



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, January 29, 2023

No Meeting This Week



Community Based Care Lead Agency Scorecard

FY 22-23, 2nd Quarter: October 01, 2022 to December 31, 2022

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	10/01/21 - 09/30/22	10/01/21 - 09/30/22	04/01/21 - 03/31/22	01/01/22 to 12/31/22	01/01/21 to 12/31/21	01/01/22	01/01/20 to 12/31/20	01/01/22 to 12/31/22	12/31/22	12/31/22	01/01/22 to 12/31/22	12/31/22
Brevard Family Partnership	6.90	95.0%	96.5%	99.8%	32.4%	50.5%	94.5%	3.52	96.0%	84.2%	88.8%	60.0%
ChildNet-Broward	9.38	96.2%	95.8%	99.6%	30.5%	53.8%	83.5%	3.60	96.5%	81.5%	83.3%	64.4%
ChildNet-Palm Beach	10.86	96.4%	96.9%	99.7%	34.2%	58.6%	93.7%	3.15	96.0%	88.0%	53.0%	57.2%
Childrens Network of SW Florida	4.49	97.8%	96.9%	99.9%	33.0%	58.6%	95.6%	5.39	97.3%	92.3%	84.0%	60.3%
Childrens Network-Hillsborough	7.19	95.9%	97.3%	97.4%	27.3%	27.9%	91.0%	8.00	83.3%	59.6%	54.2%	58.2%
Citrus Health Network	2.74	96.6%	99.1%	99.6%	25.5%	44.2%	92.4%	3.24	98.0%	97.4%	97.3%	60.2%
Communities Connected for Kids	8.91	94.5%	96.6%	99.7%	43.7%	62.9%	89.9%	3.39	96.5%	91.0%	84.6%	62.8%
Community Partnership for Children	8.28	94.1%	97.3%	99.4%	25.8%	57.2%	88.0%	4.05	95.0%	69.1%	88.8%	58.4%
Embrace Families	8.73	94.8%	98.2%	97.9%	30.3%	44.8%	93.4%	6.18	66.0%	43.4%	84.2%	57.2%
Family Integrity Program	2.54	95.0%	97.0%	99.7%	38.8%	88.1%	90.2%	2.57	100.0%	100.0%	66.6%	52.9%
Family Support Services of North Fla	5.41	96.5%	96.7%	99.8%	31.1%	64.2%	87.8%	4.55	95.5%	90.4%	91.6%	56.5%
FSS Suncoast	7.94	94.0%	95.6%	96.8%	24.3%	37.0%	91.3%	6.51	80.0%	53.4%	80.0%	63.5%
Heartland for Children	8.48	94.9%	98.2%	99.8%	33.8%	48.9%	94.2%	3.88	98.9%	89.5%	92.1%	57.0%
Kids Central, Inc.	3.96	95.4%	96.9%	98.7%	31.6%	39.0%	85.0%	6.34	78.2%	57.0%	75.0%	63.8%
Kids First of Florida, Inc.	7.11	99.0%	96.1%	99.0%	34.5%	53.4%	87.8%	5.49	91.4%	75.8%	50.0%	64.1%
NWF Health Network - East	5.08	97.0%	97.1%	99.4%	30.0%	56.1%	94.5%	4.84	93.1%	84.4%	78.5%	63.4%
NWF Health Network - West	11.01	94.7%	97.3%	99.6%	24.1%	40.5%	91.3%	8.16	87.3%	72.3%	80.6%	60.8%
Partnership for Strong Families	6.17	97.6%	97.2%	99.8%	25.2%	46.4%	94.9%	5.78	83.5%	56.6%	93.3%	53.5%
Safe Children Coalition	5.79	96.9%	95.2%	99.3%	35.8%	49.8%	91.5%	4.46	96.3%	83.8%	75.6%	65.4%
Statewide	7.16	95.8%	96.8%	98.7%	30.1%	46.7%	91.0%	5.26	87.5%	71.6%	79.4%	60.5%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days		
Supervision between 01/01/23 - 01/31/23		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	2	99.97%
LSF	7	99.90%
OHU	7	99.85%
Total	16	99.90%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 01/29/23</i>		



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Completed							
01/01/23 to 01/31/23							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	184	62	33.7%	112	26	23.2%	28.5%
LSF	196	73	37.2%	146	53	36.3%	36.8%
OHU	176	67	38.1%	133	27	20.3%	29.2%
TOTAL	556	202	36.3%	391	106	27.1%	31.7%

Mother Contact

Green: 70% or above, Yellow: 69% - 60%, Red: 59% or less

Father Contact

Green: 50% or above, Yellow: 49% - 40%, Red: 39% or less

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 01/29/23



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%


SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 01/23/23 thru 01/29/23			
Agency	Timely	Un-Timely	Total
CHS		1	1
LSF	3		3
OHU	2		2
Total	5	1	6

Service Availabilities Service Snapshot of Availability as of 01/31/23	
Youth Villages	Peace River Home-to-Stay
6 – Polk	0 – Polk 0 – Highlands / Hardee

Scorecard Measure #5 - 04/01/21 to 03/31/22 Children Achieving Permanency within 0-12 Mths FY 22-23 - 3rd Qtr as of 01/29/23			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	58	229	25.3%
LSF	40	226	17.7%
OHU	99	253	39.1%
HFC Total	197	708	27.82%

SM05 - Percentage to reach Yellow = 36.5%

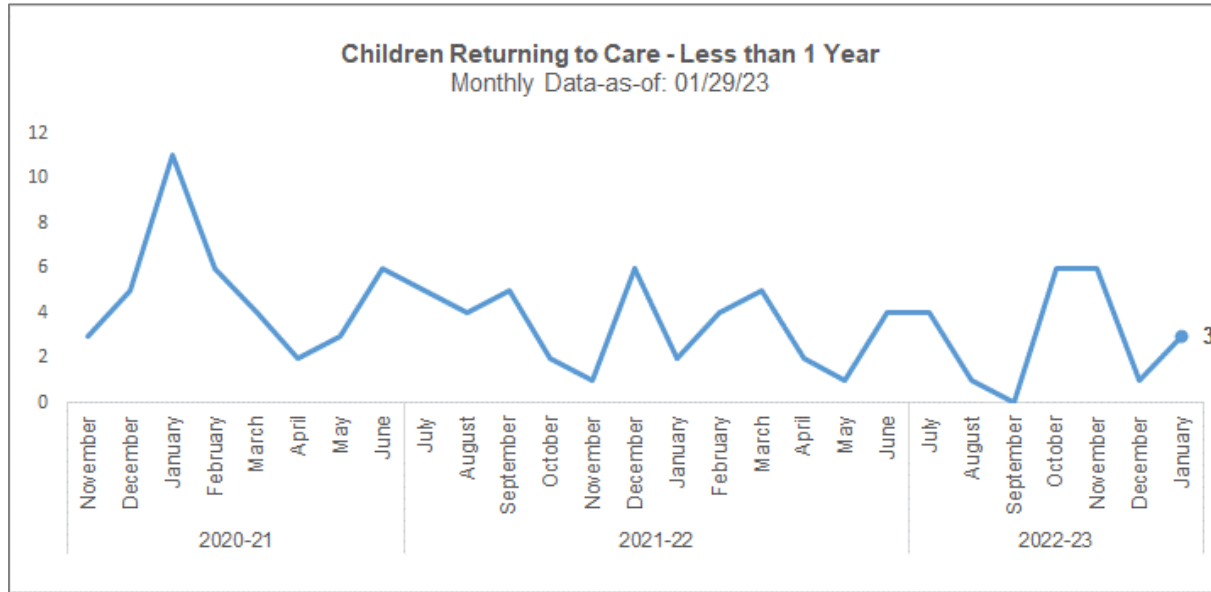
Scorecard Measure #6 - 04/01/22 Children Achieving Permanency within 12-23 Mths FY 22-23 - 3rd Qtr as of 01/29/23			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	37	109	33.9%
LSF	58	129	45.0% 
OHU	26	86	30.2%
HFC Total	121	324	37.3%

SM06 - Percentage to reach Yellow = 39.4%



Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 01/23/23 - 01/29/23								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
CHS	1/17/2023	141852-CHSFL	10/7/2021	3/29/2022	6	9	< 1.0 yr	Y
LSF	12/21/2022	141849-DEV	5/7/2017	11/20/2017	6	61	> 5.0 yrs	N

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 01/30/23

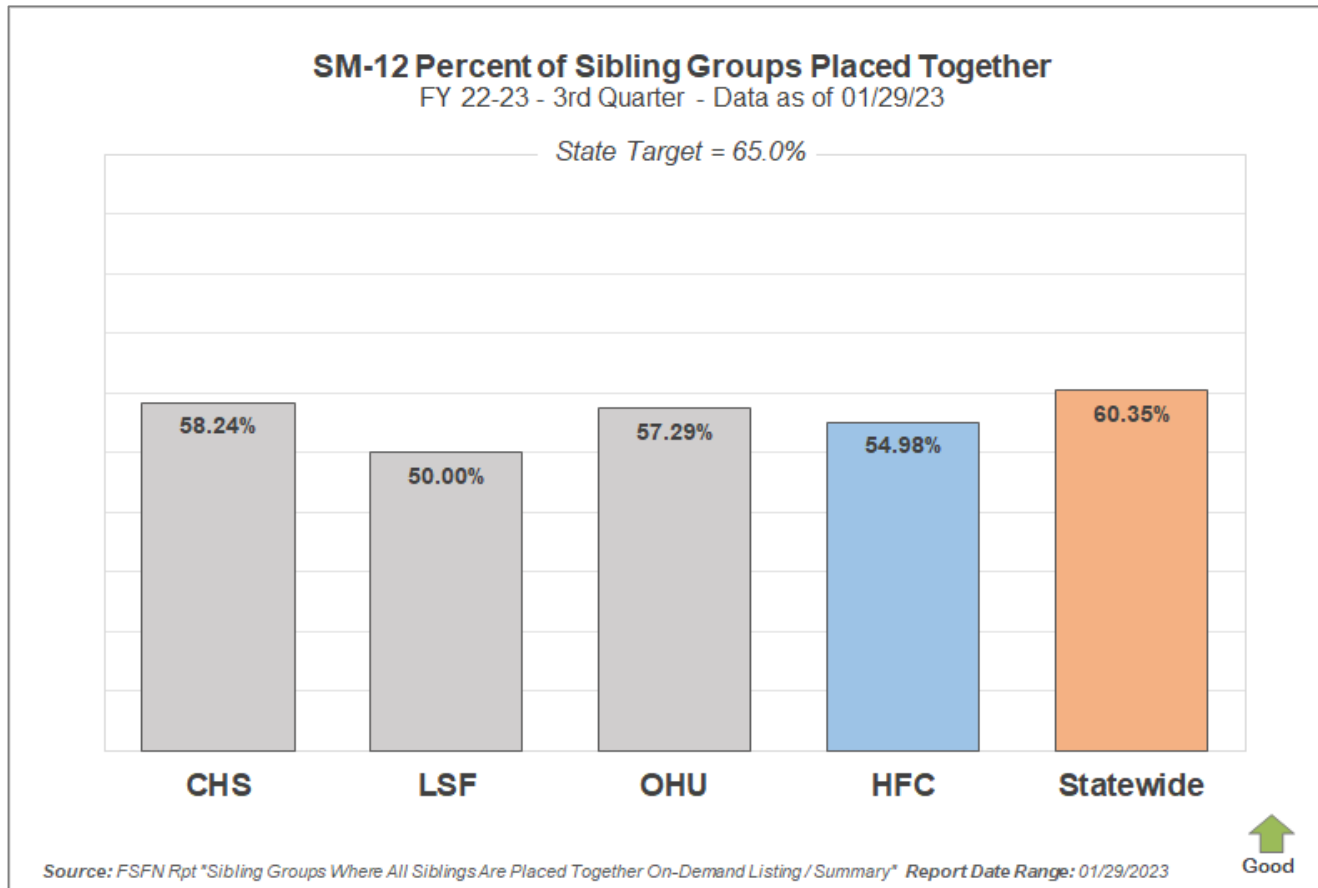


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – **Target = 65.0%**

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	53	91	58.24%
LSF	52	104	50.00%
OHU	55	96	57.29%
HFC	160	291	54.98%

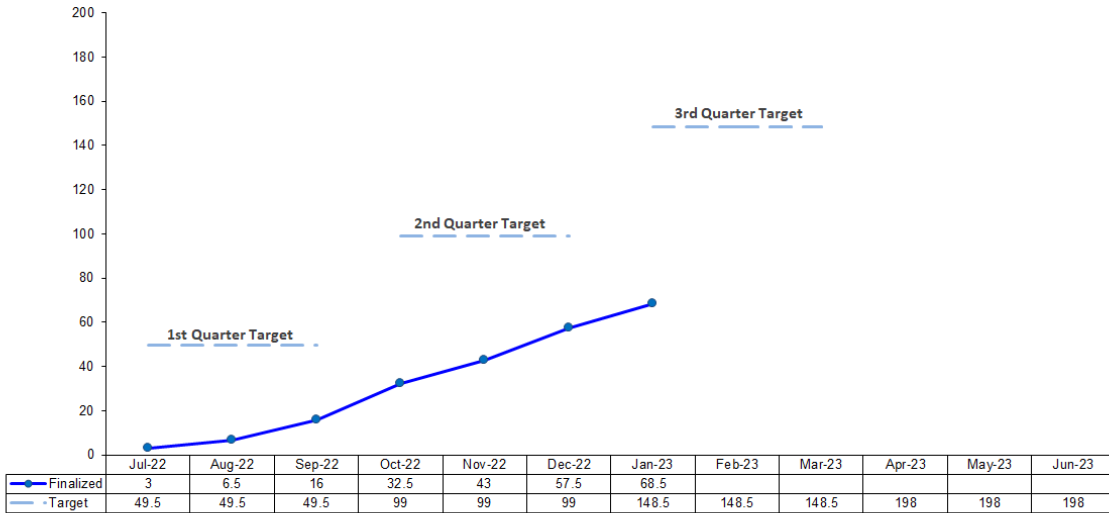
Number of sibling groups to achieve SM12 target – 30 Sibling Groups



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Adoption Finalizations for FY 22-23



Source: HFC Adoption Database; Data-as-of: January 28, 2023

FY 22-23 Target = 198

Upcoming Finalization Dates

February 15, 2023

February 22, 2023

Adoption Finalizations

FY 22-23 - 3rd Quarter as of 01/30/23

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	4	6	32.5	18.5%
LSF	1	0	22	0.0%
OHU	4	5	38	13.2%
Total	9	11	92.5	11.9%

Adoption Finalizations

Total Fiscal Year-to-Date

Total Finalized	HFC Target	% Met	% w/in 24 Mths
68.5	198	34.6%	23.8%



Children's Legal Services – Shelter Report

CLS Weekly Shelter Report FY 2022-23 as of January 30, 2023

Children Previously Sheltered W/in Last 12 Mnths														22/23	21/22
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals	Totals	
# of Shelter Hearings															
Polk	29	24	18	34	18	28	22						173	315	
Highlands	5	3	2	3	5	1	2						21	44	
Hardee	0	0	1	0	1	0	0						2	23	
Total	34	27	21	37	24	29	24						196	379	
# Children Removed															
Polk	50	55	29	73	39	48	36						330	551	
Highlands	8	9	7	3	10	2	3						42	71	
Hardee	0	0	5	0	2	0	0						7	43	
Total	58	64	41	76	51	50	39						379	656	
Total Children Denied Shelter															
Polk	0	0	0	0	0	0	0						0	0	
Highlands	0	0	0	0	0	0	0						0	0	
Hardee	0	0	0	0	0	0	0						0	0	
Total	0	0	0	0	0	0	0						0	0	
# Children Placed with Relative															
Polk	28	43	18	31	26	22	19						187	285	
Highlands	5	6	5	2	9	2	2						31	55	
Hardee	0	0	5	0	2	0	0						7	26	
Total	33	49	28	33	37	24	21						225	357	
# Children Placed with Non Relative															
Polk	5	10	4	22	4	3	4						52	80	
Highlands	0	0	2	0	0	0	1						3	6	
Hardee	0	0	0	0	0	0	0						0	3	
Total	5	10	6	22	4	3	5						55	89	
# Children Placed with Fictive Kin															
Polk	1	0	0	0	0	0	0						1	6	
Highlands	0	0	0	0	0	0	0						0	1	
Hardee	0	0	0	0	0	0	0						0	1	
Total	1	0	0	0	0	0	0						1	8	
# Children Placed in Foster Care															
Polk	16	2	7	20	9	23	13						90	180	
Highlands	3	3	0	1	1	0	0						8	11	
Hardee	0	0	0	0	0	0	0						0	11	
Total	19	5	7	21	10	23	13						98	202	

% of Children Sheltered Placed in Foster Care Data as of 01/30/23			
Month	20-21	21-22	22-23
Jul	28.6%	22.1%	32.8%
Aug	21.9%	43.5%	7.8%
Sep	27.3%	28.2%	17.1%
Oct	22.4%	28.9%	27.6%
Nov	20.4%	36.8%	19.6%
Dec	24.5%	19.4%	46.0%
Jan	25.0%	48.8%	33.3%
Feb	20.5%	15.6%	
Mar	21.7%	47.2%	
Apr	17.5%	26.9%	
May	23.4%	27.5%	
Jun	38.5%	32.4%	
FY Total	24.9%	30.8%	25.9%

Shelter Count for the Week of January 24 - January 30, 2023			
	Polk	Highlands	Hardee
Shelters	6	0	0
Children Removed	15	0	0
Placed w/ a Relative	10	0	0
Placed w/a Non-Rel	3	0	0
Placed w/a Fictive Kin	0	0	0
Placed in Foster Care	2	0	0



Case Transfer Staffing Data

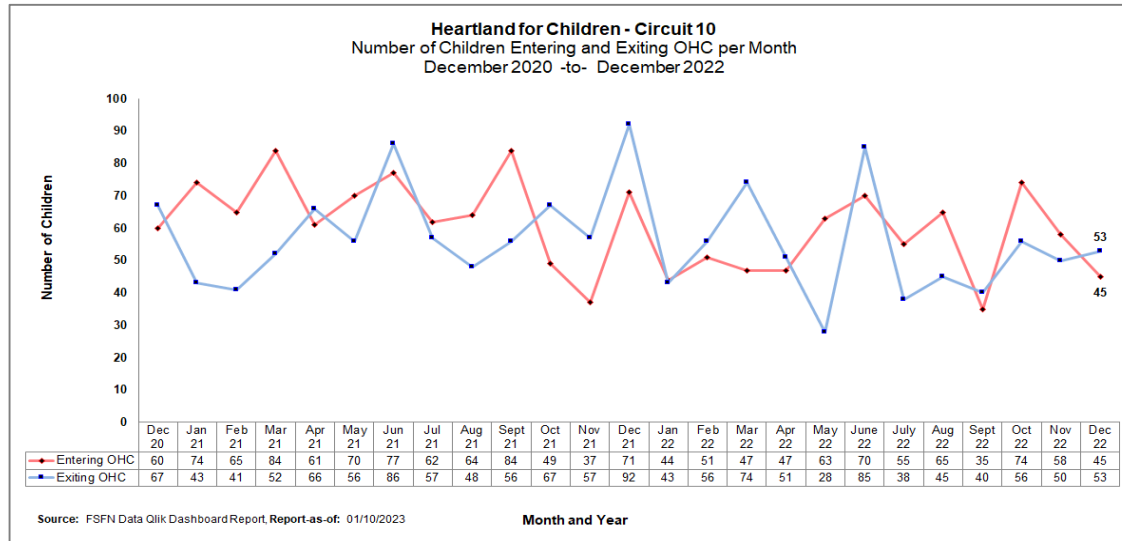
Case Transfer Data For Fiscal Year July 1, 2022 – June 30, 2023 - Data as of 01/31/23

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Number of Children														
CHS	32	32	19	17	24	23	0						147	358
LSF	36	34	20	38	36	43	26						233	355
OHU Polk	12	18	13	7	12	16	27						105	147
One Hope	37	49	40	30	47	33	29						265	503
Total	117	133	92	92	119	115	82						750	1363
Out of Home Care														
CHS	19	19	16	13	19	20	8						114	200
LSF	17	15	15	24	25	21	16						133	188
OHU Polk	8	9	12	7	9	14	8						67	103
One Hope	12	8	12	6	18	4	1						61	113
Total	56	51	55	50	71	59	33						375	604
In - Home Judicial														
CHS	5	0	0	0	0	0	2						7	4
LSF	2	1	0	2	0	0	0						5	16
OHU Polk	0	0	0	0	0	0	0						0	2
One Hope	0	2	0	0	0	2	2						6	6
Total	7	3	0	2	0	2	4						18	28

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	22-23 Totals	21-22 Totals
Non-Judicial In - Home Services														
CHS	6	8	3	3	3	3	2						28	116
LSF	10	10	5	8	8	18	3						62	95
OHU Polk	4	9	1	0	1	1	5						21	31
One Hope	3	3	0	3	12	12	6						39	35
Total	23	30	9	14	24	34	16						150	277
OCS / ICPC Courtesy Supervision														
CHS	0	0	0	0	0	0	0						0	0
LSF	0	0	0	0	0	0	0						0	0
OHU Polk	0	0	0	0	0	0	0						0	0
One Hope	22	29	28	21	17	15	20						152	338
Total	22	29	28	21	17	15	20						152	338
Reinstatement of Protective Services Supervision (Notice of Hearings)														
CHS	0	3	0	0	0	0	0						3	17
LSF	5	6	0	4	3	2	0						20	46
OHU Polk	0	0	0	0	0	0	0						0	2
One Hope	0	4	0	0	0	0	0						4	0
Total	5	13	0	4	3	2	0						27	65

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





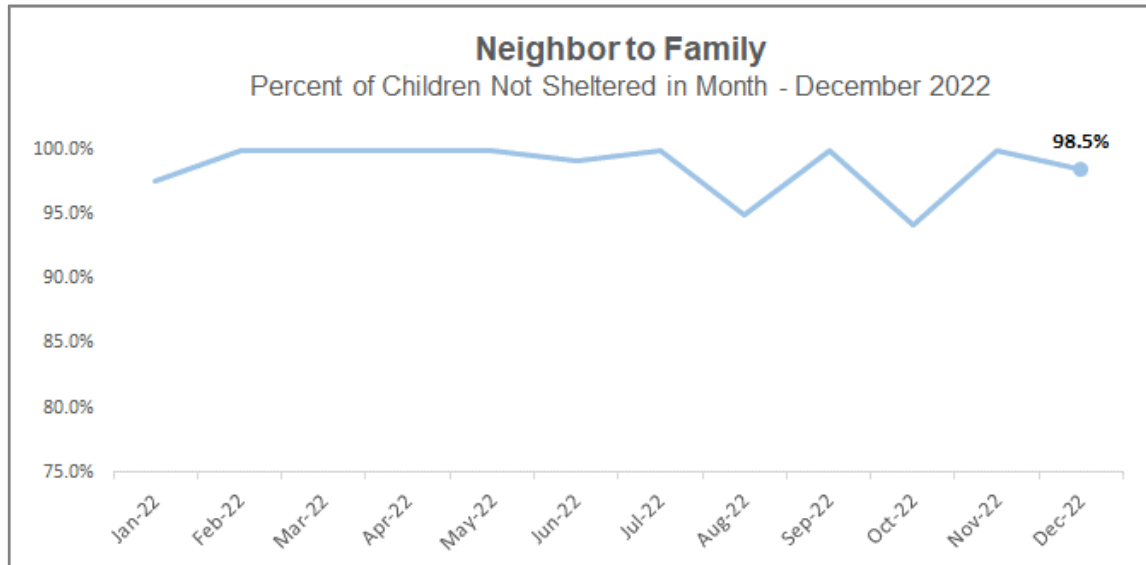
Neighbor to Family – Weekly & Monthly Census

22-23 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.6%**

"Patient with my kids during meetings."

- NTF Parent Satisfaction Survey– Q: What we are doing well?

Neighbor To Family - Weekly Census Numbers		
Weekly Data 01/24/23 through 01/30/23		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	1
CPI - Family Support	17	46
Specialized - Family Support	9	22
Prevention - Comm. Referral	34	69
Special Conditions Report	3	7
Nurturing Parenting	7	14
NTF - Total Services	71	159

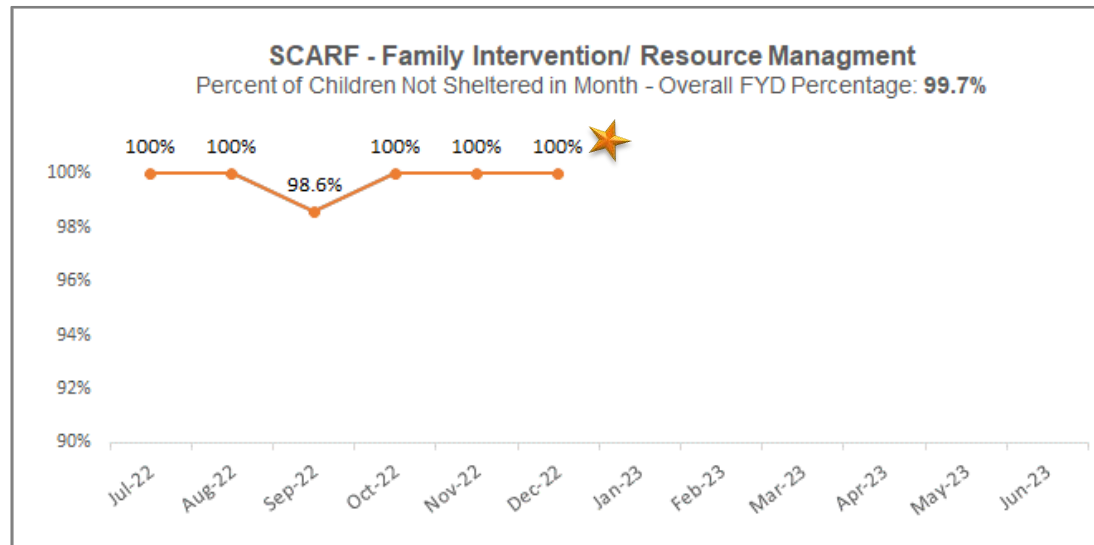


SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: **December 2022**

SCARF - FY 21-22 Census Numbers		
Fiscal Year to Date Report - December 2022		
Referral Type	Number of Families	Number of Children
Legal Referrals	65	111
Non-Legal Referrals	330	707
Active Families as of Date	99	207
Discharged - Diversion	283	589
Discharged - MH TCM	12	21
Discharged - Sheltered	1	1
SCARF - Total FYD Services	395	818

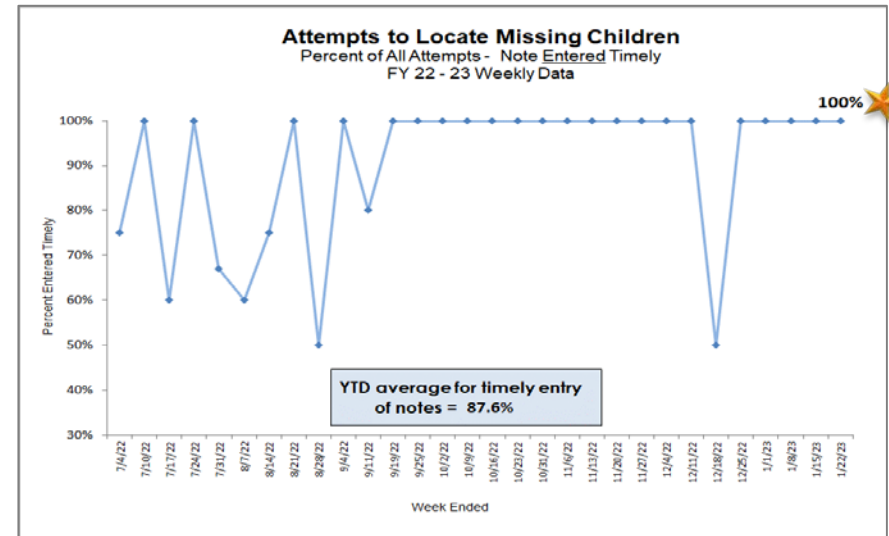
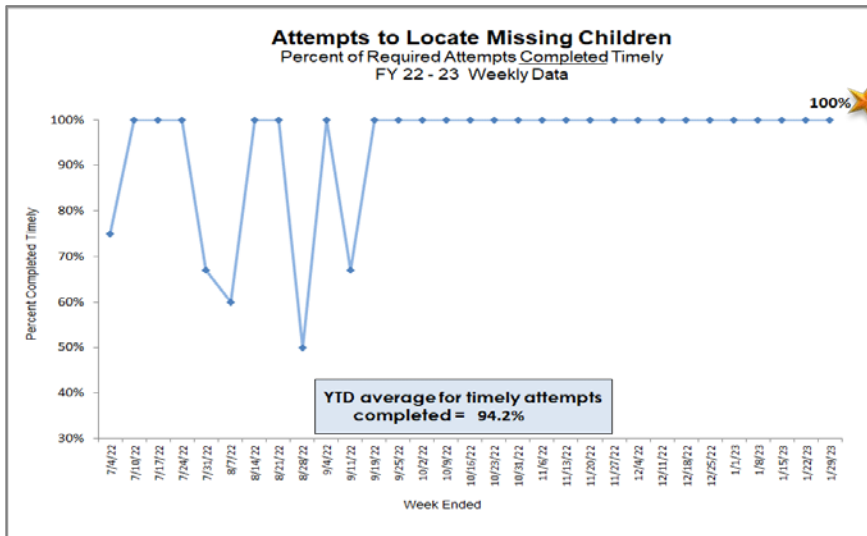
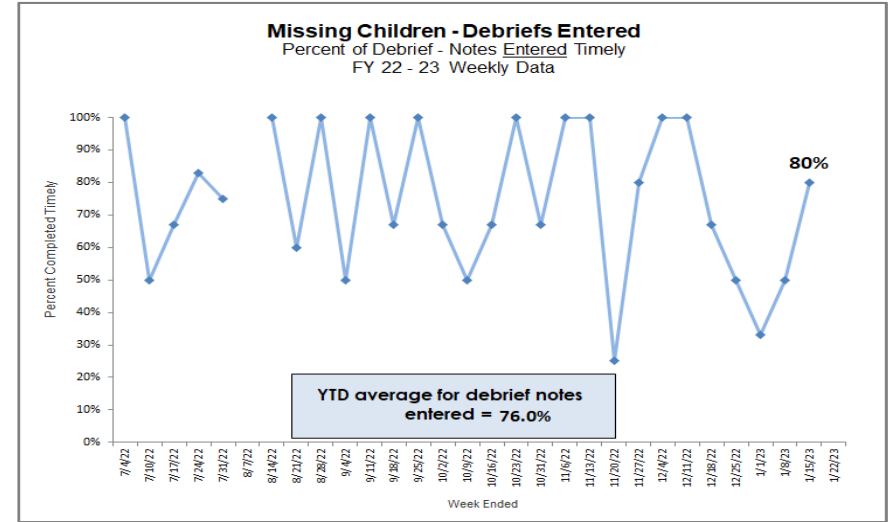
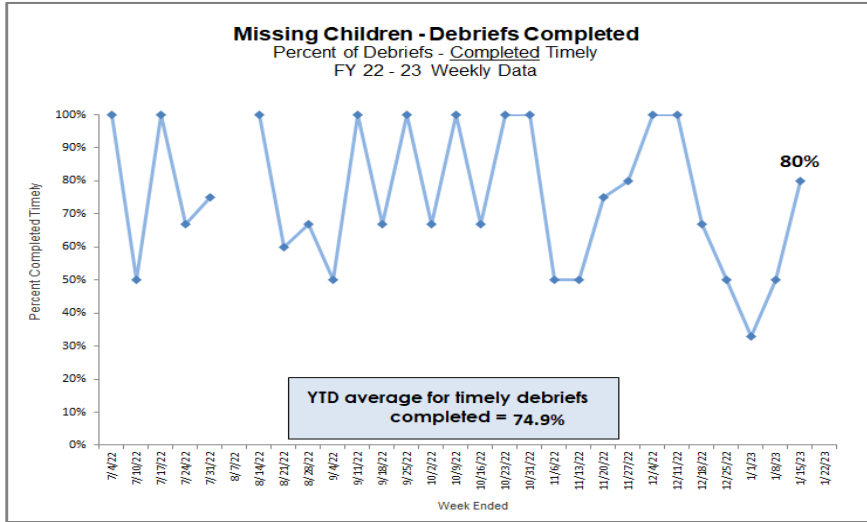
SCARF - Rate of Diversion by Service Center					
Month Performance - December 2022					
Service Center	Number of Referrals	Legal Aid Diversions	MH TCM Referrals	Families Sheltered	Rate of Diversion
Bartow	2	0	0	0	100.0%
Lake Wales - Highlands	10	2	1	0	100.0%
Lakeland	23	1	0	0	100.0%
SCARF - Total	35	3	1	0	100.0%



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

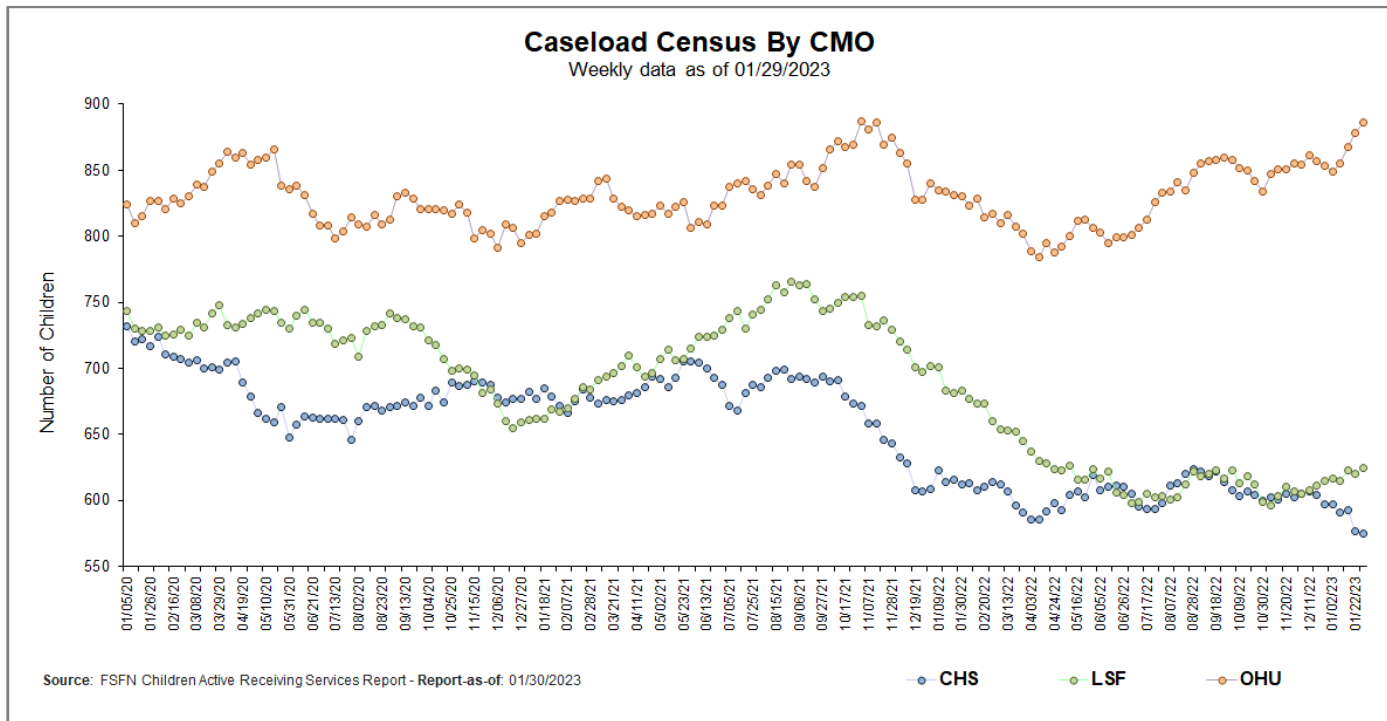
Weekly Data - Week ending 01/29/2023					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	1	0	0	3	0
LSF	1	0	0	2	0
OHU	0	0	0	1	0
CPI	0	0	0	1	0
Total	2	0	0	7	0



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	12/26/2022	1/2/2023	1/8/2023	1/16/2023	1/22/2023	1/29/2023
CHS	597	597	591	593	577	575
LSF	615	617	615	623	620	625
OHU	853	849	855	868	878	886
HFC Total	2065	2063	2061	2084	2075	2086



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 01/22/23

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	13	6	1	7	27	21.4
LSF	5	5	18	5	1	34	18.2
OHU	5	7	14	8	6	40	22.0
# of CMs	10	25	38	14	14	101	20.5

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	27	13	48.1%
LSF	34	10	29.4%
OHU	40	12	30.0%
HFC	101	35	34.7%

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

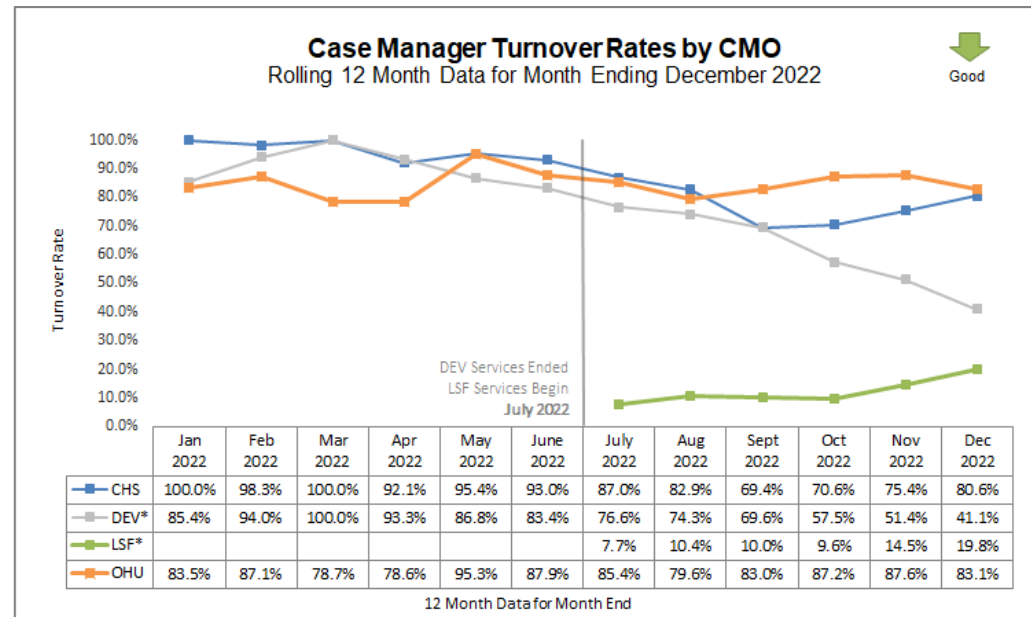
Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended December 2022		
CMO	Case Manager	Case Manager Supervisor
CHS	80.6%	37.5%
DEV*	41.1%	21.1%
LSF*	19.8%	18.2%
OHU	83.1%	66.7%

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- DEV: Jan-22 to Jun-22 (6 months)
- LSF: Jul-22 to Dec-22 (6 months)



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 01/29/23						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	414	99.8%	98.6%	92.5%	98.8%	96.6%
LSF	444	100.0%	98.0%	90.1%	98.9%	95.7%
OHU	393	100.0%	99.2%	93.1%	97.5%	96.6%
HFC	1251	99.9%	98.6%	91.9%	98.4%	96.3%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"




Health Information in FSFN as of 01/29/23				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	6	20	5
LSF	0	9	27	5
OHU	0	3	18	10
Total	1	18	65	20

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/2023 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 22-23 - 3rd Qtr as of 01/29/23			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	408	414	98.6% 
LSF	435	444	98.0% 
OHU	390	393	99.2% 
Total	1233	1251	98.6%

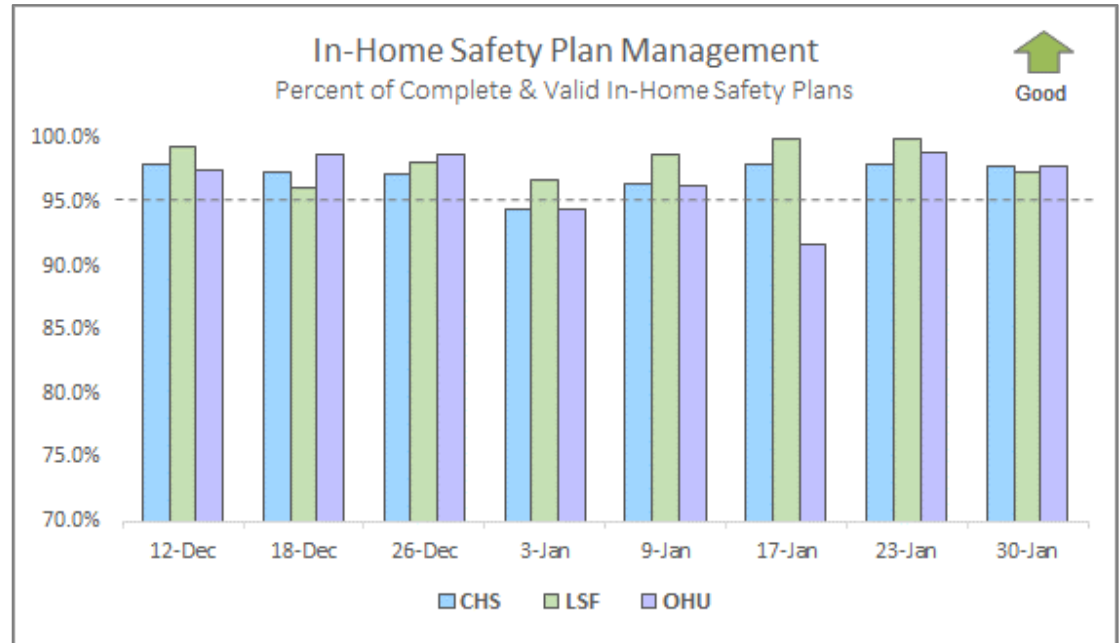
Scorecard Measure #10 - 03/31/23 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 22-23 - 3rd Qtr as of 01/29/23			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	246	266	92.4%
LSF	246	273	90.1%
OHU	242	260	93.1%
Total	734	799	91.9%



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	3	134	137	97.8% ★
LSF	4	149	153	97.4% ★
OHU	4	179	183	97.8% ★
HFC Total*	11	462	473	97.67%



Source: FSN Report "Case Management Safety Management Listing", Report-as-of: 01/30/23



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 01/29/23				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				0
LSF			1	1
OHU			3	3
CPI	1	2	40	43
NTF				0
SCARF		1		1
Total	1	3	44	48

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	12/22/2022	1/2/2023	1/9/2023	1/16/2023	1/18/2023	1/29/2023
CHS	0	0	5	0	0	0
LSF	0	0	1	0	0	1
OHU	0	0	0	0	0	3
CPI	10	14	14	12	10	43
NTF	0	0	4	0	0	0
SCARF	0	0	4	2	1	1
Total	10	14	28	14	11	48

Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 01/30/2023					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	5	6	5	1	17
LSF	2	2	3		7
OHU	2	2	2		6
Total	9	10	10	1	30



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 01/29/23

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			2	
LSF		1	5	
OHU				
HFC TOTAL	0	1	7	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 01/29/23				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	5	285	290	98.3%
LSF	4	308	312	98.7%
OHU	5	274	279	98.2%
HFC Total	14	867	881	98.4%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 01/29/23			
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely
CHS	8	8	100.0% ★
LSF	15	15	100.0% ★
OHU	14	15	93.3%
HFC TOTAL	37	38	97.4%

FY 22-23 Target = 95% or higher



AWARENESS FOR FEBRUARY

Teen Dating Violence Awareness

6th-11th: Foster Parent Appreciation
Week

14th: Valentine's Day

HEALTH RESOURCES

For more COVID information specific to
Florida, go to floridahealthcovid19.gov

Call Center is available 24/7
(866) 779-6121 or email
COVID-19@flhealth.gov.

For more vaccine information go to
[https://floridahealthcovid19.gov/covid-19-
vaccines-in-florida/](https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/)

SAFETY RESOURCES

Internet Safety and Tips

- [SmartSocial.com - Digital
Citizenship programs](https://www.smartsocial.com/)
- [Information, Advice and Support to
Keep Children Safe Online
\(internetmatters.org\)](https://www.information.org/)
- [NetSmartz Home \(missingkids.org\)](https://www.netmartz.com/)

Safe Sleep

[https://www.ounce.org/safe_sleep.h
tml](https://www.ounce.org/safe_sleep.html)

Swim Safety Tips
[mcusercontent.com](https://www.mcuusercontent.com)

COMMUNITY RESOURCES

United Way's 211
Call 211

Getting free confidential help for needs
such as food, housing, employment,
utilities, mental health and much more is
just a text, call, or click away.

Echo Ministries

Help provide tangible needs to children
in foster, adoptive, relative and non-
relative care.

To Donate: ECHO Distribution Center
every Wednesday between 9am to
noon at 3625 Century Blvd Unit 1A,
Lakeland, FL.

[ECHO Ministries Florida- Foster Care
Ministry- Central FL & Beyond](https://www.echoministries.org/)

Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>

Find local resources for food, health,
housing, employment programs & other
community resources in seconds.

HOPE FLORIDA – A PATHWAY TO PROSPERITY

[A Pathway to Prosperity - Florida
Department of Children and Families
\(myflfamilies.com\)](https://www.myflfamilies.com/)

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based
partners
- One-on-one support to develop a
plan to achieve economic-self
sufficiency

Call 850-300-HOPE

Circuit 10 Children's Mental & Behavioral Health Resources

[https://sites.google.com/view/floridac10
mhbhresources/home](https://sites.google.com/view/floridac10mhbhresources/home)

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis
Assistance
- o Florida Statewide Medicaid Managed
Care
- o Florida Association of Christian Child
Caring Agencies
- o Florida Network Short-term Residential
Programs
- o Center for Autism Related Disabilities
(CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties
Food Distribution Sites

[https://uwcf.org/initiatives/endhunger/sch
edule/](https://uwcf.org/initiatives/endhunger/schedule/)

Healthy Families Florida

Family support and coaching program that
helps parents provide the safe and stable
environments children need for healthy growth
and development.

[Healthy Families Florida - Find a Local Project
\(healthyfamiliesfla.org\)](https://www.healthyfamiliesfla.org/)

Domestic Violence Services

Peace River Center's Domestic Violence
Program provides free, confidential
services for individuals affected by
domestic violence, sexual assault and
human trafficking crimes, their family
members and friends in Polk, Hardee and
Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167
Polk 863.413.2700

Victim Services Office Line
863.413.2708

Victim Services Office – Polk
County 1860 South Crystal Lake Drive,
Lakeland, FL 33801

Victim Services Office –
Hardee/Highlands Counties
1570 Lakeview Drive, Sebring, FL
33870

HFC EVENTS

HFC's "Let's Talk About it" Podcast
where we provide education and
resources for family matters in Polk,
Highlands and Hardee Counties
[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) /
[YouTube](#)

**Lakeland Magic Games
Foster Parents Level 1 and up**
Friday, February 10 at 7PM
Saturday, February 11 at 7PM

POLK COUNTY

Peer Recovery Center
 Center for Behavioral Health Annex
 1501 1st Street South
 Winter Haven, FL 33880
 Open Monday through Friday
 9:00am – 3:00pm
 Opening January 9th, 2023

The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.

Contact: (863) 293-1121 ext. 205789 for more info

Florida Children Museum
 400 Bonnet Springs Blvd.
 Lakeland, FL 33815
 Contact: (863) 687-3869
<https://explorefcm.org>

Carol Jenkin Barnett United Way Resource Center - Ages 0-5
 (Previously Family Fundamentals)

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

400 Bonnet Springs Blvd.
 Lakeland, FL 33815

[Children's Resource Center - United Way of Central Florida \(uwcf.org\)](http://www.uwcf.org)

28th Annual Two Day - Heritage Day Festival: Celebrating Black Resiliency

This two-day FREE event of community engagement, celebration of African American traditions and family values is sure to be a memorable event for our community!

Lake Maude Nature Park – 1790 7th Street
 Northeast, Winter Haven, FL 33881
 Saturday, February 18, 2023 @ 11:00am
 Sunday, February 19, 2023 @ 3:00pm

HIGHLANDS COUNTY

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

419 East Center Avenue
 Sebring, FL 33870
 Office: (863) 382-2905

<https://www.championforchildren.org/>

Children's Museum of the Highlands

Hands on Learning for Ages 1-12
 Cost: \$8/per person (ages 1+) for all day play.
 219 N Ridgewood Dr.
 Sebring, Florida
 (863) 451-5385
 (contact museum for updated hours)

HARDEE COUNTY

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.

713 E Bay Street Wauchula, FL 33873
info@hardeehelpcenter.com
 Tel: 863-773-0034

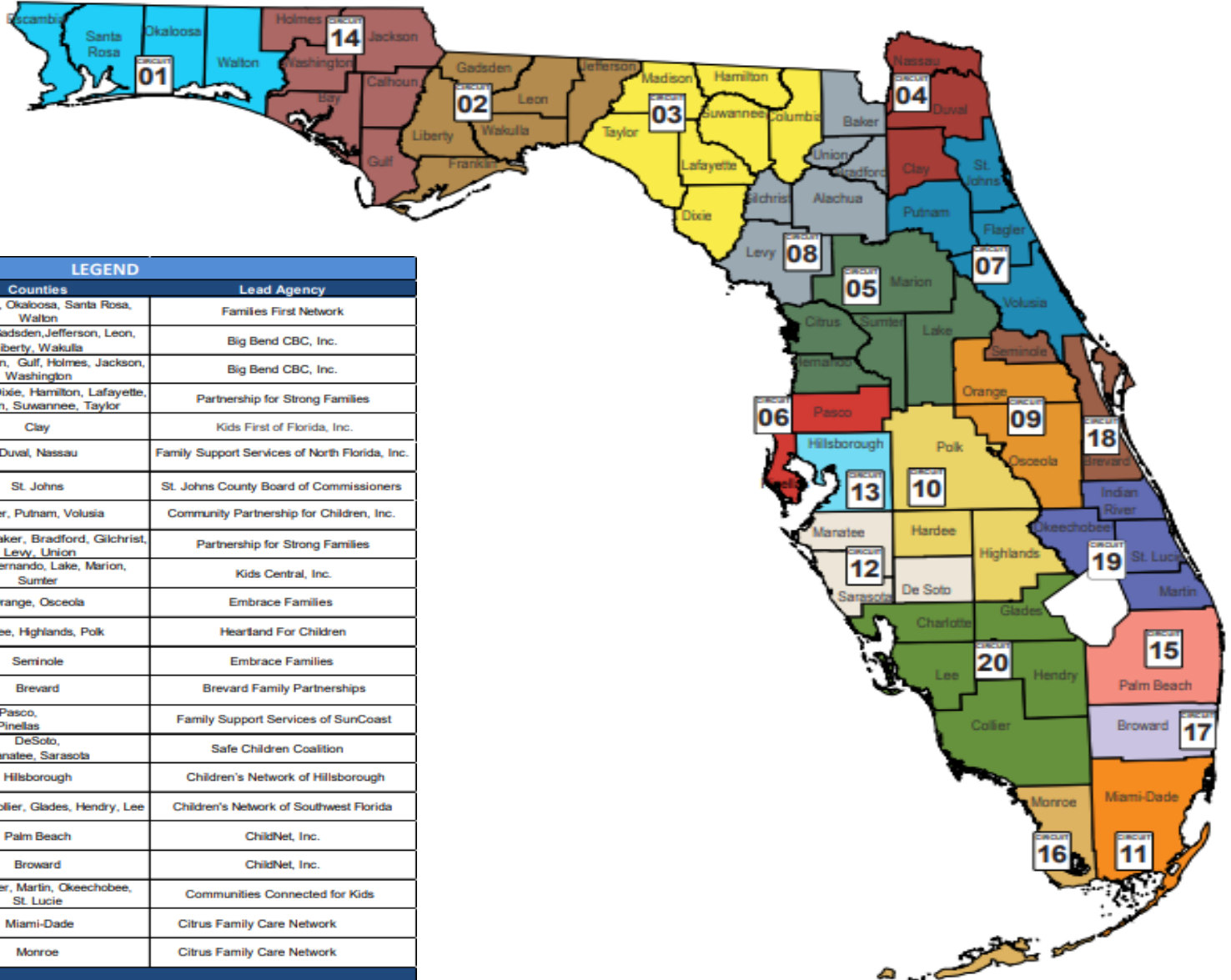
Visit Hardee

Website for upcoming events, community Updates and resources
[Events — VISIT HARDEE](#)



For additional resources and county events, check out our most recent Parent's Corner Newsletter.

Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7	Northeast	St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10	Central	Hardee, Highlands, Polk	Hearthand For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	SunCoast	Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20	SunCoast	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network