0.0%	0.0%
OHU	65	232	28.0%	8.2%
142853-OHU-HARDEE	2	47	4.3%	0.6%
142854-OHU-HIGHLANDS	3	3	100.0%	0.0%
142855-OHU-HIGHLANDS	14	45	31.1%	8.4%
140121-OHU-HIGHLANDS	2	8	25.0%	8.3%
142858 OHU-POLK	18	36	50.0%	27.3%
142852-OHU-POLK	8	29	27.6%	3.6%
142856-OHU-POLK	18	64	28.1%	3.1%
HFC Total	210	735	28.6%	16.2%
Statewide	2,504	10,164	24.6%	11.9%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent

Permanency Measure for Children in Out-of-Home Care...

- More than 12 Months in OHC
- More than 24 Months in OHC

Scorecard Measures 6: Percent of children exiting care to a permanent home for children in care 12-23 months,

Target = 43.6%

SM06 - Percentage to reach Yellow = 39.4%

Scorecard Measure #6 - FY 23/24, Target 43.6%				Percent Timely FY 22/23 (last FY)	% Increase Since 9/24
Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/23 (as of 01/21/2024)					
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Permanency		
CHS	31	105	29.5%	37.9%	20.0%
LSF	31	108	28.7%	41.7%	22.2%
OHU	29	99	29.3%	49.0%	6.1%
HFC Total	91	312	29.2%	42.6%	16.3%
Statewide	516	2,104	24.5%	46.2%	14.2%

Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months #1138
*Permanency = adoption, permanent guardianship or reunification w/ parent

Statewide Measure: Percent of children exiting care to a permanent home for children in care 24 months or longer

Target = 30%

Statewide Measure - FY 23/24, Target 30%				Percent Timely FY 22/23 (last FY)	% Increase Since 9/24
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/23 (as of 01/21/2024)					
Agency	Permanency within 12 months	Total Children in OHC 24+ Months	Percent Timely Permanency		
CHS	28	94	29.8%	51.4%	19.3%
LSF	24	128	18.8%	44.3%	11.7%
OHU	23	97	23.7%	42.0%	9.1%
HFC Total	75	319	23.5%	46.2%	13.2%
Statewide	1,508	5,521	27.31%	42.88%	18.1%

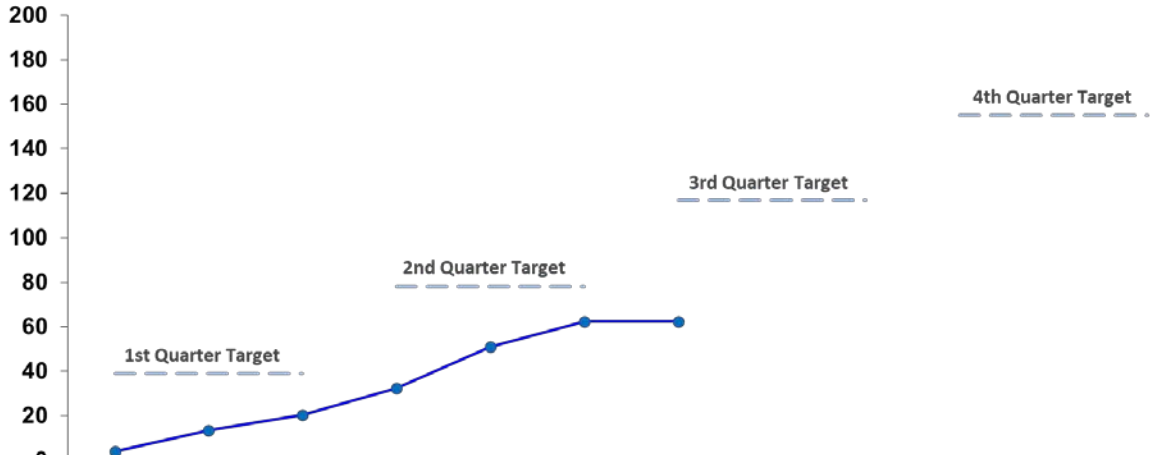
Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer #1197
*Permanency = adoption, permanent guardianship or reunification w/ parent

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Adoption Finalizations for FY 23-24

FY 2023-2024 Quarterly Adoption Target				
CMO	Q1	Q2	Q3	Q4
CHS	11	11	11	11
LSF	15	15	15	14
OHU	13	13	13	13
Cumulative Total	39	78	117	155



	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Finalized	4	13.5	20.5	32.5	51	62.5	62.5					
Target	39	39	39	78	78	78	117	117	117	155	155	155

Upcoming Finalization Dates

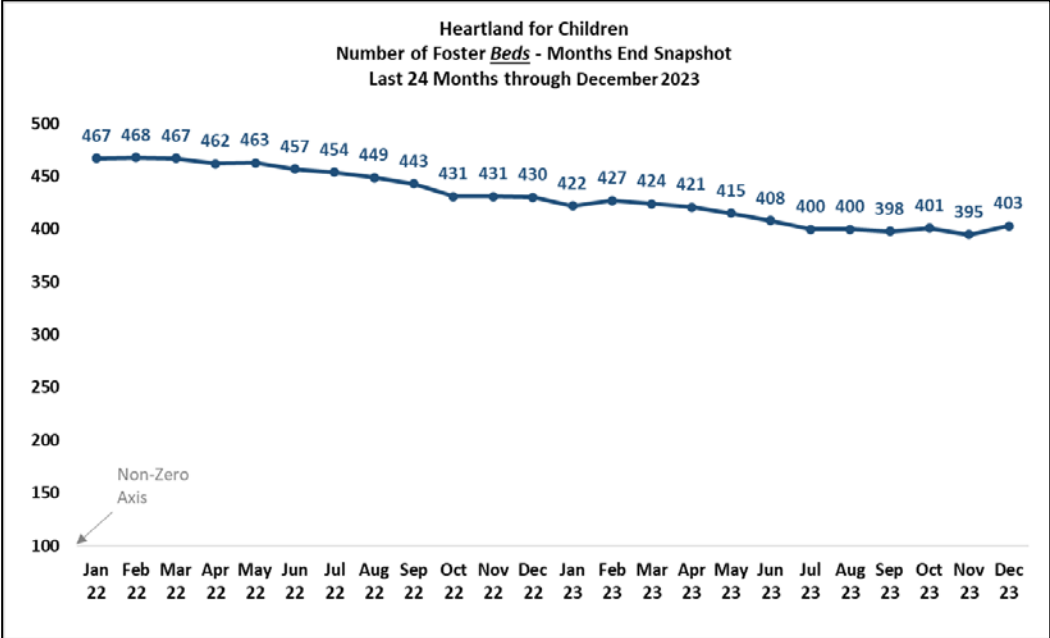
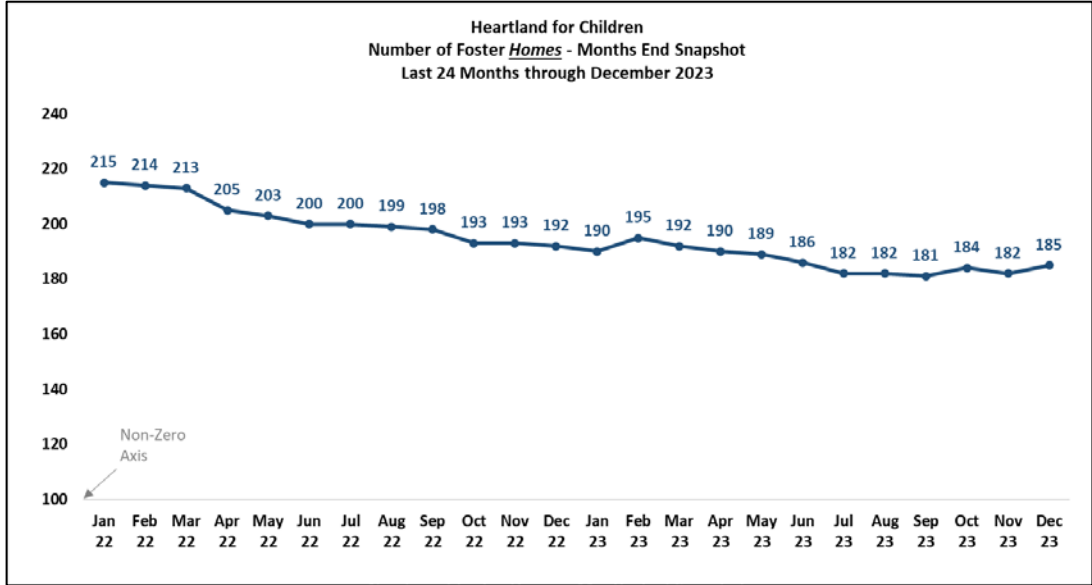
- January 24, 2024
- February 14 & 21, 2024
- March 13 & 20, 2024

Source: HFC Adoption Database; Data-as-of: January 21, 2024

Adoption Finalizations FY 23-24 - <u>2nd Quarter</u> as of 01/21/2024			
CMO	Finalized Adoptions YTD	Quarter Target	Quarter Target Met
CHS	25.5	22	115.9%
LSF	19.5	30	65.0%
OHU	17.5	26	67.3%
Total	62.5	78	80.1%

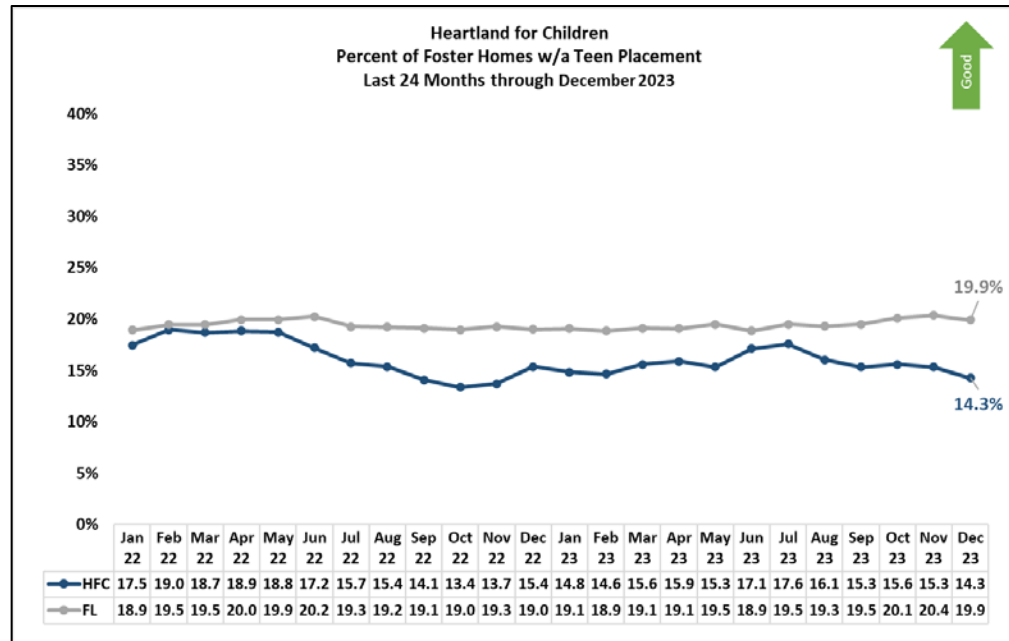
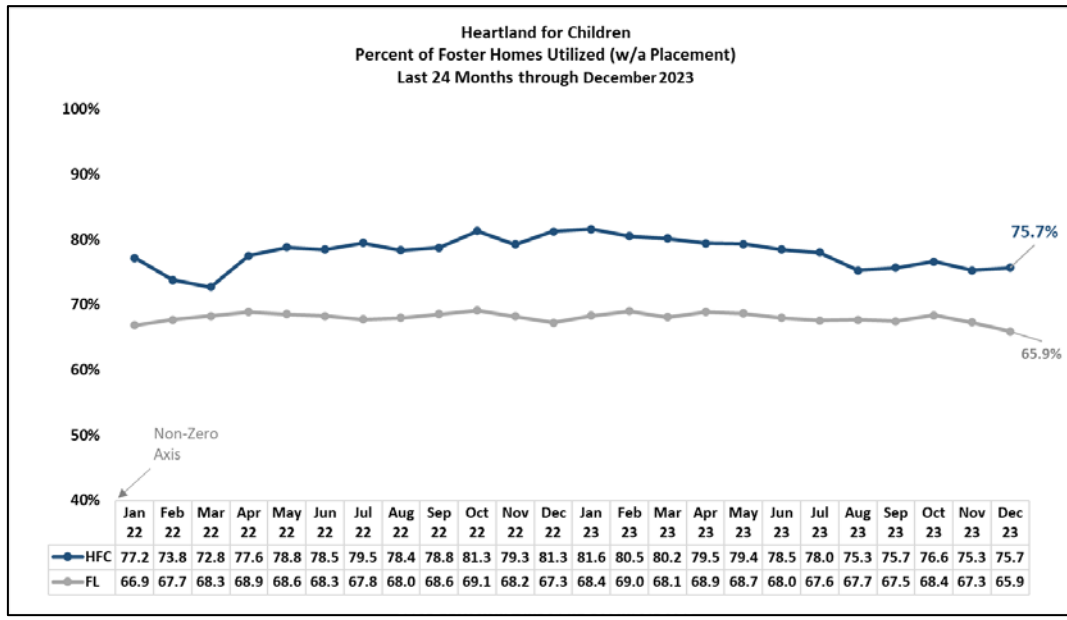
Number of Foster Homes and Foster Bed Capacity

24 Month Trend



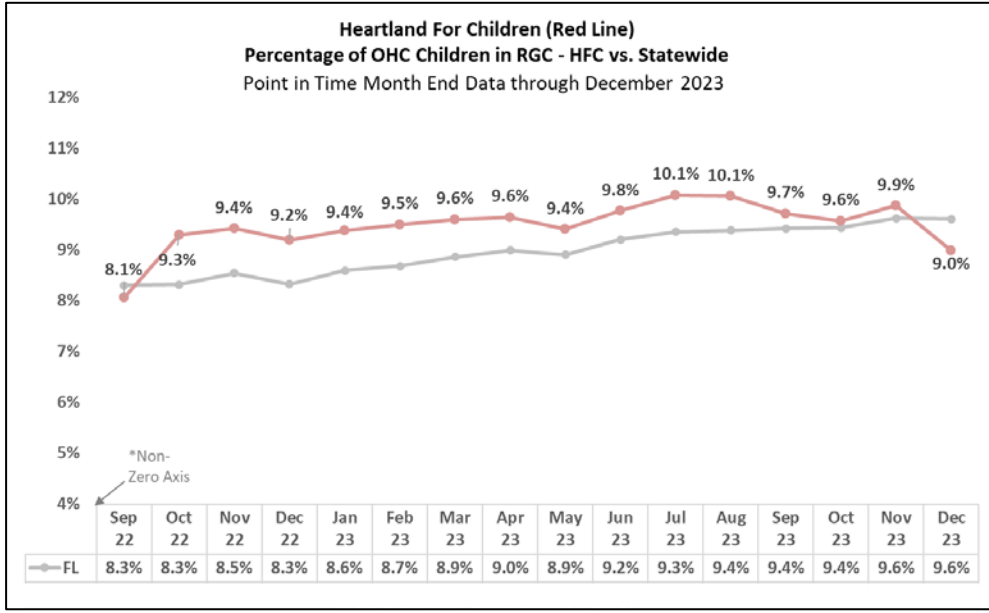
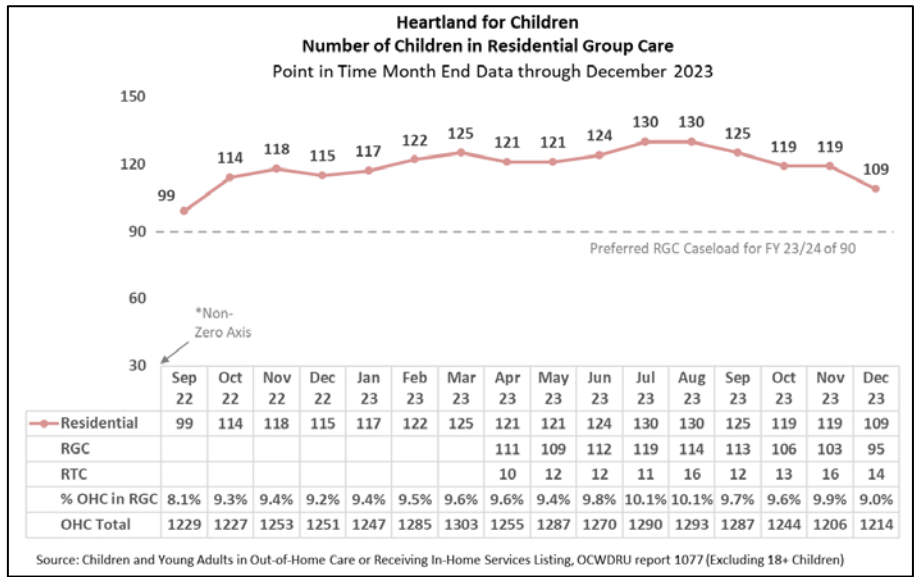
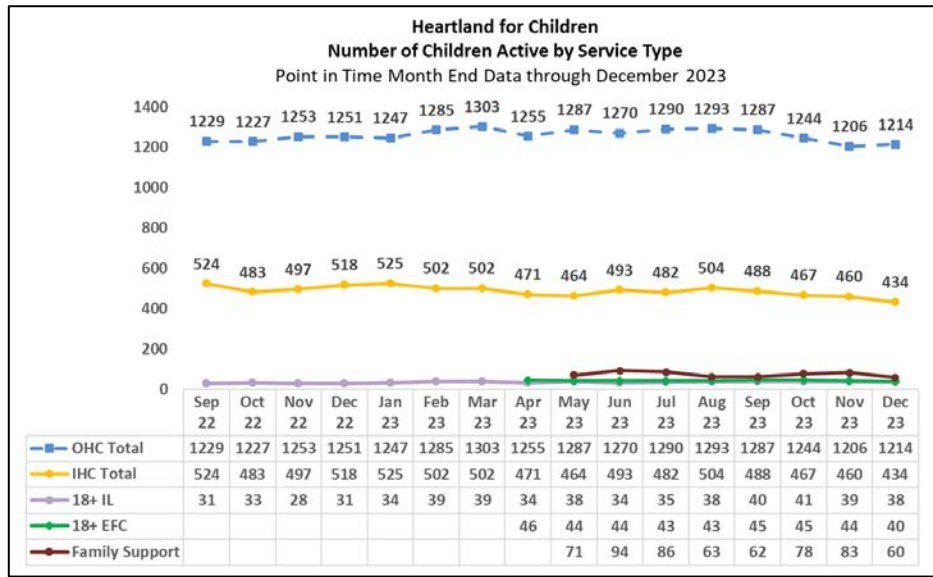
SOURCE: HEARTLAND FOR CHILDREN
LEVELS OF LICENSURE REPORTS AND DETAILS FROM REPORTS (EXCLUDING LEVEL 3 HOMES)
*IF THE PLACE IS PLACED IN REPORTS WITH REPORT DATE, CHILDREN ACTIVE TO RETRIEVE CHILD ABUSE

➤ Percent of Foster Home Utilization
➤ Teen Placement in a Foster Home



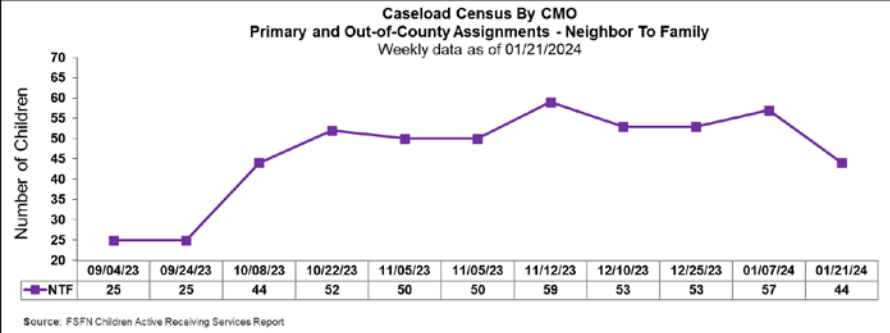
SOURCE: HFC
LEVELS OF LICENSURE REPORTS FROM DETAILED MONTHLY REPORTS (EXCLUDING LEVEL 1 KIDS)
TEEN PLACEMENTS: LICENSED REPORTS FROM REPORTS, CHILDREN ACTIVE TO RETRIEVE CHILD ABUSE

➤ Children Served at Month End by Service Type
➤ Number and Percent of Children Served in Residential Care



Caseload Census Information

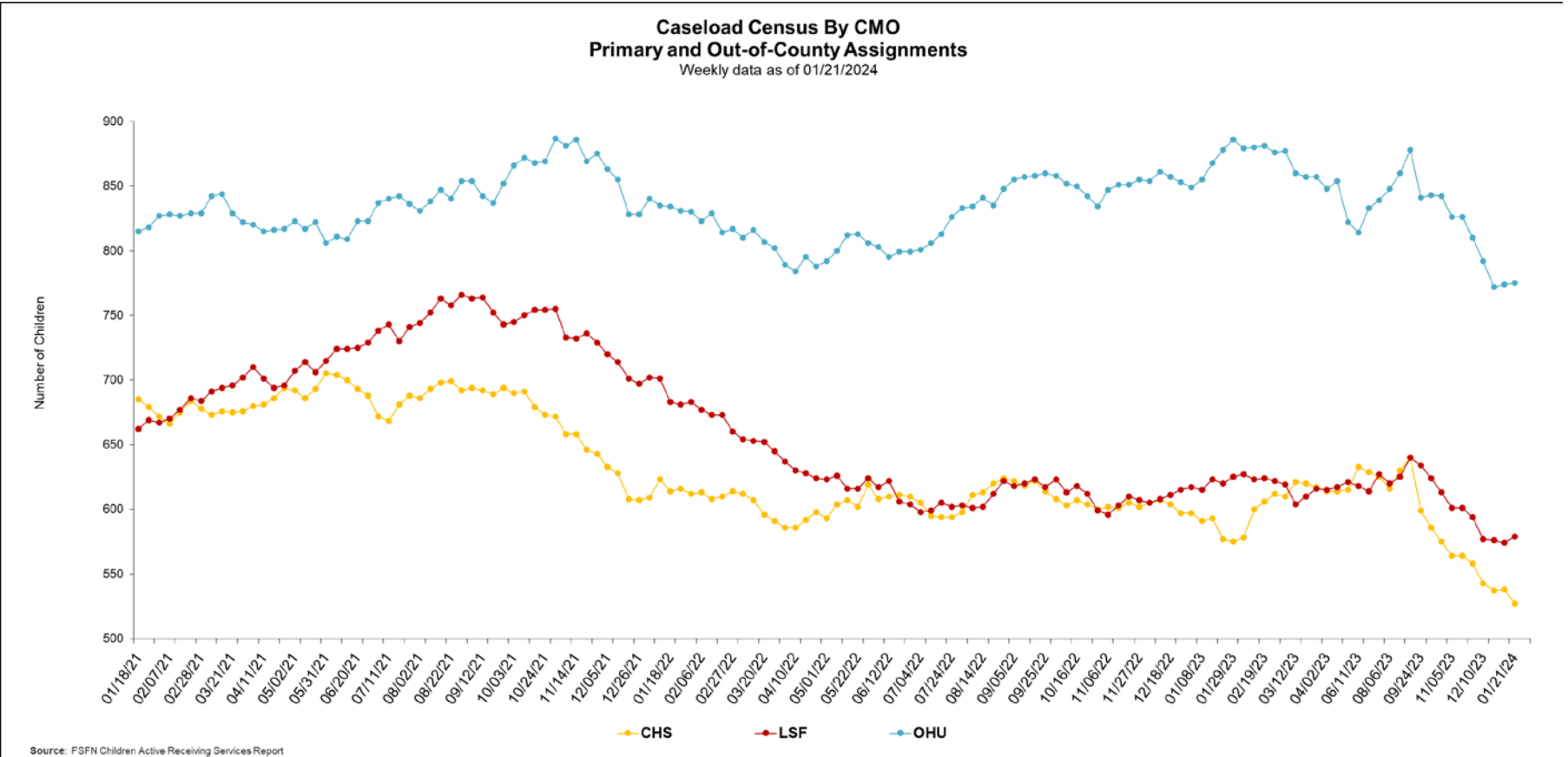
CBC Services Weekly Caseloads By CMO



Number of Children by CMO

Last 6 Reporting Periods

Agency	11/5/2023	11/12/2023	12/10/2023	12/25/2023	1/7/2024	1/21/2024
CHS	564	558	543	537	538	527
LSF	601	594	577	576	574	579
OHU Primary	579	564	560	551	555	557
OHU/OCS	247	246	232	221	219	218
OHU Total	826	810	792	772	774	775
NTF	50	59	53	53	57	44
HFC Total	2,042	2,022	1,966	1,939	1,944	1,926



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 01/07/2024

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	5	10	7	1	23	26.8
LSF	2	7	19	3	0	31	22.0
OHU	1	7	10	6	7	31	31.5
# of CMs	3	19	39	16	8	85	26.7

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers w/ Primary Caseload	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	23	5	21.7%
LSF	31	9	29.0%
OHU	31	8	25.8%
HFC	85	22	25.9%

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

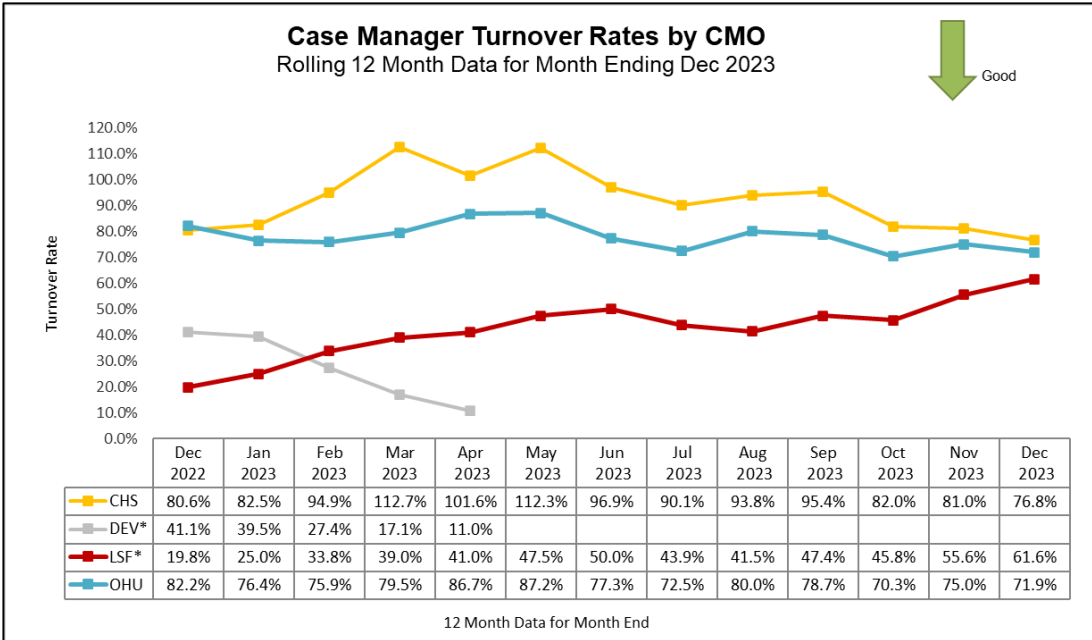
Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended Dec 2023		
CMO	Case Manager	Case Manager Supervisor
CHS	82.0%	55.6%
LSF*	45.8%	24.0%
OHU	70.3%	57.1%

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- **DEV:** Mar-22 to Jun-22 (4 months)
- **LSF:** Jul-22 to Feb-23 (8 months)



Caseload Census by Case Manager and Organization

Data as of 01/21/2024

Caseload of 1 - 5 Children (-1)		
CMO	Case Workers	#
NTF	Conklin, Danielelle	4
NTF	Tetreault, Taylor	3
OHU	Ventura, Armando	2
LSF	Forbes, Sabrina	1
LSF	Collins, Sara	1
NTF	Jones, Gwendolyn	1

Caseload of 16 - 24 Children (+1)		
CMO	Case Workers	#
CHS	Kaina, Kelly	24
CHS	Bain, Claire	24
OHU	Dedrick, Dawn	24
LSF	Evans, Mikayla	24
OHU	Garcia, Anakeidie	24
OHU	Mcgahee, Timika	24
CHS	Sisk, Sarah	24
LSF	Londono, Reina	23
CHS	Bruce, Kortney	23
CHS	Meola, Laura	23
OHU	Thompson, Wyshana	23
OHU	Brutus, Marie	23
OHU	Southall, Akeva	23
LSF	Willingham, Jadashia	21
LSF	McNulty, Andriea	21
OHU	Young, Vanessa	20
LSF	Blackwood, Sandra	20
OHU	Mullis, Felicia	20
LSF	Brown, Desiree	20
OHU	Cherident, Camy	20
LSF	Hettmansperger, Katelin	20
LSF	Morris, Alundrea	19
LSF	Cruz, Veronica	19
CHS	Rodgers, Aleah-Faith	19
CHS	Harker, Aleah	19
LSF	Escartin Vega, Kathia	18
LSF	Lynch, Rodina	18
LSF	Johnson, Tania	18
LSF	Bickel, Sherry	18
LSF	Ramnaugh, Shan	18
LSF	Lott, Carla	18
LSF	Brown, Ciara	17
CHS	Lopez, Lena	16
CHS	Sales, Nura	16
LSF	Coleman, Tangelo	16
CHS	Sawyer, Jonathan	16
LSF	Pierce, Pamela	16
OHU	Valencia, Alejandro	16
LSF	Williams, Careatha	16

Caseload of 25 - 29 Children (+1)		
CMO	Case Workers	#
OHU	Johnson, Randi	29
CHS	Fort, Angela	29
CHS	Hiers, Katherine	28
OHU	Pizarro, Frances	28
CHS	Mcbride, Hannah	28
OHU	Reyes, Jasmine	28
LSF	Renfro, Andrew	28
CHS	Pression, Alexa	27
OHU	Kohn, Ludessa	27
OHU	Bello, Bianca	26
CHS	Beasley, Charlita	26
CHS	White, Melinda	26
LSF	Pamphile, Emmanuella	26
CHS	Angulo, Kayla	26
OHU	Price, Sydney	25
LSF	Bon-Fiol, Nikol	25

Caseload of 30+ Children (-1)		
CMO	Case Workers	#
OHU*	Bailon, Margarita	52
OHU*	Washington, Woodrica	46
OHU*	Fuentes, Norma	46
OHU*	Smith, Lorie	46
OHU*	Villegas, Anna	42
OHU*	Simmons, Shannon	33
CHS	Mcphail, Allissa	31
OHU	Cleveland, Tammy	30

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
CHS	Cortes, Jennifer	5
CHS	Luskey, Taylor	4
LSF	O'Connor, Michelle	1
OHU	Colon, Lisette	1

Caseload of 6 - 15 Children (-1)		
CMO	Case Workers	#
LSF	Blocker, Amanda	15
CHS	Hook, Kathryn	15
LSF	Lee, Tamar	15
LSF	Louis, Rachele	15
CHS	Bunino, Giosue	14
OHU	Nettles, Markisha	14
LSF	Franklin, Yoshika	13
OHU	Board, Brianna	13
OHU	Howe, Danielle	12
LSF	Ellis, Darren	12
CHS	Dawes, Dominique	12
NTF	Cruz, Ana	12
LSF	Pena, Yulissa	11
OHU	Shay, Ryan	11
CHS	Bates, Brittany	10
CHS	Whiting, Kari	10
LSF	Stremy, Suzette	10
OHU	Sausaman, Allison	9
OHU	Dellinger, Michael	9
OHU	Hadad, Nagjonna	8
NTF	Mattison, Sharon	7
NTF	Wolf, Lauren	7

Circuit 10 Children Active by Assignment Role for CMO TAYS, FTC and Adoption Workers

Data as of 01/21/24

Case Worker	Pri.	Sec.	OOO	Grand Total
Mills, Clyatt	10	0	0	10
FTC - CHS	10	0	0	10
Nieves, Carlos	17	11	0	28
Humber, John	15	16	0	31
TAYS - CHS	32	27	0	59
Cortes, Jennifer	5	33	0	38
Dawes, Dominique	12	8	0	20
Whiting, Kari	10	7	0	17
Adoption - CHS	27	48	0	75
Peralta, Joshua	30	0	0	30
Jones, Dane	0	35	0	35
TAYS - LSF	30	35	0	65
Collins, Sara	1	8	0	9
Parrish, Elizabeth	0	25	0	25
Hampton, Sharday	0	8	0	8
Adoption - LSF	1	41	0	42
Metelus, Getro	1	22	1	24
Sandbrook, Mary	10	27	0	37
Vazquez, Roger	7	38	2	47
TAYS - OHU	18	87	3	108
Howe, Danielle	12	1	0	13
Nettles, Markisha	14	4	0	18
Southall, Akeva	23	2	0	25
Adoption - OHU	49	7	0	56
TAYS Total	80	149	3	232
Adoptions Total	77	96	0	173

Pri. = Primary - Sec. = Secondary - OOO = Out of County
Data Source: FSN Report - Children Active Receiving In-Home or Out-of-Home Services Daily Listing by District

*These OHU case managers contain caseloads that are over 65% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases). All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors, FTC Facilitators & Resigned CMs carrying cases Orange = Terminated Workers Carrying Caseloads in FSN

Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 01/21/2024						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	382	100.0%	96.3%	88.4%	97.4%	94.1%
LSF	446	100.0%	97.5%	91.6%	97.8%	95.6%
OHU	397	99.7%	98.2%	90.1%	96.7%	95.0%
HFC	1225	99.9%	97.4%	90.1%	97.3%	94.9%

Source: FSFN report 1009 "Source: "Healthcare Service Information for OHC"

Health Information in FSFN as of 01/21/2024				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	14	29	10
LSF	0	11	25	10
OHU	1	7	25	13
HFC	1	32	79	33

Source: "Healthcare Service Information for OHC - Report 1009"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95%

Scorecard Measure #9 Children Receiving Medical Services Within Last 12 Mths Daily Snapshot as of 01/21/2024			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	368	382	96.3%
LSF	435	446	97.5%
OHU	390	397	98.2%
HFC Total	1193	1225	97.4%
Statewide	16,971	18,522	91.6%

Source: FSFN report 1096 – Children in OHC Who Received Medical Services in the Last Twelve Months

Scorecard Measure #10 Children Receiving Dental Services Within Last 7 Mths Daily Snapshot as of 01/21/2024			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	222	251	88.4%
LSF	273	298	91.6%
OHU	227	252	90.1%
HFC Total	722	801	90.14%
Statewide	9,687	12,603	76.86%

Source: FSFN report 1093 – Children in OHC Who Received Dental Services in the Last Seven Months

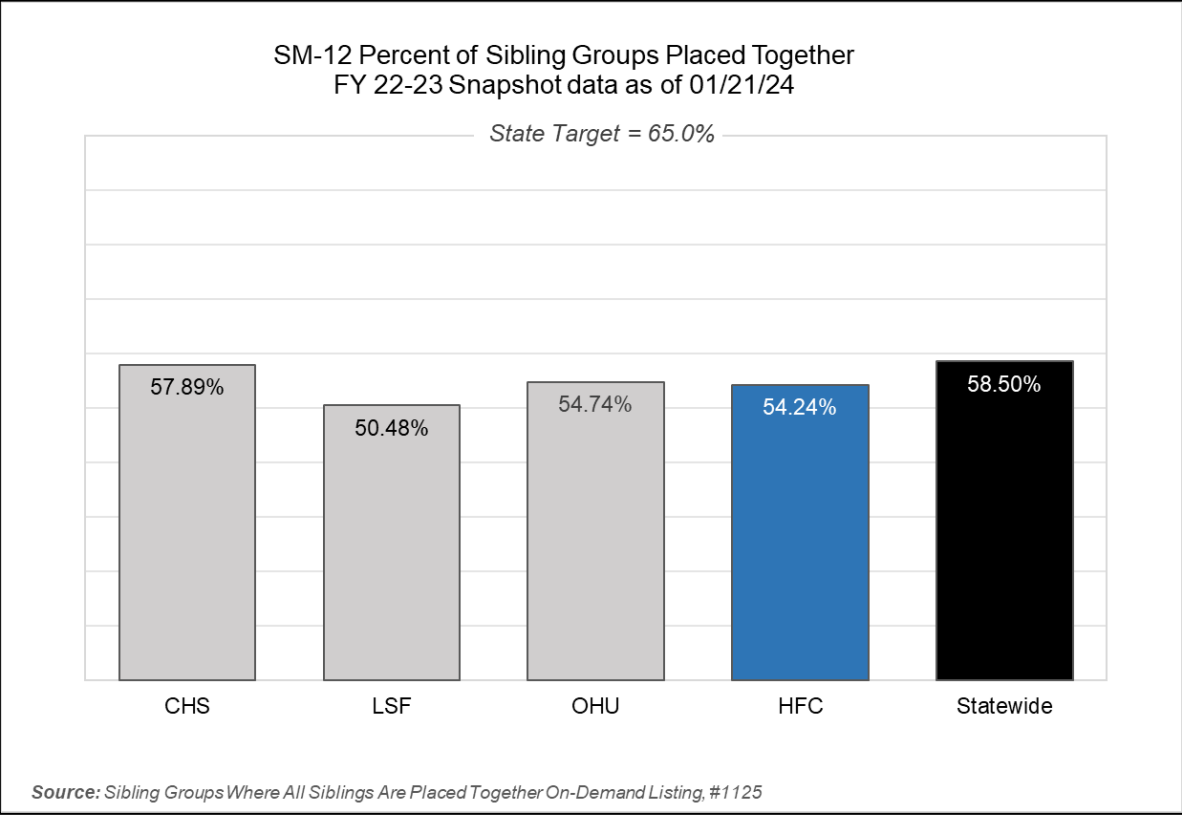
Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of sibling groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together FY 22-23 Snapshot data as of January 21, 2024			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	55	95	57.89%
LSF	53	105	50.48%
OHU	52	95	54.74%
HFC	160	295	54.24%
Statewide	2,597	4,439	58.50%

Source: Sibling Groups Where All Siblings Are Placed Together On-Demand Listing, #1125

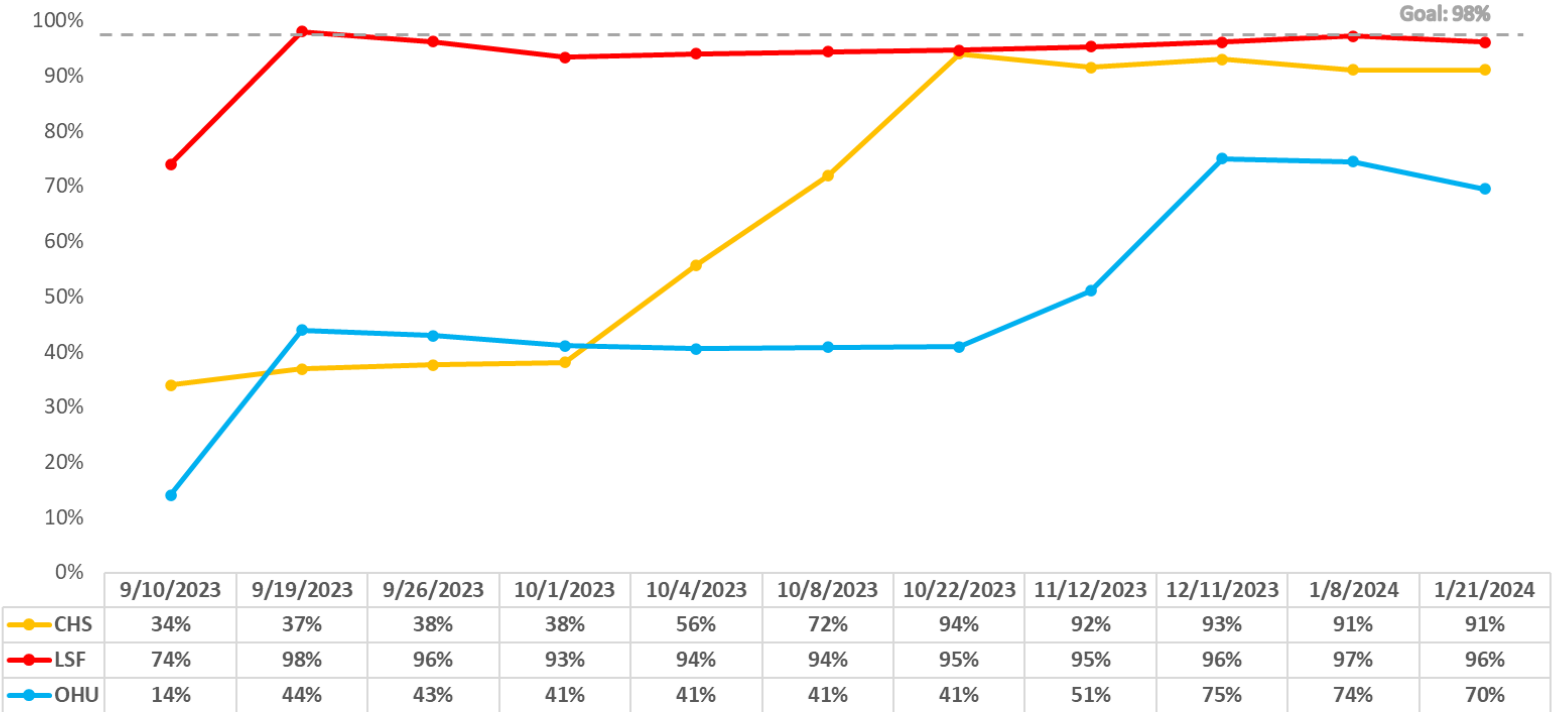
Number of sibling groups to achieve SM12 target – 28 Sibling Groups



School Enrollment Updated in FSFN for School Year 23/24			
CMO	Updated School Record	Eligible Children in OHC	Percent Updated
CHS	224	246	91%
LSF	246	256	96%
OHU	169	243	70%
Total	639	746	86%

Percentage of Eligible Children in OHC and Enrolled in School, Year 23/24

Data as of 01/21/2024



Enrolled - Children in OHC who have been enrolled in schooling after 8/1/2023

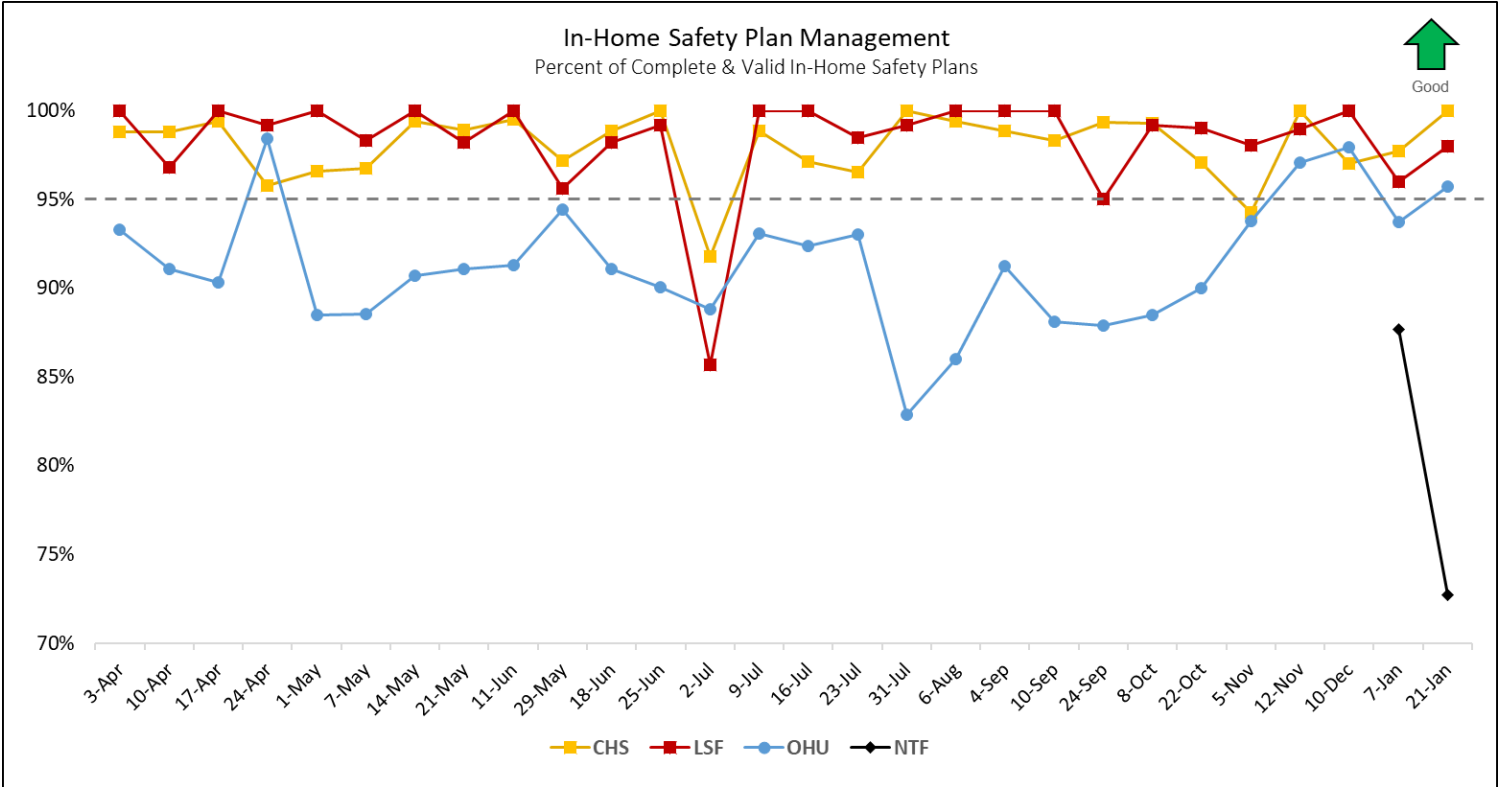
*Source Report: FSFN - School Enrollment Listing for Eligible Children and Young Adults in Out-of-Home Care - Report #1217

In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Data as of 01/21/2024				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	0	113	113	100.0%
LSF	2	97	99	98.0%
OHU	4	89	93	95.7%
NTF	12	32	44	72.7%
HFC Total*	18	331	349	94.84%

Source Report: Case Management Safety Management Listing - OCWDRU Report #1301
Target of 95%



Source: FSN Report 1301 "Case Management Safety Management Listing"

Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; Data-as-of: 01/21/2023

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	5	2	3
LSF	7	2	5
OHU	6	1	5
Total	18	5	13

Child Placement Agreement Errors

Active CPA's with errors and non-active CPA's needing closure.

Child Placement Agreement Errors Data as of 01/21/2024									
<i>The 27 active CPA's with errors contain the 40 total errors.</i>									
Agency	Total CPA's Needing Correction	Non-Active CPA's Needing Closure	Total Active CPA's not Completed		New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	No Provider Listed	Total Errors
CHS	15	1	14		6	9	1	4	20
LSF	14	3	11		4	6	5	1	16
OHU	3	1	2			2	1	1	4
Total	32	5	27		10	17	7	6	40

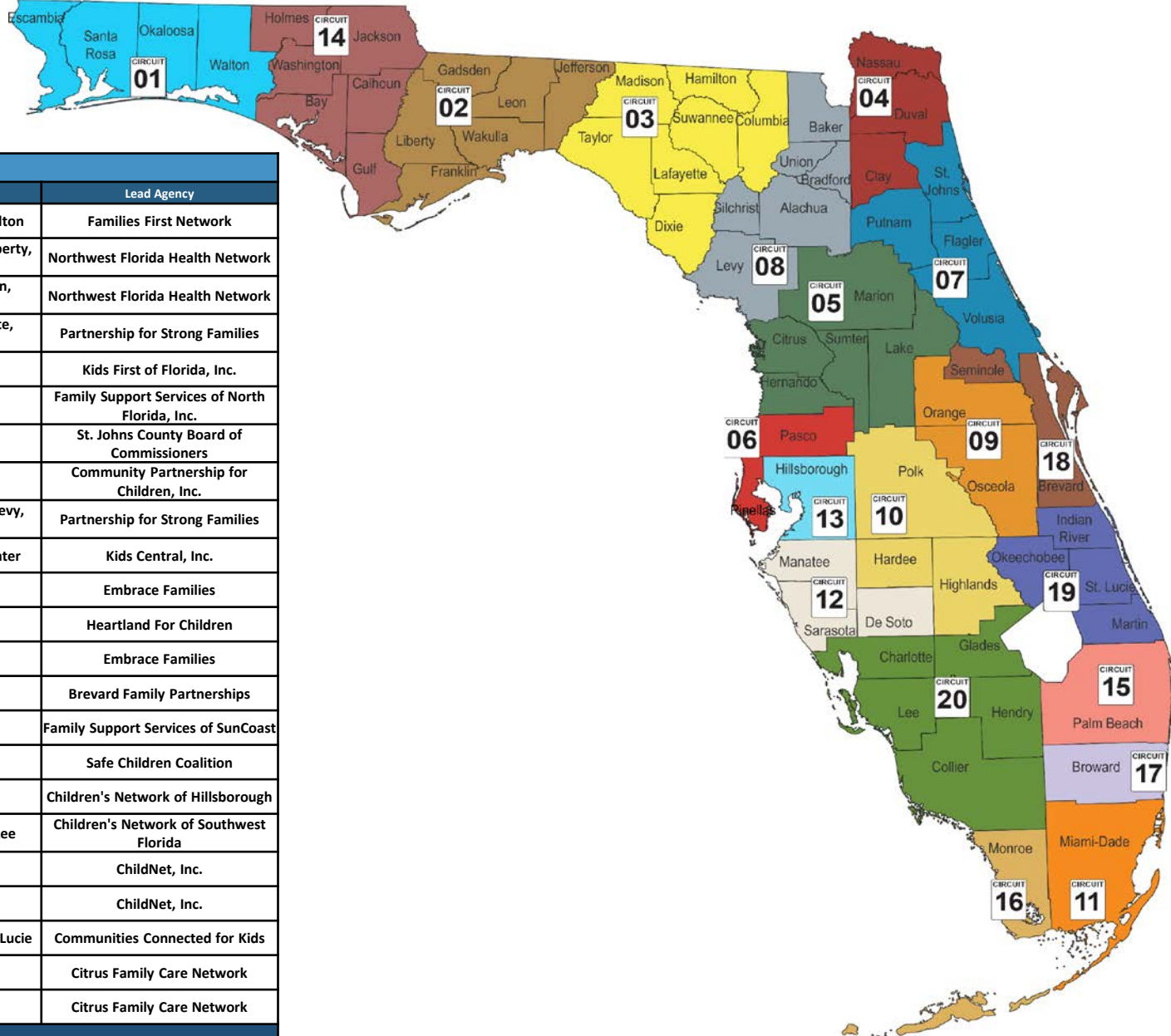
Source: FSFN - Child Placement Agreement Status for Children in Out-of-Home Care On-Demand Listing - OCWDRU Report #1256
Criteria: Children with a CPA Effective Date.

Percent of Children with an Active Completed CPA Data as of 01/21/2024			
Agency	Total Active CPA's	CPA's Fully Completed	% of Completed CPA's
CHS	32	18	56%
LSF	30	19	63%
OHU	6	4	67%
Total	68	41	60%

Source: FSFN - Child Placement Agreement Status - OCWDRU Report #1256
Criteria: Children with an CPA Effective Date.



Community Based Care Lead Agency Map



LEGEND

Circuit	Region	Counties	Lead Agency
1	North West	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network
3	North East	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	Sun Coast	Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	South East	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network

AWARENESS FOR NOVEMBER

- Happy New Year!
- Human Trafficking Prevention
- Martin Luther King Jr. Day – 1/15

HEALTH RESOURCES

For more COVID information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7
(866) 779-6121 or email
COVID-19@flhealth.gov.

For more vaccine information go to
<https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

SAFETY RESOURCES

Internet Safety and Tips

- [Information, Advice and Support to Keep Children Safe Online \(internetmatters.org\)](#)
- [NetSmartz Home \(missingkids.org\)](#)

Safe Sleep

- https://www.ounce.org/safe_sleep.html

Swim Safety Tips

- Pool Party Water Safety Tips: <https://bit.ly/41UoFcY>
- Water Safety Tips: https://www.ounce.org/water_safety.html

Hot Car Safety Tips

- https://www.nhtsa.gov/campaign/heat_stroke

COMMUNITY RESOURCES

Free Books for Children 0-5

<https://uwcf.org/dolly-partons-imagination-library/>

United Way's 211

Call 211 or visit 211.org
Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

ECHO Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday from 9AM-12PM at 3625 Century Blvd Unit 1A, Lakeland, FL. <https://www.echoministriesflorida.net/>

Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

HOPE FLORIDA A PATHWAY TO PROSPERITY Call 850-300-HOPE

myflfamilies.com/services/hope-florida

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

Autism/ASD Support Group

Last Friday of each month 10AM-11:30AM
At Bonnet Springs Park in Lakeland
Childcare will be provided.
Please call (813) 455-2846 or
email Efigueroa2@usf.edu to register.

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbhresources/home>

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis Assistance
- o Florida Statewide Medicaid Managed Care
- o Florida Association of Christian Child Caring Agencies
- o Florida Network Short-term Residential Programs
- o Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties Food Distribution Sites
uwcf.org/initiatives/endlunger/schedule/

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.
healthyfamiliesfla.org/programs_map.html

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167
Polk 863.413.2700

Victim Services Office Line 863.413.2708

Victim Services – Polk County 1860 South Crystal Lake Drive, Lakeland, FL 33801
Victim Services – Hardee/Highlands Counties

1570 Lakeview Drive, Sebring, FL 33870

HFC EVENTS

Foster Care Info Night

Tuesday, February 6th at 6:30PM
1239 E Main St. Bartow, FL 33830
(2nd Floor) Register: 863-519-8900 x 289

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties
[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [YouTube](#)

POLK COUNTY

Free Trainings for Parents & Teachers

Early Learning Coalition of Polk County is hosting classes in multiple locations providing tools and resources and food. Space is limited.

Register here: <https://bit.ly/3AJgNz3>

Peer Recovery Center

Center for Behavioral Health Annex

1501 1st Street South, Winter Haven, FL 33880

Hours: Monday – Friday from 9AM-3PM

The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.

Contact: (863) 293-1121 x 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd.

Lakeland, FL 33815

Contact: (863) 687-3869

<https://explorebcm.org>

Carol Jenkin Barnett United Way Resource Center

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group
- Child Development Classes
- Free Tax Prep
- Healthcare Navigator
- Free Child Development Screenings (1st Wednesday and 3rd Monday each month)
- Infant Massage Classes

Location: 400 Bonnet Springs Blvd. Lakeland, FL 33815
<https://uwcf.org/resourcecenter/>

HIGHLANDS COUNTY

Swimming Lessons at YMCA

<http://www.highlandsymca.org/aquatics.htm>

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary **RESILIENCE: The Biology of Stress and the Science of Hope** which talks about the connection between trauma and health.

Office: (863) 382-2905

<https://www.championforchildren.org/>

Children's Museum of the Highlands

Hands on Learning for Ages 1-12

Cost: \$8/per person (ages 1+) for all day play.

219 N Ridgewood Dr. Sebring, Florida

(863) 451-5385 (contact museum for updated hours)

Preservers of Life

Highlands County Community Nursing Organization
This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator

Kasey@preserversoflife.com | (863) 420-5255

FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.

Contact: Sari Crews

863-784-7473 | sari.crews@southflorida.edu

<https://www.southflorida.edu/future-students/general-educational-development-program-ged>

HARDEE COUNTY

Hardee County Swimming Resources

[Swim Lessons](#) | [Florida Department of Health in Hardee \(floridahealth.gov\)](#)

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873

Contact: info@hardeehelpcenter.com | 863-773-0034

Visit Hardee

Website for upcoming events, community updates and resources: <https://www.visithardee.com/events>

FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.

Contact: Sari Crews

863-784-7473 | sari.crews@southflorida.edu

<https://www.southflorida.edu/future-students/general-educational-development-program-ged>



SCAN ME



For additional resources and county events, check out our most recent Parent's Corner Newsletter.